# **WEIGH-TRONIX**



QC-3265 Checkweigher Service Manual

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# **Specifications**

**Display** 7 segment LCD, 6 digits, 0.7 inch high with 5 decimal points 7 segment LED, 6 digits, 0.6 inch high with 5 decimal points

**Light Emitting Diodes** 8 LEDs for the following functions:

OVER - yellow ACCEPT - green UNDER - red

lb - red kg - red oz - red g - red

Center of Zero - green

A/D Conversion Rate 60 Hz. Delta-Sigma type converter

Internal Resolution 4,718,592 counts per mV/V per second

Excitation for Load Cells Voltage : 6 volts DC (LCD), 10 volts DC (LED)

Available Current: 69 mA (four 350 ohm load cells) LCD

114 mA (four 350 ohm load cells) LED

Power Requirements \*115 VAC +10% to -15% @ 0.10 Amp maximum

230 VAC +10% to -15% @ 0.05 Amp maximum

12 VDC (10 to 15 volts) @ 80 mA with 1 load cell LCD only @ 131 mA with 4 load cells

**Battery Information** 

Available for LCD version only. 30 Hour battery life. 14 hour recharge time. Low battery warning. Low power shutoff. Charging can occur during AC operation.

**Accuracy** 

Handbook 44 for 6,000 divisions (-10 to 40°C)

-10 to 40°C -30 to 60°C

Zero:  $\pm .085 \,\mu\text{V/°C}$   $\pm 0.17 \,\mu\text{V/°C}$ Span:  $\pm 5.0 \,\text{ppm/°C}$   $\pm 10 \,\text{ppm/°C}$ 

(For scale base, 3000 divisions)

**Linearity** ±0.005% of capacity, maximum (For base, ±0.01%)

**Repeatability** ±0.005% of capacity, maximum (For base, ±0.01%)

**Hystersis** 0.005% of capacity, maximum (For base, 0.01%)

Calibration and Programming

All calibration and programming is done through the front panel with data stored in nonvolatile memory.

**Display Rates** 

1, 2, 5, or 10\* times per second

Filtering

1\*, 2, 5, or 10 display intervals

Push Button Zero Range

±1%, ±2%, ±5%, ±10%, ±20%, ±50%, ±100%\* of Capacity

**Motion Detection Window** d = 1 displayed division

±0.25 d, ±0.5 d, ±0.6 d, ±1 d\*, ±2 d, ±3 d, ±5 d

Automatic Zero Tracking

d = 1 displayed division

Window:  $\pm 0.25 \, d, \pm 0.5 \, d, \pm 0.6 \, d^*, \pm 1 \, d, \pm 2 \, d, \pm 3, \pm 5 \, d,$ 

Rate: 0.1 division per second

Starting Delay: 2 seconds

**Over Range Capacity** 

The scale displays weights up to capacity plus 9 divisions, referenced from the zero value determined by zero setting point, or 105% of capacity,

referenced from the deadload.

#### **Under Range Capacity**

The scale displays weights in the negative direction using the same restrictions as for over-range, but further limited by the number of display digits available.

#### **Temperature Range**

- -10 to 40°C (14 to 104°F)
- -30 to 60°C (-22 to 140°F) with reduced accuracy

#### Humidity

Up to 100% relative humidity.

#### **Scale Capacity and Division**

Pounds	Ounces	Kilograms	Grams
6 x .002	100 x .05	3 x .001	3000 x 1
6 x .001	100 x .02	3 x .0005	3000 x .5
*12 x .005	200 x 0.1	6 x .002	6000 x 2
12 x .002	200 x 0.05	6 x .001	6000 x 1
30 x .01	480 x 0.2	15 x .005	15000 x 5
30 x .005	480 x 0.1	15 x .002	15000 x 2
60 x .02	960 x 0.5	30 x .01	30000 x 10
60 x .01	960 x 0.2	30 x .005	30000 x 5
100 x .05	1600 x 0.5	45 x .02	45000 x 20
100 x .02	1600 x 0.2	45 x .01	45000 x 10
200 x .1	3200 x 1	90 x .05	90000 x 50
200 x .05	3200 x .5	90 x .02	90000 x 20

<sup>\* =</sup> default

#### **Options**

- LCD & LED versions
- 230 VAC 50/60 Hz power
- Battery and charger (available with LCD version only)
- RS-232 or RS-485 interface board
- Short and extended towers
- · Remote head
- NTEP load cells

#### **Agencies**

**UL** Approved

### Introduction

This manual covers software 48307-0025B and newer on the LED model of the QC-3265 and 48307-0017C and newer on the LCD model. These revisions contain the LB-OZ capability which previous versions did not have.

The Quick Check QC-3265 Checkweigher is a low-cost, high-speed production checkweigher housed in stainless steel for harsh, washdown environments. This service manual is divided into the following sections:

- Introduction
- Front Panel
- Installation
- User Menu
  - Calibration
  - Configuration

If you have any problems with your QC-3265 Checkweigher, call your local Weigh-Tronix distributor.

## Front Panel

Figure 1 shows the front panel. The panel consists of the following:

- · a six-digit, liquid crystal or LED display
- · five keys;

**QUICK CHECK** 

- **▲**TARGET
- **■** UNITS

CENTER OF ZERO ▼

- ► (Right arrow key)
- a center of zero annunciator
- · four unit of measure annunciators; lb, kg, oz, g
- three checkweigher annunciators; OVER, ACCEPT, UNDER



Figure 1
QC-3265 Front Panel

#### **Keys**

If for some reason the QC-3265 cannot perform a key function (due to motion, range limits, and others) the display will show **CAN'T** while the key is held down.

Key names are abbreviated in many of the instructions of this manual. Instead of saying the up arrow-TARGET key every time it is shortened to this symbol ^.

- ^ = up arrow key
- v = down arrow key
- < = left arrow key
- > = right arrow key

Following are the keys and their functions.

#### QUICK CHECK

Press this key to toggle between checkweigh mode and weight display mode, assuming you have an active target weight. Use the **QUICK CHECK** key to return to the weight display and checkweigh modes from anywhere in the menus. Press this key to accept a displayed selection and return to a display mode.



Use the up arrow-**TARGET** key to set the target weight. With no weight on the scale, press this key to remove a target weight and enter the weight display mode. With a weight on the scale, press this key set the target weight and to enter the Checkweigh mode from the weight display mode. Also, press this key to move up in the menus.



Use the left arrow-**UNITS** key to change the unit of measure in weight display mode and checkweigh mode. This key works only if more than one unit of measure is enabled. Use this key to move to the left in the menus.



Use the **ZERO**-down arrow key to zero the scale while in either display mode. In the A/D test mode this key sets the offset to zero. Use this key to move down in the menu hierarchy. With a selection displayed, press this key to select that item and go up one menu level.



Use the right arrow key to move to the right in the menus.

#### **Annunciators**

Target weight and the tolerances are saved in nonvolatile memory. They are not lost when the unit is powered down.

The lb **and** oz annunciators will be lit when you are in the LB-OZ unit of measure. Two numbers are displayed separated by a space in LB-OZ. The left number is the number of pounds and the right is the ounces to the correct division size.

The OVER, ACCEPT, and UNDER annunciators are to the right of the display and are shown below. The OVER light is yellow, the ACCEPT light is green and the UNDER light is red.





The unit of measure annunciators are below the display and are reproduced below. The lit annunciator tells you the currently selected unit of measurement.









The center of zero annunciator, reproduced below, is next to the **ZERO** key. When the annunciator is lit the scale is within  $\pm \frac{1}{4}$  division of zero.



## Installation



The socket-outlet must be installed near the equipment and easily accessible.



#### Double Pole/Neutral Fusing

There is no ON/OFF switch. When the unit is plugged in it will power up.

The scale powers up in weight display mode if there is no target weight in memory.

If there is a target weight in memory, the scale will power up in the checkweigher mode.

If the battery option is installed and enabled, press any key to start.

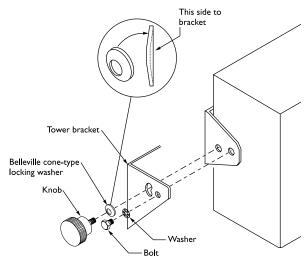
Place the QC-3265 on a stable, level surface.

Use the leveling feet to level the scale. A bubble level is provided and is visible behind the scale platform at the base of the tower or under the scale platform near the load cell. Lock the feet in this position using the locknuts on the feet.

Plug the unit into a properly grounded 115VAC socket-outlet. See note at

Enclosed with the unit are two studded knobs. These knobs are applicable in USDA approved installations. Install knobs by following these directions. See illus.

- Removing the two 10-32 hexhead screws accompanying the unit.
- Replace with knobs.
- Use supplied Belleville washers between knob and mounting surface.
- Install the washer with the major diameter bearing against mounting surface.



#### User Menu

Over and Under tolerance can be set from the User menu or the Setup menu but not both. The choice where the tolerances appear is made in the Setup menu. The tolerances will not appear in the User menu if they appear in the Setup menu and vice versa.

The **o** and **u** do not appear on the digital display if the indicator is in the LB-OZ unit of measure but the Over and Under LEDs do light.

If you change the tolerance but decide you would rather keep the original value, press the ^ key in step 2 to return to OVER without accepting the displayed value.

Target weight and the tolerances are saved in nonvolatile memory. They are not lost when the unit is powered down.

When you press the > key from either the checkweighing (deviation display) or the weighing (weight display) mode you access the User menu (see Figure 2). Below are descriptions for all the menu items in the User menu:

#### **OVER & UNDER**

**OVER** stands for over tolerance. Use this menu item to change the over tolerance by following these steps:

- 1. With **OVER** displayed, press the **v** key. . .
- o 0.5 is an example of what might be displayed. o stands for over tolerance and the value is the current over tolerance. The actual value depends on the unit of measure and division size. The over LED is lit.
- 2. Press the < key to decrease the value and the > key to increase the tolerance value. Press the v key to accept the displayed value. OVER is displayed.

3. Press the > key. . .

**UNDER** is displayed.

4. Press the v key. . .

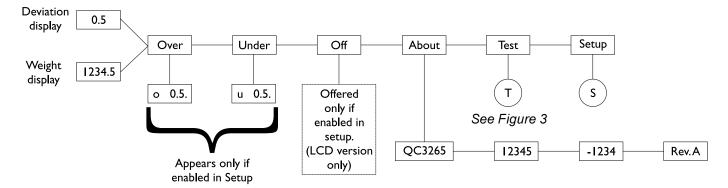
*u* 0.5 is an example of what might be displayed. *u* stands for under tolerance and the value is the current under tolerance. The under LED is lit.

Repeat step 2. . .

**UNDER** is displayed

Press the > key. . .

**OFF** or **ABOUT** is displayed.



Move to the right by pressing the > key

Move down by pressing the  $\mathbf{v}$  key Move left by pressing the < key Move up by pressing the ^ key.

Figure 2 User Menu

#### **OFF** (LCD version only)

**OFF** is next. This item appears only if **BAT**. is chosen in the setup menu. With **OFF** displayed, press the  $\mathbf{v}$  key to turn off the QC-3265. Press any key to turn the unit back on. It will start up in the display mode in use when powered down.

