

Technical Bulletin

Please Distribute to all Sales and Service Personnel

Mettler-Toledo, Inc.
Scales & Systems

Number: MTFW-01-01
Date: 1-03-01
Model: 8270
Subject: Bad Software in 8270

Some 8270 scales were released back in August with bad "D" rev software. All of these 8270's had a date code of HB. Most of the scales software was replaced at MTSP and MTFW but there may be a few that got to the field without an update. The problem is identified by the controller locking up when pressing "End Run" after a PLU containing a tare value is called up.

To rectify the problem order the most current released software, part number E14645800A, and install it in the 8270 scale base. Return the old chip on a Warranty PPR/CSA. Warranty will pay up to ½ hour plus travel time and mileage per published warranty policies and procedures as outlined in manual 15322000A.