



QC-3265 Checkweigher User's Manual

#### **UNITED STATES**

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### CANADA

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Le present appareil numerique n'emet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de la Class A prescrites dans le Reglement sur le brouillage radioelectrique que edicte par le ministere des Communications du Canada.



Risk of electrical shock. Do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel.

Weigh-Tronix reserves the right to change specifications at any time.

# Table of Contents

Table of Contents		
Specifications4		
Introduction7		
Front Panel7		
Keys8		
Annunciators8		
Installation and Operation9		
Installation9		
Explanation of Modes of Operation9		
Operation as a Scale9		
Gross Weight Checkweighing10		
Net Weight Checkweighing10		
Changing the Acceptance Tolerance11		
User Menu11		
Communication		
Error Displays		
Plastic Knob Installation for USDA Approved Applications14		

# **Specifications**

Display	7 segment LCD, 6 digits, 0.7 inch high with 5 decimal points 7 segment LED, 6 digits, 0.6 inch high with 5 decimal points		
Light Emitting Diodes	8 LEDs for the following functions: OVER - vellow ACCEPT - green UNDER - red		
	<i>lb</i> - red $kg$ - red $oz$ - red $g$ - red		
	Center of Zero - green		
A/D Conversion Rate	60 Hz. Delta-Sigma type converter		
Internal Resolution	4,718,592 counts per mV/V per second		
Excitation for Load Cells	Voltage : 6 volts DC (LCD), 10 volts DC (LED) Available Current: 69 mA (four 350 ohm load cells) LCD 114 mA (four 350 ohm load cells) LED		
Power Requirements	*115 VAC +10% to -15% @ 0.10 Amp maximum 230 VAC +10% to -15% @ 0.05 Amp maximum 12 VDC (10 to 15 volts) @ 80 mA with 1 load cell @ 131 mA with 4 load cells LCD only		
Battery Information	Available for LCD version only. 30 Hour battery life. 14 hour recharge time. Low battery warning. Low power shutoff. Charging can occur during AC operation.		
Accuracy	Handbook 44 for 6,000 divisions (-10 to 40°C)		
	-10 to 40°C -30 to 60°C		
	Zero: ±.085 μV/°C ±0.17 μV/°C Span: ±5.0 ppm/°C ±10 ppm/°C		
	(For scale base, 3000 divisions)		
Linearity	±0.005% of capacity, maximum (For base, ±0.01%)		
Repeatability	±0.005% of capacity, maximum (For base, ±0.01%)		
Hystersis	0.005% of capacity, maximum (For base, 0.01%)		
Calibration and Programming	All calibration and programming is done through the front panel with data stored in nonvolatile memory.		
Display Rates	1, 2, 5, or 10* times per second		
Filtering	1*, 2, 5, or 10 display intervals		
Push Button Zero Range	±1%, ±2%, ±5%, ±10%, ±20%, ±50%, ±100%* of Capacity		
Motion Detection Window	d = 1 displayed division ±0.25 d, ±0.5 d, ±0.6 d, ±1 d*, ±2 d, ±3 d, ±5 d		
Automatic Zero Tracking	d = 1 displayed divisionWindow: $\pm 0.25  d, \pm 0.5  d, \pm 0.6  d^*, \pm 1  d, \pm 2  d, \pm 3, \pm 5  d,$ Rate:0.1 division per secondStarting Delay:2 seconds		
Over Range Capacity	The scale displays weights up to capacity plus 9 divisions, referenced from the zero value determined by zero setting point, or 105% of capacity, referenced from the deadload. * = default		

Under Range Capacity	The scale displays weights in the negative direction using the same restric- tions as for over-range, but further limited by the number of display digits available.				
Temperature Range	-10 to 40°C (14 to 104°F) -30 to 60°C (-22 to 140°F) with reduced accuracy				
Humidity	Up to 100% relative humidity.				
Scale Capacity and Division	Pounds	Ounces	Kilograms	Grams	
	6 x .002	100 x .05	3 x .001	3000 x 1	
	6 x .001	100 x .02	3 x .0005	3000 x .5	
	*12 x .005	200 x 0.1	6 x .002	6000 x 2	
	12 x .002	200 x 0.05	6 x .001	6000 x 1	
	30 x .01	480 x 0.2	15 x .005	15000 x 5	
	30 x .005	480 x 0.1	15 x .002	15000 x 2	
	60 x .02	960 x 0.5	30 x .01	30000 x 10	
	60 x .01	960 x 0.2	30 x .005	30000 x 5	
	100 x .05	1600 x 0.5	45 x .02	45000 x 20	
	100 x .02	1600 x 0.2	45 x .01	45000 x 10	
	200 x .1	3200 x 1	90 x .05	90000 x 50	
	200 x .05	3200 x .5	90 x .02	90000 x 20	
	* = default				
Options	<ul> <li>LCD &amp; LED versions</li> <li>230 VAC 50/60 Hz power</li> <li>Tower mounted toggle switch for setting target weight and zeroing</li> <li>Battery and charger (available with LCD version only)</li> <li>RS-232 or RS-485 interface board</li> <li>Short and extended towers</li> <li>Remote head</li> </ul>				
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## Introduction

This manual covers software 48307-0025B and newer on the LED model of the QC-3265 and 48307-0017C and newer on the LCD model. These revisions contain the LB-OZ capability which previous versions did not have. The Quick Check QC-3265 Checkweigher is a low-cost, high-speed production checkweigher housed in stainless steel for harsh, washdown environments. This manual is divided into the following sections:

- Introduction
- Front Panel
- Operation
- User Menu

If you have any problems with your QC-3265 Checkweigher, call your local Weigh-Tronix distributor.