#### **ABOUT**

**ABOUT** is the next menu item displayed. This item contains information about the QC-3265.

1. Pressing the **v** key with **ABOUT** displayed. . .

QC3265 is displayed.

- 2. Press the > key to step through the EPROM part number, dash number, revision letter, and then back to *QC3265*.
- Press the \* key to go back to the ABOUT display. Press the > key to go to the next menu item.

TEST is displayed.

#### **TEST**

**TEST** is the next menu item. Under this menu item you will find a variety of tests and displays. Press the  $\mathbf{v}$  key with **TEST** displayed and you access the test menu shown in Figure 3. Use the  $\mathbf{v}$ ,  $^{\mathbf{A}}$ ,  $^{\mathbf{A}}$ , and  $^{\mathbf{A}}$  keys as before to move through the menu.

**AUDIT** Lets you see the CA (calibration) audit number and the CF

(configuration) audit number.

**DISP.** Press the **v** key twice to perform a display segment test. Press the < or > key to change the direction of the test.

Press the \* key twice to stop the test and return to DISP.

**BUTTON** Lets you check the function of each key. Figure 3 shows you what will be displayed as you press each key.

**VOLTS** Shows you the voltage at the voltage regulator.

A to D Shows the output of the A to D converter with a sensitivity

of 20,000 counts per mV/V. Can be zeroed using the **ZERO** key. Use to isolate load cell, cable and electronic

problems.

SERIAL Lets you perform READY/BUSY and LOOP/NOLOOP

tests to check the serial port. These tests may be used to

isolate communication problems.

^ = up arrow key

v = down arrow key

< = left arrow key

> = right arrow key

Press the **v** key once, then use the < or > keys to step through the display one step at a time.



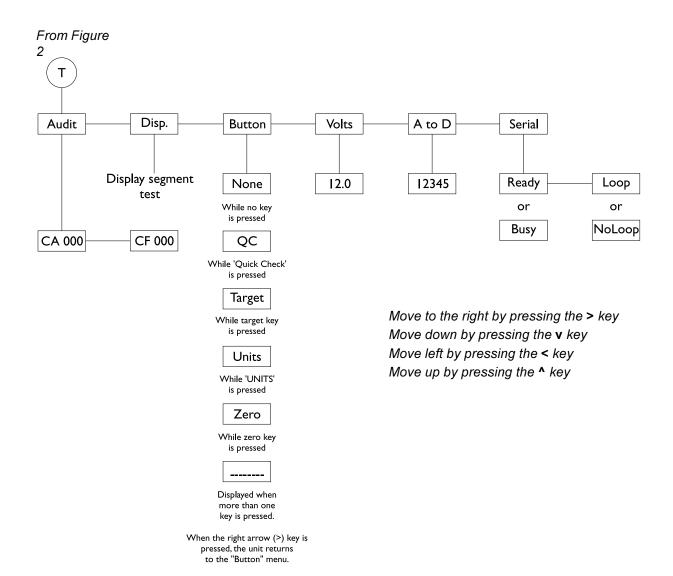
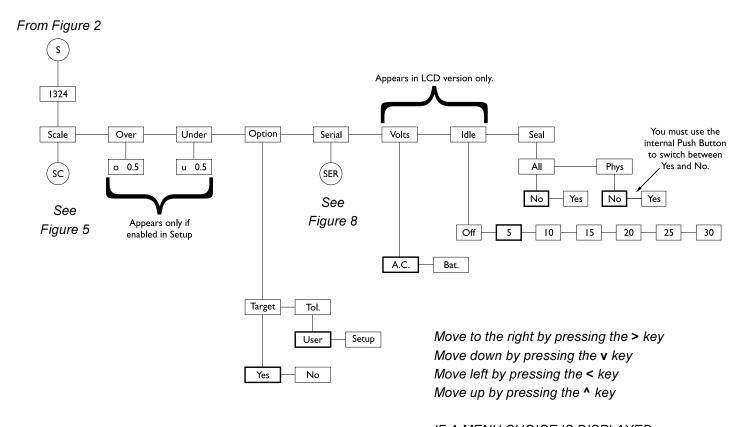


Figure 3
Test Menu

# Configuration

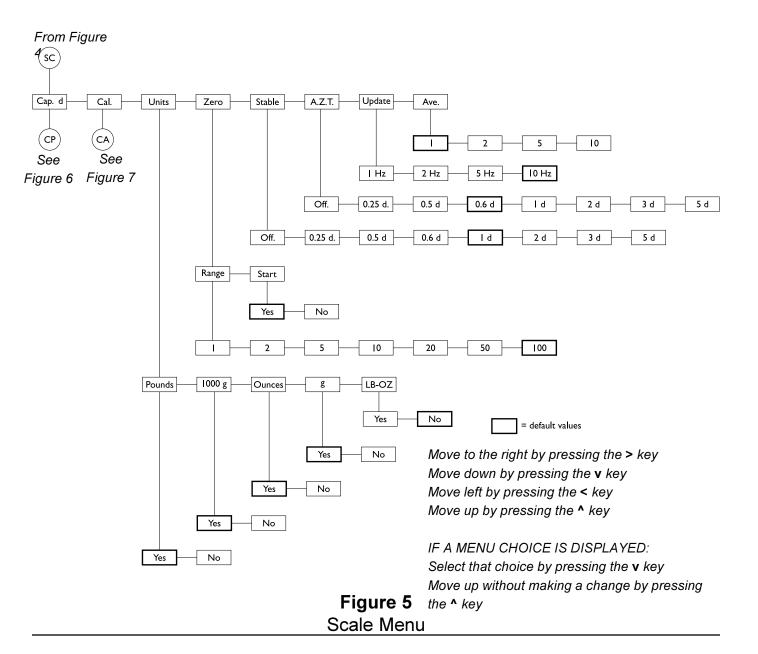
#### **SETUP**

This is a password protected menu and is used for basic setup, configuration and calibration of the unit. See Figures 4 through 9. After these menus are the explanations for each item.



IF A MENU CHOICE IS DISPLAYED: Select that choice pressing the **v** key Move up without making a change by pressing the **^** key

**Figure 4**Setup Menu



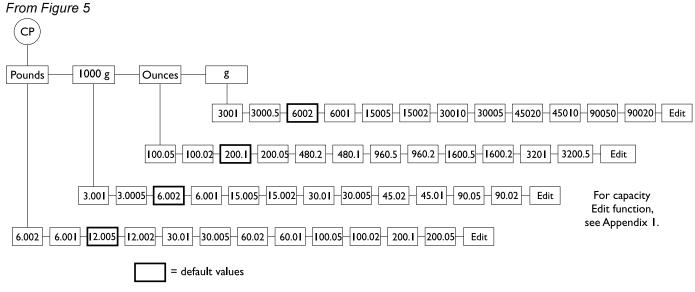
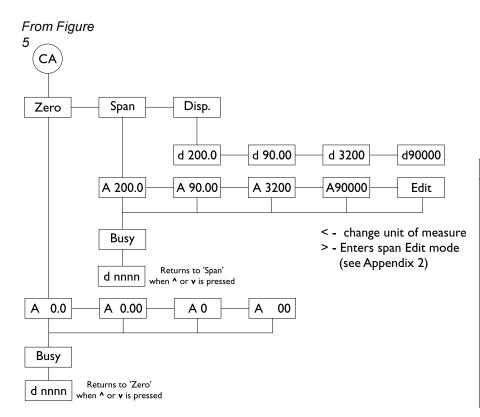


Figure 6
Capacity menu



Alternate span test weights are available for the various capacities. See the table below:

Scale Capacity	Alternate Span Weight
6lb	5lb
l 2lb	I OIb
30lb	25lb
60lb	50lb
6kg	5kg
30kg	25kg
45kg	50kg
90kg	100kg
I00oz	80oz
200oz	I60oz
480oz	400oz
960oz	800oz
6000g	5000g
30000g	25000g
45000g	50000g

**Figure 7**Calibration menu



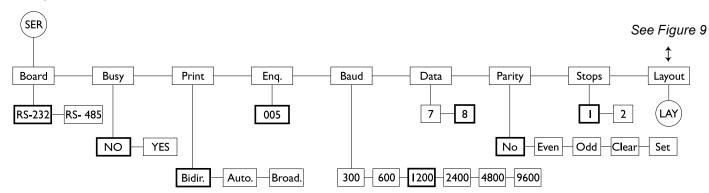


Figure 8
Serial Menu

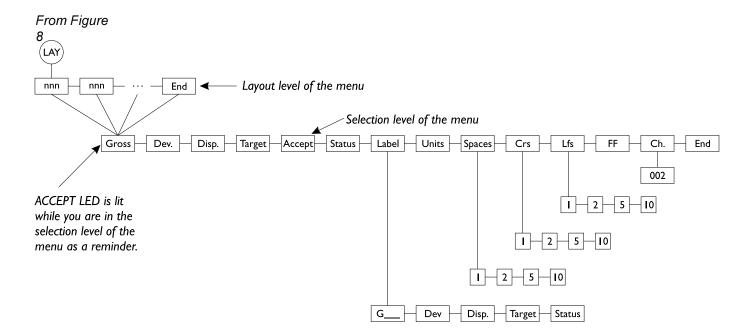


Figure 9
Layout Menu

#### **Password protection**

The setup menu requires a password entry before any items can be edited. The items can be viewed if the password is ignored but no changes will be possible.

When you access the setup menu a four digit number is displayed. Each digit is from 1-4. Every time you access this menu the number is randomly generated. These numbers correspond to the four keys along the left side of the front panel. The **QUICK CHECK** key is #1, the **TARGET** key is #2, etc. You need to enter this random number in **reverse order** to gain access to the edit capability.

Remember to press the password keys in the reverse order of their display on the screen.

**EXAMPLE:** If the number is 2413 -

press the 3 key (UNITS)
press the 1 key (QUICK CHECK)
press the 4 key (ZERO)
press the 2 key (TARGET)

After the four keys are pressed, press the  ${\bf v}$  (down arrow) key to move down in the menu structure.

- ^ = up arrow key
- v = down arrow key
- < = left arrow kev
- > = right arrow key

#### SCALE

SCALE is the first item displayed. The menu items under SCALE are shown in Figures 5, 6 and 7 and are described below.

#### CAP. d

1. With **SCALE** displayed, press the v key. . .

CAP. d is displayed. This stands for capacity and division size. See Figure 6. This allows you to determine the capacity and division size for your unit. Select a capacity and division size in one unit of measure and the capacity and division size for the other units of measure are chosen automatically.

2. Use the arrow keys to view the capacity and division size you size are equal to the configured want in any unit of measure. With the correct capacity and division size displayed, press the **v** key. . .

The capacity and division size are accepted and the display returns to the unit of measure name.

- 3. Press the ^ key to return to the CAP. d display.
- Press the > key to move to the next menu.

See Appendix 1 for information about the capacity Edit function.

Select a capacity and division

in one unit of measure and the

capacity and division size for

LB-OZ capacity and division

capacity and division size for

ounces. LB-OZ cannot be

used as a calibration unit of

of measure within the setup

measure and is not a valid unit

chosen automatically.

the other units of measure are

#### Calibration

menus.

