

Technical Bulletin

Please Distribute to all Sales and Service Personnel

Mettler-Toledo, Inc.

Number: R-10-99

Date: 12-14-99

Model: 8461

Subject: Main PCB

There is a quality concern for 8461 units shipped November 1st through December 3rd. A diode on the main board 15526100a is marginally specified and if it fails the customer display will not illuminate. Other than the display failure the scale will not be effected. The serial numbers involved are 4502654-LA through 45043294-MA.

If the display fails on these units replace the main board B15526100a. All replacement boards have the correct diode. MTAM will have a supply of boards available for you to order. This board is intended to be used with the higher capacity load cell.

Call us here at Tech Support and report the serial number of all scales installed identifying those, which experienced this problem so we can track the quantity of failures. The phone number is 800-786-0040. Thanks for your help dealing with this issue.