



Intermec



User's Manual



CN3 Mobile Computer

Intermec Technologies Corporation

Worldwide Headquarters
6001 36th Ave.W.
Everett, WA 98203
U.S.A.

www.intermec.com

The information contained herein is provided solely for the purpose of allowing customers to operate and service Intermec-manufactured equipment and is not to be released, reproduced, or used for any other purpose without written permission of Intermec Technologies Corporation.

Information and specifications contained in this document are subject to change without prior notice and do not represent a commitment on the part of Intermec Technologies Corporation.

© 2006-2007 by Intermec Technologies Corporation. All rights reserved.

The word Intermec, the Intermec logo, Norand, ArciTech, Beverage Routebook, CrossBar, dcBrowser, Duratherm, EasyADC, EasyCoder, EasySet, Fingerprint, i-gistics, INCA (under license), Intellitag, Intellitag Gen2, JANUS, LabelShop, MobileLAN, Picolink, Ready-to-Work, RoutePower, Sabre, ScanPlus, ShopScan, Smart Mobile Computing, TE 2000, Trakker Antares, and Vista Powered are either trademarks or registered trademarks of Intermec Technologies Corporation.

There are U.S. and foreign patents as well as U.S. and foreign patent applications pending.

Microsoft, Windows, and the Windows logo are registered trademarks of Microsoft Corporation in the United States and/or other countries.

Bluetooth is a trademark of Bluetooth SIG, Inc., U.S.A.

miniSD is a trademark of the SD Card Association. The SD logo is a trademark.

Document Change Record

This page records changes to this document. The document was originally released as Version -001.

| Revision Letter | Date | Description of Change |
|-----------------|---------|--|
| 002 | 01/2007 | Added information about the InstallSelect application, the clean boot method, the color camera, and CDMA radios. |

Contents

| | |
|--|----------|
| Before You Begin | xi |
| Safety Information | xi |
| Global Services and Support | xi |
| Who Should Read This Manual | xii |
| Related Documents | xii |
| Patent Information | xiii |
| 1 Using the Computer | 1 |
| Introducing the CN3 Mobile Computer | 2 |
| Front View | 2 |
| Rear View | 3 |
| Features | 4 |
| Learning Software Build Versions | 4 |
| Resetting Your Computer | 5 |
| Preferred Reset Method | 5 |
| Secondary Reset Method | 5 |
| Clean Boot Process | 5 |
| Scanning Bar Codes | 6 |
| Scanning with the Area Imager | 6 |
| Improving the Performance of the Area Imager | 7 |
| Reading Distances | 8 |
| Using the Batteries | 9 |
| Charging the Battery | 9 |
| Maximizing Battery Life | 10 |
| Removing and Installing the Battery | 10 |
| Checking the Battery Status | 11 |
| Understanding the Low Battery Warnings | 12 |
| Adjusting the Beeper | 12 |
| Using the Color Camera | 14 |
| Using the Intermec Settings Applet | 15 |
| Using the Keypad | 16 |
| QWERTY Keypad | 16 |
| Numeric Keypad | 16 |
| Using the Color-Coded Keys | 17 |
| Capitalizing Characters | 17 |
| Entering Characters on the QWERTY Keypad | 17 |
| Entering Characters on the Numeric Keypad | 18 |
| Using the Power Switch | 19 |
| Coming Out of the Idle Mode | 19 |
| Resuming Activity after an Unattended Mode | 19 |

| | |
|--|----|
| Using the Screen | 20 |
| Software Tools. | 20 |
| SmartSystems Foundation Console (www.intermec.com/SmartSystems) | 20 |
| SmartSystems Platform Bundles (SSPB) | 21 |
| Intermec Resource Kits (www.intermec.com/IDL) | 21 |
| Using the Speakers. | 21 |
| Front Speaker | 21 |
| Rear Speaker. | 21 |
| Adjusting the Volume. | 22 |
| Using the Status LEDs. | 23 |
| Using the Storage Card | 24 |
| Setting the Vibrator | 25 |
| Wireless Network Support. | 26 |
| Accessories for the Computer. | 26 |
| Physical and Environmental Specifications | 27 |

2 Windows Mobile 29

| | |
|--|----|
| Software Builds | 30 |
| Where to Find Information | 30 |
| Basic Usage | 30 |
| Today Screen | 30 |
| Programs | 31 |
| Navigation Bar and Command Bar. | 32 |
| Pop-up Menus | 32 |
| Notifications. | 32 |
| Entering Information | 33 |
| Typing With the Onscreen Keyboard | 34 |
| Using Block Recognizer. | 35 |
| Using Letter Recognizer | 35 |
| Using Transcriber | 35 |
| Selecting Typed Text. | 35 |
| Writing on the Screen. | 36 |
| Selecting the Writing. | 36 |
| Converting Writing to Text. | 36 |
| Drawing on the Screen | 38 |
| Creating a Drawing | 38 |
| Selecting a Drawing. | 38 |
| Recording a Message. | 38 |
| Using My Text | 40 |
| Finding and Organizing Information | 40 |

| | |
|---|----|
| Customizing Your Computer | 41 |
| Adjusting Settings | 41 |
| Adding or Removing Programs | 41 |
| Microsoft ActiveSync | 44 |
| Microsoft Outlook Mobile | 45 |
| Calendar: Scheduling Appointments and Meetings. | 46 |
| Synchronizing Calendar. | 46 |
| Why Use Categories in the Calendar? | 46 |
| What's an All Day Event? | 47 |
| What's a Recurrence Pattern? | 48 |
| Viewing Appointments | 48 |
| Creating or Changing an Appointment | 48 |
| Creating an All-Day Event | 49 |
| Setting a Reminder for an Appointment | 50 |
| Making an Appointment Recurring. | 51 |
| Assigning an Appointment to a Category. | 51 |
| Sending a Meeting Request | 52 |
| Finding an Appointment | 53 |
| Deleting an Appointment | 54 |
| Changing Calendar Options | 54 |
| Contacts: Tracking Friends and Colleagues | 55 |
| Creating a Contact | 55 |
| Synchronizing Contacts. | 56 |
| Viewing Contacts | 56 |
| Creating or Changing a Contact | 57 |
| Adding a Note to a Contact. | 57 |
| Assigning a Contact to a Category. | 58 |
| Copying a Contact | 58 |
| Sending a Message to a Contact. | 58 |
| Finding a Contact | 59 |
| Deleting a Contact | 59 |
| Changing Contacts Options | 60 |
| Tasks: Keeping a To Do List | 60 |
| Creating a Task | 60 |
| Synchronizing Tasks | 61 |
| Notes: Capturing Thoughts and Ideas | 61 |
| Creating a Note. | 62 |
| Synchronizing Notes | 62 |
| Messaging: Sending and Receiving E-mail Messages. | 63 |
| Synchronizing E-mail Messages | 64 |
| Managing E-mail Messages and Folders. | 64 |
| Connecting to a Mail Server | 65 |
| Composing and Sending Messages | 66 |
| Companion Programs | 67 |
| Word Mobile | 67 |
| Creating a Document | 67 |
| Typing Mode | 68 |
| Writing Mode | 69 |
| Synchronizing Word Mobile Documents | 69 |

| | |
|---|----|
| Excel Mobile | 69 |
| Creating a Workbook | 70 |
| Tips for Working in Excel Mobile | 70 |
| PowerPoint Mobile | 71 |
| Windows Media Player for Windows Mobile | 72 |
| Internet Explorer Mobile | 73 |
| Mobile Favorites | 73 |
| Favorite Links | 73 |
| Mobile Favorites | 73 |
| Using Internet Explorer Mobile | 75 |
| Viewing Mobile Favorites and Channels | 75 |
| Browsing the Internet | 75 |

3 Configuring the Computer 77

| | |
|---|----|
| Developing Applications for the Computer | 78 |
| Packaging Applications for the Computer | 78 |
| Installing Applications on the Computer | 79 |
| Using Microsoft ActiveSync | 79 |
| Using a Storage Card | 80 |
| Using the SmartSystems Console | 81 |
| Using Wavelink Avalanche | 81 |
| Using InstallSelect | 81 |
| Using the InstallSelect Application | 82 |
| Understanding Software Feature Descriptions | 83 |
| Reprogramming the CN3 Keypad | 84 |
| Launching Your Application Automatically | 85 |
| RunAutoRun | 85 |
| AutoExec | 86 |
| AutoRun | 87 |
| AutoCopy | 88 |
| AutoReg | 88 |
| AutoCab | 89 |
| Customizing How Applications Load on the Computer | 90 |
| Configuring Parameters | 91 |
| Configuring the Computer With Intermec Settings | 91 |
| Synchronizing the Computer System Time with a Time Server | 91 |
| Configuring the Computer through the Network | 92 |
| Configuring the Computer in a TCP/IP Direct Connect Network | 92 |
| Configuring the Computer in a UDP Plus Network | 93 |
| Configuring the Color Camera | 94 |

| | |
|--|------------|
| Configuring the SF51 Cordless Scanner | 96 |
| Setting the Imager | 96 |
| Enabling Bluetooth | 96 |
| Creating an SF51 Connection Label | 97 |
| Viewing SF51 Scanner Information from Your Computer | 98 |
| Using Configuration Parameters | 98 |
| 4 Maintaining the Computer | 99 |
| Upgrading the Operating System on your Computer | 100 |
| Using a Storage Card to Upgrade the Computer | 101 |
| Upgrading Both Operating System and SSPB Files | 101 |
| Upgrading the SSPB Files | 102 |
| Using the SmartSystems Console to Upgrade the Computer | 102 |
| Troubleshooting Your Computer | 103 |
| Cleaning the Scanner and Camera Windows and Screen | 106 |
| 5 Network Support | 109 |
| Personal Area Networks | 110 |
| Configuring with the Wireless Manager | 111 |
| Enabling Bluetooth After a Clean Boot | 111 |
| Using the Wireless Printing Applet | 116 |
| Connecting to Bluetooth Audio Devices | 119 |
| Searching for Bluetooth Headsets | 119 |
| Audio Device Icons | 120 |
| Connecting to a Bluetooth Headset | 121 |
| Configuring Bluetooth Using Intermec Settings | 122 |
| Connecting with Bluetooth | 122 |
| Local Area Networks (LANs) | 126 |
| Using the CDMA Radio Phone Application | 127 |
| Using the Wireless Manager to Turn on the Phone | 127 |
| Activating the Phone | 128 |
| Using the CDMA Phone | 130 |
| Using the GSM/EDGE Radio Phone Application | 135 |
| Using the Wireless Manager to Turn on the Phone | 135 |
| Activating the Phone | 136 |
| Using the GSM/EDGE Phone | 136 |
| Remote Access (Modems) | 139 |
| Connecting to an Internet Service Provider | 140 |
| Connecting to Work | 143 |
| Creating a VPN Server Connection to Work | 145 |
| Ending a Connection | 147 |

Contents

| | |
|--|-----|
| iConnect | 147 |
| No Networking | 148 |
| Wireless Communications | 148 |
| Ping Test | 149 |
| ISpyWiFi | 150 |
| Starting the Utility | 150 |
| Pinging | 154 |
| Logging Supplicants | 155 |
| Configuring Security | 156 |
| Choosing Between Microsoft and Funk Security | 156 |
| Configuring Funk Security | 156 |
| Configuring Microsoft Security | 175 |
| Configuring Preferred Networks | 177 |
| Loading Certificates | 182 |
| Wireless Network | 182 |
| SmartSystems™ Foundation | 185 |

| | |
|----------------------|------------|
| Index | 187 |
|----------------------|------------|

Before You Begin

This section provides you with safety information, technical support information, and sources for additional product information.

Safety Information

Your safety is extremely important. Read and follow all warnings and cautions in this document before handling and operating Intermec equipment. You can be seriously injured, and equipment and data can be damaged if you do not follow the safety warnings and cautions.

This section explains how to identify and understand dangers, warnings, cautions, and notes that are in this manual..



Warning

A warning alerts you of an operating procedure, practice, condition, or statement that must be strictly observed to avoid death or serious injury to the persons working on the equipment.



Caution

A caution alerts you to an operating procedure, practice, condition, or statement that must be strictly observed to prevent equipment damage or destruction, or corruption or loss of data.



Note: Notes either provide extra information about a topic or contain special instructions for handling a particular condition or set of circumstances.

Global Services and Support

Warranty Information

To understand the warranty for your Intermec product, visit the Intermec web site at www.intermec.com and click **Service & Support**. The Intermec Global Sales & Service page appears. From the Service & Support menu, move your pointer over **Support**, and then click **Warranty**.

Disclaimer of warranties: The sample code included in this document is presented for reference only. The code does not necessarily represent complete, tested programs. The code is provided “as is with all faults.” All warranties are expressly disclaimed, including the implied warranties of merchantability and fitness for a particular purpose.

Web Support

Visit the Intermec web site at www.intermec.com to download our current manuals (in PDF). To order printed versions of the Intermec manuals, contact your local Intermec representative or distributor.

Visit the Intermec technical knowledge base (Knowledge Central) at intermec.custhelp.com to review technical information or to request technical support for your Intermec product.

Telephone Support

These services are available from Intermec Technologies Corporation.

| Service | Description | In the U.S.A. and Canada, call 1-800-755-5505 and choose this option |
|-------------------------|--|--|
| Order Intermec products | <ul style="list-style-type: none">Place an order.Ask about an existing order. | 1 and then choose 2 |
| Order Intermec media | Order printer labels and ribbons. | 1 and then choose 1 |
| Order spare parts | Order spare parts | 1 or 2 and then choose 4 |
| Technical Support | Talk to technical support about your Intermec product. | 2 and then choose 2 |
| Service | <ul style="list-style-type: none">Get a return authorization number for authorized service center repair.Request an on-site repair technician. | 2 and then choose 1 |
| Service contracts | <ul style="list-style-type: none">Ask about an existing contract.Renew a contract.Inquire about repair billing or other service invoicing questions. | 1 or 2 and then choose 3 |

Outside the U.S.A. and Canada, contact your local Intermec representative. Click **Contact** from the Intermec web site to search for your representative.

Who Should Read This Manual

This manual is written for the person who is responsible for installing, configuring, and maintaining the CN3 Mobile Computer.

This document provides you with information about the features of the CN3, and how to install, configure, operate, maintain, and troubleshoot it.

Before you work with the CN3, you should be familiar with your network and general networking terms, such as IP address.

Related Documents

This table contains a list of related Intermec documents and part numbers.

| Document Title | Part Number |
|---|-------------|
| CN3 Mobile Computer Quick Start Guide | 962-054-115 |
| Intermec Computer Command Reference Manual | 073529 |
| TE 2000 Terminal Emulation Programmer's Guide | 977-055-008 |

The Intermec web site at www.intermec.com contains our documents (as PDF files) that you can download for free.

To download documents

- 1** Visit the Intermec web site at www.intermec.com.
- 2** Click **Service & Support > Manuals**.
- 3** In the **Select a Product** field, choose the product whose documentation you want to download.

To order printed versions of the Intermec manuals, contact your local Intermec representative or distributor.

Patent Information

4882476; 4894523; 4953113; 4961043; 4970379; 4988852; 5019699;
5021642; 5038024; 5081343; 5095197; 5144119; 5144121; 5182441;
5187355; 5187356; 5195183; 5216233; 5216550; 5195183; 5195183;
5218191; 5227614; 5233172; 5241488; 5243602; 5258606; 5278487;
5288985; 5308966; 5322991; 5331136; 5331580; 5342210; 5349678;
5359185; 5371858; 5373478; 5389770; 5397885; 5410141; 5414251;
5416463; 5442167; 5464972; 5468947; 5468950; 5477044; 5486689;
5488575; 5500516; 5502297; 5504367; 5508599; 5514858; 5530619;
5534684; 5536924; 5539191; 5541419; 5548108; 5550362; 5550364;
5565669; 5567925; 5568645; 5572007; 5576529; 5592512; 5594230;
5598007; 5608578; 5616909; 5619027; 5627360; 5640001; 5657317;
5659431; 5671436; 5672860; 5684290; 5719678; 5729003; 5742041;
5761219; 5764798; 5777308; 5777309; 5777310; 5786583; 5793604;
5798509; 5798513; 5804805; 5805807; 5811776; 5811777; 5818027;
5821523; 5828052; 5831819; 5834753; 5834749; 5837987; 5841121;
5842070; 5844222; 5854478; 5862267; 5869840; 5873070; 5877486;
5878395; 5883492; 5883493; 5886338; 5889386; 5892971; 5895906;
5898162; 5902987; 5902988; 5912452; 5923022; 5936224; 5949056;
5969321; 5969326; 5969328; 5979768; 5986435; 5987192; 5987499;
5992750; 6003775; 6012640; 6016960; 6018597; 6024289; 6034379;
6036093; 6039252; 6064763; 6075340; 6095422; 6097839; 6102289;
6102295; 6109528; 6119941; 6128414; 6138915; 6149061; 6149063;
6152370; 6155490; 6158661; 6164542; 6164545; 6173893; 6195053;
6234393; 6234395; 6244512; 6249008; 6328214; 6330975; 6345765;
6356949; 6367699; 6375075; 6375076; 6375344; 6431451; 6435411;
6484944; 6488209; 6497368; 6532152; 6538413; 6539422; 6621942;
6641046; 6681994; 6687403; 6688523; 6732930

Docking Station/Device

5052943; 5195183; 5317691; 5331580; 5544010; 5644471

There may other U.S. and foreign patents pending.

1 Using the Computer

This chapter introduces the CN3 Mobile Computer, developed by Intermec to enhance wireless connectivity needs and contains hardware and software configuration information to assist you in making the most out of your CN3.



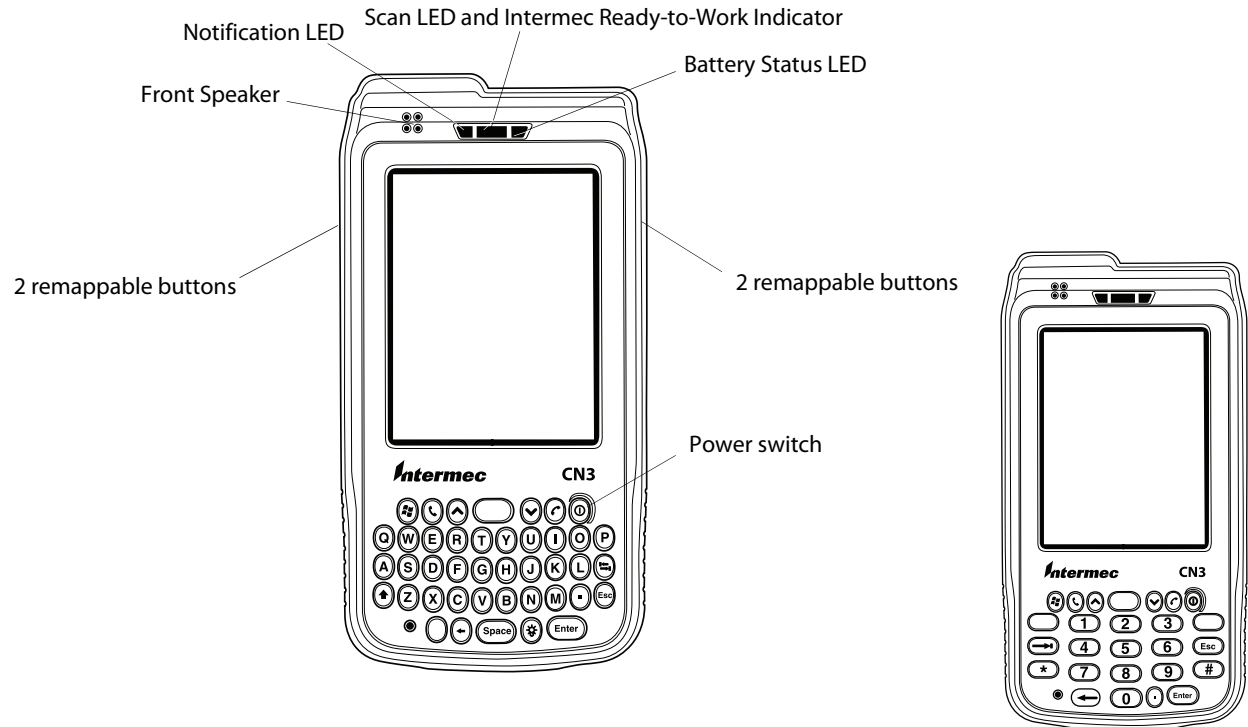
Note: Desktop icons and applet icons are shown to the left. Any place that **Start** is mentioned, tap the following Windows icon in the top, left corner of your CN3 desktop.