#### CAL.

CAL. is next. This stands for calibration. Press the v key to see the menu structure shown in Figure 7. Use this menu and the instructions below to calibrate your QC-3265.

#### **ZERO**

1. With CAL. displayed, press the **v** key. . .

ZERO is displayed. Use this to establish the scale's deadload value.

2. Press the v key. . .

As an example, A 0.000 is displayed. The letter A is displayed to make it clear you are not in the

Press the **QUICK CHECK** key from any menu to instantly return to the display mode of the QC-3265.

Pressing any key while **BUSY** is displayed will abort the calibration step and the display will return to the previous display. In noisy environments it may be necessary to widen the motion window temporarily for calibration.

weight display mode. The zero value may be displayed differently. It depends on what unit of measure and division size you have selected. You may change the unit of measure while in this display by pressing the < or > key.

3. With the scale empty, press the **v** key. . .

The unit says **BUSY** briefly while a stable zero value is obtained, then **d** 0.000 is an example of what is displayed. The **d** is to remind you that the unit is still in calibration. The display is functional so weight change can be checked.

- 4. Press the **^** or **v** key and **ZERO** is displayed.
- 5. Press the > key to move to the next calibration parameter.

The number displayed in step 1 depends on the unit of measure and the capacity and division size selected. You may change unit of measure by using the < key.

See Figure 7 for a list of capacities and alternate weights.

See Appendix 2 for information about the Span edit function.

Pressing any key while **BUSY** is displayed will abort the calibration step and the display will return to the previous display.

#### SPAN

**SPAN** is the next calibration parameter. Use this menu to set the scale's span with a test weight.

With SPAN displayed, press the v key. . .

As an example, **A 6.000** is displayed.

A 6.000 means apply a 6 pound weight on the scale. Alternate span weights are available for the various capacities by pressing the > key.

 With the span weight you want to use displayed, place that test weight on the scale and press the v key. . .

**BUSY** is displayed briefly then **d 6.000** (as an example of what is displayed). The **d** is to remind you that the unit is still in calibration. The display is functional.

3. Press the **^** or **v** key and **SPAN** is displayed. . .

Your unit is now calibrated.

4. Press the > key to move to the next item.

^ = up arrow key

v = down arrow key

< = left arrow key

> = right arrow key

#### DISP.

**DISP.** is next. Use this menu to observe the scale's performance without returning to the weight display mode.

1. With *DISP*. displayed, press the **v** key. . .

As an example, **d** 6.000 is displayed. The actual value displayed depends on the unit of measure, the division size, the calibration and the applied weight. The **d** is displayed to make it clear this is not the weight display mode. The weight displayed will change as the scale weight changes but the zero function is disabled. The **UNITS** key functions during this display.

Press the \* key or v key to return to the *DISP*. display. This is the last menu in the calibration section. Press the \* key to return to the *CAL*. display. Press > key to move to the next item in the Scale menu shown in Figure 5.

#### **UNITS**

**UNITS** is next in the Scale menu in Figure 5. Use this menu to decide which units of measure are available in the weight display mode.

With *UNITS* displayed, press the v key. . .

**POUNDS** is displayed.

- 2. Press the **v** key to access this option or press the **>** key to view the next unit of measure.
- When the unit of measure you want is displayed, press the v key to view whether or not that unit of measure is enabled.
   (YES or NO). Press the > key to change the status. When the correct status is displayed, press the v key. . .

The display shows the unit of measure name.

 Repeat step 3 for all the units, then press the ^ key to return to the *UNITS* display. Press the > key to move to the next parameter.

Press the **QUICK CHECK** key from any menu to instantly return to the display mode of the QC-3265.

#### **ZERO**

**ZERO** is next. Use this menu to set two zero related options - **RANGE** and **START**.

With ZERO displayed, press the v key. . .

**RANGE** is displayed. This lets you choose from a list of percentages for zero range. See the list in Figure 5.

2. With **RANGE** displayed, press the **v** key. . .

The current percentage of capacity that may be zeroed is displayed.

3. Press the > key until the percentage you want is displayed, then press the v key to accept it. . .

RANGE is displayed.

4. Press the > key to view the next parameter.

#### START

**START** is the next parameter. This parameter determines how the QC-3265 behaves when it is switched on. Use this parameter to determine whether or not the QC-3265 must reach a stable reading within the above range before it will exit the start-up sequence, automatically zero the scale and begin weighing.

1. With **START** displayed, press the **v** key. . .

**YES** or **NO** is displayed. Choose **YES** to enable this feature and **NO** if the feature is to be disabled.

2. Press the **v** key when your choice is displayed. . .

START is displayed.

3. Press the \*key...

ZERO is displayed.

4. Press the > key to access the next menu.

If you want to exit a value display without changing the current setting, press the \* key. It returns you to the higher menu level without changing the current selection.

#### STABLE

STABLE is next. Use this menu to set the motion window size.

1. With **STABLE** displayed, press the **v** key. . .

The current motion window size is displayed. For example, if **1 d** is displayed, this means the motion window is set at ±1 division.

Press the **QUICK CHECK** key from any menu to instantly return to the display mode of the QC-3265.

2. Use the > key to scroll through the choices and press the **v** key when the desired choice is displayed. . .

That value is selected and **STABLE** is displayed.

3. Press the > key to advance to the next parameter.

#### A.Z.T.

**A.Z.T.** is next. Use this menu to determine the range within which Automatic Zero Tracking will function.

With A.Z.T. displayed, press the v key. . .

The current AZT range is displayed. For example, if  $\mathbf{1}$   $\mathbf{d}$  is displayed, this means that AZT will function when the displayed weight is within  $\pm 1$  division of zero.

2. Use the > key to scroll through the choices and press the **v** key when the desired choice is displayed. . .

That value is selected and **A.Z.T.** is displayed.

3. Press the > key to advance to the next item.

If you want to exit a value display without changing the current setting, press the ^ key. It returns you to the higher menu level without changing the current selection.

#### **UPDATE**

**UPDATE** is next. Use this menu to determine the display update rate of the QC-3265.

1. With *UPDATE* displayed, press the **v** key. . .

The current update rate is displayed. For example **10 HZ** means the unit is updating ten times per second.

 Use the > key to scroll through the choices and press the v key when the desired choice is displayed. . .

That value is selected and **UPDATE** is displayed.

3. Press the > key to advance to the next item.

#### AVE.

**AVE.** is next. Use this menu to determine how many display update intervals are included in the weight average. Increasing this average provides more stability at the expense of slower response to changes. Decreasing this value speeds up the scale display but decreases the stability of the reading.

With AVE. displayed, press the v key. . .

The current interval is displayed. For example **5** means the unit is averaging the weight seen over five update intervals.

 Use the > key to scroll through the choices and press the v key when the desired choice is displayed. . .

That value is selected and **AVE**. is displayed. This is the last parameter in the Scale menu.

3. Press the **^** key to return to the Setup menu in Figure 4. . .

SCALE is displayed.

#### **OVER** and **UNDER**

**OVER** and **UNDER** are the next items if your unit is so configured. See **OVER** and **UNDER** in the *User Menu* section of this manual.

If you disable the **TARGET** key the following things occur:

- TARGET will be the only menu item under OPTION. TOL will not be offered.
- OVER and UNDER will not appear in the user or setup menus.

#### **OPTION**

**OPTION** is next. Use this menu to define whether the **TARGET** key is enabled or disabled and whether over and under tolerances are offered in the User or Setup menu.

1. With **OPTION** displayed, press the **v** key. . .

TARGET is displayed.

2. Press the v key. . .

**YES** or **NO** is displayed. Choose **YES** if you want the **TARGET** key enabled. Choose **NO** if you don't. If you choose no, read the note in the left margin.

3. Use the > key to toggle between the choices. Press the v key when the choice you want is displayed. . .

TARGET is displayed.

4. Press the > key. . .

TOL. is displayed.

5. Press the **v** key. . .

SETUP or USER is displayed.

 Use the > key to toggle between the choices. Press the v key when the choice you want is displayed. . .

**TOL.** is displayed. The over and under tolerances will be available under the menu you chose; Setup (Figure 4) or User (Figure 2).

- 7. Press the \* key to return to the **OPTION** parameter.
- 8. Press the > key to see the next setup menu item.

#### Serial

#### **SERIAL**

**SERIAL** is the next parameter. The QC-3265 has optional RS-232 or RS-485 communication capabilities. See the exploded drawing in the back of this manual to see how this optional board is installed and wired. Figure 8 shows the serial menu. Below are the explanations for the items in this menu.

1. With **SERIAL** displayed in the

setup menu, press the **v** key. . . **BOARD** is displayed. This refers to

the type of communication board

installed in the unit.

2. Press the v key. . . RS-232 or RS-485 is displayed.

3. Use the > key to toggle between the choices. Press the **v** key to accept the displayed selection. . .

**BOARD** is displayed.

Press the > key to move to the next item. Using the same techniques, continue through the menu in Figure 8. Below are the explanations of each menu item and the selections for each.

The READY/BUSY hardware handshake requires additional wires in your serial interface cable.

#### **BUSY**

This is offered only if RS-232 is selected.

Choices:

NO - disables the ready/busy input.

**YES** - suspends data transmission whenever ready/busy input indicates a busy condition.

Bidirectional communication and use of the enquire code are always available. You can also use Auto. **or** Broad. or neither. Automatic and Broadcast are mutually exclusive.

The QC-3265 will only respond to upper case command letters.

Valid weight only when bit 0 = 0 and bit 1 = 0.

#### **PRINT**

This determines what will cause data to be transmitted.

Command

Choices:

**BIDIR.**- specifies bidirectional RS-232 communication. Sends a predetermined format shown below.

Response

W <cr> S<cr> Z<cr> sponse</cr></cr></cr>	<pre><if>MNNNNNNbUU<cr>XX<etx> <if>SXX<cr><etx> Zero scale*, nothing transmitted in re-</etx></cr></if></etx></cr></if></pre>	
* weight must be stable, valid and within zero range. 0 busy will be displayed while unit waits for this to occur. Error messages and keypad functions can override this display.		
<etx> = end o</etx>	re return <if> = line feed  f text character</if>	

#### Scale Status

below)

The high order nibble of each byte is a HEX 3. The low order nibble of the first and second bytes are:

#### First Byte Bit 0 - Logic 1 = motion detected - Logic 0 = weight stable Bit 1 - Logic 1= indicator at center of zero - Logic 0 = indicator not at center of zero Bit 2 - Not used; Always set to Logic 0 Bit 3 - Not used; Always set to Logic 0 Second Byte Bit 0 - Logic 1= underrange condition\* - Logic 0= not underranged - Logic 1= overrange condition\* Bit 1 - Logic 0= not overranged Bit 2 - Not used; Always set to Logic 0 Bit 3 - Not used; Always set to Logic 0

<sup>\*</sup> The QC-3265 transmits the actual value, clipped to all nines if necessary, for NNNNNN while there is an underrange condition. Also, all nines and overrange status are transmitted whenever there is a *Lock Up* or *L.C. Error* condition.

AUTO.- specifies automatic transmission of the configured layout each time motion ceases after a minimum of a 30 division weight change. If motion detection is turned off, a ±5 division window is used for auto print motion detection. Any triggers that occur during data transmission are ignored. When a print trigger occurs the display will briefly show SEND.

