

PRN 17 – 46 • NOVEMBER 10, 2017

## Honeywell Announces End of Life Plan for the 6822 Workboard Printer

This notice serves as the formal communication for the retirement of the 6822 fixed and portable Workboard printers. With the release of the 6824 fixed and portable Workboard printer in July 2017 there is a direct replacement for almost all versions of the 6822.

For customers who need a full page dot matrix printer that will deliver long lasting 3-ply receipts, the 6824, with optional mobile computer holders, is a perfect solution.



### RETIRED PART NUMBERS

This announcement will serve as the formal communication that the following SKUs will no longer be available for resale in accordance with the Service Time Line (shown below). Please refer to the attached Excel spreadsheet for a listing of retiring and replacement SKUs.

Link to Excel spreadsheet file with retiring SKUs:



### ABOUT 6824 PRINTER

The 6824 is a completely upgraded version of the 6822 with a higher resolution 24-pin printhead and is 70% faster than the legacy 6822. It provides expanded mobile computer support with holders for the CN51, CN70, CT50 and the 99EX mobile computers. For more information, please refer to the [6824 product page](#).

### REGIONS AFFECTED

- ☒ Asia Pacific (APAC)
- ☒ Europe
- ☒ Middle East, Turkey, Africa (META)
- ☒ Latin America (LATAM)
- ☒ North America and Canada (NA)

### TIMELINE OF EVENTS

The following timeline pertains to all retired 6822 Workboard Printers. These dates are subject to change based on availability.

ANNOUNCEMENT	TIMELINE	DATE
Stock Rotation Request	Honeywell will not accept requests for stock rotations after this date	July 1, 2018
Stock Rotation Return	Honeywell must receive all final stock rotated units by this date	August 1, 2018
Last Time Buy	Honeywell will not accept hardware orders after this date	January 15, 2018
Last Time Ship	Honeywell will not ship product after this date	April 15, 2018

For More Information: [www.honeywellaidc.com](http://www.honeywellaidc.com)

Honeywell Safety and Productivity Solutions  
9680 Old Bailes Road, Fort Mill, SC, 800-537-6945  
[www.honeywell.com](http://www.honeywell.com)

© 2017 Honeywell International Inc.

PAGE 1

## SERVICE SECTION

### Best Practices - Preparing for Service Retirement

- **Plan** – Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future, and adopt new technology.
- **Protect** – Purchase a service contract that will protect your mission critical assets and your bottom line by providing predictable repair costs, preventative maintenance, and updates to software and firmware.
- **Extend** – Extend your current contract and manage your assets to the end of their useful life.

## SERVICE TIMELINE

ANNOUNCEMENT	TIMELINE	DATE
Last Day One Contract	Honeywell will not accept Day1 Full Comprehensive Contracts after this date	July 1, 2018
Last 5 Year Contract	Honeywell will not accept 5 year contract orders after this date	Immediately
Last Service Renewal	Honeywell will not accept service contract orders after this date	February 29, 2020
Last Contract Service	Honeywell will not service product under contract after this date	July 31, 2021
End of Hardware Service	Honeywell will not offer service product under contract, sell spare parts, or provide rentals or hardware maintenance after this date	July 31, 2021
End of Software and Technical Support	Honeywell will not offer technical support after this date	July 31, 2021

## SERVICE COMMITMENT

Honeywell will provide technical support, software updates, and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties and service contracts. Ability to service and support units may be disrupted due to component obsolesce beyond Honeywell's control.

## FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

For More Information: [www.honeywellaidc.com](http://www.honeywellaidc.com)

Honeywell Safety and Productivity Solutions  
9680 Old Bailes Road, Fort Mill, SC, 800-537-6945  
[www.honeywell.com](http://www.honeywell.com)

© 2017 Honeywell International Inc.

PAGE 2