Introducing the CN3 Mobile Computer

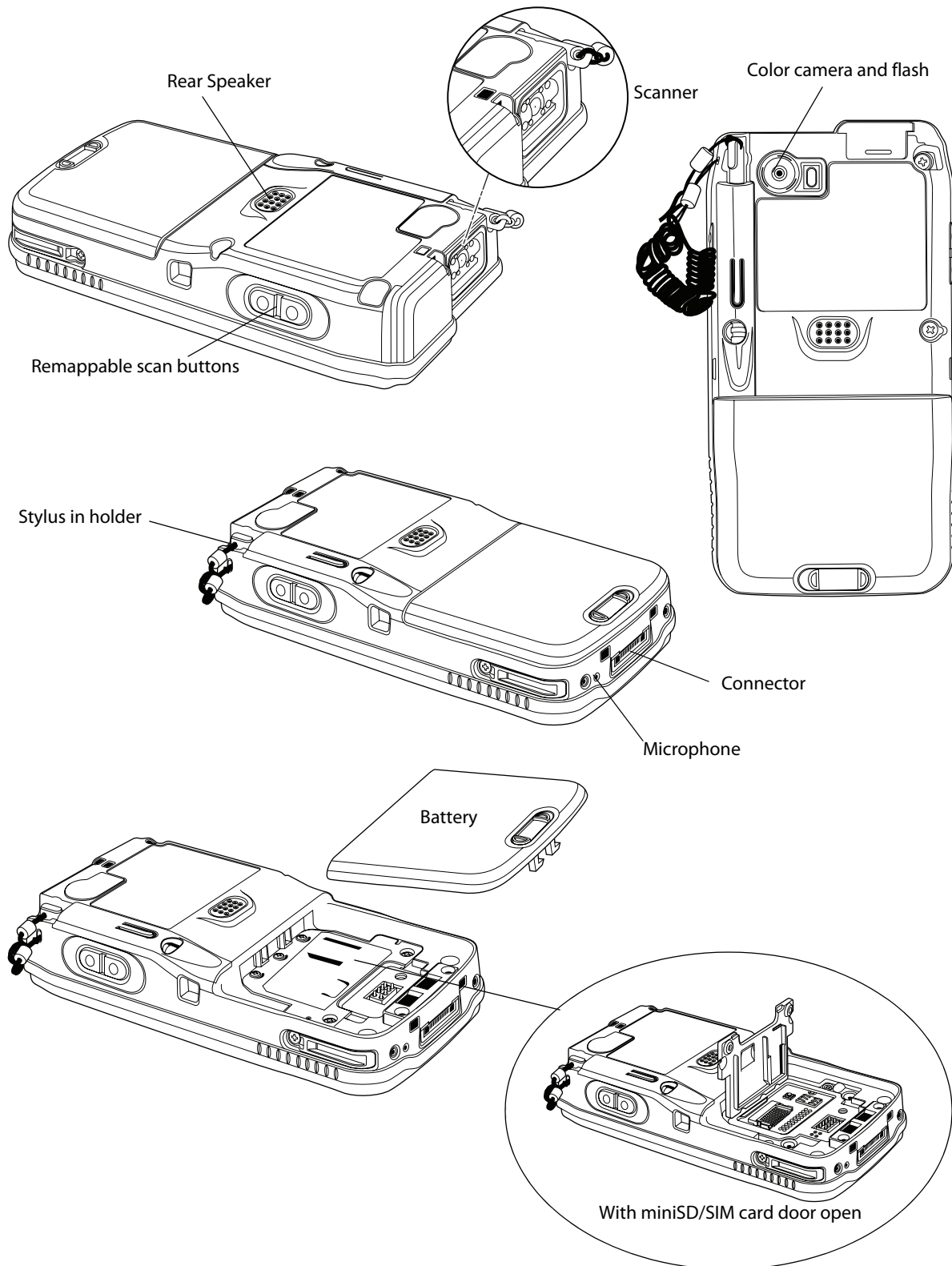
The Intermec CN3 Mobile Computer is a small, ergonomically designed mobile computer built on the Microsoft® Windows® Mobile 5.0 operating system. It is a lightweight, easy-to-use, and runs most software developed for the Windows Mobile platform, including stand-alone, client-server, and browser-based applications.

Front View



Note that the QWERTY keypad is on the left and the numeric keypad is on the right.

Rear View



Note that the scanner and the color camera cannot be on the same CN3.

Features

The CN3 is available with the following:

- 802.11b/g or WLAN radio
- Bluetooth
- 128MB RAM
- QWERTY or numeric keypad
- Imaging Options:
 - EA11 Standard Area Imager
 - EA11 High-Density (HD) Area Imager
 - Color Camera
- Wireless Wide Area Network Options:
 - GSM/GPRS/EDGE
 - CDMA/1xRTT/EV-DO

Use this manual to understand how to use the features and options available on the CN3.



CN3s with an IEEE 802.11b/g radio installed are Wi-Fi® certified for interoperability with other 802.11b/g wireless LAN devices.

Learning Software Build Versions



To check to see if your CN3 has the latest SSPB or operating system build, select **Start > Internet Explorer > the Intermec logo**, then note the information beneath the **CN3 Version Information** title.



Resetting Your Computer

When the CN3 completely stops responding, an application is locked up and does not respond, when you upgrade the firmware, or when you reflash the CN3, it may be necessary to perform a reset.

Preferred Reset Method

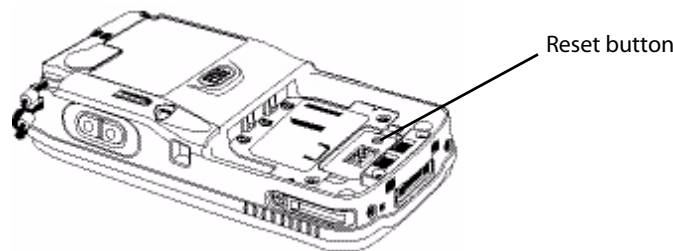
The recommended method in recovering the CN3 is to press and hold the power switch on the front of the CN3 for about 10 seconds. This performs a graceful system shutdown and no data is lost in the process.

Secondary Reset Method

If performing the preferred reset method does not restore system operation, it may be necessary to press the reset button inside the battery compartment of the CN3. This method does not guarantee that cached disk data will be saved, and as such, transactional data may be lost during the reset. All other data is preserved.

To press the reset button

- 1 Press the power switch to suspend the CN3.
- 2 Remove the battery pack from the back of the CN3.
- 3 With a stylus, press the reset button in the battery cavity in the back.
- 4 Press and hold the power switch as you put the battery back in the unit.



Warning

Do not use force or a sharp object when pressing the reset button. You may damage the reset button.

Clean Boot Process

If performing either reset method fails to restore system operation, it may be necessary to perform a clean-boot. This is a boot method which formats the object store to clean data and registry information from the CN3 system and restores them to their factory-default state.



Note: This will erase the memory in the CN3, including all applications and data files found in the object store (user store). See [“Packaging Applications for the Computer” on page 78](#) for more information.

To perform a clean-boot

- 1 Press the power switch to suspend the CN3.
- 2 Remove the battery pack from the back of the CN3.
- 3 With a stylus, press the reset button in the battery cavity in the back.
- 4 Press and hold the power switch as you put the battery back in the unit.
- 5 Continue to hold the power switch until a Warning message appears on the display, release the power switch, then read the message.
- 6 To continue with the clean-boot, press either right side button.

To cancel the clean-boot, press either left side button.

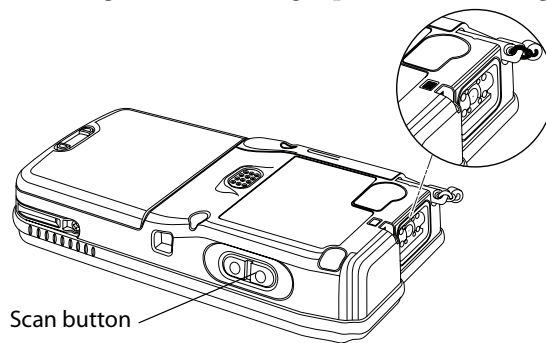
Scanning Bar Codes

Use the area imager to scan and enter bar code data. The CN3 supports reading 1D and 2D images. These bar code symbologies are enabled by default on the CN3: Code 39, Code 128, UPC-A, UPC-E, EAN-8, EAN-13, and Datamatrix.

If you are using bar code labels that are encoded in a different symbology, you need to enable the symbology on the computer. Use the Intermec Settings applet to enable and disable symbologies. See the *Intermec Computer Command Reference Manual* (P/N 073529) available from the Intermec web site at www.intermec.com.

Scanning with the Area Imager

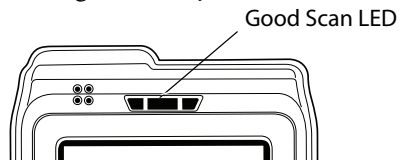
The CN3 has an area imager that can scan 1D and 2D bar code symbologies. It also supports omni-directional (360°) scanning where you can position the CN3 in any orientation to scan a bar code label. Using the 2D imager is like taking a picture with a digital camera.



To use the area imager

- 1 Press the power switch to turn on the CN3, point the scanner window a few inches from the bar code label, and hold steady.
- 2 Press the **Scan** button and center the red aiming beam over the bar code label. The aiming beam is smaller when the imager is closer to the bar code and larger when it is further away.

When a bar code label is successfully read, a high beep is emitted and the Scan LED lights briefly. Release the **Scan** button.



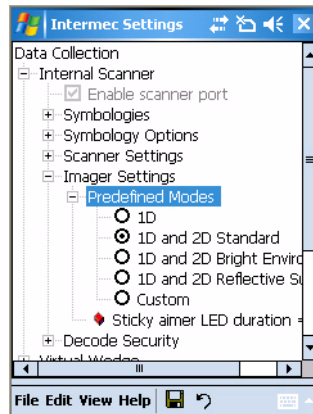
Improving the Performance of the Area Imager

If you have problems scanning a bar code with the 2D imager, try following some of these tips to improve the performance of your imager:



**Intermec
Settings**

- Tap **Start > Settings > the System tab > the Intermec Settings icon** to access the applet.
- Tap (+) to expand **Data Collection > Internal Scanner > Imager Settings > Predefined Modes**, then select one of the following:



| Select this option: | If you are scanning: |
|--|---|
| 1D | only 1D labels |
| 1D and 2D Standard | all other cases |
| 1D and 2D Bright Environment | in high ambient light (like outdoors in sunshine) |
| 1D and 2D Reflective Surface | glossy labels |
| Select Custom to access all standard imager settings such as “Lighting Goal” or “Lighting Mode.” More information about these settings, commands, and parameters are found in the <i>Intermec Computer Command Reference Manual</i> available from the Intermec web site at www.intermec.com . | |

- Keep your hand as steady as possible while scanning a label.
- Position the imager as close to the bar code as possible while still being able to capture the entire bar code.
- Enable only the bar codes that you need to use every day.

Reading Distances

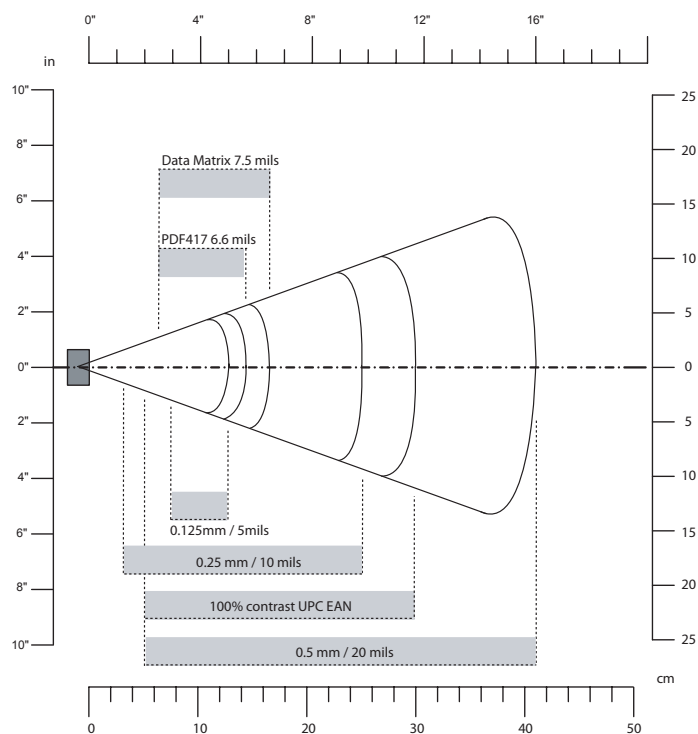
Typical reading distances are done in an office environment using office lights (4 lux). Minimum distances are measured in the dark (0 lux). Both reading distances are provided in respective scan engine integration guides. Contact your Intermec representative for more information.

The minimum standard reading distances for CN3s built with integrated scan engines are shown below. When correctly mounted, an exit window reduces reading distances by about 4%.

EA11 Standard Minimum Reading Distances with 0.04" Setbacks

| Symbology | Density | Minimum Distance | Maximum Distance |
|------------|-------------------|------------------|------------------|
| Code 39 | 0.125 mm/ 5 mil | 7.26 cm/ 2.86" | 12.09 cm/ 4.76" |
| | 0.20 mm/ 8 mil | 3.96 cm/ 1.56" | 20.98 cm/ 8.26" |
| | 0.25 mm/ 10 mil | 3.45 cm/ 1.36" | 25.04 cm/ 9.86" |
| | 0.50 mm/ 20 mil | 4.98 cm/ 1.96" | 40.28 cm/ 15.86" |
| UPC/EAN | 0.33 mm/ 13 mil | 4.98 cm/ 1.96" | 29.92 cm/ 11.66" |
| Datamatrix | 0.191 mm/ 7.5mil | 3.71 cm/ 2.46" | 16.41 cm/ 6.46" |
| | 0.254 mm/ 10 mil | 5.98 cm/ 1.96" | 20.73 cm/ 8.16" |
| | 0.381 mm/ 15 mil | * | 27.58 cm/ 10.86" |
| PDF417 | 0.168 mm/ 6.6 mil | 6.25 cm/ 2.46" | 13.87 cm/ 5.46" |
| | 0.254 mm/ 10 mil | 4.47 cm/ 1.76" | 21.74 cm/ 8.56" |
| | 0.381 mm/ 15 mil | 4.98 cm/ 1.96" | 33.43 cm/ 13.16" |

* Minimum distance depends on symbology length and scan angle.



EA11 Standard - Minimum Reading Distances

Using the Batteries

The CN3 uses replaceable Lithium-Ion (Li-ion) batteries. Standard packs have 8.1 Watt hours capacity; and extended packs have 14.8 Watt hours capacity. You must fully charge the battery before you can use the CN3. When you change the battery, a super capacitor maintains your status, memory, and real-time clock for at least five minutes.



Warning

The battery used in this device may present a fire or chemical burn hazard if it is mistreated. Do not disassemble it, heat it above 100°C (212°F) or incinerate it.



Caution

If you fail to replace the battery immediately, you may lose important state or applications.



Note: If the CN3 is not on external power and the battery pack is removed, it will suspend when the battery pack is removed.



Li-ion

When the battery reaches the end of its useful life, the spent battery should be disposed of by a qualified recycler or hazardous materials handler. Do not mix this battery with the solid waste stream. Contact your Intermec Technologies Service Center for recycling or disposal information.

Note: In the U.S.A., the EPA does not consider spent Li-ion batteries as hazardous waste.

Keep away from children. Contact your Intermec representative for replacement batteries.

Several factors determine the life of your battery such as extreme temperatures, input devices, and your usage.

The CN3 contains an internal super capacitor, a temporary power storage device, that protects state for up to five minutes. This is to give you time to replace the battery pack before state is lost.

To maximize the time allowed to replace the main battery pack

- Put the CN3 in a suspend mode before removing the battery pack.

Charging the Battery

The battery pack should be fully charged before you use the CN3 for the first time. If temperatures are within the battery charging range of 0° to 45°C (32° to 113°F), the standard battery pack takes up to four hours to charge; the extended battery pack takes up to five hours.

The battery is fully charged when its battery status LED shows a steady green. You can charge the battery pack using a quad battery pack charger, a single dock spare battery pack charge slot, or a CN3 with external power applied.

The charge/operating power can be applied to the CN3 using an AC wall adapter, a magnetic card reader snap-on, a single dock with ac adapter or auto-lighter adapter attached, a multidock, either charge-only or Ethernet, or an auto lighter adapter.

For information on these accessories, see [“Accessories for the Computer” on page 26](#).

Maximizing Battery Life

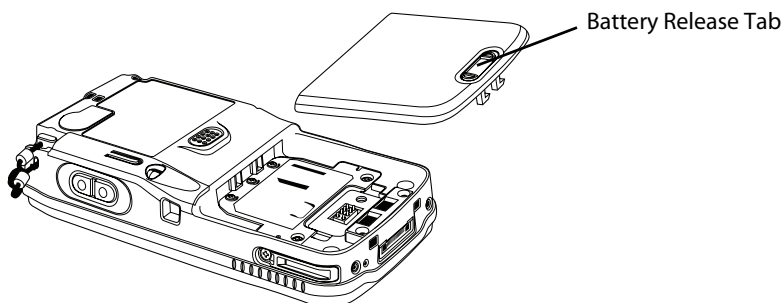
Note that batteries are chemical devices. If these are left setting on a shelf for long periods of time outside the CN3, the batteries slowly discharge, eventually to zero if left unchecked. The battery chemistry resists normal degradation if you store the battery in a charger as opposed to leaving the battery in a discharged state. Below are things that you can do to maximize the life of your battery.

Battery Conservation Tips

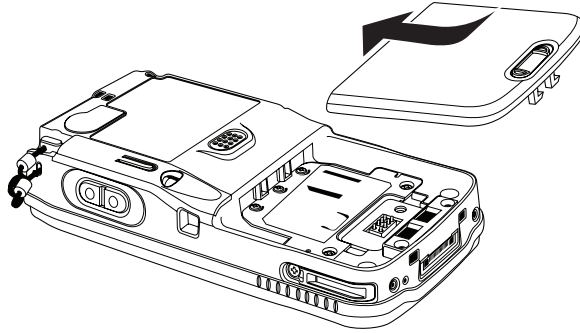
| When You Want To: | Do This to Save Battery Power: |
|--|---|
| Operate the CN3 and the Low Battery status icon appears or the Battery light comes on. | Press the power switch to turn off the CN3. Remove the battery and insert another fully charged battery within five minutes or you may lose state. Or, you can connect the CN3 to an external power source. |
| Stop using the CN3 for five minutes or longer. | Make sure the low battery icon is not on the screen and that the Battery light is not turned on. Press the power switch to turn off the CN3. |
| Store CN3s for more than a day. | If you are storing the unit for a few days, like over the weekend, install the charged battery or attach the unit to a power source. If you are storing the unit for longer, remove and charge the battery, then store both the battery and the unit in a cool location. If the battery in storage is not used in several months, you should recharge the battery to keep it at its performance peak, |
| Store the battery outside the CN3. | Store the batteries in a charger. |

Removing and Installing the Battery

To remove the battery, press the tab to the left until the battery is released from the CN3, then lift it away.

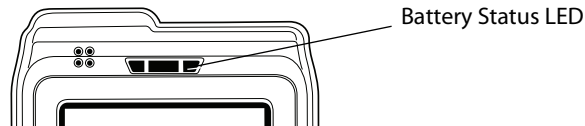


To install the battery, insert the tabs on the charged battery into the CN3 and snap the battery into place.



Checking the Battery Status

The Battery Status LED above your CN3 display, as shown in the following illustration, indicates the status of your battery. See the following table to understand the meanings of the lights emitted from the LED.



| | |
|--------------|---|
| Steady Green | Battery is more than 95% charged and unit is on a charger. |
| Blinking Red | Battery is low. CN3 goes into suspend mode. |
| Steady Red | Battery is on charge. |
| Steady Amber | Either the CN3 is in a dock but is missing its battery; or the temperature of the battery pack is too hot or too cold for it to charge. |

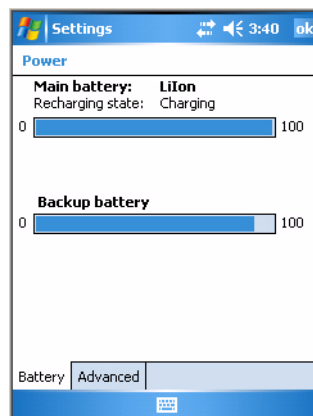
You can check the battery status by using the Power applet to check the status of the battery as indicated by the percentage of battery charge left in the battery.

To check the Power settings

- Tap Start > Settings > the System tab > the Power icon, then tap the Battery tab.



Power





Note: The **Backup battery** option shown in the **Battery** tab refers to the super capacitor used by the CN3 to store energy.

Understanding the Low Battery Warnings

When the battery charge is getting low (approximately 6.4 to 6.5V), you will receive an audible alert and an initial pop-up “Main Battery Low” warning message.

If the warning is not dismissed, it is followed by another audible alert and a second pop-up “Main Battery Very Low” warning message.

If the battery charge continues to drop, the red battery status LED will blink and the CN3 will enter suspend mode.

Adjusting the Beeper

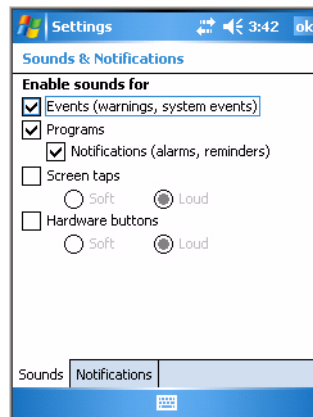
For information about setting volume levels for screen taps, ActiveSync alert noises, etc., tap **Start > Help**.