**BROAD.** - specifies that data is to be broadcast at the display update rate.

If your system is a sealed or legal for trade system, and your printer can transmit an enquire code to the indicator, mismatch the enquire code normally recognized by the indicator so invalid weights (from motion, lockup, overrange, etc.) will not be printed.

#### ENQ.

**ENQ.** stands for enquire. Set the character you want to use as an enquire character. When this character is received by the QC-3265 it will respond by sending the configured print layout.

Default value is 005. Use the < and > keys to decrease or increase the value between 0 and 255.

#### **BAUD**

**BAUD** is next. Choose from the following baud rates:

300, 600, 1200, 2400, 4800, 9600

There are some combinations of data, parity and stops that are not supported by the UART. These are 7N1, 8E2, 802, 8C2, 8S2. 7N2, 8E1, 801, 8C1, and 8S1 respectively will be substituted.

If an unsupported combination is chosen the display will flash.

#### **DATA**

DATA is next. Choose from 7 or 8 data bits.

#### **PARITY**

**PARITY** is next. Your choices are listed below:

NO Specifies that no parity bit is to be included.

EVEN Specifies that a parity bit is transmitted such that an even number of logic one bits are transmitted between the start

and stop bits.

ODD Specifies that a parity bit is transmitted such that an odd

number of logic one bits are transmitted between the start

and stop bits.

CLEAR Specifies that a logic zero bit is always to be transmitted

after the data bits. (Space parity)

SET Specifies that a logic one bit is always to be transmitted

after the data bits. (Mark parity)

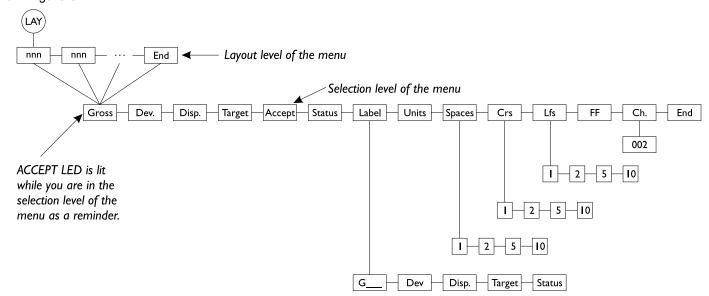
#### **STOPS**

STOPS is next. This determines the number of stop bits. Choose 1 or 2.

#### **LAYOUT**

**LAYOUT** is next. Figure 9 (repeated below) shows the layout menu. This is where you are able to design the printout which will be transmitted for **Auto.**, **Broad.**, and **Eng**.

#### From Figure 8



# When the indicator is in LB-OZ unit of measure, the serial output for weight will be formatted to nine places instead of seven for the other

The deviation and gross weights will always have a leading negative sign for negative weights for serial output.

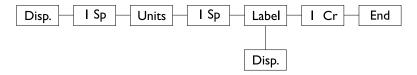
units of measure.

Weights which can't be displayed because of display limitations are formatted properly for serial output. The unit of measure label is formatted as five characters ("lb-oz") when in LB-OZ and as two characters for the other units of measures.

# Figure 9 Layout Menu

Press the  ${\bf v}$  key and view the layout level of the menu. This is the information that will be transmitted. What you see depends on how your unit is already configured.

In Figure 9, the displayed information is represented by the variable *nnn*. The default layout is shown below. Scroll through this list by using the > key.



The layout is made up of the choices you see in the selection level of the menu in Figure 9 (*Gross*, *Dev.*, *Disp.*, etc.). With the desired selection displayed, press the **v** key to select it and the display will return to the layout display.

Up to 30 items may be in the layout. *END* terminates the output format. Any items after *END* are no longer viewed or transmitted. Below are explanations of the selection menu items.

GROSS This specifies that the current weight is to be transmitted. The data is right justified in a 7 character string with leading zero suppression. Output strings similar to those displayed are transmitted in place of the weight data whenever there is an error.

**DEV.** Specifies that the deviation amount is to be transmitted. If there is no active target weight, spaces are transmitted instead. Uses the same formatting as **GROSS**.

**DISP.** Specifies that either gross or deviation is to be transmitted depending on the current display mode.

**TARGET** Specifies that the current target weight is to be transmitted. Same formatting as for **DEV**.

**ACCEPT** Specifies that a four character string is to be transmitted corresponding to the OVER/ACCEPT/UNDER LEDs.

OVER when OVER LED is lit ACPT when ACCEPT LED is lit UNDR when UNDER LED is lit

Four spaces when there is not an active target weight

**STATUS** Specifies that the current status is to be transmitted as a single character. The bits appear as follows:

0011LEBM

L = logic 1 when a low battery condition exists, logic 0 otherwise E = logic 1 when and A-D Error condition exists, logic 0 otherwise

B = logic 1 when weight is over or under range, logic 0 otherwise

M = logic 1 when in motion, logic 0 when stable

The upper four bits are set to 0011 to cause the value to be printed as a digit or symbol in row 3 of the ASCII character set.

**LABEL** Allows you to choose a label to be transmitted along with the weight value. Your choices are as follows:

**G** - Specifies that a **G** (gross) is transmitted.

**DEV** - Specifies that **DEV** (deviation) is transmitted.

**DISP.** - Specifies **G** or **DEV** is transmitted depending on the current display mode.

**TARGET** - Specifies that **TARGET** is transmitted.

STATUS - Specifies that STATUS is transmitted.

**UNITS** Specifies that the current unit of measure label is to be transmitted as **Ib**, **kg**, **oz** or **g**\_. (Always two characters so g is followed by a space.)

**SPACES** Displayed at the layout level as **n SPS**, where **n** can be 1, 2, 5, or 10 spaces to be transmitted.

**CRS** Displayed at layout level as **n CRS**, where **n** can be 1, 2, 5, or 10 carriage returns to be transmitted.

**LFS** Displayed at layout level as **n LFS**, where **n** can be 1, 2, 5, or 10 line feeds to be transmitted.

**FF** Specifies that a form feed control character is to be transmitted.

CH. Displayed at layout level as CH. nnn where nnn can be selected as any value between 000 and 255. Specifies that the ASCII character selected be transmitted. This is intended to support sending control characters required for remote displays or simple printer operations. Press the v key and use the < and > keys to increase or decrease the value. Press the v key when the value you want is displayed. Display returns to CH. nnn.

**END** Specifies the end of the layout. Does not cause anything to be transmitted.

#### **VOLTS**

Volts available only in the LCD display version.

**VOLTS** is the next item in the setup menu. This allows you to determine whether the unit is battery powered or not.

#### Choices:

- A.C. Specifies the unit is not battery powered. This causes OFF not to be offered in the user menu and IDLE not to be offered in the setup menu.
- **BAT.** Specifies that the unit is battery powered. Enables **OFF** and **IDLE** to appear in their respective menus.

#### **IDLE**

Idle available only in the LCD display version.

*IDLE* is the next item in the setup menu. Allows you to choose a length of time for the unit to be idle (no motion or key presses) before it turns itself off. This item offered only in the setup menu only if enabled under *VOLTS*. Choose from the following choices:

OFF - disables auto shutoff

**5** - five minute idle time

10 - ten minute idle time

**15** - fifteen minute idle time

20 - twenty minute idle time

**25** - twenty-five minute idle time

30 - thirty minute idle time

#### Sealing

#### SEAL

**SEAL** is next. Items in the setup menu (Figure 4) can be protected from unrecorded changes. The level of protection is set in the **SEAL** menu.

Two internal counters record changes to items in the setup menu. View these counters under **AUDIT** in the test menu (Figure 3). These counters cannot be reset and thus can be used by auditors or inspectors to check if changes have been made. One counter is for scale calibration items and the other for configuration items. Table 1 shows the lists counted as calibration and configuration items.

Calibration	Configuration
Calibration Zero	Capacity
	Units
Calibration Span	Zero Range
	Zero Start
	Stable
	AZT
	Update
	Ave.
	Seal
	ENQ
	Layout
	Target
	Tolerance
	Volts
	Idle
	Board
	Busy
	Print
	Baud
	Data
	Parity
	Stops

# **Table 1**Counter lists

#### ALL & PHYS.

The two parameters in the **SEAL** menu are **ALL** and **PHYS**. Below are explanations of these settings and their consequences.

#### ALL set to YES

Any time you access the setup menu and change any item in Table 1, the appropriate counter increments one count. Changing multiple items on one visit to the menu increments the counter only one count. It's the number of visits with changes that are counted, not the number of changes per visit.

#### ALL set to NO

With this setting the calibration internal counter will increment when you access the setup menu and change either calibration item in Table 1. The internal configuration counter will increment only if you change one of the configuration items in **bold** print from Table 1.

#### PHYS set to YES

If **PHYS.** is set to **YES**, you must remove the physical seal (rear sealing plug) of the QC-3265 to access an internal switch. When you press this switch you have full editing privileges and the display shows the first item in the setup menu, **SCALE**, without the need to enter the password.

If you enter the setup menu using the password and not the internal switch, you can change only the configuration items in Table 1 that are in normal, not **bold**, print..

#### PHYS set to NO

If **PHYS.** is set to **NO**, correct password entry is the only way to have editing privileges of all the items in Table 1 without breaking the physical seal. See note to left.

If the password is not entered correctly, the setup menu items can be viewed but not edited.

If **PHYS**. is set to **NO**, you can still press the internal switch and have instant setup menu access and editing privileges.

## Reset Menus

The reset menu (Figure 10) appears in two cases.

- If you do a Master Clear (powering up the unit with both the Quick Check and Zero keys pressed).
- 2. If setup or calibration data becomes corrupted.

In case 1, you will need to enter the password the same way as explained in the Setup menu. After correctly entering, the menu *RESET* will be displayed.

With *RESET* displayed, press the v key. . .

Setup or Cal. will be displayed.

2. Press the v key. . .

**NO** is displayed. Choose **YES\*** to reset to default values or **NO** to leave the values as they are.

3. Toggle between the choices with the > key. When the choice you \* want is displayed, press the v key. . .

The display will show the other choice (**Setup** or **Cal**.).

\* If the unit is physically sealed, you must press the internal switch to select **YES**.

4. Make your choice the same way as in step 3. . .

The unit goes through the power up sequence to weight display mode.

In case 2, the display bypasses the password and goes right to **RESET**.

1. With **RESET** displayed, press the

**v** key. . .

If the SEAL PHYS. selection is

corrupted, the unit assumes

that the selection is YES.

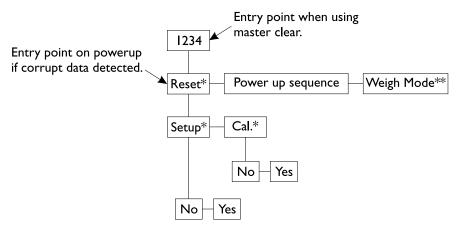
**Setup** or **Cal.** will be displayed. If data is corrupted the word on the display will flash.

2. Press the v key. . .

**NO** is displayed. Choose **YES\*** to reset the data. If you reset setup and calibration is already set to defaults, the unit will not display **CAL**. and will go to the weight display mode. If Cal. is not at defaults, you are given the opportunity to reset that as well. When you are done the unit goes back to weight display mode auto-

\* If the unit is physically sealed, you must press the internal switch to select **YES**.

matically.