## Front Panel

Figure 1 shows the front panel. The panel consists of the following:

- a six-digit, liquid crystal or LED display
- five keys;
  - QUICK CHECK
  - ▲TARGET
  - **■**UNITS
  - ZERO ▼
- (Right arrow key)
  a center of zero annunciator
- four unit of measure annunciators; lb, kg, oz, g
- three checkweigher annunciators; OVER, ACCEPT, UNDER



### Figure 1 QC-3265 Front Panel

If for some reason the QC-3265 cannot perform a key function (due to motion, range limits, and others) the display will show **CAN'T** while the key is held down.

Key names are abbreviated in many of the instructions of this manual. Instead of saying the up arrow-TARGET key every time it is shortened to this symbol ^.

- ^ = up arrow key
- v = down arrow key
- < = left arrow key
- > = right arrow key

Following are the keys and their functions.

### QUICK CHECK

Press this key to toggle between checkweigh mode and weight display mode, assuming you have an active target weight. Use the **QUICK CHECK** key to return to the weight display and checkweigh modes from anywhere in the menus. Press this key to accept a displayed selection and return to a display mode.



Use the up arrow-**TARGET** key to set the target weight. With no weight on the scale, press this key to remove a target weight and enter the weight display mode. With a weight on the scale, press this key set the target weight and to enter the Checkweigh mode from the weight display mode. Also, press this key to move up in the menus. You can also set the target weight by flipping the optional, column mounted toggle switch up.

## ⊲ UNITS

Use the left arrow-**UNITS** key to change the unit of measure in weight display mode and checkweigh mode. This key works only if more than one unit of measure is enabled. Use this key to move to the left in the menus.



Use the **ZERO**-down arrow key to zero the scale while in either display mode. In the A/D test mode this key sets the offset to zero. Use this key to move down in the menu hierarchy. With a selection displayed, press this key to select that item and go up one menu level. You can also zero the scale by flipping the optional, column mounted toggle switch down.



Use the right arrow key to move to the right in the menus.

### Annunciators

Target weight and the tolerances are saved in nonvolatile memory. They are not lost when the unit is powered down. The OVER, ACCEPT, and UNDER annunciators are to the right of the display and are shown below. The OVER light is yellow, the ACCEPT light is green and the UNDER light is red.



The lb **and** oz annunciators will be lit when you are in the LB-OZ unit of measure. Two numbers are displayed separated by a space in LB-OZ. The left number is the number of pounds and the right is the ounces to the correct division size. The unit of measure annunciators are below the display and are reproduced below. The lit annunciator tells you the currently selected unit of measurement.



The center of zero annunciator, reproduced below, is next to the **ZERO** key. When the annunciator is lit the scale is within ¼ division of zero.



## Installation and Operation

### Installation

There is no ON/OFF switch. When the unit is plugged in it will power up. If the battery option is installed and enabled, press any key to start. Place the QC-3265 on a stable, level surface.

Use the leveling feet to level the scale. A bubble level is visible under the scale platform shroud. Lock the feet in this position using the locknuts on the feet.

Plug the unit into a properly grounded 115VAC outlet.



The socket-outlet must be installed near the equipment and easily accessible.

# Explanation of Modes of Operation

There are two modes of operation for the QC-3265, the weight display mode and the checkweigh mode.

- Use the weight display mode when you want to use the scale for displaying weight. The scale powers up in weight display mode if there is no target weight in memory.
- Use the checkweigh mode for checkweighing operations and the use of the *OVER*, *ACCEPT*, and *UNDER* LEDs. If there is a target weight in memory, the scale will power up in the checkweigh mode. Below are explanations of the operation in each mode.

### **Operation as a Scale**

Press the **UNITS** key to view a weight in a different unit of measure.

With the scale in weight display mode, follow these steps to perform a weighment:

1. Press the **ZERO** key to zero the scale. . . Display

Display shows 0 weight.

 Place the object to be weighed on the scale...
 The weight is displayed.

## Gross Weight Checkweighing

In gross mode, the indicator will always represent negative weight with a leading minus sign. If the weight becomes too large, positive or negative, overscores or underscores will be displayed while the condition persists. To use the QC-3265 as a checkweigher for gross weight, follow the directions given below:

1. Zero the scale by pressing the **ZERO** key or flip the optional toggle switch down... Display shows 0 weight. 2. Place a test weight on the scale equal to the gross weight of the package... The gross weight is displayed. 3. Press the TARGET key or flip the optional toggle switch up. . . The display shows 0 weight and the ACCEPT LED illuminates. 4. Remove the test weight and place a package on the scale... The display will show the weight deviation from the target weight and the OVER, ACCEPT, or UNDER LED will illuminate accordingly.

