

PRN 17 – 40, Rev. 2 • OCTOBER 27, 2017

Honeywell Announces End of Life Plan for OC2 Mobile Printers

This PRN revision modifies the End of Service date to September 30, 2021.

This notice serves as formal communication of Honeywell Safety & Productivity Solutions' (SPS) intent to discontinue the listed products of the OC2 Mobile Printers.

REASON FOR RETIREMENT

The OC2 mobile printer was one of the world's most streamlined, lightweight, and ergonomic portable label and receipt printers. It has been meeting the continually expanding requirements associated with retail, healthcare, hospitality, transportation, and field mobile-service applications.

In September 2017, Honeywell SPS is launching the next generation product, RP2 Series rugged mobile printers, which will be replacing the OC2 mobile printer. Therefore, Honeywell SPS has decided to discontinue the OC2 and to announce its end-of-life.

Important Note: The OC3 mobile printer is NOT affected. Honeywell will continue to supply the OC3 until further notice.

RETIRED PART NUMBERS

This announcement will serve as the formal communication that the following SKUs will no longer be available for resale and their replacement SKUs.

Please see the attached Excel spreadsheet for a listing of retiring SKUs and a suggested migration path.

Link to Excel spreadsheet file with retiring SKUs:



ABOUT RP2 SERIES

The RP2 Series are fast mobile thermal printers for use in the most rugged environments. They feature the latest wireless technology for easy, untethered use, increasing worker productivity. They are optimized for all-day receipt printing at up to five inches per second and are designed for label printing as well.

The printer also features built-in analytics on battery age, printhead condition, and the printer's environmental history to increase uptime and help users proactively plan printer maintenance.

For the additional product materials, including manuals, downloads, and sales resources, please visit the [RP Series product webpage](#).



REGIONS AFFECTED

- ☒ Asia Pacific (APAC)
- ☒ Europe
- ☒ Middle East, Turkey, Africa (META)
- ☒ Latin America (LATAM)
- ☒ North America and Canada (NA)

TIMELINE OF EVENTS

The following timeline pertains to all retired OC2 Mobile Printers configurations. These dates are subject to change based on availability.

ANNOUNCEMENT	TIMELINE	DATE
Stock Rotation Request	Honeywell will not accept requests for stock rotations after this date	December 1, 2017
Stock Rotation Return	Honeywell must receive all final stock rotated units by this date	January 15, 2018
Last Time Buy*	Honeywell will not accept hardware orders after this date	March 1, 2018
Last Time Ship	Honeywell will not ship product after this date	May 1, 2018

*Exceptions can be applied to country that does not have RP Series certified at this time.

SERVICE SECTION

Best Practices - Preparing for Service Retirement

- **Plan** – Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future, and adopt new technology.
- **Protect** – Purchase a service contract that will protect your mission critical assets and your bottom line by providing predictable repair costs, preventative maintenance, and updates to software and firmware.
- **Extend** – Extend your current contract and manage your assets to the end of their useful life.

SERVICE TIMELINE

ANNOUNCEMENT	TIMELINE	DATE
Last Day One Contract	Honeywell will not accept Day1 Full Comprehensive Contracts after this date	September 30, 2018
Last 3 Year Contract	Honeywell will not accept 3 year contract orders after this date	December 31, 2017
Last Service Renewal	Honeywell will not accept service contract orders after this date	September 30, 2019
Last Contract Service	Honeywell will not service product under contract after this date	September 30, 2020
End of Service	Honeywell will not offer accessories, spare parts or servicing of units after this date	September 30, 2021

SERVICE COMMITMENT

Honeywell will provide technical support, software updates, and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties and service contracts. Ability to service and support units may be disrupted due to component obsolesce beyond Honeywell's control.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

For More Information: www.honeywellaidc.com

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