To enable the beeper



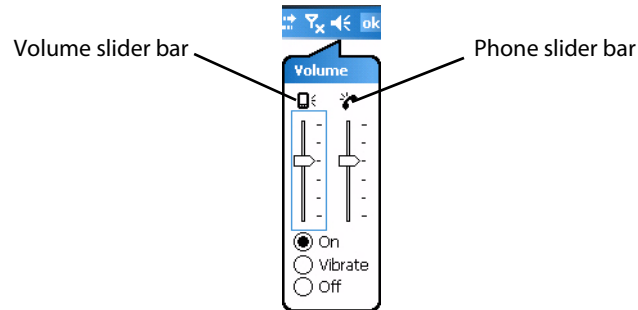
Sounds & Notifications

- 1 Tap **Start > Settings > the Personal tab > the Sounds & Notifications icon**, then tap the **Sounds** tab.
- 2 Check for which features the CN3 should enable sounds, then tap **ok** to close.





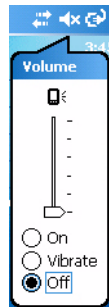
- 3 Tap the **Volume** icon at the top of the screen, tap **On**, then move the slider bar to your desired level. If your CN3 comes with a phone, then be sure to use the left slider bar for the volume for the rear speaker and the right slider bar for the phone via the front speaker.



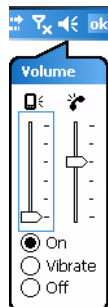
To disable the beeper



- Tap the **Volume** icon, then drag the slider to the bottom, or tap **Off**.
*Note the change in the **Volume** icon.*

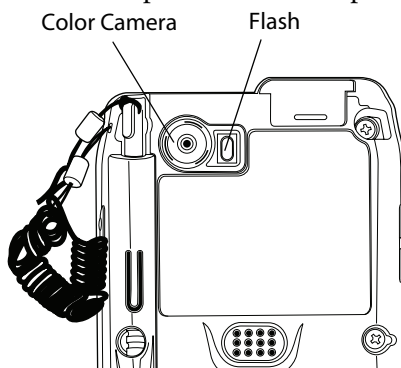


If your CN3 has a built-in phone, tapping **Off** will disable both the beeper and the phone. To disable just the beeper, drag the left slider bar to its bottom position, like in the following illustration.



Using the Color Camera

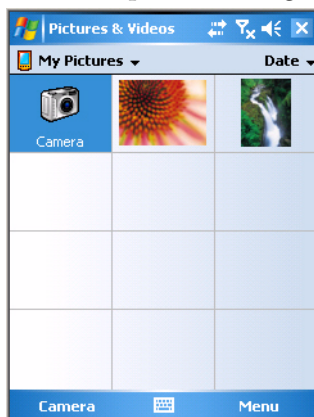
The 1.3 megapixel color camera with flash is an optional feature that is factory-installed into the upper back of the CN3, as shown in the following illustration. You can take photos in either high-resolution or a compressed format, with resolutions up to 1200x1024 pixels.



Images are saved as .JPG files and stored in the “/My Documents/My Pictures” folder.



Select **Start > Programs > the Pictures & Videos icon**, then tap the **Camera** option in the grid or tap **Camera** in the taskbar.



Using the screen display as a viewfinder, tap move the camera until you get the image you want, then press **Enter** or tap the screen to save the image, similar to the following:



Go to “[Configuring the Color Camera](#)” on page 94 for information on configuring the color camera.

Using the Intermec Settings Applet

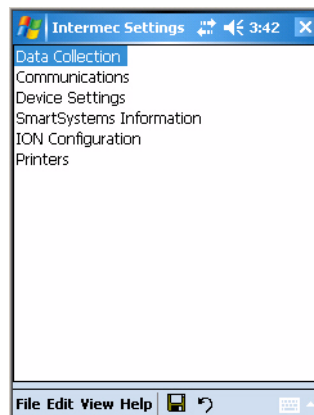
Use the Intermec Settings applet to gather, view, and update device configuration settings. Information about the settings you can configure with the Intermec Settings applet is in the *Intermec Computer Command Reference Manual* available online at www.intermec.com.

To access the Intermec Settings applet



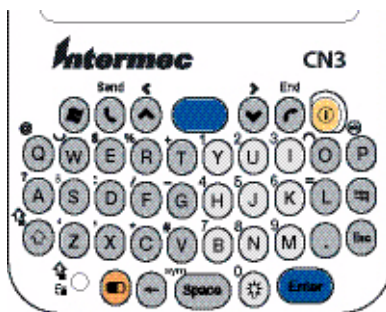
**Intermec
Settings**

- 1 Tap **Start** > **Settings** > the **System** tab > the **Intermec Settings** icon to access the applet.
- 2 Tap (+) to expand any of the settings, then select any of the subsequent settings to make changes via drop-down lists or fields.
- 3 When you are done making changes, select **File** > **Save Settings** to have your change take effect, then select **File** > **Exit** to close the applet.

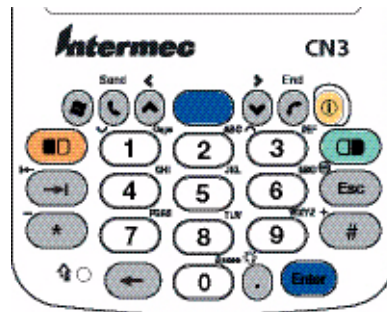


Using the Keypad

Your CN3 has either the numeric keypad or the QWERTY keypad.



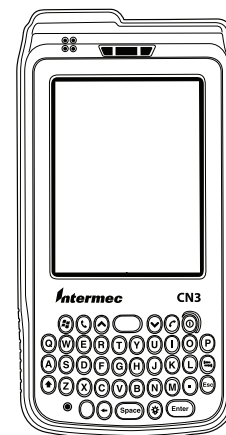
QWERTY Keypad



Numeric Keypad

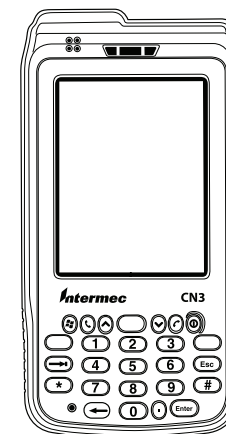
QWERTY Keypad

The full alphabetic QWERTY keypad is for applications that require input of both alphabetic and numeric data. This keypad also provides special characters, symbols, and functions by pressing color-coded key sequences.









Numeric Keypad

The large numeric keypad is for applications that require mainly numeric data. This keypad also lets you enter special characters by pressing color-coded key sequences.



Using the Color-Coded Keys



Each keypad available for the CN3 provides color-coded keys to let you access additional characters, symbols, and functions printed on the keypad overlay. Once you understand how to use the color-coded keys and key sequences, you can access all of the additional features printed on the keypad overlay. There are two color-coded modifier keys on the numeric keypad: the orange  key and the green  key. The alphanumeric keypad just has the orange  color-coded modifier key.

To enter a single character from the orange plane, press the  (orange LED illuminates) then press the desired key (orange LED turns off). To enter multiple characters from the orange plane, press  twice (orange LED on) then enter the desired characters. Pressing  again turns the LED off and returns to the unshifted plane.

Capitalizing Characters




To capitalize a single character on QWERTY keypads, press the shift key, then the character. To type all alphanumeric characters as uppercase letters, you can enable the Caps Lock feature on the CN3 keypad.

To enable Caps Lock





















- *On the QWERTY keypad*, press , then the **Shift** key. Press the same key sequence to disable the Caps Lock.
- *On the numeric keypad*, press , then the [1] key.

The Caps Lock LED lights up green to show that the CN3 is in the Caps Lock mode. The keypad stays in this mode until you press a color key again.

Entering Characters on the QWERTY Keypad

On the QWERTY keypad, to type the number “2,” press  [U]. Press  twice to enter characters until you press  again.

QWERTY Characters

| To Enter | Press the Keys | To Enter | Press the Keys |
|-----------------|---|----------|---|
| @ |  [Q] | 1 |  [Y] |
| ? |  [A] | 2 |  [U] |
| CapsLock |  [Shift] | 3 |  [I] |
| smiley |  [W] | 4 |  [H] |
| & |  [S] | 5 |  [J] |
| ‘ (left quote) |  [Z] | 6 |  [K] |
| ’ (right quote) |  [X] | 7 |  [B] |
| % |  [R] | 8 |  [N] |
| / |  [F] | 9 |  [M] |
| * |  [C] | 0 |  [backlight] |

QWERTY Characters (continued)

| To Enter | Press the Keys | To Enter | Press the Keys |
|----------|----------------|----------|----------------|
| + | ▣ [T] | frown | ▣ [O] |
| - | ▣ [G] | = | ▣ [L] |
| # | ▣ [V] | ok | ▣ [P] |

Entering Characters on the Numeric Keypad

On the numeric keypad, to type a lowercase “c,” press ▣ [2] [2] [2]. To type a letter on the same key as the last letter entered, wait two seconds, then enter the correct series of keystrokes to create the next letter.

While in the Alpha mode and you press [1] to initiate the CAPS mode, you will render a Caps Lock until you press [1] again. Once you are in CAPS mode, you stay in CAPS until it is pressed again. Press [0] to enter a space.

Numeric Characters

| To Enter | Press the Keys | To Enter | Press the Keys |
|----------|-------------------|----------|-----------------------|
| a | ▣ [2] | A | ▣ [1] [2] |
| b | ▣ [2] [2] | B | ▣ [1] [2] [2] |
| c | ▣ [2] [2] [2] | C | ▣ [1] [2] [2] [2] |
| d | ▣ [3] | D | ▣ [1] [3] |
| e | ▣ [3] [3] | E | ▣ [1] [3] [3] |
| f | ▣ [3] [3] [3] | F | ▣ [1] [3] [3] [3] |
| g | ▣ [4] | G | ▣ [1] [4] |
| h | ▣ [4] [4] | H | ▣ [1] [4] [4] |
| i | ▣ [4] [4] [4] | I | ▣ [1] [4] [4] [4] |
| j | ▣ [5] | J | ▣ [1] [5] |
| k | ▣ [5] [5] | K | ▣ [1] [5] [5] |
| l | ▣ [5] [5] [5] | L | ▣ [1] [5] [5] [5] |
| m | ▣ [6] | M | ▣ [1] [6] |
| n | ▣ [6] [6] | N | ▣ [1] [6] [6] |
| o | ▣ [6] [6] [6] | O | ▣ [1] [6] [6] [6] |
| p | ▣ [7] | P | ▣ [1] [7] |
| q | ▣ [7] [7] | Q | ▣ [1] [7] [7] |
| r | ▣ [7] [7] [7] | R | ▣ [1] [7] [7] [7] |
| s | ▣ [7] [7] [7] [7] | S | ▣ [1] [7] [7] [7] [7] |
| t | ▣ [8] | T | ▣ [1] [8] |
| u | ▣ [8] [8] | U | ▣ [1] [8] [8] |
| v | ▣ [8] [8] [8] | V | ▣ [1] [8] [8] [8] |
| w | ▣ [9] | W | ▣ [1] [9] |
| x | ▣ [9] [9] | X | ▣ [1] [9] [9] |
| y | ▣ [9] [9] [9] | Y | ▣ [1] [9] [9] [9] |
| z | ▣ [9] [9] [9] [9] | Z | ▣ [1] [9] [9] [9] [9] |

Using the Power Switch

When you press the power switch, you actually suspend the CN3 and turn off the display and backlight. This helps to prolong battery life.

Coming Out of the Idle Mode

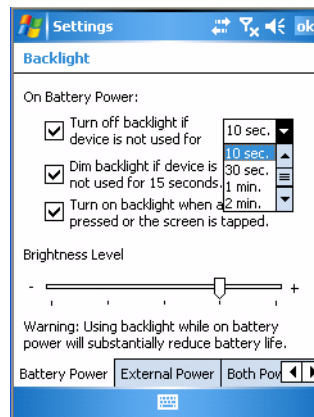
When there is no activity, the CN3 goes into idle mode or turns off the backlight after one minute. Press a key or tap the screen to resume activity.

To change the time when to turn off the backlight



Backlight

- 1 Tap **Start** > **Settings** > the **System** tab > the **Backlight** icon > the **Battery Power** tab.
- 2 With **Turn off backlight if device is not used for** checked, select the timeout value (10 seconds, 30 seconds, or 1-5 minutes).



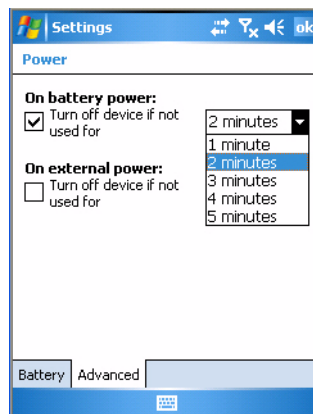
Resuming Activity after an Unattended Mode

After two minutes of no activity, the CN3 goes into an unattended mode or turns off. Press the power switch to resume activity.



Power

- ### To change the time when to turn off the CN3
- 1 Tap **Start** > **Settings** > the **System** tab > the **Power** icon > the **Advanced** tab.
 - 2 With **Turn off device if not used for** checked, select the timeout value (1-5 minutes).



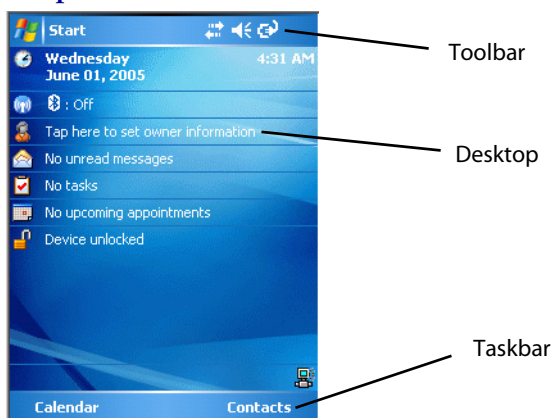
Using the Screen

The CN3 has a 3.5" diagonal, 240x320 pixel (QVGA) transfective TFT-LCD 64K color display.

- The toolbar displays the Start flag, the connectivity icon, the volume icon, and the time and next appointment.
- The desktop displays shortcuts to some of the applications installed on the CN3.
- The taskbar displays the onscreen keyboard icon, Pocket PC links, and icons to any applications that are running, yet are hidden.



Note: Information about using the Windows Mobile operating system is in **Chapter 2, “Windows Mobile”**.



The CN3 has a stylus you can use to select items and enter information..

| | |
|--------------|--|
| Tap | Touch the screen once with the stylus to select options, close applications, launch applications, or launch menus from the taskbar. |
| Drag | Hold the stylus on the screen and drag across the screen to select text and images. |
| Tap and hold | Tap and hold the stylus on an icon to see a list of actions available for the item. On the menu that appears, tap the action to perform. |

Software Tools

SmartSystems Foundation Console (www.intermec.com/SmartSystems)

This free download tool includes a management console that provides a default method to configure and manage Intermec devices “out-of-the-box,” without the purchase of additional software licenses. This is for configuring and deploying multiple devices or managing multiple licenses.

You can access the SmartSystems Foundation from the Intermec web site at www.intermec.com/SmartSystems.

SmartSystems Platform Bundles (SSPB)

SmartSystems Platform Bundles (SSPB) contains the Data Collection Engine (DCE), SmartSystems, Funk Supplicant, Intermec Settings, Intermec Developer Library (IDL) runtime, and other software.

The SSPB is stored in the “\Flash File Store” folder off the root of your CN3 and automatically installed on the device when it is initially started up. Updated bundles are available as software downloads from the Intermec web site at www.intermec.com/SmartSystems. Click **Downloads** on the left to access the latest.

Intermec Resource Kits (www.intermec.com/IDL)

Resource Kits provide tools that build applications using the features of Intermec devices. Resource kits include: Bluetooth, Communications, Data Collection, Device Settings, Mobile Gadgets, Printing, and RFID.

You can use resource kits, software development information, and other programming support in the Intermec Developer Library available from the Intermec web site at www.intermec.com/IDL.

Using the Speakers

The CN3 features two integrated speakers. You can use the smaller front speaker as a mobile phone and the larger rear speaker like a speakerphone.

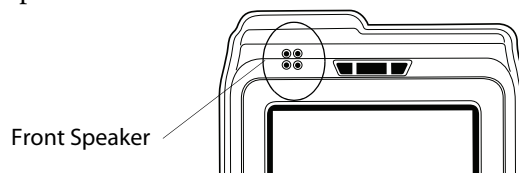


Warning

Do not place the speaker next to your ear when the speaker volume is set to “Loud” (maximum), or you may damage your hearing.

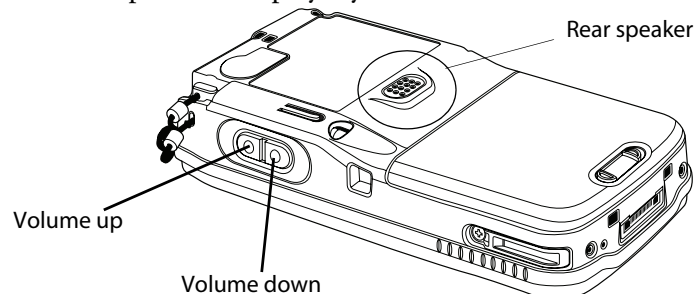
Front Speaker

The front speaker is a full-voice range speaker of cell-phone quality with a separate volume control.



Rear Speaker

The rear speaker also plays system sounds.



Adjusting the Volume

The volume is enabled when you adjust the volume. You can control the volume by pressing the two scan buttons on the right side of the CN3 as shown above, using the Volume drop-down in the toolbar, or the Intermec Settings applet.

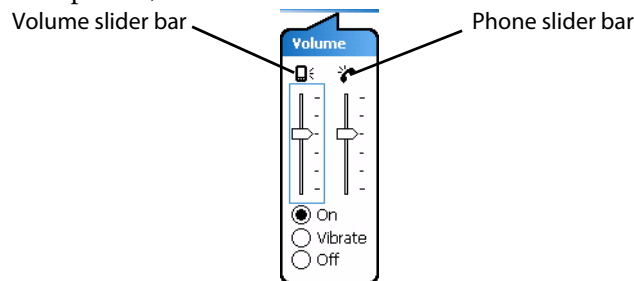
In either situation, tap **Off** to disable the volume.

To adjust the volume for the rear speaker



- 1 Tap the **Volume** icon at the top of the screen.
- 2 Tap **On**, then move the system volume slider to the desired volume level. Up is louder, down is quieter.

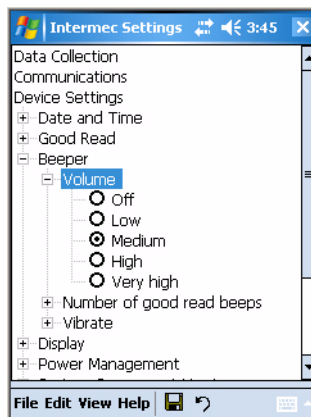
If your CN3 comes with a phone, be sure to use the left slider bar for the volume for the rear speaker, and to use the right slider bar for the phone (front speaker).



To use the Intermec Settings applet to adjust the volume

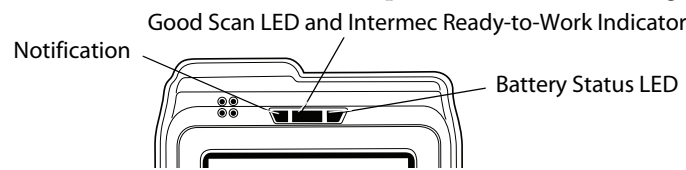


- 1 Tap **Start** > **Settings** > the **System** tab > the **Intermec Settings** icon.
- 2 Tap (+) to expand **Device Settings** > **Beeper** > **Volume**.
- 3 Tap any of the options other than “Off” to enable and adjust.



Using the Status LEDs

The status LEDs above the display show the following information:



The Battery Status LED on the right alerts you to the status of your battery using any of the following codes:

| LED | Description |
|---|--|
| Blinking Red | Battery is low, needs charging |
| Steady Red and CN3 is on external power | Battery is charging |
| Steady Red and CN3 is not on charge | Software is not working properly |
| Yellow | Battery is missing or is unable to charge because its temperature is outside the 0° to 45°C (32° to 115°F) degree charging range |
| Green and the CN3 is on external power | Battery is charged |
| Off | CN3 is not on external power, battery operating normally |

The center LED shows green (Good Scan) when the CN3 successfully decodes a bar code scan.

When the CN3 is turned on or off, a steady blue light (Ready-to-Work Indicator) may illuminate for a short time while the CN3 is suspending or resuming with the display turned off. The blue light may stay on for up to 30 seconds, but will usually turn off after less than 10 seconds.



Caution

During this time, do not toggle the CN3 on or off and do not remove the battery, or you may corrupt the CN3.

Selected application software programs may also use the blue light, either steady or flashing, for other purposes. The previous paragraph applies only in situations where you turn the CN3 on or off while the display is off.

