

IMPORTANT SAFETY ADVISORY

Dear Customer,

In cooperation with the U.S. Consumer Product Safety Commission, Dell is voluntarily recalling and offering free replacements for certain AC Adapters that were sold for use with some models of Dell Latitude™, Dell Precision™ and Dell Inspiron™ notebook computers. It is possible for the adapters to overheat, which could pose a risk of fire or electrical shock.

Potentially affected adapters were sold with the following models of Dell notebook computers:

- Latitude CP, CPi, CPiA, CPtC, CPiR, CPxH, CPtV, CS, CSx, CPxJ, CPtS, C500, C510, C600, C610, C800, C810, V700, C-Dock, C-Port
- Inspiron 2500, 2600, 3500, 3700, 3800, 4000, 4100, 4150, 5000, 5000e, 7500, 7550, 8000, 8100, Advanced Port Replicator, Docking Station
- Precision M40

The adapters were also sold separately, including those provided in response to service calls. The adapters were shipped to customers between September 1998 and February 2002. The words "DELL," and either "P/N 9364U", "P/N 7832D" or "P/N 4983D" are printed on the back of the adapters.

We are notifying you because our records show that you purchased one or more of those notebook computers and/or adapters during the noted date range. ***Not all the above-described adapters sold during the noted date range are affected. To determine whether your adapter is affected by this issue, go to Dell's website at www.delladapterprogram.com.*** The website will direct you to find and enter an identification number from the back of your AC adapter so as to determine whether the adapter is affected by this issue. If the adapter is affected by this issue you will be automatically connected to a replacement order entry request form or be provided with a phone number for your region. Dell will also provide a means for you to return the affected adapters for proper disposal. If you have additional question not covered on the recall website, or cannot access the website, please call Dell toll-free at 800-418-8590, Monday through Friday, 9:00 a.m. to 6:00 p.m. CST.

While awaiting a replacement adapter from Dell, you should unplug the adapter from the wall electrical outlet when unattended. If an adapter shows any signs of overheating, you should immediately unplug the adapter at the wall electrical outlet and notify Dell.

Customers also can write to the company at Dell Inc., Attn: Adapter Program, 9701 Metric Blvd., Austin, TX 78758. ***Please note that only the described power adapters are subject to this recall and not the notebook computers themselves.***

Dell apologizes for the inconvenience caused by this issue. Shipment of quality products always has been and continues to be Dell's foremost concern. As always, if you have questions or concerns about this or any other subject, please feel free to contact us.

Sincerely,

Dell Inc.,
Attn: Adapter Program
9701 Metric Blvd.
Austin, TX 78758
USA