

Nonconformance #: # 4	Date: February 10 2017
Name of Initiator: Rodney Boucher	Area/Process Discovered: Service Shop
Department: Service Dept.	Quality Assurance Manual Reference: 4.10.6.1
Details of Nonconformance	
<p>The customer device and service tag did not have matching Model Numbers on Work Order 2017-DES-1552. The model of the indicator is a Weigh-Tronix ZM305.</p>	
Signed by: Rodney Boucher Date: Feb 10/17	
<input type="checkbox"/> Check this box if this is an Opportunity for Improvement.	
Corrective/Preventive Action	
1 – Disposition of nonconformance:	
2 – Root Cause Analysis Findings (if applicable): The root cause was an oversight on behalf of the RT.	
3 – Corrective Action Plan: The customer device and service tags device identification needs to be verified and compared to ensure proper identification is on both documentation.	
Signed by: Nancy Doiron Position/Title: QAS	
Target Date: Completion Date:	
Verification of the Corrective/Preventive Action	
Acceptance of the corrective/preventive action / comments:	
Signed by: Date:	