

Technical Bulletin

Please Distribute to all Sales and Service Personnel

Mettler-Toledo, Inc.

Number: r-12-99
Date: 12-30-99
Model: SmartTouch Master
Subject: STEM Software

WARNING!!

STEM (master) hardware will not support the older TNET only master software. It is possible to load TNET software into STEM hardware and it MAY appear to work. However, a unit setup in this manner will not work as the software was designed around microprocessors with different clock rates. The serial ports will not work correctly, thus, the STEM will not have a functional host port, (ScaleVision, Intellinet, databack), and report printer port.

TNET communications to the satellite may also appear to be work correctly. This could cause confusion when attempting to troubleshoot STEM units with TNET software.

At this point, all standard functionality has been incorporated into the STEM software, so there should be no issues in upgrading to the STEM software.

Please note that the latest version of STEM software (V1.1, A156463R) is available on the Retail Resource Center at www.rrc.mt.com.