<sup>\*</sup> not offered if all values are already set to default values.

Flashes if corrupt data detected - must be reset to operate scale

Figure 10 Reset Menu

<sup>\*\*</sup> not available until no corrupt data detected in setup and calibration.

# **Error Displays**

The following are displays you may see if problems occur or if invalid operations are attempted with your QC-3265:

Display	Description
	Overrange weight.
	Underrange weight.
	Recovering from lock-up or out of range condition.
Loc' up	A-D converter is not functioning.
L.C. Err	A-D converter subjected to an input signal beyond ±6.66667 mV/V
Can't	The unit cannot perform a function. Displayed only while key is held down.
Flashing/	Corrupted data in the reset menus. See <i>Reset Menus</i> . (* = RESET, SETUP, or CAL)
Lo bat	A low input voltage is detected. This appears when voltage level reaches 10.5 volts and alternates with the normal display. The unit will shut itself off at 9.2 volts. Only available on battery powered units.
Flashing All segments	Low voltage on the LED version.
Sealed	Displayed while a key is pressed when attempting to modify a sealed selection without edit privileges.
auto 0	Scale unstable at power up.
Busy	The system is busy or handshake not responding during serial port test.

# Disassembly

Below are steps and illustrations to help you disassemble your 3265.

1. Remove the bracket screws, shown in Figure 11, and slide the head out of the brackets.

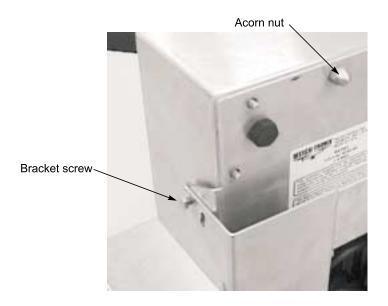


Figure 11
Removing the 3265 head

2. Lay the head face down and remove the back plate. See Figure 12. Take care not to stretch or break the wires connecting the back plate and pc board. Disconnect these wires.



Figure 12
Removing the back plate

3. To remove the pc board, remove the four screws holding down the pc board shown in Figure 13. Disconnect the ribbon cable shown in Figure 14 before removing the pc board from the case.

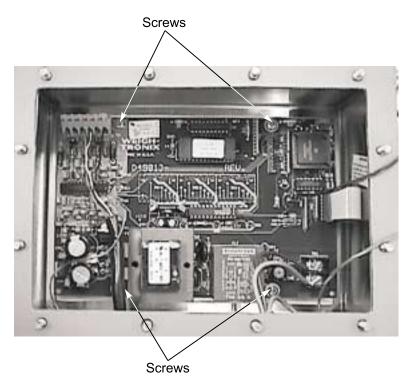
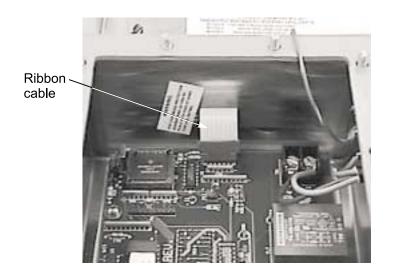


Figure 13
Removing the pc board



**Figure 14**Ribbon cable

4. Install any needed parts and reverse the disassembly procedure to reassemble.

# Appendix 1: Editing Capacity and Division

Under CAP. d in the User menu 1000 g **Pounds Ounces** 6.002 200.05 Edit nnnnn

Under each of the units there are the normal choices and at the end of the list is the display *Edit*. Follow these steps to change the capacity and division size:

1. Press the **v** (down) arrow key. . .

500.1 (for example) is displayed. This is the current capacity and division size.

2. Press the > key to start the right most digit flashing. . .

The 1 begins flashing in this example.

exit the display and move up one level in the menu structure without accepting any changes.

Press the \( \( \text{up} \) arrow key to

Press the > (right) arrow key to

start a digit flashing, increment

the flashing number or move a

Press the < (left) arrow key to

change which digit (or the

decimal point) is flashing.

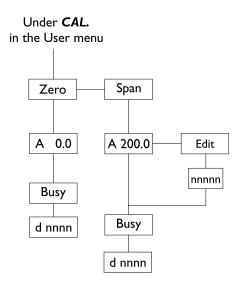
flashing decimal point.

Press the v (down) arrow key to accept a displayed value.

3. Press the > key to increment this digit or press the < key to select the next digit. If the decimal is next in line it will flash. If you press the > key with the decimal flashing it will move to different positions. When the capacity and division size you want is displayed, press the v key to accept the value. . .

**Edit** is displayed. Follow the normal procedure to leave the menu structure when you are done.

# Appendix 2: Editing Span Value for Calibration



Under Span in the CAL menu above there is an Edit menu item after the current span choice. Using the same rules for editing the number as you used for capacity and division, change the size of span weight you want to use, place that weight on the scale, and press the v (down) key to accept it. The calibration procedure continues as normal from there.

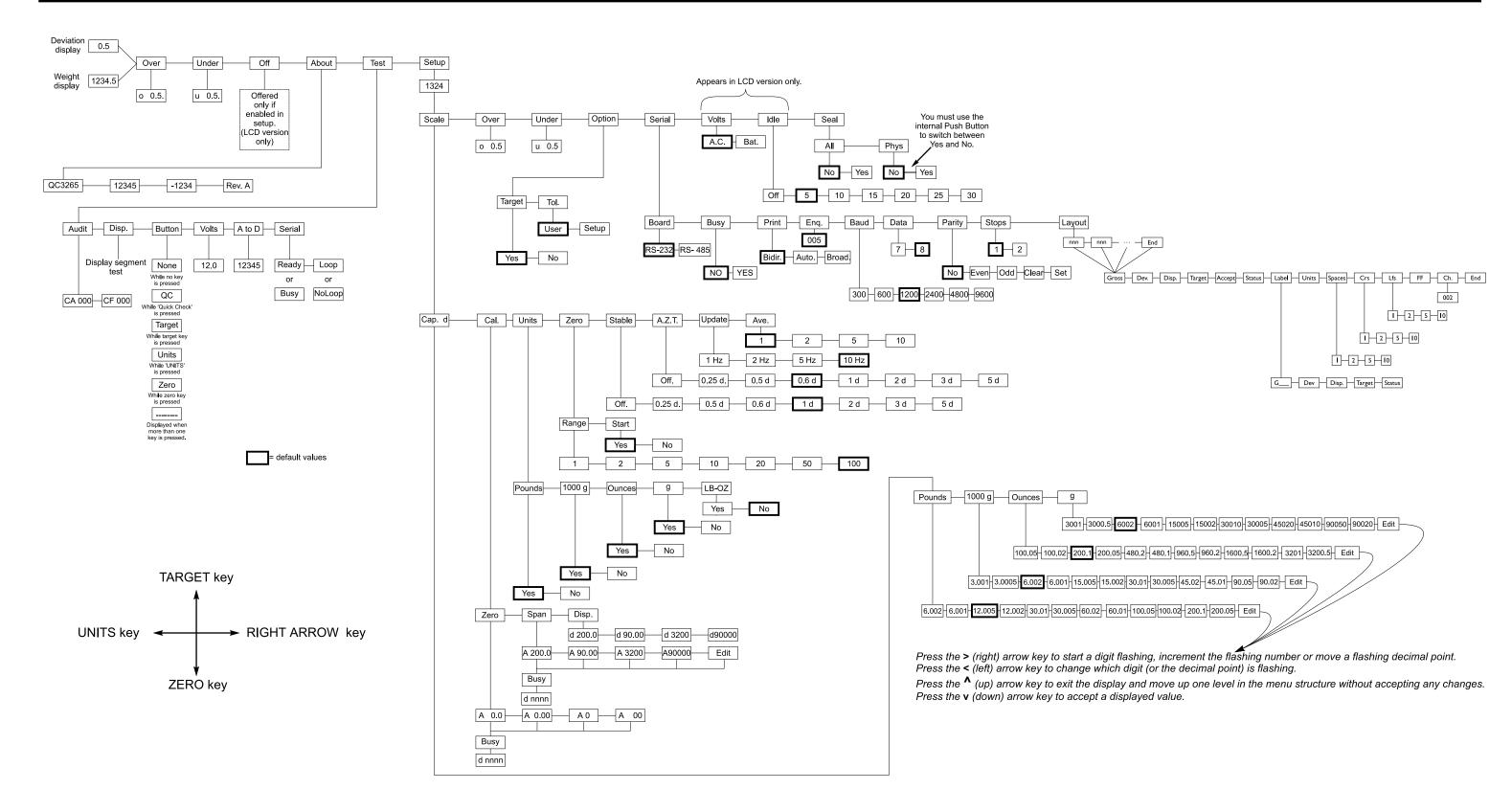
- 1. Press the **v** (down) arrow key. . . **200** (for example) is displayed. This is the current span value.
- 2. Press the > key to start the right most digit flashing. . .

The **0** begins flashing in this example.

3. Press the > key to increment this digit or press the < key to select the next digit. If the decimal is next in line it will flash. If you press the > key with the decimal flashing it will move to different positions. When the span value you want is displayed, press the v key to accept the value. . .

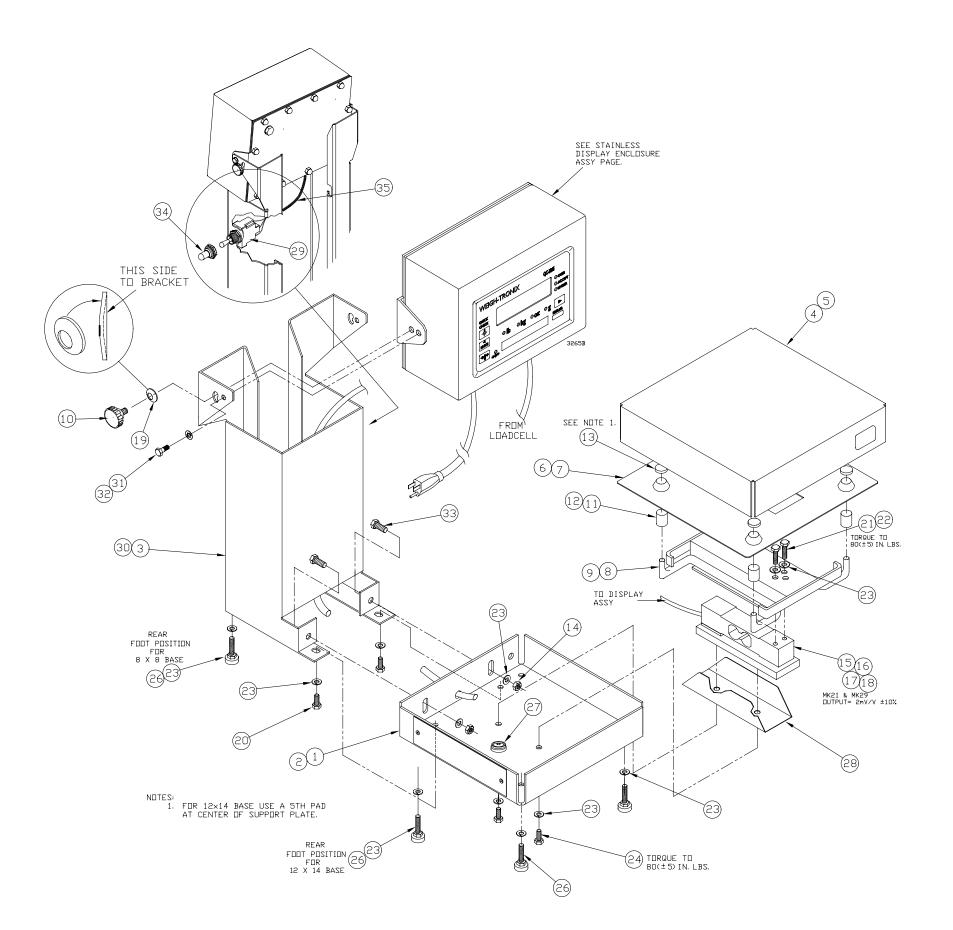
**Edit** is displayed. Follow the normal procedure to leave the menu structure when you are done.

