# **Honeywell** | Product Retirement Notice

PRN 17 - 36, Rev. 3 • NOVEMBER 10, 2017

# Honeywell Announces End of Life Plan for the CN70/CK70 Mobile Computers with WLAN & CDMA Configurations

This PRN revision modifies the Last Time Buy Date to January 31, 2018, the New Stock Rotation Request date to December 15, 2017, and the New Stock Rotation Return date to January 15, 2018 for the US and Canada only.

This notice serves as formal communication of Honeywell Safety & Productivity Solutions' (SPS) intent to discontinue the following products: CN70 Mobile Computers and CK70 Mobile Computers with WLAN and CDMA.



## REASON FOR RETIREMENT

The Gobi and UMTS radios within the CN70 and CK70 mobile computers were announced as end of life in May 2016 (Honeywell PRN 16-05). Resolution then was for Honeywell SPS to provide only WLAN, RFID, CDMA and US government SKU's. Due to the Honeywell next generation of Computer Mobility products launched this May 2017, Honeywell SPS has decided to discontinue the CN70/CK70 WLAN and CDMA configurations. The RFID and US government SKU's will remain active until the end of 2018. The CN70 and CK70 Mobile Computers were launched in 2011.

#### **RETIRED PART NUMBERS**

This retirement notice attempts to identify all SKUs affected by the discontinuation of the CN70/CK70 6.5 Mobile Computers. It is possible that some part numbers were missed in the list in the attached Excel spreadsheet file. Honeywell S&PS reserves the right to include omitted SKUs if they are related to the products listed, even if the SKU is not specifically listed in this notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Honeywell representative for clarification.

Link to Excel spreadsheet for CN70 and CK70 Retired SKU's and recommended replacements:



### RECOMMENDED MIGRATION MODELS

For customers seeking a CN70 WEH 6.5 replacement, the CN75 with WEH 6.5 operating system is recommended. For CK70, the CK75 with WEH 6.5 or Android operating system is recommended.

### **ABOUT THE CN75**

The CN75 and CN75e are the right solution for customers that need an ultra-rugged handheld computing device that provides the convenience and productivity of keyed data entry. These products bring an updated processing platform and the option of an Android operating system to the very successful 70 series products along with the Tecton cold storage capabilities in the CK75 series.

If Android is in your future you can support current operations with a WEH 6.5 unit and then do a field migration to Android 6 when you are ready to switch.

For additional product materials, including manuals, downloads, and sales resources, please visit the <a href="Months of the color: blue c

REGIONS AFFECTED	
☐ Asia Pacific (APAC)	□ Latin America (LATAM)
□ Europe	☑ North America (NA)
☐ Middle East, Turkey, Africa (META)	
For More Information: www.honeywellaidc.com	

# **TIMELINE OF EVENTS**

The following timeline pertains to all retired CN70 and CK70 WLAN & CDMA SKU's. These dates are subject to change based on availability. Honeywell will take reasonable commercial steps to meet the last shipment date commitment and cannot guarantee material availability.

ANNOUNCEMENT	TIMELINE	DATE
Last Time Buy	Honeywell will not accept hardware orders after this date	JANUARY 31, 2018
Last Time Ship	Honeywell will not ship product after this date	February 28, 2018
Stock Rotation Request	Honeywell will not accept requests for stock rotation after this date	DECEMBER 15, 2017
Stock Rotation Return	Honeywell must receive all stock rotation units by this date	JANUARY 15, 2018
Last 5 year Contract	Honeywell will not accept 5 year contract orders after this date	October 31, 2017
Last 3 Year Contract	Honeywell will not accept 3 year contract orders after this date	May 31, 2018
Last Service Renewal	Honeywell will not accept service contract orders after this date	December 31, 2021
Last Contract Service	Honeywell will not service product under contract after this date	December 31, 2022
End of Service	Honeywell will not offer accessories, spare parts or servicing of units after this date	December 31, 2022

#### SERVICE SECTION

# **Best Practices - Preparing for Service Retirement**

- Plan Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future and adopt new technology.
- Protect Purchase a service contract that will protect your mission critical assets and your bottom line by
  providing predictable repair costs, preventative maintenance and updates to software and firmware.
- Extend Extend your current contract and manage your assets to the end of their useful life.

# **SERVICE COMMITMENT**

Honeywell will provide technical support, software updates and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties and service contracts. Ability to service and support units may be disrupted due to component obsolesce beyond Honeywell's control.

#### FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.