The center LED may show a steady blue when the CN3 has successfully loaded and activated the TE 2000 application, a blinking blue if the TE 2000 application is loaded but inactive, or be off when the TE 2000 application is disabled or is missing.

This feature is for the SmartSystems Foundation application that is part of a wireless network using all Intermec devices. See [“SmartSystems Foundation Console \(www.intermec.com/SmartSystems\)”](http://www.intermec.com/SmartSystems) on page 20 for more information or contact your Intermec representative.

The left Notification LED lights up with orange to notify you of a pending alarm or message, such as when you receive an e-mail or set a calendar reminder.

Using the Storage Card

The CN3 uses a miniSD card to increase file storage and install software. The miniSD card slot is located under a door that is beneath the battery pack. Remove the two screws holding the door to reach the miniSD card.



You can corrupt your miniSD card if you do not follow these installation and removal procedures exactly. Before installing a miniSD card, inspect the gasket on the door for any damage or wear, and contact your Intermec representative if any damage or wear is found

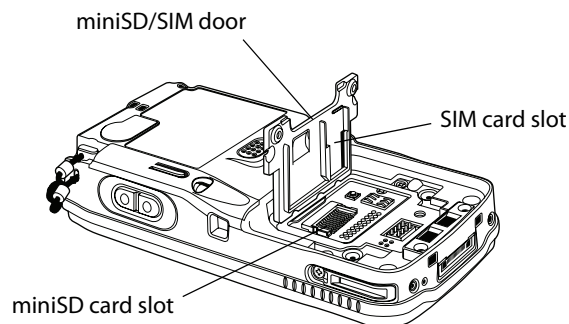


Note: The CN3 will reset if the miniSD/SIM door is opened. The screws to this door must be in place and torqued to 1.5 in-lbs to ensure normal operation.

To insert the miniSD card

- 1 Press the power switch to suspend the CN3, then remove the battery pack from the back of the CN3.
- 2 Remove the two screws on the miniSD/SIM card slot door.
- 3 Gently lift the door to the card slot, then with the metal contacts facing down, insert the miniSD card into the card slot connector until the card lifts up from the floor of the card slot.
- 4 Press the miniSD/SIM card slot door down, insert the two screws, reinsert the battery pack, then press the power switch.

Once the door to the miniSD is opened (for changing, installing, or removing the SIM or miniSD card); a cold-boot is performed.



To remove the miniSD card

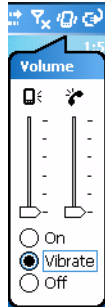
- 1 Press the power switch to suspend the CN3.
- 2 Remove the battery pack.
- 3 Remove the two screws on the miniSD/SIM card slot door.
- 4 Remove the miniSD card from the CN3.

Setting the Vibrator



To set your CN3 to vibrate

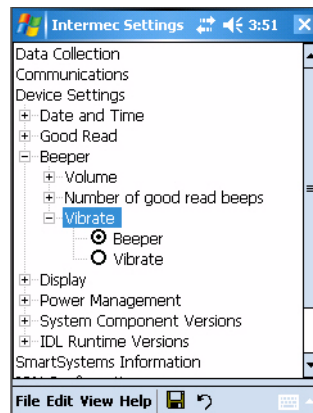
- Tap the **Volume** icon at the top of the screen, then tap **Vibrate**. If your CN3 has a built-in phone, this sets both the volume and the phone to vibrate. *Note the icon change.*



**Intermec
Settings**

To set the vibrate using the Intermec Settings applet

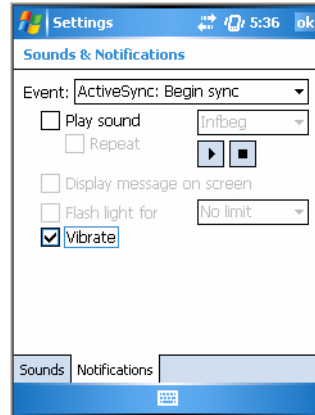
- 1 Tap **Start > Settings > the System tab > the Intermec Settings** icon.
- 2 Tap (+) to expand **Device Settings > Beeper > Vibrate**, then tap **Vibrate**.
- 3 To disable the vibrate, tap the **Beeper** option.





To set the vibrate using the Sounds & Notifications applet

- 1 Tap **Start** > **Settings** > the **Personal** tab > the **Sounds & Notifications** icon.
- 2 Tap the **Notifications** tab, then select from the **Event** list.
- 3 Check **Vibrate**, then tap **ok** to close.



Wireless Network Support

Radios are installed at the factory and cannot be installed by a user. The CN3 must be serviced to install or replace radios. Contact your Intermec representative for more information. See [Chapter 5, “Network Support”](#) for information about supported radios.



Note: Changes or modifications not expressly approved by Intermec could void the user's authority to operate the equipment.

Accessories for the Computer

Charge-Only Multidock

Use the Charge-Only Multidock to hold up to four CN3s with batteries installed, charge batteries, and provide power to CN3s.

Ethernet Multidock

Use the Ethernet Multidock to hold up to four CN3s with batteries installed. The multidock charges the batteries and provides power and Ethernet connections to each CN3.

Single Dock

Use the Single Dock to hold a CN3 with its battery installed, charge a spare battery pack, charge the main battery, and provide power to the CN3. The dock has USB host and client connectors. Optional modules are available to convert the USB host to Ethernet or to a landline modem.

Quad Battery Charger

Use the Quad Battery Charger to charge up to four CN3 battery packs.

Physical and Environmental Specifications

Physical Dimensions (excluding overmold)

| | |
|---------|---|
| Length: | 16.0 cm (6.3") |
| Width: | 8.1 cm (3.2") |
| Height: | 3.3 cm (1.3") with standard battery 2.8 cm (1.1") with extended battery |
| Weight: | Non-WAN units - 14 oz WAN units w/standard battery - 15 to 16 oz WAN units w/extended battery - 16 to 17 oz |

Hardware

| | |
|------------------------|---|
| Microprocessor: | Intel XScale PXA270 |
| Application Processor: | 520 MHz RAM |
| Memory: | 128 MB RAM |
| Persistent Storage: | 128 MB NAND Flash, provides onboard non-volatile storage of applications and data |
| Removable Storage: | miniSD Card Slot, user-accessible |
| Keypad: | numeric or QWERTY; w/LED backlighting |
| Scanner Options: | EA11, EA11HD scan engine or Color Camera |

Operating System

Microsoft Windows Mobile 5.0

Software

| | |
|---------------------------|---|
| Development Environments: | Embedded Visual C++ 4.0, .NET Compact Framework (VB, NET, C#) |
| IDL: | Integrates with leading development environments; supports device-specific features and bar code scanning |
| Browser support: | Internet Explorer 6-compatible |

Bar Code Scanning

Options of Integrated 2D Area Imager or 1D & PDF417 Linear Imager
Supports all popular 1D and 2D symbologies including Australian Post, British Post, Codabar, Codablock A, Codablock F, Code 11, Code 2 of 5, Code 39, Code 93, Code 93i, Code 128, Datamatrix, Dutch Post, ISBT 128, Interleaved 2 of 5, Macro 2 of 5, Matrix 2 of 5, Maxicode, Micro PDF417, MSI, PDF417, Planet, Plessey, Postnet, QR Code, RSS 14, RSS Expanded, RSS Limited, Telepen, TLC39, UCC-EAN Composite Code, UPC/EAN

Standard Communications

USB host, USB client, Bluetooth, 802.11b/g, GPRS, CDMA, GPS

Wireless LAN

| | |
|----------------------|--|
| Standards Compliant: | IEEE 802.11g (2.4 GHz - OFDM) IEEE 802.11b (2.4 GHz - DSSS) |
| Data Rates: | Up to 54 Mbps for 802.11g Up to 11 Mbps for 802.11b |
| Radio Power Output: | 100 mW |
| Security: | WEP, WPA, 802.11i, 802.1x (EAP-TLS, TTLS, LEAP, PEAP, EAP-FAST) |
| Certifications: | Wi-Fi, WPA, WPA2, Cisco Compatible Extensions |

Device Management

| | |
|------------------------|---|
| SmartSystems™ Support: | Centralized remote support capability; configures, updates, and maintains single devices or entire populations; real-time or batch, wired or wireless. Based on Wavelink Avalanche™ with Intermec value added utilities. |
|------------------------|---|

Power Specifications

| | |
|------------|---|
| Operating: | Removable, rechargeable LiIon batteries; AB8 standard pack, 3.7 VDC, 2.2 AHr, (8 W-hr - 4 hr charge time); or AB9 extended pack, 3.7 VDC, 4.0 A Hr, (14 W-hr - 5 hr charge time); battery life is application-dependent; typical recharge cycle time is 4 hours or less |
| Backup: | Super capacitor supplies 5 minutes bridge time while replacing the AB8 or AB9 Battery |

Electrical Specifications

| | |
|------------------------|-------------------------------------|
| External Charge Power: | 5 V +/- 5% @ 3.5 A max. (18 W max.) |
|------------------------|-------------------------------------|

Environment

| | |
|---------------------------|--|
| Operating temperature: | -10° to 50°C (14° to 122°F) |
| Storage temperature: | -20° to 70°C (-13° to 158°F) |
| Humidity: | 5% to 95% noncondensing |
| Electrostatic Discharge: | +8kV Contact Discharge; ±15kV Discharge |
| Rain and Dust Resistance: | IP54 compliant |
| Drop Survival: | Multiple 4 ft (1.2 m) drops to steel or concrete |

Screen Specifications

| |
|---|
| Transflective TFT; QVGA Color with touch panel; 240x320 pixels; 8.9 cm (3.5 in) diagonal active area; 5-level LED backlight control with settings |
|---|

Regulatory Approvals

| |
|---|
| UL and cUL Listed, UL 60950 and UL 1604 and CSA 22.2 No. 157, FCC Part 15, TUV, CE mark |
|---|



2 Windows Mobile

This chapter introduces Microsoft Windows Mobile 5.0 for Pocket PC. While using the CN3 Mobile Computer, keep these key points in mind:

- Tap **Start** on the navigation bar, located at the top of the screen, to quickly move to programs, files, and settings. Use the command bar at the bottom of the screen to perform tasks in programs. The command bar includes menus, icons, and the onscreen keyboard.
- Tap and hold an item to see a pop-up menu containing a list of actions you can perform. Pop-up menus give you quick and easy access to the most common actions.

Below is a list of Windows Mobile components described in this chapter. Tap **Start > Help**, then select a topic on your CN3 to find additional information on Windows Mobile components.

Windows Mobile 5.0 Components

| |
|---|
| Microsoft ActiveSync (page 44) |
| Microsoft Outlook Mobile (page 45) |
| Word Mobile (page 67) |
| Excel Mobile (page 69) |
| PowerPoint Mobile (page 71) |
| Windows Media Player for Windows Mobile (page 72) |
| Using Internet Explorer Mobile (page 75) |

Software Builds

See “[Learning Software Build Versions](#)” on page 4 to determine which Intermec build of Windows Mobile 5.0 is on your unit.

Where to Find Information

This chapter describes your CN3 hardware, provides an overview of the programs on your CN3, and explains how to connect your CN3 to a desktop, a network, or the Internet. For instructions on setting up your CN3 and installing ActiveSync, see the Quick Start Guide. The following is a guide to more information to assist you use your CN3.

| For information on: | See this source: |
|---|--|
| Programs on your mobile computer. | This chapter and mobile computer Help. To view Help, tap Start > Help , then select a topic. |
| Additional programs that can be installed on the mobile computer. | The <i>Windows Mobile Companion CD</i> . |
| Connecting to and synchronizing with a desktop. | The Quick Start Guide or <i>ActiveSync Help</i> on your desktop. To view Help, click Help > Microsoft ActiveSync Help . |
| Last-minute updates and detailed technical information. | The Read Me files, located in the Microsoft ActiveSync folder on the desktop and on the <i>Windows Mobile Companion CD</i> . |
| Up-to-date information on your Windows Mobile. | www.microsoft.com/windowsmobile/resources/communities/default.mspx |

Use these URLs for additional information about Microsoft Windows Mobile (Pocket PC):

- msdn2.microsoft.com/en-us/support/default.aspx
- support.microsoft.com/
- <http://msdn.microsoft.com/newsgroups/> (a free support option)

And, most importantly, the Intermec front-line support personnel can help assist you work with many of the Windows Mobile and technologies that you find on the CN3. See “[Global Services and Support](#)” on page xi for more information.

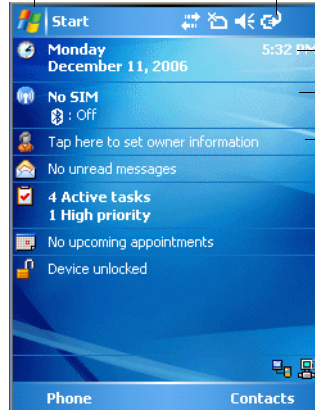
Basic Usage

Learning to use your CN3 is easy. This section describes the basic concepts of using and customizing your CN3.

Today Screen

When you turn on your CN3 for the first time each day (or after four hours of inactivity), you see the **Today** screen. You can also display it by tapping the **Start** flag at the top left of your display and then **Today**. On the Today screen, you can see important information for the day.

Tap to start a program Tap and hold to change time format



Tap to change date and time

Tap to change owner information

Tap to review your email

Your day at a glance. Tap to open an associated program

To customize what is displayed on the Today screen including the background



1 Tap Start > Settings > the Personal tab > the Today icon.

2 Status icons display information such as low batteries or when the CN3 is connected to a desktop or to the Internet. You can tap an icon to open the associated setting or program.

Programs

You can switch from one program to another by selecting it from the **Start** menu. (You can customize which programs you see on this menu. For information, see [“Adjusting Settings” on page 41.](#)) To access some programs, tap **Start** > **Programs**, and then the program name.

You can also switch to some programs by pressing a program icon. Your CN3 has one or more program icons located on the front or side of the computer. The icons identify the programs to which they switch.



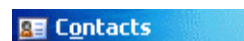
Note: Some programs have abbreviated labels for check boxes and drop-down menus. To see the full spelling of an abbreviated label, tap and hold the stylus on the label. Drag the stylus off the label so that the command is not carried out.

The following is a partial list of programs that are on your CN3, in the order they appear in the Start menu. Look on the *Windows Mobile Companion CD* for additional programs that you can install onto the CN3.



Calendar

Keep track of your appointments and create meeting requests.



Contacts

Keep track of your friends and colleagues.



Internet Explorer

Browse web sites, and download new programs, files from the Internet.



Messaging

Send and receive e-mail messages.



Tasks

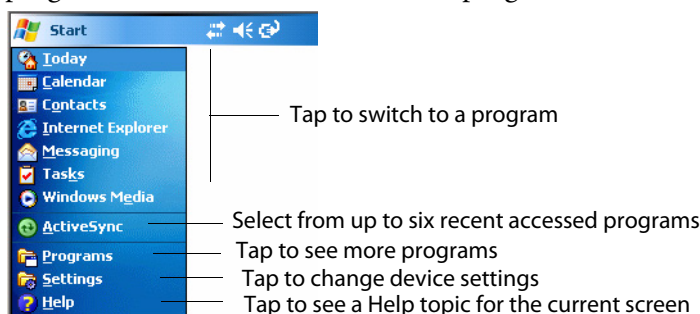
Keep track of your tasks.



Play digital audio and video files that are stored on your CN3 or on a network.

Navigation Bar and Command Bar

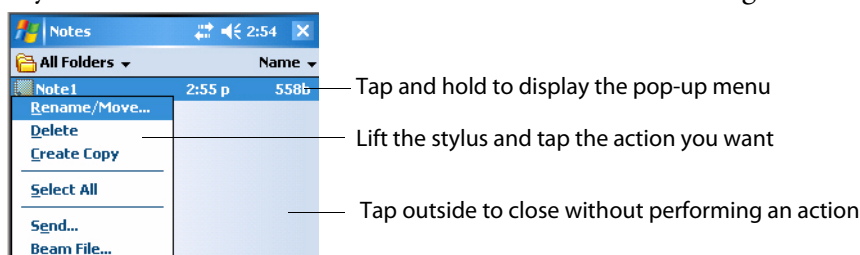
The navigation bar is located at the top of the screen. It displays the active program and current time, switch to programs, and close screens.



Use the command bar at the bottom of the screen to perform tasks in programs. The command bar includes menu names, functions, and the **Input Panel** icon, when needed. To create a new item in the current program, tap **New**. To see the name of a icon, tap and hold the stylus on the icon. Drag the stylus off the icon so the command is not carried out.

Pop-up Menus

Use pop-up menus to quickly perform an action on an item. For example, you can use a pop-up menu to delete or make a copy of an item. To access a pop-up menu, tap and hold the item on which you want to perform the action. When the menu appears, tap the action you want to perform, or tap anywhere outside the menu to close the menu without doing the action.



Notifications

When you have something to do, your CN3 notifies you in a variety of ways. For example, if you have set up an appointment in Calendar, an e-mail message arrives, or a friend sends you an instant message, you are notified in any of the following ways: a message box appears on the screen, a sound (which you can specify) is played, a light flashes on your CN3, or the CN3 vibrates. You can choose the notification types.

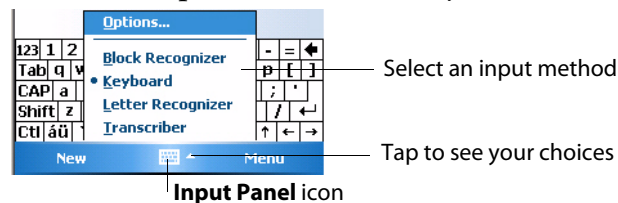
Entering Information

You can enter information on your CN3 in several ways, depending on the type you have and the program you are using:

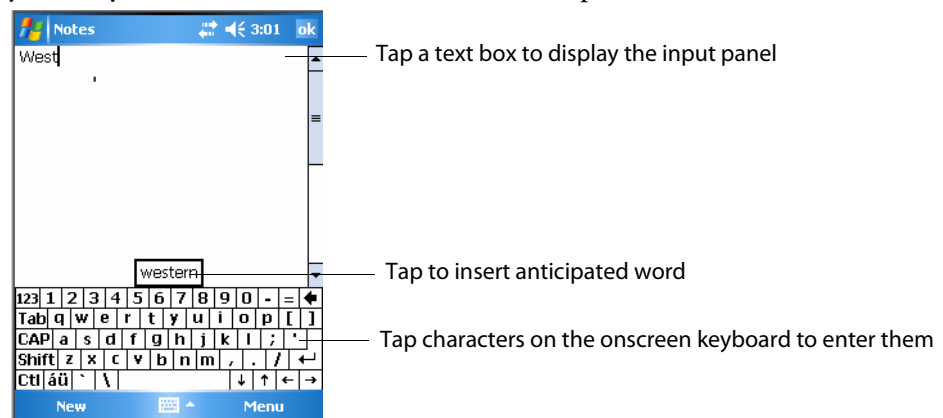
| | |
|---------------|---|
| Synchronizing | Using Microsoft ActiveSync, synchronize or copy information between your desktop and CN3. For more information on ActiveSync, see <i>ActiveSync Help</i> on your desktop. |
| Typing | Using the input panel, enter typed text into the CN3. Do this by tapping keys on the onscreen keyboard or by using handwriting recognition software. |
| Writing | Using the stylus, write directly on the screen. |
| Drawing | Using the stylus, draw directly on the screen. |
| Recording | Create a stand-alone recording or embed a recording into a document or note. |

Use the input panel to enter information in any program on your CN3. You can either type using the onscreen keyboard or write using **Block Recognizer**, **Letter Recognizer**, or **Transcriber**. In either case, the characters appear as typed text on the screen.

To show or hide the input panel, tap the **Input Panel** icon. Tap the arrow next to the **Input Panel** icon to see your choices.



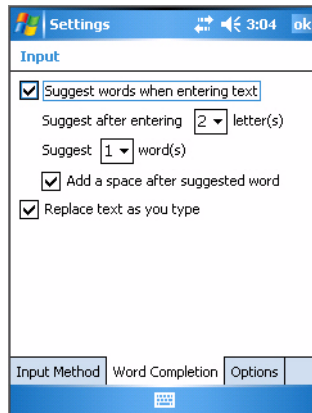
When you use the input panel, your CN3 anticipates the word you are typing or writing and displays it above the input panel. When you tap the displayed word, it is inserted into your text at the insertion point. The more you use your CN3, the more it learns to anticipate.





Input

To change word suggestion options, such as the number of words suggested at one time, tap **Start > Settings > the Personal tab > Input > the Word Completion tab**.



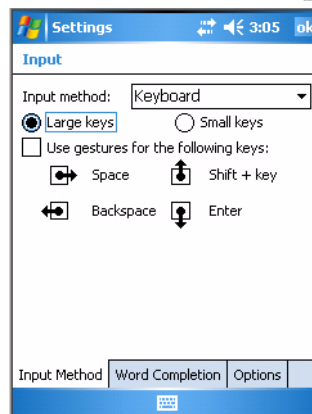
Typing With the Onscreen Keyboard

Tap the input panel arrow, then tap **Keyboard**. On the soft keyboard that is displayed, tap the keys with your stylus.

