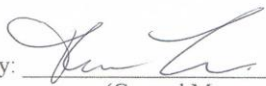


Section 4

Quality System Requirements

4.19 Servicing

Approved by: 
(General Manager)

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Date: July 9, 2010

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4.19.1 Policy

It is Advatek Systems Inc.'s policy to establish procedures concerning the servicing of devices within Quality Assurance Program as per the requirements of *Measurement Canada's Quality Assurance standard, S-A-01*.

4.19.2 Purpose

The purpose of this procedure is to establish and maintain documented procedures for the servicing of devices within the Quality Assurance Program.

4.19.3 Scope

This procedure applies to all service activities performed within the Quality Assurance Program.

4.19.4 References

4.19.4.1 Measurement Canada's Quality Assurance standard, S-A-01

4.19.4.2 Weights & Measures Act, Regulations and Specifications

4.19.4.3 Measurement Canada Bulletins

4.19.4.4 Measurement Canada's Notices of approval

4.19.5 General

When Advatek Systems Inc. conducts servicing activities on a device and these activities affect the accuracy and/or integrity of said device, Advatek Systems Inc. shall calibrate the device as per Section 35.1 of the Weights & Measures regulations to ensure that the device continues to meet all legal requirements of *Measurement Canada*.

In cases where an inspection is deemed necessary by Advatek Systems Inc., following a repair or calibration, and the customer does not want the inspection to be done, Advatek Systems Inc. shall report such occurrences to *Measurement Canada* as required by the Enforcement Policy (as found on *Measurement Canada's* website).

4.19.6 Attachments (see Appendix A)

4.19.6.1 Product Test Sheet (ADV-DOC-007)

4.19.6.2 POS Product Test Sheet (ADV-DOC-020)
