

METTLER TOLEDO

☐ IS09001☐ IS017025

800-523-5123

Customer Service Acknowledgement

REQUIRED INFORMATION

Complete

☐

Service Order No.

Seq. No.

Incomplete

☐

Customer			Customer Authorization Customer acknowledges and agrees that the service of this equipment, and any replacement or additional parts or components to be provided hereunder, is subject to the Standard Terms and Conditions on the reverse side. _____ Customer Name (Please Print) _____ Customer Initials _____ Office No. _____ Vehicle No./Miles/KM _____ R ☐ I ☐ ☐ Heavy Capacity Call Type: Rental ☐ Warranty ☐ Installation ☐ Inspection ☐ Breakdown ☐ Parts Only ☐ Other ☐ _____ Date _____ Start _____ Stop _____		
Address					
City	State/Prov.	Zip/Postal Code			
P.O. No.					
Contact/Department/Phone No.					
Problem Found					

Service Performed

If the device has broken calibration seals, or accuracy is suspected, you must complete a calibration report and seal the device.

Ref.	Model/RAM	Serial No./Date Code/install Date	Start Time	Stop Time	Cause Code	Repair Code	Task Code	STORE STAMP
a								
b								
c								
d								
e								

Ref.	Part No.	Description	Warehouse No.	Qty.	Unit Price	Extended Price	W/B

Payment Information ☐ COD ☐ Check No.: _____ Credit Card Type: ☐ VISA ☐ MC ☐ AMEX Card No.: _____ Name: _____ Exp. Date: _____ Amount: _____ This service has been performed to meet customer requirements _____ Customer's Authorized Signature _____ Please Print Authorized Name _____ Technician's Signature Technician No. _____	☐ COD ☐ FLAT RATE ☐ INTERCOMPANY			
	☐ PREPAID ☐ CALL BACK			
	Zone/1st Hr. Call Charge ☐ Reg ☐ OT			
	Regular Labor Hrs. @ /Hr.			
	Overtime Labor Hrs. @ /Hr.			
	Hrs. @ /Hr.			
	Tools/Truck Charge KM/Miles @			
	Misc./Shop			
	S&H			
	Flat Rate			
Subtotal				
Tax 1				
Tax 2				
Subtotal				
Total Amount Due				

"Quality Service Solutions"
MTC (ORIGINAL)

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