**IMPORTANT NOTE:** If you use the **ZERO** key to tare a container weight and use the checkweigher in net weighing mode, the unit will track zero whenever there is an empty container on the scale. If the scale is left idle while empty, zero drift may occur.

## Changing the Acceptance Tolerance

Over and Under tolerance can be set from the User menu or the Setup menu (see Service Manual) but not both. The choice where the tolerances appear is made in the Setup menu. The tolerances will not appear in the User menu if they appear in the Setup menu and vice versa.

If you change the tolerance but decide you would rather keep the original value, press the ^ key in step 2 to return to OVER without accepting the displayed value.

Target weight and the tolerances are saved in nonvolatile memory. They are not lost when the unit is powered down. Press the > key...

2. Press the v key. ..

- OVER is displayed.
  - *o* 0.5 is an example of what might be displayed. *o* stands for over tolerance and the value is the current over tolerance. The actual value depends on the unit of measure and division size. The over LED is lit.
- Press the < key to decrease the value and the > key to increase the tolerance value. Press the v key to accept the displayed value. OVER is displayed.
- 4. Press the > key. . .
- 5. Press the **v** key... **u 0.5** is a
  - *u* **0.5** is an example of what might be displayed. *u* stands for under tolerance and the value is the current under tolerance. The under LED is lit.

UNDER is displayed.

6. Repeat step 3 and press the **QUICK CHECK** key to return to the checkweigh or display mode.

## **User Menu**

Without realizing it you have learned how to access the User menu. When you press the > key from either the checkweighing (deviation display) or the weighing (weight display) mode you access the User menu shown below.



Move to the right by pressing the > key Move down by pressing the v key Move left by pressing the < key Move up by pressing the ^ key.

Figure 2 User Menu

You have already learned about UNDER and OVER tolerance. The other items in this menu are described below. OFF This item appears only if battery power mode is enabled in setup, With OFF displayed, press the v key to turn off the QC-3265. Pressing any key turns the unit on in weight display mode. Battery power is not an option with QC-3265s equipped with an LED weight display. ABOUT Press the v key with ABOUT displayed and QC3265 will be displayed. Press the > key to step through the EPROM part number, dash number, revision letter, and then back to QC3265. Press the ^ key to go back to the ABOUT display. TEST Press the v key with TEST displayed to access the test menu shown in Figure 3. Use the v, ^, <, and > keys as before to move through the menu. AUDIT Lets you see the CA (calibration) audit number and the CF (configuration) audit number. DISP. Press the v key twice to perform a display segment test. Press the < or > key to change the direction of the test. Press the ^ key twice to stop the test and return to DISP.

BUTTON	Lets you check the function of each key. Figure 3 shows you what will be displayed as you press each key.
VOLTS	Shows you the current input voltage going into the voltage regulator.
A to D	Shows the output of the A to D converter with a sensitivity of 20,000 counts per millivolt per volt.
SERIAL	Lets you perform READY/BUSY and LOOP/NOLOOP tests to check the serial port. READY/BUSY not available unless RS-232 has been selected during setup.

**SETUP** This is a password protected menu and is used for basic setup and configuration of the unit. See the *Service Manual* for details.



**Figure 3** Test Menu

## Communication

The QC-3265 has an optional RS-232 or RS-485 communication capability. Your unit may be customized to print according to your needs. Examples of the default print layout are shown below:

### 30.01 Ib G or 0.01 kg DEV

What is transmitted is the weight or deviation, one space, the unit of measure, one space, and a label for the weight (*G* for gross, *DEV* for deviation).

Your unit may be set up to send data continuously, after each weighment (if a 30 division movement has occurred), or upon request from a computer.

## Error Displays

The following are displays you may see if problems occur or if invalid operations are attempted with your QC-3265:

Display	Description
••••	Overrange weight.
	Underrange weight.
	Recovering from lock-up or out of range condition.
Loc' up	A-D converter is not functioning.
L.C. Err	A-D converter subjected to an input signal beyond ±6.66667 mV/V
Can't	The unit cannot perform a function. Displayed only while key is held down.
_Flashing_ * *	Corrupted data in the reset menus. See <i>Reset Menus</i> . (* = RESET, SETUP, or CAL)
Lo bat	A low input voltage is detected. This appears when voltage level reaches 10.5 volts and alternates with the normal display. The unit will shut itself off at 9.2 volts. Only available on battery powered units.



# Plastic Knob Installation for USDA Approved Applications

Below are the instructions and illustration for installing the plastic knobs which are necessary for USDA approved installations.

Install knobs by

- Removing the two 10-32 hexhead screws accompanying the unit.
- Replace with knobs.
- Use supplied Belleville washers between knob and mounting surface.
- Install the washer with the major diameter bearing against mounting surface.



Figure 4 Plastic knob installation

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