# **Appendix 3: Complete Menu Structure**

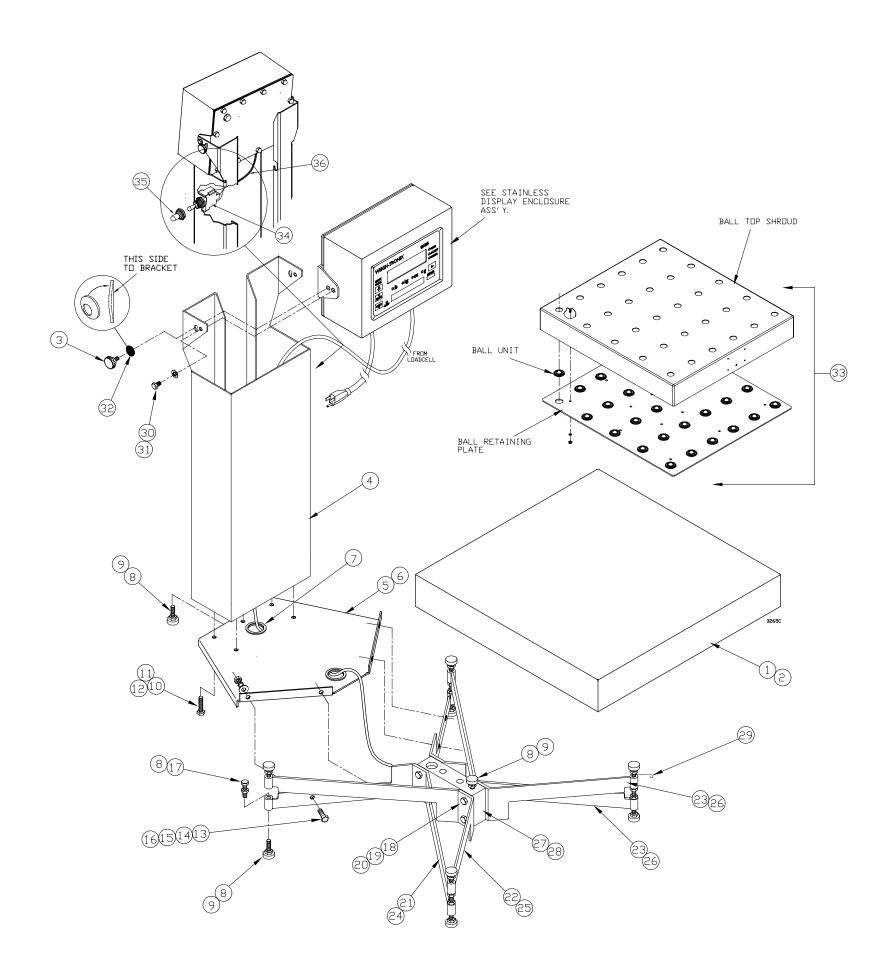


## MODEL QC-3265 CHECKWEIGHER (Low Cap.)

6 lb Cap. and 12 lb Cap. w / 8" x 8" BASE, 30 lb Cap. and 60 lb Cap. w / 12" x 14" BASE PARTS AND ASSEMBLY



ITEM NO.	DESCRIPTION	W-T P/N	QTY
1	Base, 8" x 8"	1071-08063	1
2	Base, 12" x 14"	1071-08356	1
3	Display Column, 14", (w/o toggle sw. hole)	52316-0018	1
	Display Column, 14", (w/ toggle sw. hole)	52316-0026	1
	Display Column, 20", (w/o toggle sw. hole)	52316-0034	1
	Display Column, 20", (w/ toggle sw. hole)	52316-0042	1
4	Shroud, 8" x 8"	1076-09428	1
5	Shroud, 12" x 14"	1076-08357	1
6	Support Plate (8" x 8" base)	1069-08070	1
7	Support Plate (12" x 14" base)	1069-01899	1
8	Load Bridge Assy (8" x 8" base)	7066-08064	1
9	Load Bridge Assy (12" x 14" base)	7066-08353	1
10	Knob	1091-14144	2
11	Bumper Support (8" x 8" base)	1075-00243	4
12	Bumper Support (12" x 14" base)	7075-00027	4
13	Pad	1075-00262	5
14	Nut, .25" x 20	14497-0209	2
15	MK29 Load Cell Assy, 71/2 & 15 lb (7 kg) CAP	53239-0010	1
16	MK29 Load Cell Assy, 30 lb (15 kg) CAP	53239-0028	1
17	MK29 Load Cell Assy, 60 lb (30 kg) CAP	53239-0036	1
18	MK29 Load Cell Assy, 100 lb (60 kg) CAP	53239-0044	1
19	Belleville Spring Washer	1033-13294	2
20	Capscrew, .25"-20 x .50" L	14527-0013	2
21	Capscrew, .25"-20 x .75" L	1007-02611	2
22	Capscrew, .25"-20 x 1.00" L	14527-0054	2
23	Lockwasher, .25"	14474-0198	12
24	Capscrew, .25"-28 x .50" L	1007-02668	2
26	Foot Assy w/ Jamnut	7029-00150	4
27	Level Bubble	1083-00095	1
28	Splash Guard (MK29)	53238-0011	1
29	Toggle Switch	1127-00230	1
30	Display Column (short)	1058-09740	1
31	Capscrew, #10-32 x .25" L	14505-0019	2
32	Tooth Washer, #10	15698-0054	2
33	Capscrew, .25"-20 x .62" L	14527-0021	2
34	Toggle Switch Sealing Boot	15262-0019	1
35	Toggle Switch Cable Assy	52312-0012	1



# MODEL QC-3265 CHECKWEIGHER (Medium Cap.)

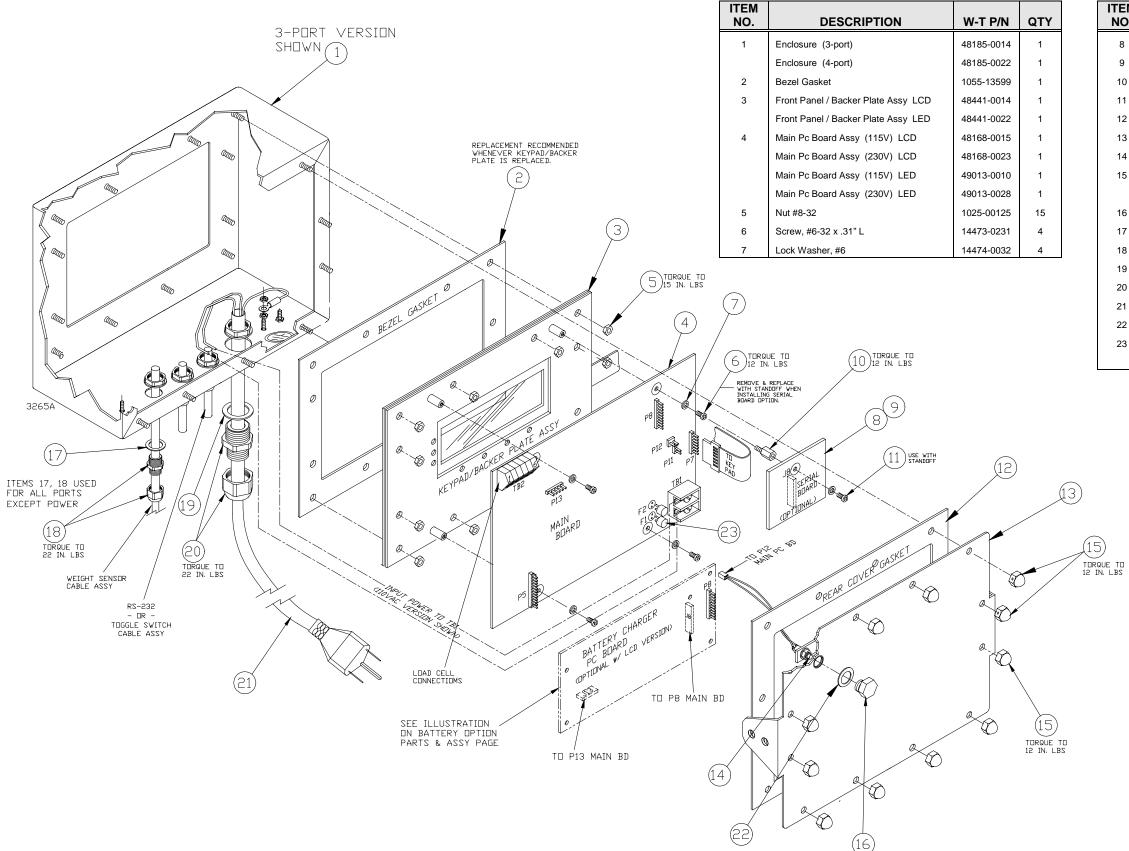
100 lb. Cap. w / 20" x 20" DECK, 200 lb. Cap. w / 24" x 24" DECK PARTS AND ASSEMBLY

ITEM	DESCRIPTION	W T D/N	OTV
NO.	DESCRIPTION	W-T P/N	QTY
1	Deck, 20" x 20"	21325-0038	1
2	Deck, 24" x 24"	21325-0046	1
3	Knob	1091-14144	2
4	Display Column (31" high)	27568-0023	1
5	Column Mtg Bracket (20x20 deck)	24308-0017	1
6	Column Mtg Bracket (24x24 deck)	24307-0018	1
7	Grommet	15347-0034	.66" (2)
8	Jam Nut, .31" - 18	14497-0217	14
9	Foot	17796-0028	10
10	Nut, .25" - 20	14471-0209	4
11	Lock Washer, .31"	14474-0198	4
12	Bolt, .25" x .62" L	14527-0021	4
13	Nut, .31" - 18	14471-0076	4
14	Lock Washer, .25"	14474-0073	4
15	Flat Washer, .31"	14475-0205	4
16	Bolt, .31" x1.25" L	14527-0195	4
17	Bolt, .31" x 1.00" L	14527-0187	4
18	Bolt, .44" x 2.75" L	17889-0448	4
19	Lock Washer, .44"	14474-0222	4
20	Nut, .44"	14471-0233	4
21	Spider, Left (20" x 20" deck)	21332-0039	1
22	Spider, Left (20" x 20" deck)	21332-0013	1
23	Spider Right (20" x 20" deck)	21332-0021	2
24	Spider, Left (24" x 24" deck)	21333-0038	1
25	Spider, Left (24" x 24" deck)	21333-0012	1
26	Spider Right (24" x 24" deck)	21333-0020	2
27	Weigh Bar Assy, 100 Lb (20" X 20" deck)	21330-0072	1
28	Weigh Bar Assy, 200 Lb (24" X 24" deck)	21330-0080	1
29	Ground Spring	20850-0025	2
30	Capscrew, #10-32 x .25" L	14505-0019	2
31	Tooth Washer, #10	15698-0054	2
32	Belleville Washer	1033-13294	2
33	Ball Top Shroud Assy (optional), 20" x 20" (carbon steel)	50695-0054	1
	Ball Top Shroud Assy (optional), 20" x 20" (stainless)	50695-0062	1
	Ball Top Shroud Assy (optional), 24" x 24" (carbon steel)	50695-0070	1
	Ball Top Shroud Assy (optional), 24" x 24" (stainless)	50695-0088	1
34	Toggle Switch	1127-00230	1
35	Toggle Switch Boot	15262-0019	1
36	Toggle Switch Cable Assy	52312-0012	