- To type a single uppercase letter or symbol, tap the **Shift** key. To tap multiple uppercase letters or symbols, tap the **CAP** key.
- To convert to uppercase, hold the stylus on the letter and drag up.
- To add a space, drag the stylus to the right across at least two keys.
- To backspace a character, drag the stylus to the left across multiple keys.
- To insert a carriage return, tap and hold the stylus anywhere on the keyboard and drag down.



To use larger keys, tap the input panel arrow, tap **Options**, select “Keyboard” from the **Input method** drop-down list, then select **Large keys**.

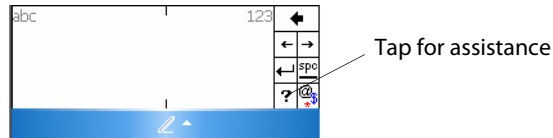


Using Block Recognizer

Character recognition software gives you a fast and easy method for entering information in any program on your CN3. Letters, numbers, and punctuation you write are translated into typed text.

Tap the input panel arrow, then tap **Block Recognizer**. Write a letter in the box. When you write a letter, it is converted to typed text that appears on the screen.

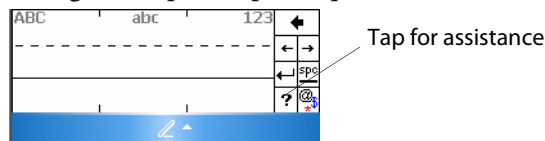
For specific instructions on using Block Recognizer, with Block Recognizer open, tap the question mark next to the writing area.



Using Letter Recognizer

With Letter Recognizer, you can write letters using the stylus just as you would on paper.

Tap the input panel arrow, then tap **Letter Recognizer**. Write a letter in the box. When you write a letter, it is converted to typed text that appears on the screen. For specific instructions on using Letter Recognizer, with Letter Recognizer open, tap the question mark next to the writing area.



Using Transcriber

With Transcriber, you can write anywhere on the screen using the stylus just as you would on paper. Unlike Letter Recognizer and Block Recognizer, you can write a sentence or more of information. Then, pause and let Transcriber change the written characters to typed characters.

Tap the input panel arrow, then tap **Transcriber**. Tap **ok**, then write anywhere on the screen.

For specific instructions on using Transcriber, with Transcriber open, tap the question mark in the lower, right-hand corner of the screen.



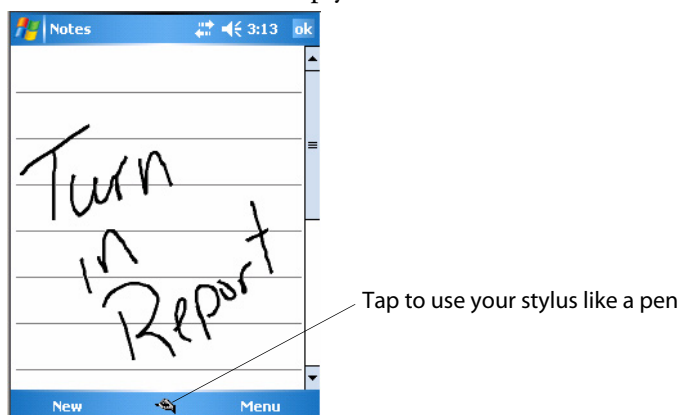
Selecting Typed Text

If you want to edit or format typed text, you must select it first. Drag the stylus across the text you want to select.

You can cut, copy, and paste text by tapping and holding the selected words and then tapping an editing command on the pop-up menu, or by tapping the command under **Menu**.

Writing on the Screen

In any program that accepts writing, such as the Notes program, and in the **Notes** tab in Calendar, Contacts, and Tasks, you can use your stylus to write directly on the screen. Write the way you do on paper. You can edit and format what you have written and convert the information to text at a later time. Tap the **Pen** icon to switch to writing mode. This action displays lines on the screen to help you write.



Note: Some programs that accept writing may not have the **Pen** icon. See documentation for that program to see how to switch to writing mode.

Selecting the Writing

If you want to edit or format writing, you must select it first.

- 1 Tap and hold the stylus next to the text you want to select until the insertion point appears.
- 2 Without lifting, drag the stylus across the text you want to select.

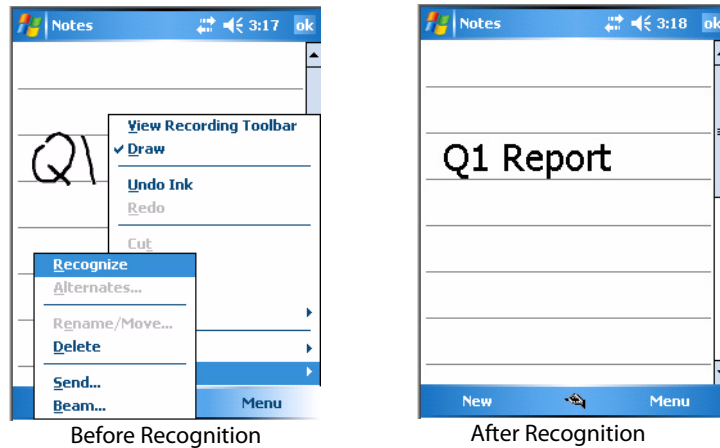
If you accidentally write on the screen, tap **Menu** > **Undo** and try again. You can also select text by tapping the **Pen** icon to deselect it and then dragging the stylus across the screen.

You can cut, copy, and paste written text in the same way you work with typed text: tap and hold the selected words and then tap an editing command on the pop-up menu, or tap the command under **Menu**.

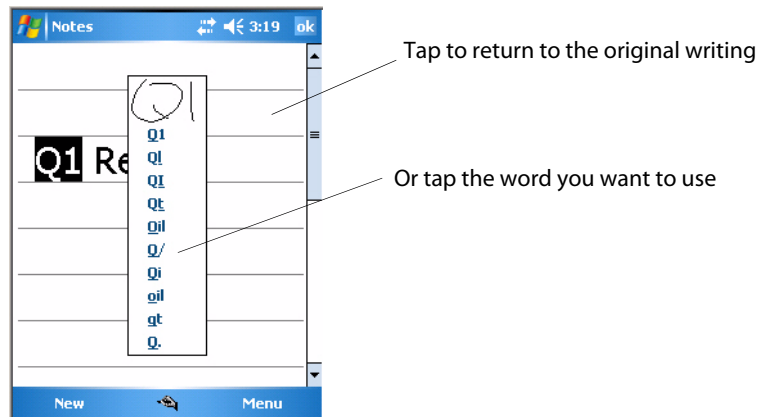
Converting Writing to Text

You can convert words you write in print or cursive to text by tapping **Menu** > **Tools** > **Recognize**. If a word is not recognized, it stays in its original form.

If you want to convert only certain words, tap **Pen** to disable the writing function, tap twice over the word or phrase to highlight, then tap **Menu** > **Tools** > **Recognize**.



If the conversion is incorrect, you can choose different words from a list of alternates or return to the original writing. To do so, tap and hold the incorrect word (tap one word at a time). On the pop-up menu, tap **Alternates**. Tap the word use from the menu with a list of alternate words, or tap the writing at the top of the menu to return to the original writing.



Tips for getting good recognition:

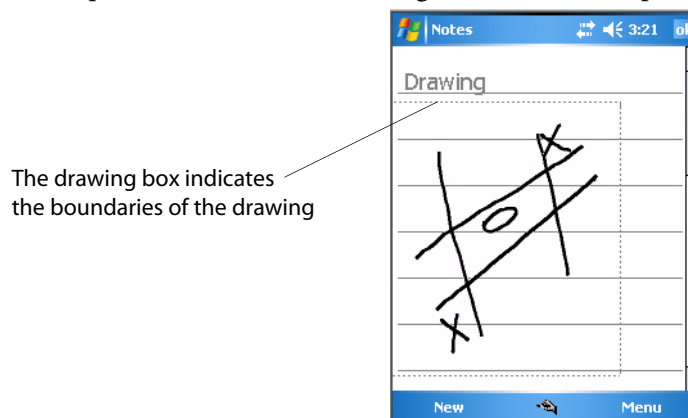
- Write neatly.
- Write on the lines and draw descenders below the line. Write the cross of the “t” and apostrophes below the top line so they are not confused with the word above. Write periods and commas above the baseline.
- For better recognition, try increasing the zoom level to 300% by selecting **Menu > Zoom**. Recognition is not good under a 150% zoom.
- Write the letters of a word closely and leave big gaps between words so that the CN3 can easily tell where words begin and end.
- Hyphenated words, foreign words that use special characters such as accents, and some punctuation cannot be converted.
- If you add writing to a word to change it (such as changing a “3” to an “8”) after you attempt to recognize the word, the writing you add is not included if you attempt to recognize the writing again.

Drawing on the Screen

You can draw on the screen in the same way that you write on the screen. The difference between writing and drawing on the screen is how you select items and how they are edited. For example, you can resize selected drawings, while you cannot resize writing.

Creating a Drawing

Select **Menu > Draw**, then draw a line to initiate a drawing box. Subsequent strokes in or touching the box become part of the drawing.



Note: You may want to change the zoom level so that you can easily work on or view your drawing. Tap **Menu > Zoom**, then select a zoom level.

Selecting a Drawing

If you want to edit or format a drawing, you must select it first. Tap and hold the stylus on the drawing until the selection handle appears. To select multiple drawings, deselect the **Pen** icon and then drag to select the drawings you want.

You can cut, copy, and paste selected drawings by tapping and holding the selected drawing and then tapping an editing command on the pop-up menu, or by tapping the command under **Menu**. To resize a drawing, make sure the **Pen** icon is not selected, and drag a selection handle.

Recording a Message

In a program where you can write or draw onscreen, you can also quickly capture thoughts, reminders, and phone numbers by recording a message.

In the Messaging program, you can add a recording to an e-mail message. In Calendar, Tasks, and Contacts, you can include a recording in the **Notes** tab. In the Notes program, you can create a stand-alone recording or add a recording to an open note.

To add a recording

- 1 Tap **Menu > View Recording Toolbar** to add the recording toolbar to the bottom of the screen.



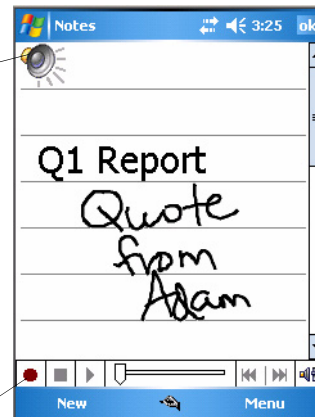
- 2 Hold the CN3's microphone near your mouth or source of sound.
- 3 Tap the red circle to start your recording.
- 4 Tap the black box when finished. If you are recording in an open note, an icon appears in the note, like in the following sample. If you are creating a stand-alone recording, it appears in the note list.
- 5 To play a recording, tap the recording icon in the open note or tap the recording in the note list.



Note: To quickly create a recording, hold down the Record hardware button. When you hear the beep, begin your recording. Release the button when you are finished. The new recording is stored in the open note or as a stand-alone recording if no note is open.

- 6 To play a recording, tap it in the list or tap its icon in the note.

Indicates an embedded recording

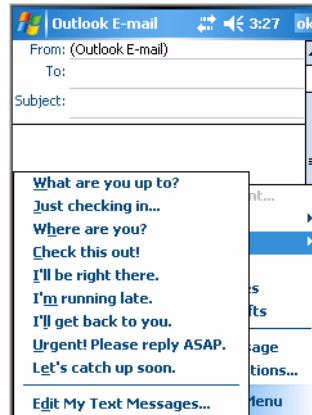


Tap to begin recording

Using My Text

When using Messaging, use **My Text** to quickly insert preset or frequently used messages into the text entry area. To insert a message, tap **Menu > My Text**, then select a message.

- To quickly add common messages, tap **Menu > My Text** and tap a desired message.
- To edit a My Text message, tap **Menu > My Text > Edit My Text Messages**. Tap the message you want to edit and enter new text at the bottom of the screen.



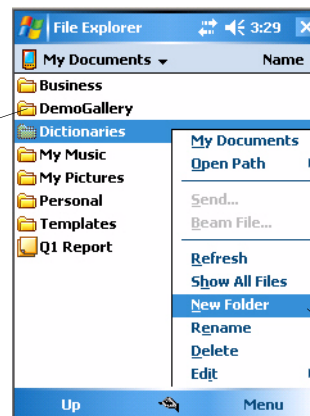
Finding and Organizing Information



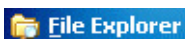
File Explorer

You can use the File Explorer to find files on the CN3, and organize these files into folders, and move files using the cut or copy-and-paste methods. Tap **Start > Programs > the File Explorer icon**.

Tap a folder to open it



Tap **New Folder** to create a new folder



For future use, this is added to your Start menu in the Recent Programs area, via **Start > File Explorer**.

Customizing Your Computer

You can customize by adjusting settings and installing additional software.

Adjusting Settings

To adjust settings to fit the way you work, tap **Start** > **Settings** > either the **Personal** tab or the **System** tab located at the bottom of the screen.



Note: The **Phone** applet in the **Personal** tab is available only on CN3s with built-in phones.

| | |
|-------------------|---|
| Menus | To customize what appears on the Start menu. |
| Owner Information | To enter your contact information. |
| Today | To customize the look and information seen on the Today screen. |
| Clock & Alarms | To change the time or to set alarms. |
| Power | To maximize battery life. |

Adding or Removing Programs

Programs added to your CN3 at the factory are stored in ROM (Read Only Memory). You cannot remove this software, and you cannot accidentally lose ROM contents. Applications added to your CN3 go into the Object Store, which is located in Flash ROM. See [“Packaging Applications for the Computer” on page 78](#) for more information about the Object Store.

You can install any program created for the CN3, as long as there is enough memory. A popular place to find software for your CN3 is on the Windows Mobile Web site (www.microsoft.com/windowsmobile/resources/communities/default.msp).

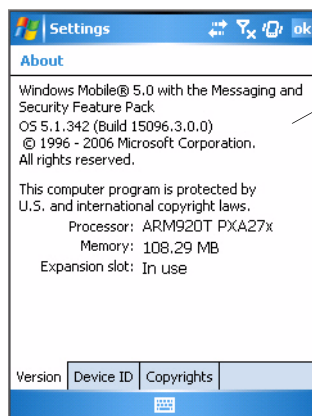
Adding Programs Using ActiveSync

Install the appropriate software for your CN3 on your desktop before installing it on your CN3.



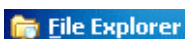
About

- 1 Determine your CN3 and processor type so that you know which version of the software to install. Tap **Start** > **Settings** > the **System** tab > the **About** icon > the **Version** tab, then make a note of the information in **Processor**.



Note this information

- 2 Download the program to your desktop (or insert the CD or disk that contains the program into your desktop). You may see a single .XIP, .EXE, or .ZIP file, a SETUP.EXE file, or several versions of files for different CN3 types and processors. Be sure to select the program designed for the Windows Mobile and your CN3 processor type.
- 3 Read any installation instructions, Read Me files, or documentation that comes with the program. Many programs provide special installation instructions.
- 4 Connect your CN3 and desktop.
- 5 Double-click the .exe file.
 - If the file is an installer, the installation wizard begins. Follow the directions on the screen. Once the software is installed, the installer automatically transfers the software to your CN3.
 - If the file is not an installer, an error message stating that the program is valid but it is designed for a different type of computer is displayed. Move this file to your CN3. If you cannot find any installation instructions for the program in the Read Me file or documentation, use ActiveSync Explore to copy the program file to the Program Files folder on your CN3. For more information on copying files using ActiveSync, see *ActiveSync Help*.



File Explorer

Once installation is complete, tap **Start** > **Programs**, and then the program icon to switch to it. For future use, this is added to your Start menu in the Recent Programs area, via **Start** > **File Explorer**.

Adding a Program Directly from the Internet



About

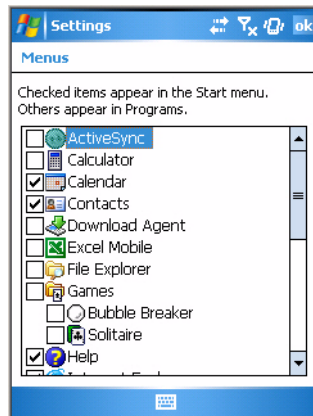
- 1 Determine your CN3 and processor type so that you know which version of the software to install. Tap **Start** > **Settings** > the **System** tab > the **About** icon > the **Version** tab, then make a note of the information in **Processor**.
- 2 Download the program to your CN3 straight from the Internet using Pocket Internet Explorer. You may see a single .xip, .exe, or .zip file, a setup.exe file, or several versions of files for different CN3 types and processors. Be sure to select the program designed for the Windows Mobile and CN3 processor type.
- 3 Read program installation instructions, Read Me files, or other documentation. Many programs provide installation instructions.
- 4 Tap the file, such as a .xip or .exe file to start the installation wizard. Follow the directions on the screen.

Adding a Program to the Start Menu



Menus

Tap **Start** > **Settings** > the **Personal** tab > the **Menus** icon, then the check box for the program. If you do not see the program listed, you can either use File Explorer on the CN3 to move the program to the **Start Menu** folder, or use ActiveSync on the desktop to create a shortcut to the program and place the shortcut in the **Start Menu** folder.



Using File Explorer on the Computer



File Explorer

Tap **Start** > **Programs** > the **File Explorer** icon, locate the program (tap the folder list, labeled **My Documents** by default, then **My Device** to see a list of all folders on the CN3). Tap and hold the program and tap **Cut** on the pop-up menu. Open the **Start Menu** folder located in the **Windows** folder, tap and hold a blank area of the window, and tap **Paste** on the pop-up menu for the program to appear on the **Start** menu. For information on using File Explorer, see [“Finding and Organizing Information” on page 40](#).



File Explorer

For future use, this is added to your Start menu in the Recent Programs area, via **Start** > **File Explorer**.

Using ActiveSync on the desktop



Use the Explorer in ActiveSync to explore your CN3 files and locate the program. Right-click the program, and then click **Create Shortcut**. Move the shortcut to the **Start Menu** folder in the Windows folder. The shortcut now appears on the **Start** menu. For information, see *ActiveSync Help*.

Removing Programs



Tap **Start** > **Settings** > the **System** tab > the **Remove Programs** icon. If the program does not appear in the list of installed programs, use File Explorer on your CN3 to locate the program, tap and hold the program, and then tap **Delete** on the pop-up menu.

Microsoft ActiveSync



Note: You must have Microsoft ActiveSync 4.2 or greater on your desktop before you can synchronize information with your CN3.

Visit the following Microsoft Web site for the latest in updates, technical information, and samples:

www.microsoft.com/windowsmobile/resources/communities/default.aspx

Using Microsoft ActiveSync, you can synchronize the information on your desktop with the information on your CN3. Synchronization compares the data on your CN3 with your desktop and updates both computers with the most recent information. For example:

- Keep Pocket Outlook data up-to-date by synchronizing your CN3 with Microsoft Outlook data on your desktop.
- Synchronize Microsoft Word and Microsoft Excel files between your CN3 and desktop. Your files are converted to the correct format.



Note: By default, ActiveSync does not automatically synchronize all types of information. Use ActiveSync options to turn synchronization on or off for specific information types.

With ActiveSync, you can also:

- Back up and restore your CN3 data.
- Copy (rather than synchronize) files between your CN3 and desktop.
- Control when synchronization occurs by selecting a synchronization mode. For example, you can synchronize continually while connected to your desktop or only when you choose the synchronize command.
- Select which information types are synchronized and control how much data is synchronized. For example, you can choose how many weeks of past appointments you want synchronized.

Before synchronization, install ActiveSync on your PC from the *Windows Mobile Companion CD*. ActiveSync is already installed on the CN3.

After installation is complete, the ActiveSync Setup Wizard helps you connect your CN3 to your desktop, set up a partnership so you can synchronize information between your CN3 and your desktop, and customize your synchronization settings. Your first synchronization process automatically begins when finished using the wizard.

After your first synchronization, look at Calendar, Contacts, and Tasks on your CN3. Notice that information you have stored in Microsoft Outlook on your desktop was copied to your CN3, and you did not have to type a word. Disconnect the CN3 from your computer and you are ready to go!



