

PRN 17 – 32 • JULY 21, 2017

Honeywell Announces a Q3 2017 SKU Rationalization for Services

This serves as a formal notification that Honeywell Productivity Products is launching a SKU rationalization project to refine and reduce the SKUs available in the Honeywell Price Book, as part of the recently launched updated Services Portfolio.

Services has received feedback that they offer too many options for each product model. A new streamlined offering will make it more straightforward for Honeywell partners to find the service coverage they require.

RETIRED PART NUMBERS

Service Contract Durations and Levels of Service Involved:

SKUs ending in	Description	Replaced by SKUs ending in
5FC5	Full Comprehensive, 5 day turn, 5 Years	5FC3 + 5FC2R
5FC4	Full Comprehensive, 5 day turn, 4 Years	5FC3 + 5FC1R
5FC2	Full Comprehensive, 5 day turn, 2 Years	5FC2R
5FC3R	Full Comprehensive, 5 day turn, 3 Year Renewal/Post Sales	5FC2R + 5FC1R
2FC5	Full Comprehensive, 2 day turn, 5 Years	2FC3 + 2FC2R
2FC4	Full Comprehensive, 2 day turn, 4 Years	2FC3 + 2FC1R
2FC2	Full Comprehensive, 2 day turn, 2 Years	2FC2R
2FC3R	Full Comprehensive, 2 day turn, 3 Year Renewal/Post Sales	2FC2R + 2FC1R
1FC5	Full Comprehensive, 1 day turn, 5 Years	1FC3 + 1FC2R
1FC4	Full Comprehensive, 1 day turn, 4 Years	1FC3 + 1FC1R
1FC2	Full Comprehensive, 1 day turn, 2 Years	1FC2R
1FC3R	Full Comprehensive, 1 day turn, 3 Year Renewal/Post Sales	1FC2R + 1FC1R
5LC5	Limited Comprehensive, 5 day turn, 5 Years	5LC3 + 5LC2R
5LC4	Limited Comprehensive, 5 day turn, 4 Years	5LC3 + 5LC1R
5LC2	Limited Comprehensive, 5 day turn, 2 Years	5LC2R
5LC3R	Limited Comprehensive, 5 day turn, 3 Year Renewal/Post Sales	5LC2R + 5LC1R
2LC5	Limited Comprehensive, 2 day turn, 5 Years	2LC3 + 2LC2R
2LC4	Limited Comprehensive, 2 day turn, 4 Years	2LC3 + 2LC1R
2LC2	Limited Comprehensive, 2 day turn, 2 Years	2LC2R
2LC3R	Limited Comprehensive, 2 day turn, 3 Year Renewal/Post Sales	2LC2R + 2LC1R
1LC5	Limited Comprehensive, 1 day turn, 5 Years	1LC3 + 1LC2R
1LC4	Limited Comprehensive, 1 day turn, 4 Years	1LC3 + 1LC1R
1LC2	Limited Comprehensive, 1 day turn, 2 Years	1LC2R
1LC3R	Limited Comprehensive, 1 day turn, 3 Year Renewal/Post Sales	1LC2R + 1LC1R

See the attached Excel file for a complete listing of the Services part numbers being retired:



The attached file is meant to contain all of the SKUs of the above coverages, but any SKUs of the above coverages that are not included should be considered retired. These SKUs will be removed from the Price Book published August 1, 2017.

These are the only Comprehensive SKUs being retired. The three-year upfront SKUs and one and two-year renewal/post sales SKUs for active products will remain active under the new Plus level of service.

There are separate PRNs for the Wear & Tear coverage retirement and DO Service retirement, as these coverages are being retired in full.

For More Information: www.honeywellaidc.com

Honeywell Safety and Productivity Solutions
9680 Old Bailes Road, Fort Mill, SC, 800-537-6945
www.honeywell.com

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For additional product materials, including manuals, downloads, and sales resources, please visit the [Support Services](#) webpage.

REGIONS AFFECTED

- ☒ Asia Pacific (APAC)
- ☒ Europe
- ☒ Middle East, Turkey, Africa (META)
- ☒ Latin America (LATAM)
- ☒ North America and Canada (NA)

TIMELINE OF EVENTS

The following timeline pertains to all retired Service SKUS as outlined in this PRN.

ANNOUNCEMENT	TIMELINE	DATE
Last Time Buy	Honeywell will not accept service orders after this date	October 27, 2017

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

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