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### **MODEL QC-3265 CHECKWEIGHER**

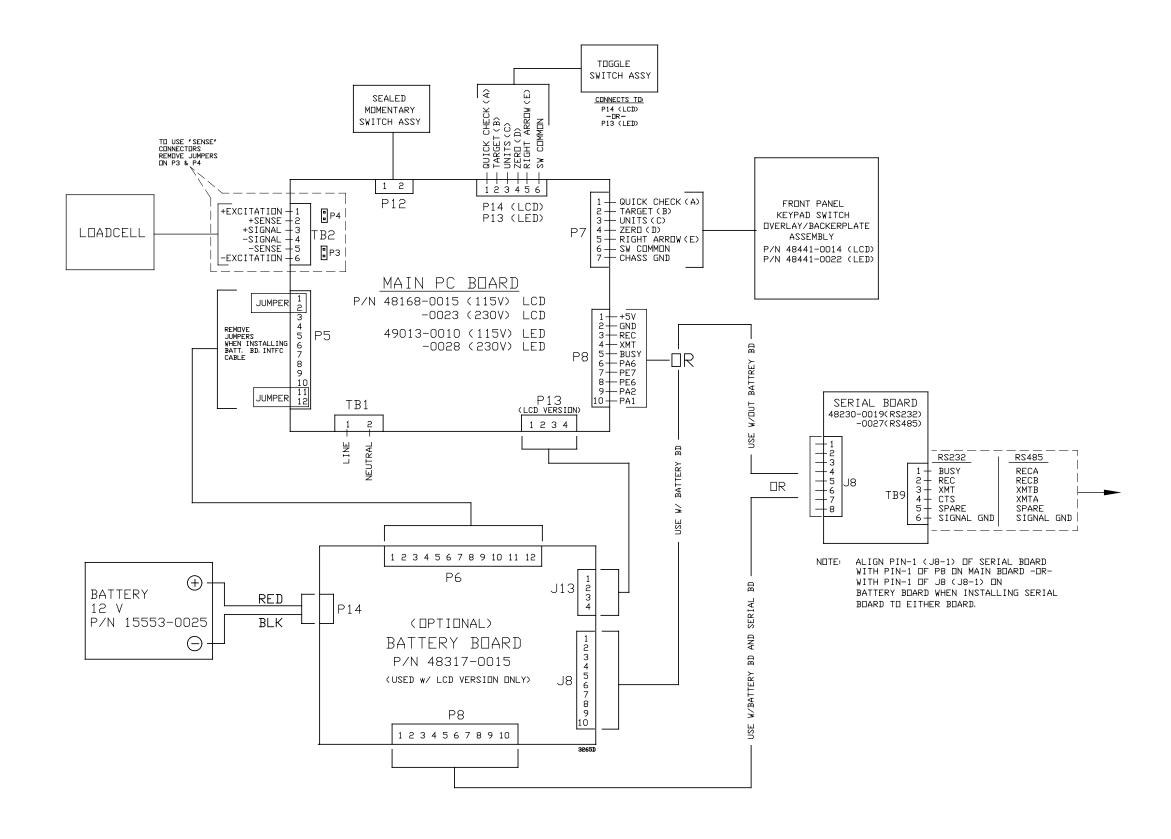
DISPLAY ENCLOSURE (STAINLESS)
PARTS AND ASSEMBLY



ITEM NO.	DESCRIPTION	W-T P/N	QTY
8	Rs-232 Serial Pc Board Assy (optional)	48230-0019	1
9	Rs-485rial Pc Board Assy (optional)	48230-0027	1
10	Standoff, #6-32 x .50"L (use w/ serial option)	15437-0449	1
11	Screw, #6-32 x .38" L (use w/ serial option)	14473-0249	1
12	Rear Cover Gasket	48187-0012	1
13	Rear Cover	48186-0013	1
14	Momentary Button Switch Assy	48178-0013	1
15	Cap Nut	15786-0016	10
	Cap Nut (sealing)	26513-0013	2
16	Nylon Sealing Plug, .38"-16 x .31" L	1019-11926	1
17	Neopr. Washer,515" I.D. (use one per port)	26357-0020	1-3
18	Strain Relief (use one per port)	15257-0032	1-3
19	Neopr. Washer, .640" I.D. (use w/ pwr cord)	26357-0038	1
20	Strain Relief (use w/ pw cord)	15257-0040	1
21	Power Cord W/ Plug End	15318-0013	1
22	Neoprene Flat Washer	1030-12680	1
23	Fuse, 1/2 amp (115 vac)	48561-0117	2
	Fuse, 1/4 amp (230 vac)	48561-0083	2

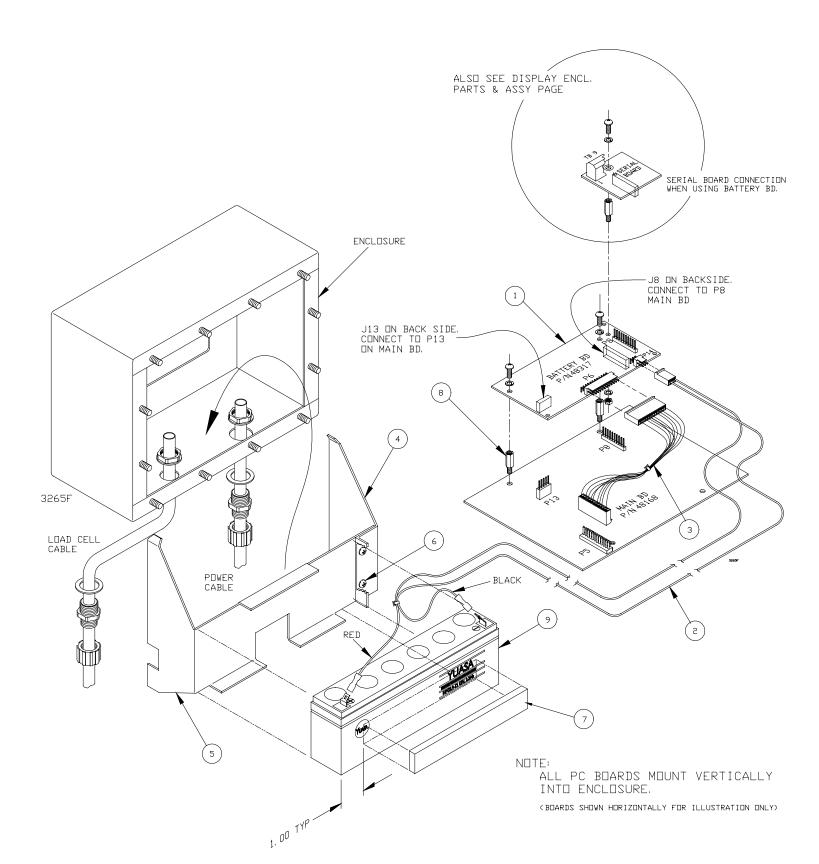
### **MODEL QC-3265 CHECKWEIGHER**

LCD AND LED VERSION SYSTEM BLOCK DIAGRAM



### **MODEL QC-3265 CHECKWEIGHER**

BATTERY OPTION (LCD VERSION ONLY)
PARTS AND ASSEMBLY
(BATTERY KIT P/N 48442-0054)