ActiveSync

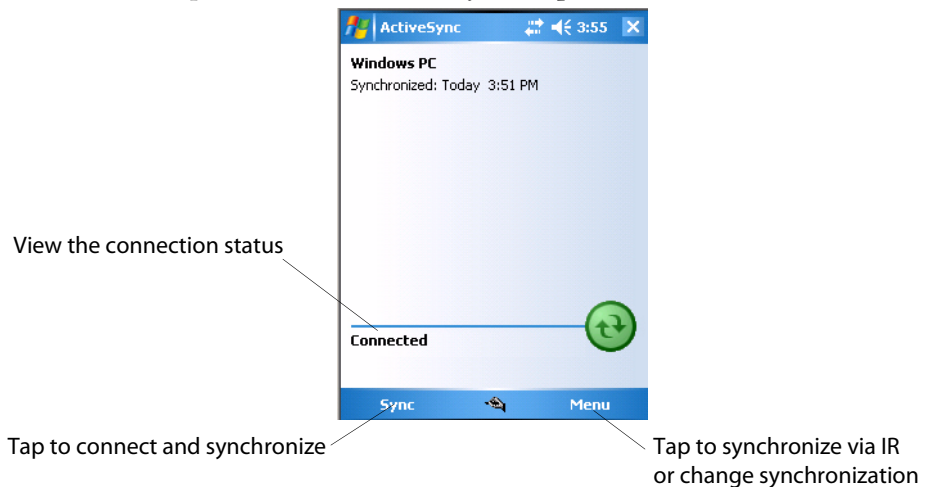
Once you have set up ActiveSync and completed the first synchronization process, you can initiate synchronization from your CN3. To switch to ActiveSync on your CN3, tap **Start > Programs > the ActiveSync icon**. Note that if you have a wireless LAN card, you can synchronize remotely from your CN3.



ActiveSync

For future use, this is added to your Start menu in the Recent Programs area, via **Start > ActiveSync**.

For information about using ActiveSync on your desktop, start ActiveSync on your desktop, and then see *ActiveSync Help*.



For more information about ActiveSync on your CN3, switch to ActiveSync, tap **Start > Help**, then select a topic.

Microsoft Outlook Mobile

Microsoft Outlook Mobile includes Calendar, Contacts, Tasks, Messaging, and Notes. You can use these programs individually or together. For example, you can use e-mail addresses stored in Contacts to address e-mail messages in Messaging.

Using ActiveSync, you can synchronize information in Microsoft Outlook or Microsoft Exchange on your desktop with your CN3. You can also

synchronize this information directly with a Microsoft Exchange server. Each time you synchronize, ActiveSync compares the changes you made on your CN3 and desktop or server and updates both computers with the latest information. For information on using ActiveSync, see *ActiveSync Help* on the desktop.

You can switch to any program by tapping it on the **Start** menu.

Calendar: Scheduling Appointments and Meetings

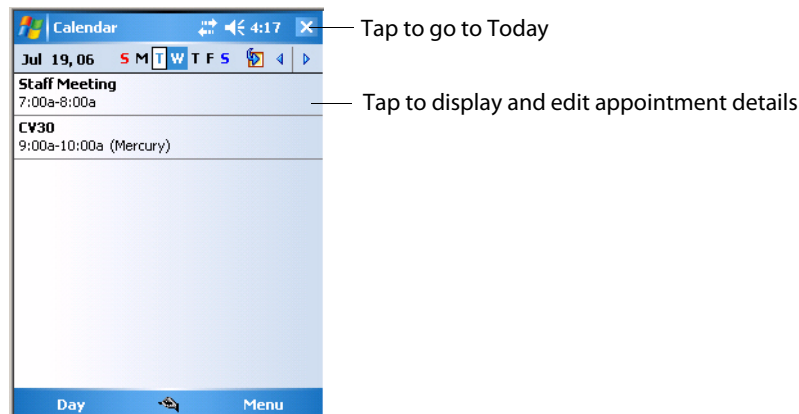


To switch to Calendar on the CN3, tap **Start > Calendar**.

Use Calendar to schedule appointments, including meetings and other events. You can check your appointments in one of several views (Day, Week, Month, Year, and Agenda) and set Calendar to remind you of appointments with a sound or other method.

Appointments for the day can display on the Today screen.

If you use Outlook on your desktop, you can synchronize appointments between your CN3 and desktop.



Synchronizing Calendar

Calendar items stored on your CN3 can be synchronized with calendar items on your desktop or Microsoft Exchange Server. (Note that you can only synchronize information directly with an Exchange Server if your company is running Microsoft Mobile Information Server 2002 or later.) Calendar synchronization is automatically selected in ActiveSync.

Calendar items entered on one computer are copied to the other during synchronization. Handwritten notes and drawings are saved as metafiles (pictures).

For information on synchronization, see *ActiveSync Help* on the desktop.

Why Use Categories in the Calendar?

Use categories to group related tasks, contacts, and appointments. Then, use these groupings to quickly display only the information you want. For example, you can easily share your CN3 with another by assigning your

appointments to a category with a special project's name. You can then use this category to filter and only display project appointments.



Note: In Month View, the day of an appointment assigned to the Holiday category appears in red.

This day was assigned the Holiday category



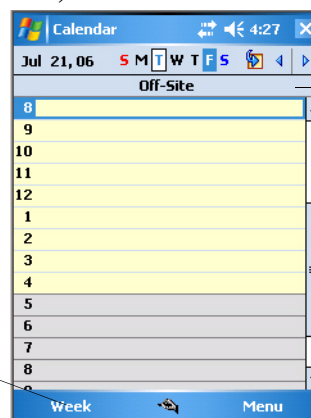
Tap to access the Year view

What's an All Day Event?

An appointment can either be a normal appointment or an all day event, which lasts the full day or spans many days. Examples include a trade show, a vacation, or a seminar. You can also use all day events to schedule an annual event, such as a birthday or anniversary. In this case, change the Status box to Free (you may need to scroll to see it) so that it does not show time as busy in your calendar. All day events do not occupy blocks of time in Calendar; they appear in banners at the top of the calendar.



Note: You cannot modify or create all-day events with attendees on the CN3. If you create all day events with attendees on your desktop, use ActiveSync to copy such events to the CN3, then view them in Calendar. For more information on copying files, see *ActiveSync Help*. To use the CN3 to schedule an appointment with attendees lasting all day, set type to "Normal," then adjust the date and time.

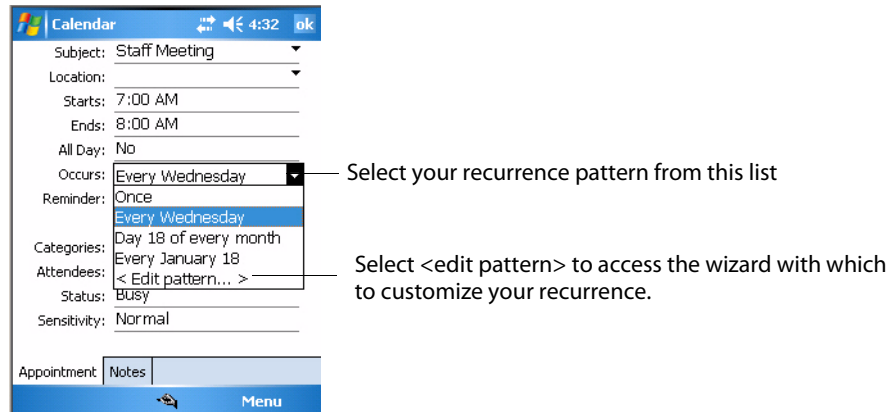


Tap to access the Week view

This describes the all-day event

What's a Recurrence Pattern?

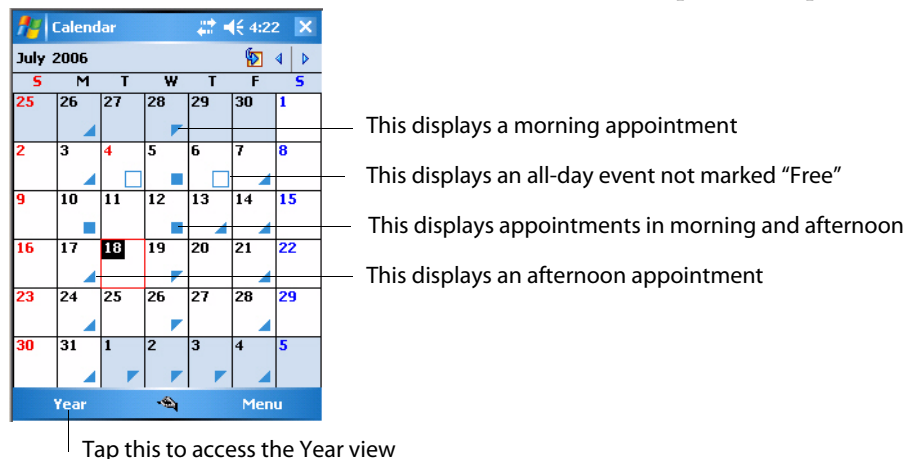
If you have an appointment or task that you do on a regular basis, such as a weekly team meeting or a monthly status report, enter the item once and set a recurrence pattern for it. If the default patterns in the list are not what you need, you can create your own pattern using the wizard.



Viewing Appointments

You can view appointments in one of several views (Agenda, Day, Week, Month, and Year). In Agenda view, upcoming appointments are displayed in bold. To see detailed appointment information in any view, tap the appointment. To see a list of available actions for an appointment, tap and hold the appointment. Tap **Start > Today** to see appointments for the day.

Month view displays symbols to indicate the types of appointments you have on a given day. An upward triangle indicates a morning appointment; a downward triangle indicates an afternoon appointment. If you have appointments in the morning and afternoon, a solid square is displayed. If you have an all day event not marked Free, a hollow square is displayed.



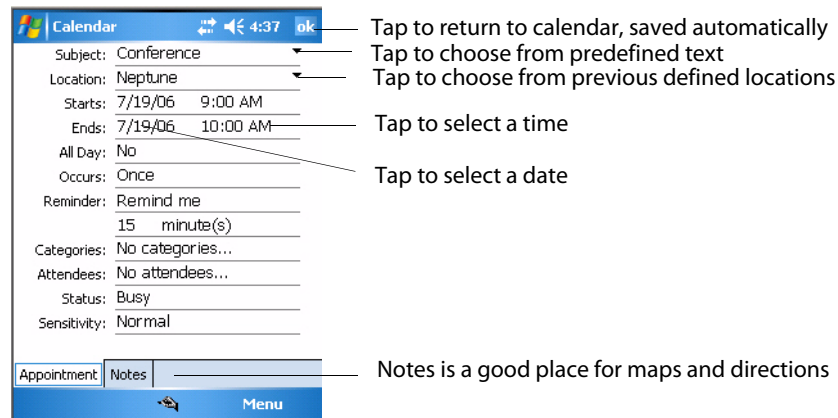
Creating or Changing an Appointment

To create an appointment, tap **Menu > New Appointment**. To select a new date from a pop-up calendar, tap the display date. To enter or select a new time, tap the display time. Enter the appointment details, and when finished, tap **ok** to return to the calendar.

If you are working in Day view, tap and hold the time slot for the new appointment, then select **New Appointment** to have the time automatically entered for you.

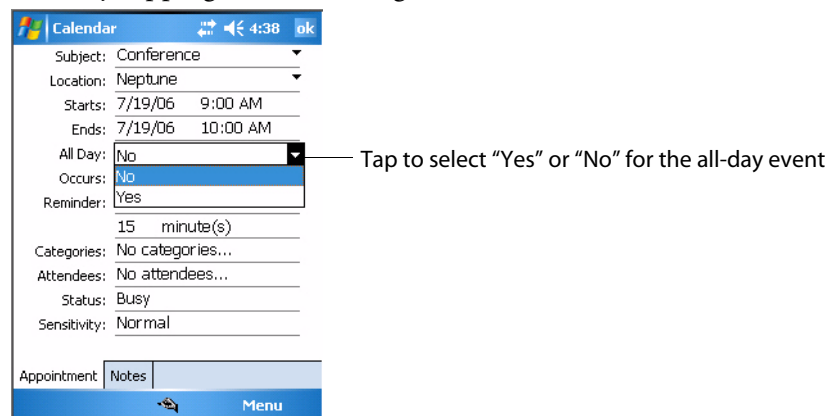
To change an appointment, tap it in the calendar, and then tap **Edit**. Change any appointment detail by tapping it and entering the new information. Tap the arrows to the right of the description and location boxes to choose from previous entries.

When entering a time, you can type military and abbreviated time forms, such as 2300 (becomes 11:00 PM), 913pm (becomes 9:13 PM), 911 (becomes 9:11 AM), and 9p (becomes 9:00 PM).



Creating an All-Day Event

Tap **Menu > New Appointment**, tap **All Day**, then select **Yes** to create an event. To change an all-day event, switch to **Day** or **Agenda**, tap the event listed at the top of the calendar, then tap **Edit**. Change any appointment detail by tapping it and entering the new information.

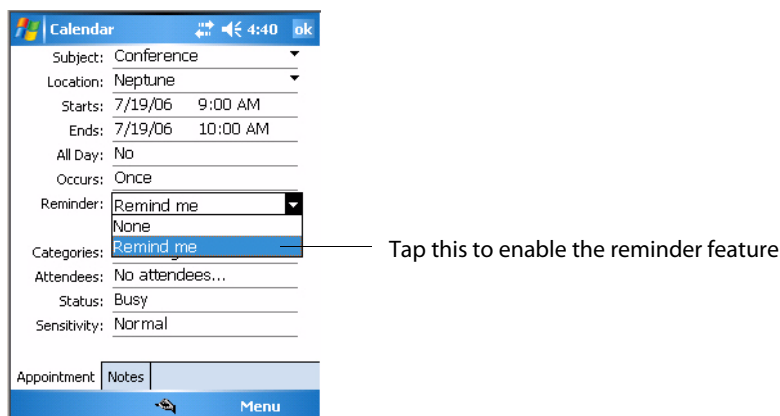


You cannot modify or create all day events with attendees on the CN3. If you create all-day events with attendees on your desktop, use ActiveSync to copy such events to the CN3. Then, view them in Calendar. For more information on copying files, see *ActiveSync Help*. To use the CN3 to schedule an appointment with attendees lasting all day, set type to **Normal**, then adjust date and time accordingly.

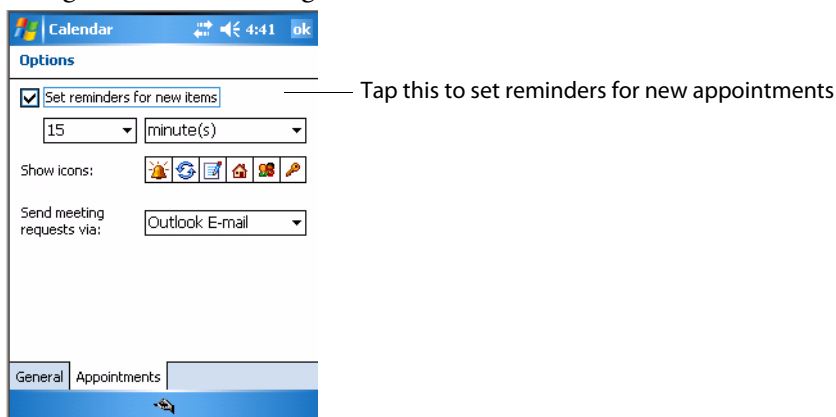
Setting a Reminder for an Appointment

Do the following to set a reminder for an appointment in the calendar:

- 1 Tap the appointment, then tap **Edit** to change the appointment.
- 2 Tap **Reminder** and select **Remind me**.
- 3 To change how many minutes before the appointment you are reminded, tap the minutes displayed, then select the new minutes from a drop-down or enter the new minutes. Tap **minutes** to change hours, days, or weeks.



Note: To automatically set a reminder for all new appointments, in the calendar, tap **Menu** > **Options** > the **Appointments** tab, check **Set reminders for new items**, then tap the number and timeframe options to change the information given.



**Sounds &
Notifications**

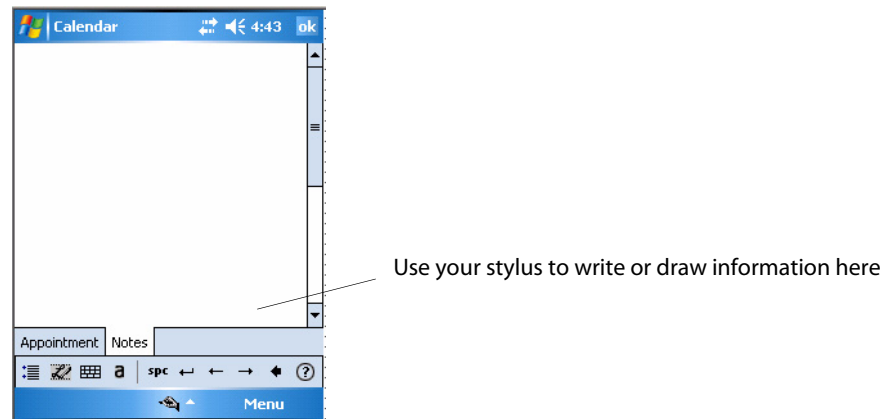
To choose how you are reminded, for example by a sound, tap **Start** > **Settings** > the **Personal** tab > the **Sounds & Notifications** icon.

Adding a Note to an Appointment

You can add written or typed notes and even recordings (if your CN3 supports recordings) to an appointment. This is a good place for maps,

drawings, and other detailed information. *To edit an existing note, tap the appointment in the calendar, tap **Edit**, then tap the **Notes** tab.*

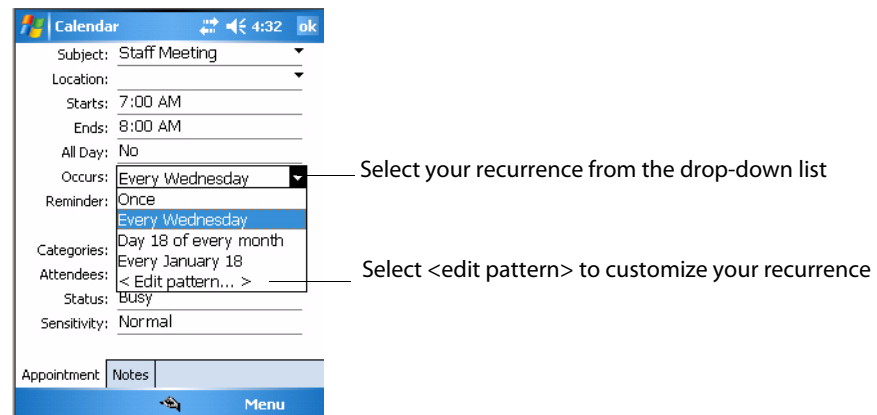
- 1 In the calendar, tap the appointment, then tap **Edit**.
- 2 Tap the **Notes** tab to enter notes. For specific instructions, tap **Start > Help**, then select a topic.



Making an Appointment Recurring

Do the following to make a recurring appointment:

- 1 In the calendar, tap the appointment, then tap **Edit**.
- 2 Tap **Occurs** and select a pattern from the list. Or, to create a new pattern, tap **<Edit pattern...>**, and follow the steps in the wizard.

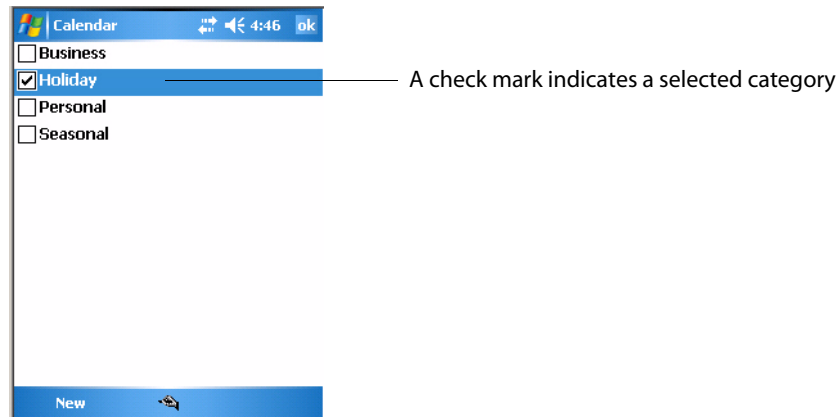


Assigning an Appointment to a Category

To find an appointment assigned to a category, tap **Menu > Filter**, then select the type of appointment to display. To show all appointments, tap **Menu > Filter > All Appointments** to clear all categories.

- 1 In the calendar, tap the appointment, tap **Edit**, then tap **Categories**.
- 2 Check the categories to which you want to assign the appointment.
- 3 To create a new category, tap **New**, enter the category name, then tap **Done**. The new category is automatically checked in the list.

- 4 Tap **ok** to return to the appointment.



Sending a Meeting Request

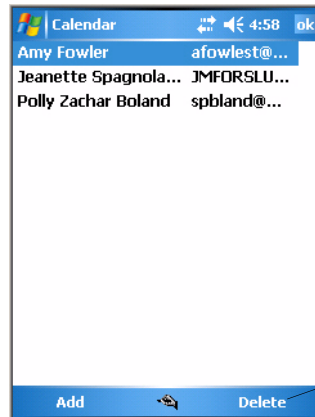
Use Calendar to schedule meetings with people who use Outlook or Outlook Mobile. When attendees receive a meeting request, they can accept or decline the meeting. If they accept the request, the meeting is automatically added to their schedule, their response is sent back to you, and your calendar is updated.

Before you can send a meeting request, you must enter e-mail addresses in Contacts Help and set up Messaging to send and receive messages. For more information on sending and receiving meeting requests, open either the Calendar application or the Messaging application, tap **Start > Help**, then select a topic.

