Technical Bulletin

Please Distribute to all Sales and Service Personnel

Mettler-Toledo, Inc.
Scales & Systems

Number: **R-3-99**
Date: **5-21-99**
Model: **8461**
Subject: **New Satellite Software, V2.0 (155116R) and Frequent Shopper V1.0 (155472R)**

Starting with date code ZZ (December 1998), all 8461 are shipped with new software. They will either have standard software V2.0 (155116R) or frequent shopper software, V1.0 (155472R).

Known problems with this version:

1. Store logo will not refresh after databacking in a valid #. Operators must first set the store logo no. back to zero, exit out of calibration menu, then go back in and reset the valid store logo number--which will refresh the logo

2. Databacked files from version 1.1 software should be compatible with release 2.0. However, "X" version of 8461 software may not be able to be restored into release 2.0. ("X" version is lab releases or field tests which were developed between releases 1.1 and 2.0)

Features Added for this version:

· Bigger Graphics
· Store Logo
· Label Styles

Defects Fixed for this version:

Memory records $0.00 Total Price
Revision strings would not match
Increase printhead resistance range on screen
Losing label formats and presets
Preset graphics missing lines on boxes
Lock up when using numeric Operator Name field and the operator totals are disabled
Tare weight missing from the PLU edits screen
Minimum Print Inhibit does not stop printing below threshold
Australia—no unit price indicator on print/enter pop up box
Australia—total price indicator not marked with "Total Price ($)'
Change printhead resistance menu highest option to have a ">" (greater than) setting
T_RELMEM when calling linked ET
Display has many cursors "on" after flashing software
Measure label error with continuous stock
Locks up when selecting pages of presets
Numeric PLU entry screen, preset name not displayed properly
Preset boxes not displayed correctly
Forced net weight does not work if the Modify Net Wt softswitch in PLU options is set to "no"
External QWERTY skips line 1 of the Description in Master Editor, and Edit PLU records; LCD QWERTY skips line 1 in setup and presets

Lock ups within 2 minutes of power up
Master Editor screen touchy
Department password entered on QWERTY keyboard bring up the wrong department
Label fields for Operator name and Operator number are both identified by "Operator"
Operator name and number do not print on the label
By-count rounding calculation error
PLU Description – Enter/Print key
PLU Description – Only the first line is displayed on calling a PLU
F2 and new line keys do ??? When creating ET using the LCD QWERTY keyboard
Unstable weight: a few divisions of change
Unstable weight: several pounds of change
Nutrifact label not printing correctly in 2 label format
Default weight is lower than required by the 45kg load cell
Item/PLU list not saving 250 records
Embedded L/F in description line 2 causes Description Display problems
Loss of Memory Function after selecting "Cancel"
Printing memory problem
Numlock & Caplock LED's not operating