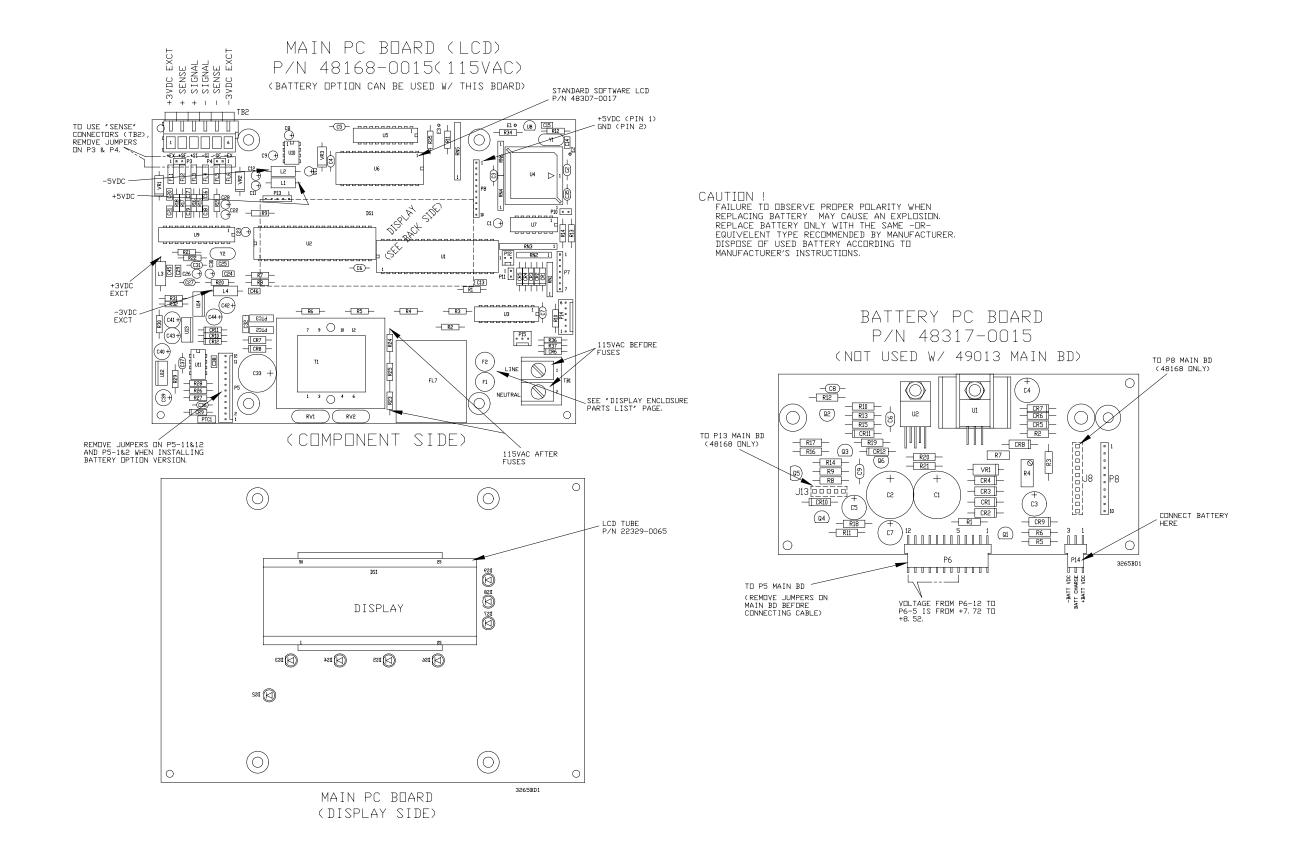


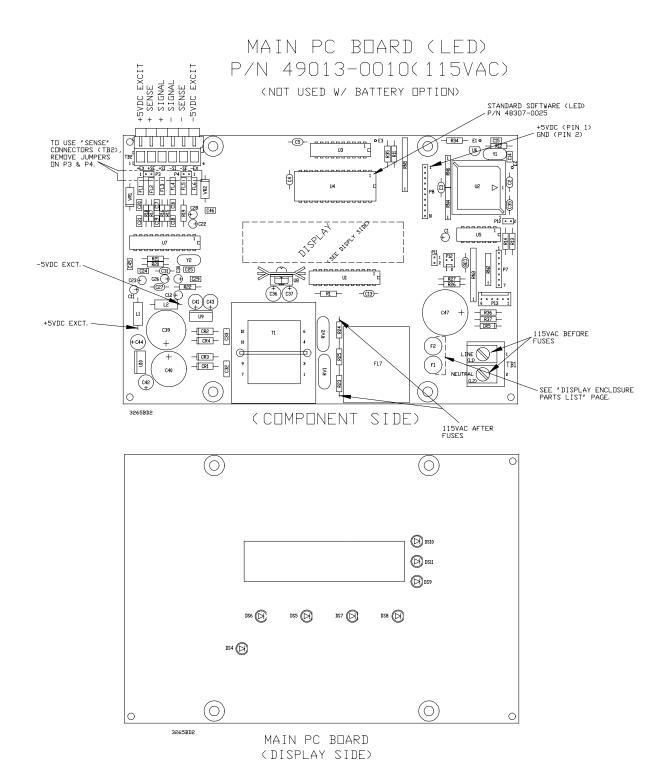
ITEM			
NO.	DESCRIPTION	W-T P/N	QTY
1	BATTERY CHGR PC BOARD ASSY	48317-0015	1
2	BATT-TO-CHARGER PC BD CABLE ASSY	48436-0011	1
3	CHARGER BD-TO-MAIN BD CABLE ASSY	48437-0010	1
4	BATTERY SUPPORT BRACKET (RIGHT)	48434-0013	1
5	BATTERY SUPPORT BRACKET (LEFT)	48435-0012	1
6	SCREW #6 x .38 L	14473-0249	2
7	WEATHER STRIP (.42 in long)	15366-0063	1
8	STANDOFF MALE/FEMALE #6 x .50 L	15437-00449	2
9	BATTERY 12 V	15553-0025	1

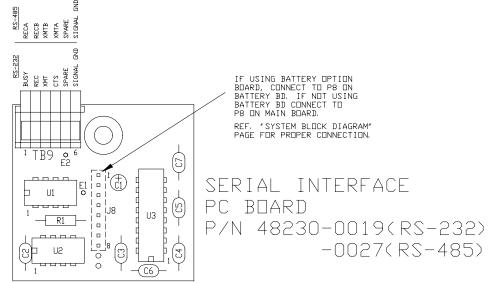
CAUTION!

FAILURE TO OBSERVE PROPER POLARITY WHEN REPLACING BATTERY MAY CAUSE AN EXPLOSION. REPLACE BATTERY ONLY WITH THE SAME "ORECOUTVELENT TYPE RECOMMENDED BY MANUFACTURER. DISPOSE OF USED BATTERY ACCORDING TO MANUFACTURER'S INSTRUCTIONS.

# MODEL QC-3265 CHECKWEIGHER PC BOARD ASSEMBLIES

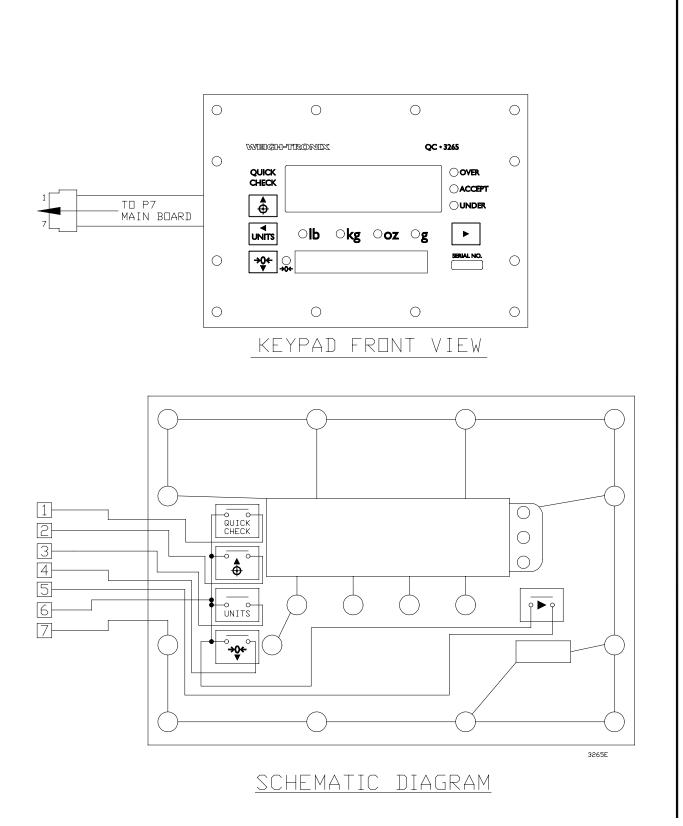






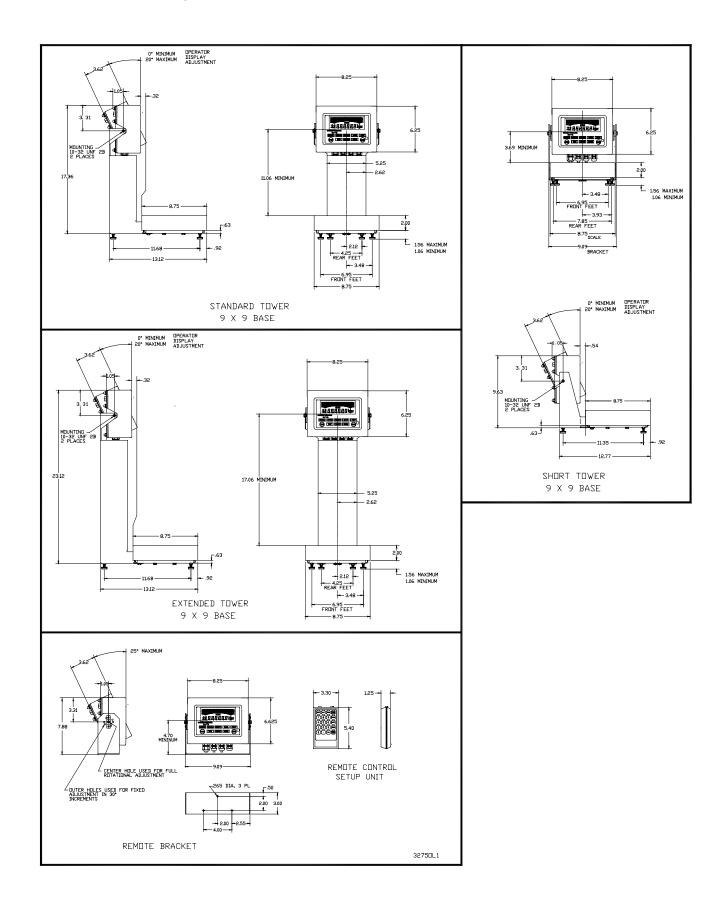
SERIAL PC BOARD KIT (INCL. HARDWARE, PC BOARD, INSTRUCTIONS.) P/N 48440-0056 (RS-232) 48440-0064 (RS-485)

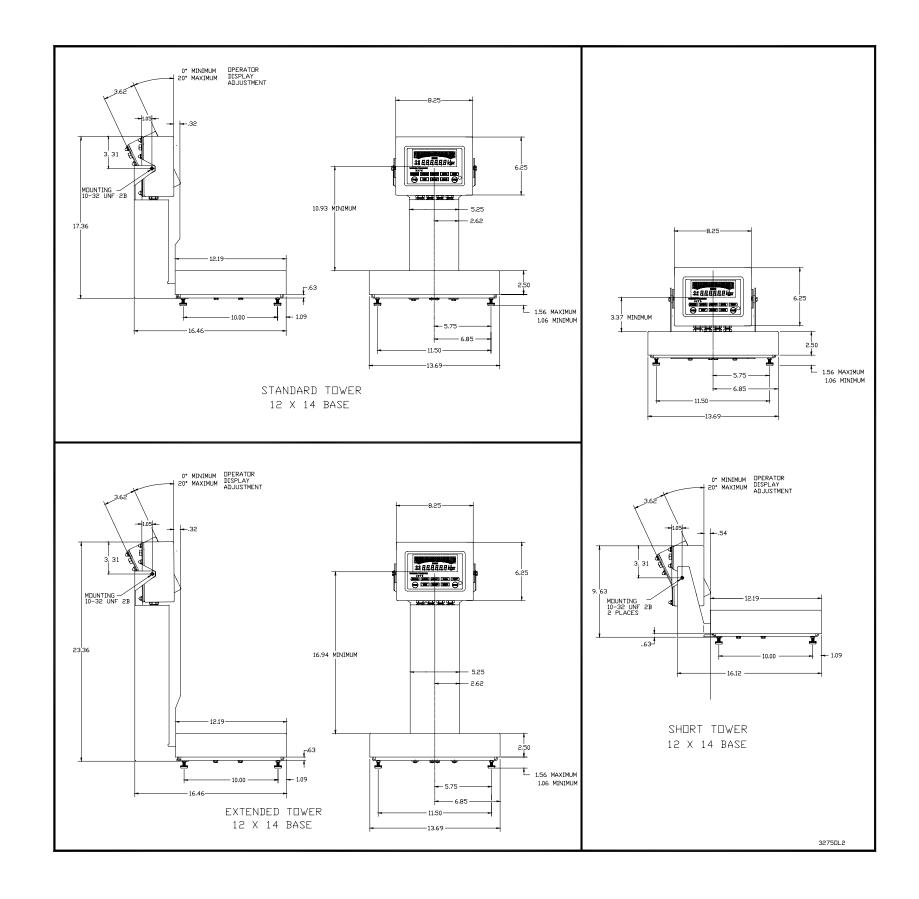
### **INDICATOR KEYPAD & SCHEMATIC**



### **MODEL QC-3265 CHECKWEIGHER**

### QC3265 / 3275 DIMENSIONAL DRAWINGS





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