If you are sending the meeting request through a connection to an ISP or the network, rather than through synchronization with your desktop, tap **Menu > Options > the Appointments tab**. From the **Send meeting request** via drop-down list, tap the service to use to send the request.

- 1 Tap to hold a timeslot in the calendar, then tap **New Appointment**.
- 2 Enter the meeting information, hide the onscreen keyboard, if needed, then tap **Attendees**. Only those contacts with e-mail addresses are displayed. Select the contacts to invite, then tap **Add** to return to the list.
- 3 Repeat this procedure until you have everyone you want to invite to the meeting, then tap **ok**.
- 4 Messaging automatically creates a meeting request and sends it to the attendees the next time you synchronize with your desktop. Textual

notes entered in the **Notes** tab (excluding writing) are also sent.



Finding an Appointment



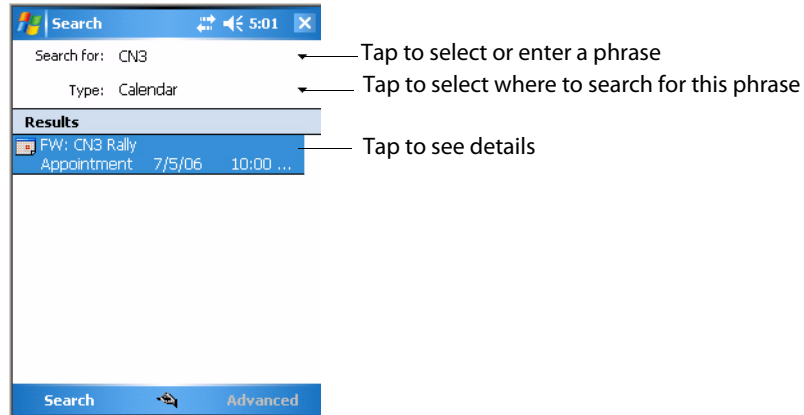
Search



- Tap **Start** > **Programs** > the **Search** icon, enter the appointment name, tap the **Type** arrow and select “Calendar” from the drop-down list, and then tap **Search**. You can tap the **Search for** drop-down arrow to select from a list of previously searched items or phrases.

Note for future access, this is added to your Start menu in the Recent Programs area, via **Start** > **Search**.

- To find an appointment assigned to a category, tap **Menu > Filter**, select the type of appointment to display. To show all appointments again, tap **Menu > Filter > All Appointments** to clear all categories.



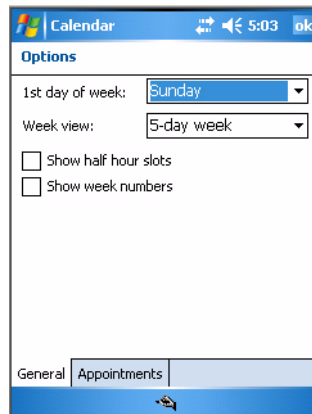
Deleting an Appointment

- 1 In the calendar, tap and hold the appointment.
- 2 On the pop-up menu, tap **Delete Appointment**. The next time you synchronize, the appointment is also deleted from the desktop.

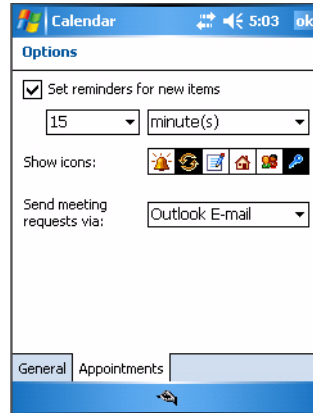
Changing Calendar Options

In the calendar, tap **Menu > Options**, tap either tap, make your changes, then tap **ok** to return to the calendar.

- Tap the **General** tab to change the calendar view.



- Tap the **Appointments** tab to select what **Show icons** appointment indicators should appear when you view appointment contents. Tap and hold an icon to see its name. Selected icons are in black.



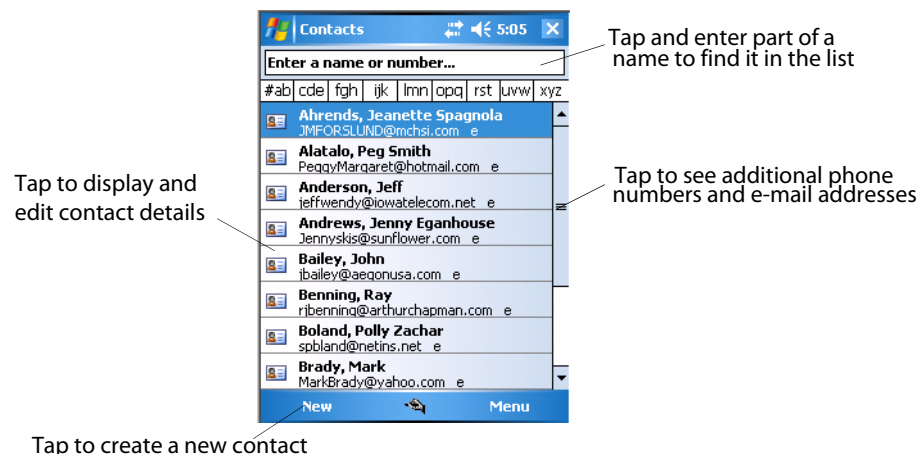
Contacts: Tracking Friends and Colleagues



To switch to Contacts on the CN3, tap **Start > Contacts**.

Contacts maintains a list of your friends and colleagues so that you can easily find the information you are looking for, whether you are at home or on the road. You can enter both personal and business information.

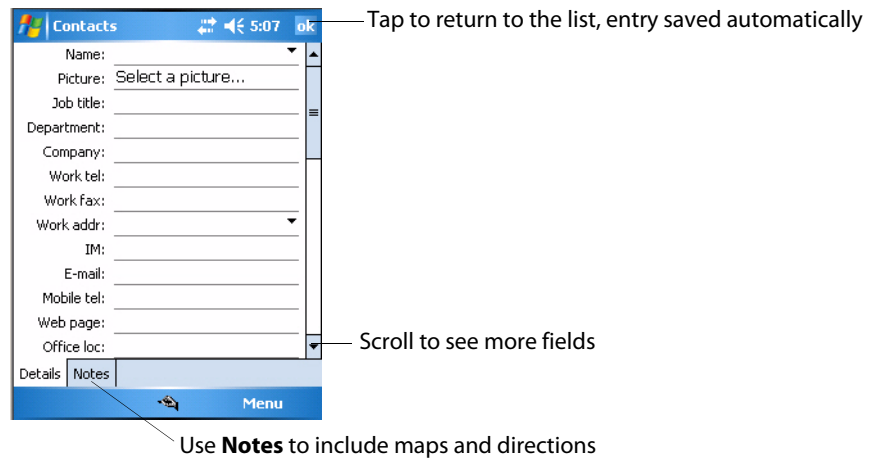
If you use Microsoft Outlook on your desktop, you can synchronize contacts between your CN3 and your desktop.



Creating a Contact

- 1 Tap **New**, then use the input panel to enter a name and other contact information. Scroll down to see all available fields.
- 2 To assign the contact to a category, scroll to and tap **Categories**, then select a category from the list. In the contact list, you can display contacts by category.

- 3 To add notes, tap the **Notes** tab. You can enter text or draw. For information on creating notes, see “[Notes: Capturing Thoughts and Ideas](#)” on page 61.
- 4 When finished, tap **ok** to return to the contact list.



Synchronizing Contacts

Contacts stored on your CN3 can be synchronized with Outlook contacts stored on your desktop or with Mobile Information Server 2002 or later.

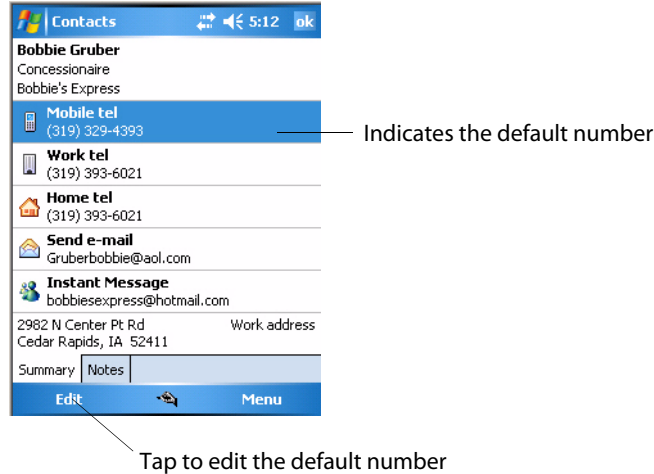
New items entered in one location are copied to the other during synchronization. Handwritten notes and drawings are saved as pictures when synchronizing with your desktop, but are removed when synchronizing with a server. For information, see *ActiveSync Help* on the desktop.

Viewing Contacts

The contact list displays the contact name and the first primary phone number or e-mail address specified for that contact. Contacts are ordered by name of contact or company. *You can change the appearance of the Contacts list by tapping **Menu** > **Options**.*

- Tap the default letter (**h**ome, **w**ork, **m**obile, or **e**-mail) to the right of the contact to see additional phone numbers and e-mail addresses.
- Use the up/down controls on your keypad to highlight a contact, then press the left/right controls on your keypad to change the default number, displayed as a letter to the right of the contact name. The default number is highlighted in the contact’s summary, like the sample on the next page.
- To see more contact information, tap the contact.
- To see a list of available actions for a contact via a pop-up menu, tap and hold the contact.

- To see a list of contacts employed by a specific company, tap **Menu > View By > Company**. Then, tap the desired company name.

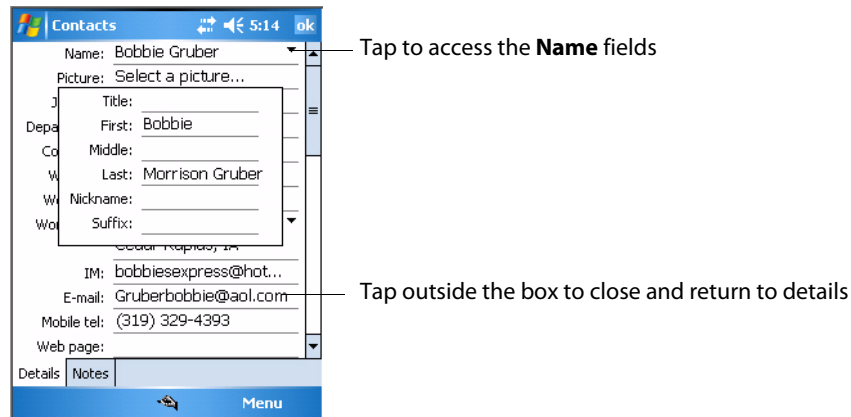


Creating or Changing a Contact

- To create a contact, tap **New**. To enter notes, tap the **Notes** tab. When finished, tap **ok** to return to the contact list. *New contacts are added to the displayed category.*
- To change a contact, tap it in the contact list, and then tap **Menu > Edit**. To cancel edits, tap **Menu > Undo**. When finished making changes, tap **ok** to return to the contact list.



Note: If you enter a name with more than two words, the middle word is recorded as a middle name. If your contact has a double first or last name, tap the **Name** arrow and enter the names in the proper box.

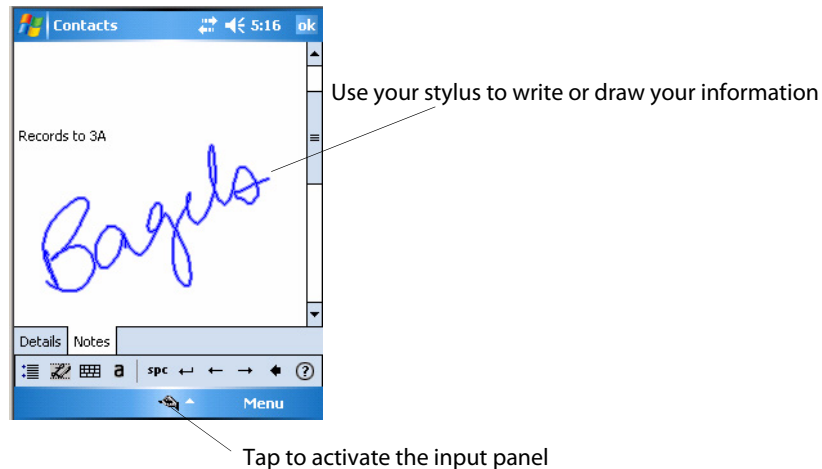


Adding a Note to a Contact

You can add written or typed notes and even recordings (if your CN3 supports recordings) to a contact. Notes are handy for maps and drawings. *To edit an existing note, tap the contact, tap **Menu > Edit**, then tap the **Notes** tab.*

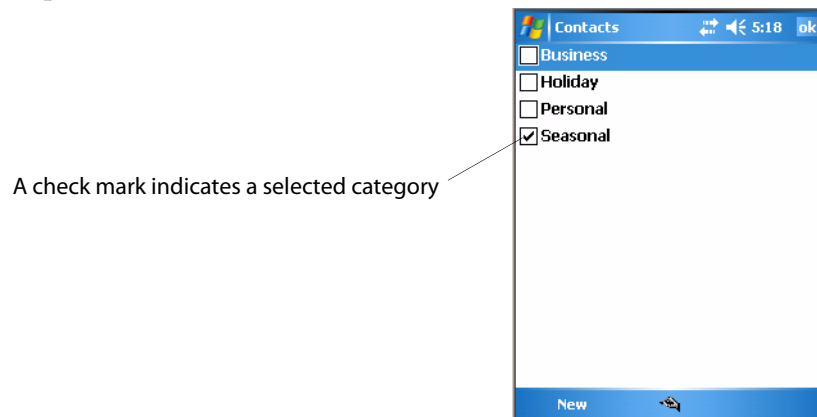
- In the contact list, tap the contact.

- 2 Tap the **Notes** tab. For instructions, tap **Start** > **Help**, then select a topic.



Assigning a Contact to a Category

- 1 In the contact list, tap the contact, and then tap **Menu** > **Edit**.
- 2 Scroll to, tap **Categories**, then check categories to assign to the contact.
- 3 To create a new category, tap **New**, enter the category name, then tap **Done**. The new category is automatically checked in the list.
- 4 Tap **ok** to return to the contacts.



Copying a Contact

Press and hold a contact for a pop-up menu, then select **Copy Contact**; or if a contact is already highlighted, tap **Menu** > **Copy Contact**.

Sending a Message to a Contact

Press and hold a contact for a pop-up menu, then select **Send E-mail** or **Send SMS** depending on the type of message being sent. To send an e-mail message, you must have an e-mail address configured for the contact. To send an SMS (Short Messaging Service) message, you must have an SMS number for the contact, which is usually the mobile phone number.

Finding a Contact

Use any of the following methods to find a contact. To quickly move through a long list of contacts, tap one of the sets of letters displayed at the top to view contact names beginning with those letters.



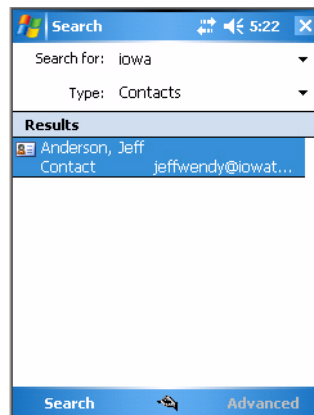
Search



- Tap **Start > Programs > the Search icon**, enter the contact name, tap the **Type** arrow and select “Contacts” from the drop-down list, and then tap **Search**. *You can tap the Search for drop-down arrow to select from a list of previously searched items or phrases.*

Note for future access, this is added to your Start menu in the Recent Programs area, via **Start > Search**.

- From Contacts, start typing a contact name until you see it displayed on the screen. To show all contacts again, tap the text box at the top of the screen and clear the text, or tap the arrow to the right of the text box.
- To find a contact assigned to a category, tap **Menu > Filter**, then select the type of contact to display. To show all contacts again, tap **Menu > Filter > All Contacts** to clear all categories.
- To view the names of companies for which your contacts work, in the contact list, tap **Menu > View By > Company**. The number of contacts that work for that company is displayed to the right of the company.

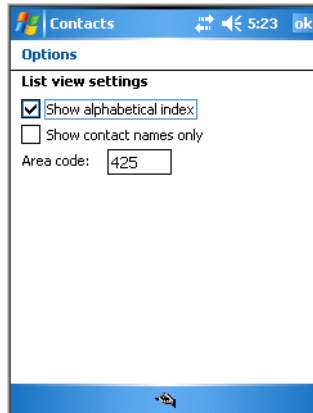


Deleting a Contact

Press and hold a contact for a pop-up menu, select **Delete Contact**, then select **Yes**; or if a contact is already highlighted, tap **Menu > Delete Contact**, then select **Yes**.

Changing Contacts Options

In the contact list, tap **Menu > Options**, make your changes, then click **ok** to return to the Contacts list.

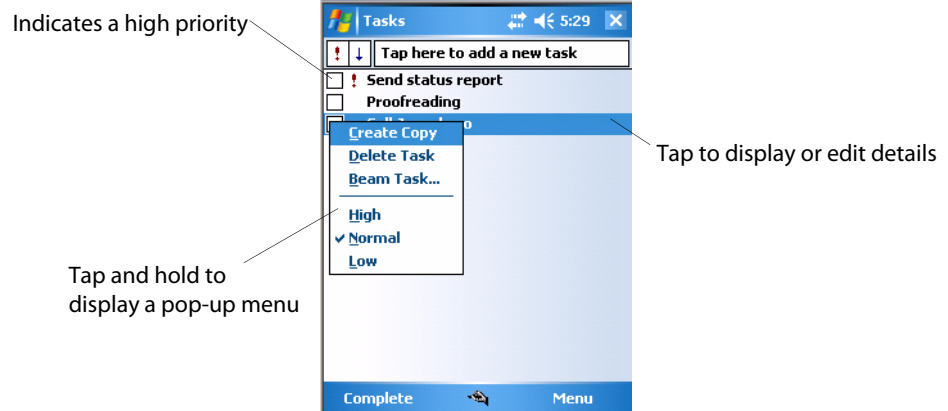


Tasks: Keeping a To Do List



To switch to Tasks on your CN3, tap **Start > Tasks**.

Use Tasks to keep track of what you have to do. A variety of task information can display on the Today screen. If you use Microsoft Outlook on your desktop, you can synchronize tasks between your CN3 and desktop. To change the way information is displayed, tap **Menu > Options**.

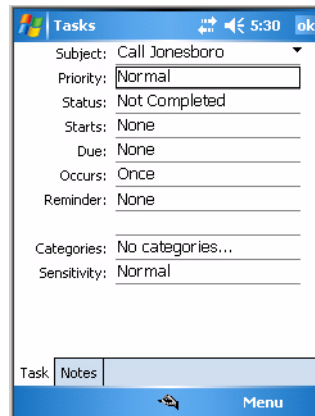


Creating a Task

To create a task with only a subject, tap **Tap here to add a new task**.

- To quickly create a task, enter text in the **Tap here to add a new task** box at the top of the screen. If you do not see this box, tap **Menu > Options**, then check **Show Tasks entry bar**.
- To create a task with detailed information, such as start and due dates, tap **New**. To enter notes, tap the **Notes** tab. Enter a start date and due date or enter other information by first tapping the field. If the input panel is open, hide it to see all available fields. For information on creating notes, see [“Notes: Capturing Thoughts and Ideas” on page 61](#).

- To change a task, tap it in the task list, and then tap **Edit**. Using the onscreen keyboard, enter a description. To assign the task to a category, tap **Categories** and check categories from the list. In the task list, you can filter tasks by category. When finished, tap **ok** to return to the task list.



Synchronizing Tasks

Tasks stored on the CN3 can synchronize with Microsoft Outlook on your desktop. Task synchronization is automatic in ActiveSync.

New items entered on one computer are copied to the other during synchronization. Handwritten notes and drawings are saved as metafiles (pictures). For information, see *ActiveSync Help* on the desktop.

Notes: Capturing Thoughts and Ideas



Notes

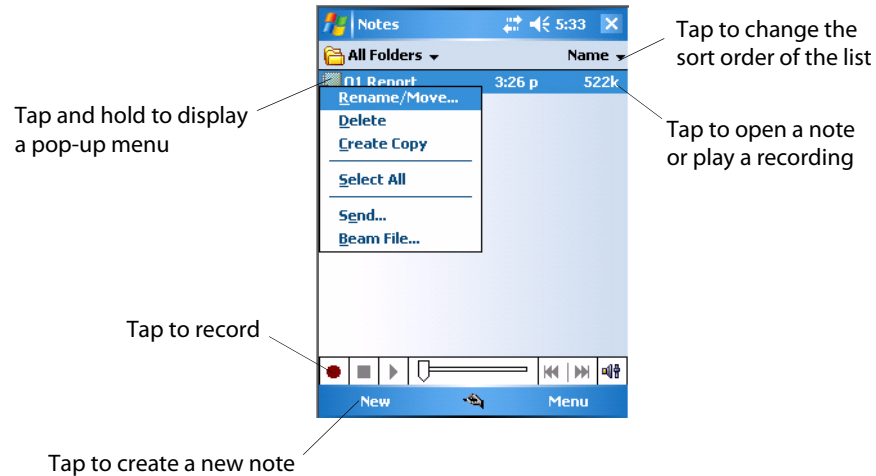
To switch to Notes on your CN3, tap **Start** > **Programs** > the **Notes** icon.

