

# Technical Bulletin

Please Distribute to all Sales and Service Personnel

**Mettler-Toledo, Inc.**

**Number: R-2-00**  
**Date: 3-16-00**  
**Model: 355, 2450, 8361, 8450, 8461**  
**Subject: Frequent Shopper Unit Price Software**

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Effective Jan 1, 2000 all scales are shipping with frequent shopper unit price software.

This means that existing label formats cannot be downloaded to these new units; you will get “revision dates don't match” when you try to use databack. You must pull existing formats into the 'smart label' program version 1.04 (which is available on the Retail Resources Center web site,) and convert them.

#### Procedure:

1. Open smart label. At the top click on “file open”. Call up the format you have saved in databack.
2. At the top, click on “convert to” choose “frequent shopper up” (means unit price)
3. Screen will read “all non valid fields will be removed”, just click “ok”
4. Save your converted format.