

Technical Bulletin

Please Distribute to all Sales and Service Personnel

Mettler-Toledo, Inc.
Scales & Systems

Number: MTFW-18-00

Date: 07-07-00

Model: 317

Subject: Poor Print Quality on Right Side of Label

There have been some instances of light or faded print on the right side of the label on new 317 printers. This condition is caused by interference between the label guide and the printhead on the right side. To correct this condition, first lift the cover on the print engine to expose the label guide assembly. Then, using a screwdriver push down on the right side of the label guide assembly bending the guide slightly to provide clearance between the printhead and the guide. See picture below.