Notes helps you quickly capture your ideas, notes, and thoughts. You can create a note using written and typed text, drawings, and recordings. You can also share your notes with others through e-mail, infrared, and synchronization with your desktop.



Note for future access, this is added to your Start menu in the Recent Programs area, via **Start** > **Notes**.

To create documents with advanced formatting or templates, such as bulleted lists and tabs, use word processing software developed for your CN3, such as Word Mobile.



Creating a Note

To create your note, tap **New**, then write, draw, type, or record your information. For information about using the input panel, writing and drawing, and creating recordings, see [“Basic Usage” on page 30](#).

- **Writing**
Using the stylus, write directly on the screen.
- **Drawing**
Using the stylus, draw directly on the screen.
- **Typing**
Using the input panel, enter typed text into the CN3 by tapping keys on the onscreen keyboard or by using handwriting recognition software.
- **Recording**
Create a stand-alone recording or embed a recording into a note.

Synchronizing Notes

Notes can synchronize between your desktop and CN3 either through notes synchronization or file synchronization. Notes synchronization synchronizes the notes on your CN3 with Outlook Notes on your desktop. File synchronization ties all notes on the CN3 with the CN3's "My Documents" folder on your desktop.

To synchronize your notes through notes synchronization, first select the Notes information type for synchronization in ActiveSync. The next time you synchronize, all notes in My Documents and its subfolder on your CN3 appear in Outlook Notes on your desktop. Notes that contain only text appear as regular notes in Outlook on your desktop, while notes containing written text or drawings appear in the device format. In addition, all notes in the Notes group in Outlook on the desktop appear in Notes on the CN3.

To synchronize your notes as files, in ActiveSync, select the Files information type for synchronization and clear the Notes information type. When you select Files, the My Documents folder for the CN3 is created on your desktop. All .PWI files placed in the “\My Documents” folder on your CN3 and all .DOC files placed in the CN3’s “\My Documents” folder on your desktop are synchronized. Password-protected files cannot be synchronized.

ActiveSync converts documents during synchronization. For information on synchronization or file conversion, see *ActiveSync Help* on the desktop.



Note: When you delete or change an item on either your desktop or the CN3, the item is changed or deleted in the other location the next time you synchronize.



Note: If you synchronize your notes using file synchronization and then later decide to use notes synchronization, all of your notes are synchronized with Outlook on your desktop and no longer store in the My Documents folder for the CN3.

Messaging: Sending and Receiving E-mail Messages



To switch to Messaging on your CN3, tap **Start > Messaging**.

You can receive Internet e-mail messages and SMS messages in Messaging. Internet e-mail messages are sent by using an address you receive from your Internet service provider (ISP) or your employer. SMS messages are sent and received through your wireless phone service provider by using a phone number as the message address.

You can send and receive e-mail by synchronizing with your desktop, or by connecting to a Post Office Protocol 3 (POP3) or Internet Message Access Protocol 4 (IMAP4) mail server. You need to set up an e-mail account for each method that you use except for Microsoft ActiveSync, which is set up by default. The ActiveSync folder on your CN3 stores messages that you send and receive through synchronization with a desktop. Account names appear as folders in the folder list (located on the left, under the navigation bar) in the Messaging message list.

With synchronization, messages are synchronized between the CN3 Inbox and the PC Inbox by using ActiveSync and Microsoft Exchange or Microsoft Outlook.

When connecting to a POP3 or IMAP4 server, you use a modem to connect to your Internet service provider (ISP) or a modem card to connect to the local area network to which your e-mail server is connected. You can also use your phone to connect by using a cellular line connection. For more information, see the next page.

Synchronizing E-mail Messages

After selecting Messaging for synchronization in ActiveSync, e-mail messages are synchronized as part of the general synchronization process. During synchronization:

- Messages are copied from the Inbox folder on your desktop or the Microsoft Exchange server to the Inbox folder on your CN3. (Note that you can only synchronize information directly with an Exchange Server if your company is running Microsoft Mobile Information Server 2002 or later.) By default, you receive messages from the last three days only, the first 100 lines of each new message, and file attachments of less than 100 KB in size.
- Messages in the Outbox folder on your CN3 are transferred to Exchange or Outlook and then sent from those programs.
- The messages on the two computers are linked. When you delete a message on your CN3, it is deleted from your desktop the next time you synchronize.
- Messages in subfolders in other e-mail folders in Outlook are synchronized only if they were selected for synchronization in ActiveSync.

For information on initiating Messaging synchronization or changing synchronization settings, see *ActiveSync Help* on your desktop or tap **Start > Help**, then select a topic.

Managing E-mail Messages and Folders

Each e-mail account and SMS account has its own folder hierarchy with five default folders: “Inbox,” “Outbox,” “Deleted Items,” “Drafts,” and “Sent Items.” The messages you receive and send through the mail account are stored in these folders. You can also create additional folders within each hierarchy. The “\Deleted Items” folder contains messages that were deleted on the CN3. The behavior of the “\Deleted Items” and “\Sent Items” folders depends on the Inbox options you have chosen.

The behavior of the folders you create depends on whether you are using ActiveSync, SMS, POP3, or IMAP4.

- *If you use ActiveSync*, e-mail messages in the “\Inbox” folder in Outlook automatically synchronize with your CN3. You can select to synchronize additional folders by designating them for ActiveSync. The folders you create and the messages you move are then mirrored on the server. For example, if you move two messages from the “\Inbox” folder to a folder named “\Family,” and you have designated “\Family” for synchronization, the server creates a copy of the Family folder and copies the messages into that folder. You can then read messages while away from your desktop.
- *If you use SMS*, messages are stored in the Inbox folder.
- *If you use POP3* and you move e-mail messages to a folder you created, the link is broken between the messages on the CN3 and their copies on

the mail server. The next time you connect, the mail server sees that the messages are missing from the CN3 Inbox and deletes them from the server. This does prevent duplicate copies of a message, but it also means that you no longer have access to messages that you move to folders created from anywhere except the CN3.

- *If you use IMAP4*, the folders you create and the e-mail messages you move are mirrored on the server. Therefore, messages are available to you anytime you connect to your mail server, whether it is from your CN3 or desktop. This folder synchronization occurs when you connect to your mail server, create new folders, or rename/delete folders when connected.

For all accounts except ActiveSync, you can access folder options by tapping **Menu > Tools > Manage Folders**.

Connecting to a Mail Server

In addition to synchronizing e-mail messages with your desktop, you can send and receive e-mail messages by connecting to an e-mail server using a modem or network card connected to your CN3. You need to set up a remote connection to a network or an ISP, and a connection to your e-mail server. For information, see [“Remote Access \(Modems\)” on page 139](#).

When connected to the e-mail server, new messages are downloaded to the CN3 “Inbox” folder, messages in the CN3 “\Outbox” folder are sent, and deleted messages in the e-mail server are removed from the CN3 “Inbox” folder.

Messages that you receive directly from an e-mail server are linked to your e-mail server rather than your desktop. When you delete a message on your CN3, it is also deleted from the e-mail server the next time you connect based on the settings selected in ActiveSync.

You can work online or offline. When working online, you read and respond to messages while connected to the e-mail server. Messages are sent as soon as you tap **Send**, which saves space on your CN3.

When working offline, once you have downloaded new message headers or partial messages, you can disconnect from the e-mail server and then decide which messages to download completely. The next time you connect, Inbox downloads the complete messages you have marked for retrieval and sends the messages you have composed.

Setting Up or Changing an Account

To set up a POP3 or IMAP4 e-mail account, tap **Menu > Tools > Options > New Account**. Follow instructions in the New Account Wizard.

To set up an SMS account, tap **Menu > Switch Accounts**, and then tap **SMS**. Follow the instructions on the screen.

To change options for an account, tap **Menu > Tools > Options > the name of the account**, and follow the instructions on the screen.

To delete an account, tap **Menu > Tools > Options**, tap and hold the name of the account, and then tap **Delete**.



Note: You can set up several e-mail accounts including your ActiveSync account, but you can set up only one SMS account, which you cannot delete once it is set up.

Downloading Messages from the Server

Note that receiving entire messages consumes storage memory. The size column in the message list displays the local size and server size of a message. Even when a message has downloaded fully, these numbers may differ because the size of a message can vary between the server and the CN3.

- 1 Tap **Menu > Switch Accounts** and ensure that the account you want to use is selected (marked by a bullet.)
- 2 The messages on your CN3 and e-mail server are synchronized. Tap a message in the message list to open it.
- 3 If you read a message and decide that you need the full copy, tap **Menu > Download Message** while in the message window. If you are in the message list, tap and hold the message, and then tap **Download Message**. This also downloads message attachments if you selected those options when you set up the e-mail account. You can also choose to download full copies of messages by default.
- 4 When finished, close Messaging.

Composing and Sending Messages

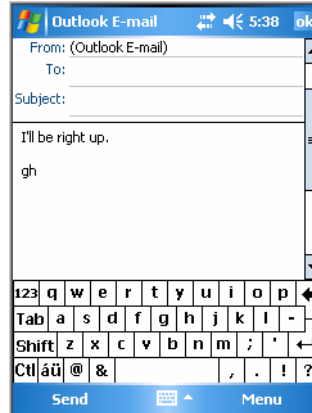
To compose a message, do the following.

If you are sending an SMS message and want to know if it was received, before sending the message, tap **Menu > Message Options > Request SMS text message delivery notification**.

Depending on the e-mail address options that you select, you can use a directory service in addition to your contact list to verify names.

- 1 In the message list, tap **New**.
- 2 To select an account, tap the **From** list and select “ActiveSync,” “SMS,” or the desired e-mail account.
- 3 Enter the e-mail address or SMS address of one or more recipients, separating them with semicolons. To access addresses and phone numbers from Contacts, tap **To**.
- 4 Enter your message. To quickly add common messages, tap **Menu > My Text**, select a desired message.
- 5 To check spelling, tap **Edit > Spell Check**.

- 6 Tap **Send**. If you are working offline, the message is moved to the “\Outbox” folder and is sent the next time you connect.



Companion Programs

Companion programs include Word Mobile, Excel Mobile, and PowerPoint Mobile, and Windows Media Player. To switch to a companion program on your CN3, tap **Start > Programs > the program name**.

Word Mobile

Word Mobile works with Microsoft Word on your desktop to give you access to copies of your documents. You can create new documents on your CN3, or you can copy documents from your desktop to your CN3. Synchronize documents between your desktop and your CN3 to have up-to-date content in both locations.

Creating a Document



Word Mobile

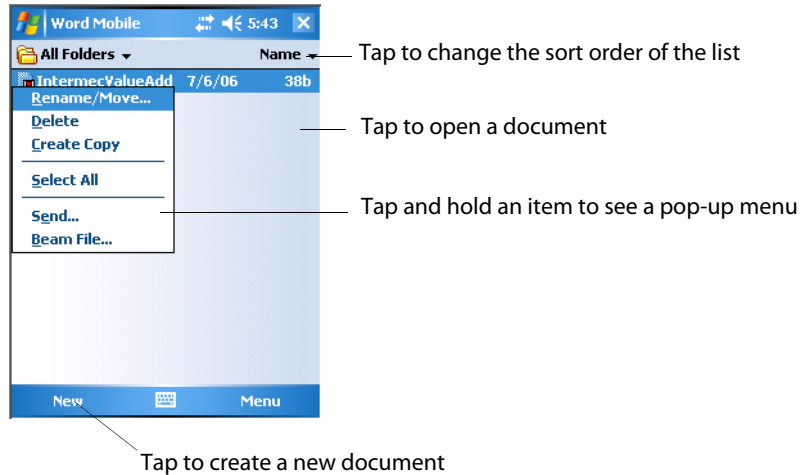
Use Word Mobile to create documents, such as letters or meeting minutes. To create a new file, tap **Start > Programs > the Word Mobile icon > New**. You get either a blank document or a template, depending on what you have selected under **Menu > Tools > Options**.



For future use, this is added to your Start menu in the Recent Programs area, via **Start > Word Mobile**.

You can open only one document at a time; when you open a second document, you have to save the first. You can save a document you create or edit in formats such as Word (.DOC), Pocket Word (.PSW), Rich Text Format (.RTF), and Plain Text (.TXT).

Word Mobile contains a list of files stored on your CN3. Tap a file in the list to open it. To delete, make copies of, and send files, tap and hold a file in the list, then, select the action on the pop-up menu.



You can enter information in Word Mobile in by typing or writing. Each mode has its own toolbar, which you can show and hide by tapping the **Input Panel** icon in the center of the command bar.

You can change the zoom magnification by tapping **View > Zoom**, then select the percentage you want. Select a higher percentage to enter text and a lower one to see more of your document.

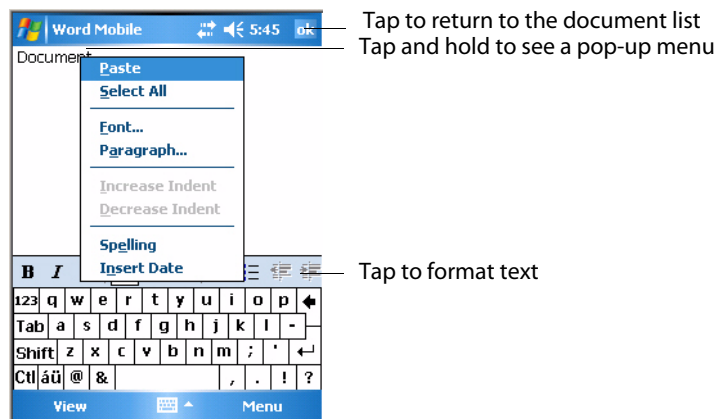
If you are opening a Word document created on a desktop, you may select **View > Wrap to Window** so that you can see the entire document. To check spelling, select text, then tap **Menu > Tools > Spelling**. To use new documents as templates, move the documents to the Templates folder.

You can insert the data in a document. Tap and hold anywhere on the document, then tap **Insert Date** from the pop-up menu.

Typing Mode

Using the input panel, enter typed text into the document. For more information on entering typed text, see [“Basic Usage” on page 30](#).

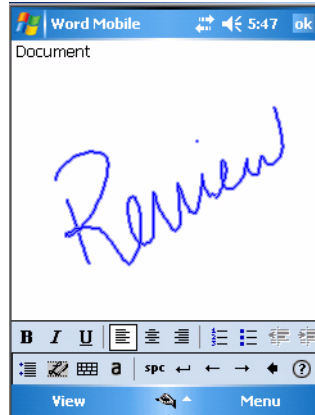
To format existing text and to edit text, first select the text. You can select text as you do in a Word document, using your stylus instead of the mouse to drag through the text you want to select. You can search a document to find text by tapping **Menu > Edit > Find/Replace**.



Writing Mode

In writing mode, use your stylus to write directly on the screen. Ruled lines are displayed as a guide, and the zoom magnification is greater than in typing mode to allow you to write more easily. For more information on writing and selecting writing, see **“Basic Usage” on page 30**.

Written words are converted to graphics (metafiles) when a Pocket Word document is converted to a Word document on your desktop.



Synchronizing Word Mobile Documents

Word Mobile documents can be synchronized with Word documents on your desktop. To synchronize files, first select the Files information type for synchronization in ActiveSync. When you select Files, the My Documents folder for the CN3 is created on your desktop. Place all files you want to synchronize with the CN3 in this folder. Password-protected files cannot be synchronized.

All Word Mobile files stored in My Documents and its subfolders are synchronized with the desktop. ActiveSync converts documents during synchronization.

For more information on synchronization or file conversion, see *ActiveSync Help* on the desktop. When you delete a file on either your desktop or your CN3, the file is deleted in the other location the next time you synchronize.

Excel Mobile

You can create and edit workbooks and templates in Excel Mobile as you do in Microsoft Excel on your desktop. Excel Mobile workbooks are usually saved as .PXL files, but you can also save them in .XLS format.

When you close a workbook, it is automatically named and placed in the Excel Mobile workbook list.

Creating a Workbook



Excel Mobile



Use Excel Mobile to create workbooks, such as expense reports and mileage logs. To create a new file, tap **Start** > **Programs** > the **Excel Mobile** icon > **New** to access a blank workbook. Or, if you have selected a template for new workbooks under the **Menu** > **Tools** > **Options**, that template appears with appropriate text and formatting already provided.

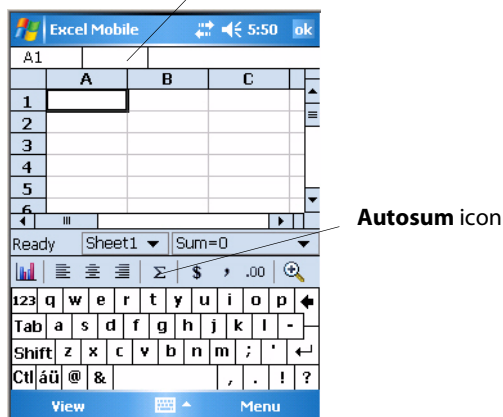
For future use, this is added to your Start menu in the Recent Programs area, via **Start** > **Excel Mobile**.

You can open only one workbook at a time. Save the first workbook before you open the second workbook. You can save a workbook in formats such as Pocket Excel (.PXL) and Excel (.XLS). You can also save a workbook as a template by moving the workbook to the “\Templates” folder.

Excel Mobile contains a list of the files stored on your CN3. Tap a file in the list to open it. To delete, make copies of, send files, tap and hold a file in the list, then select the appropriate action from the menu.

Excel Mobile provides fundamental spreadsheet tools, such as formulas, functions, sorting, and filtering. Tap **View** > **Toolbar** to see the toolbar.

Cell contents appear here as you enter them



Tips for Working in Excel Mobile

Note the following when working in large worksheets in Excel Mobile:

- View in full-screen mode to see as much of the worksheet as possible. Tap **View** > **Full Screen**. Tap **View** > **Full Screen** to exit the full screen.
- Tap **View** > **Zoom** and select a percentage so that you can easily read the worksheet.
- Show and hide window elements. Tap **View** > **Show**, then tap the elements you want to show or hide.
- Freeze panes on a worksheet. First select the cell where to freeze panes. Tap **View** > **Freeze Panes**. You might want to freeze the top and leftmost panes in a worksheet to keep row and column labels visible as you scroll through a sheet. Tap **View** > **Unfreeze Panes** to undo this process.

- Split panes to view different areas of a large worksheet. Tap **View > Split**. Then drag the split bar to where you want it. To remove the split, tap **View > Remove Split**.

For more information on using Excel Mobile, tap **Start > Help**.

PowerPoint Mobile

With PowerPoint Mobile on your CN3, you can open and view slide show presentations created on your PC. Whether the presentation is opened from an e-mail message, downloaded from a file share or the Internet, copied to the CN3 via a storage card, or obtained by synchronizing with your PC, slide shows created in .PPT and .PPS format with PowerPoint 97 and later can be viewed on your CN3.

Many presentation elements built into the slide shows such as slide transitions and animations will play back on the device. If the presentation is set up as a timed slide show, one slide will advance to the next automatically. Links to URLs are also supported.

For more information on PowerPoint Mobile while you are in this application, tap **Start > Help**, then select a topic.

To Start a Slide Show Presentation

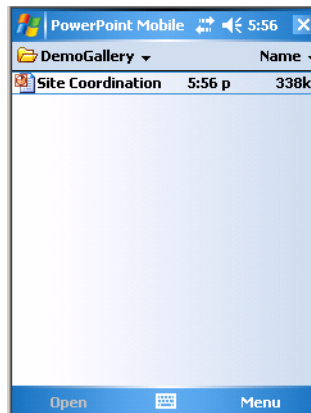


For future use, this is added to your Start menu in the Recent Programs area, via **Start > PowerPoint Mobile**.



PowerPoint
Mobile

- 1 To start a slide show presentation, tap **Start > Programs > the PowerPoint Mobile icon**.
- 2 In the presentation list, tap the slide show you want to view.

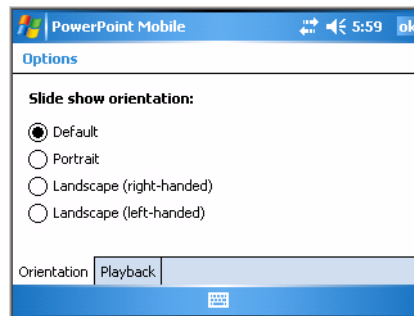


- 3 Tap the current slide to advance to the next slide. If the presentation is set up as a timed slide show, slides will advance automatically.

- 4 To view a PowerPoint Mobile presentation in portrait, or right-handed or left-handed landscape orientations, tap the slide icon (*in the bottom, left corner of the following illustration*) for a pop-up menu.



- 5 Tap **Show Options** > the **Orientation** tab, then select an orientation.
- 6 Tap **Default** to view the presentation in the orientation that best fits the size and shape of the screen.

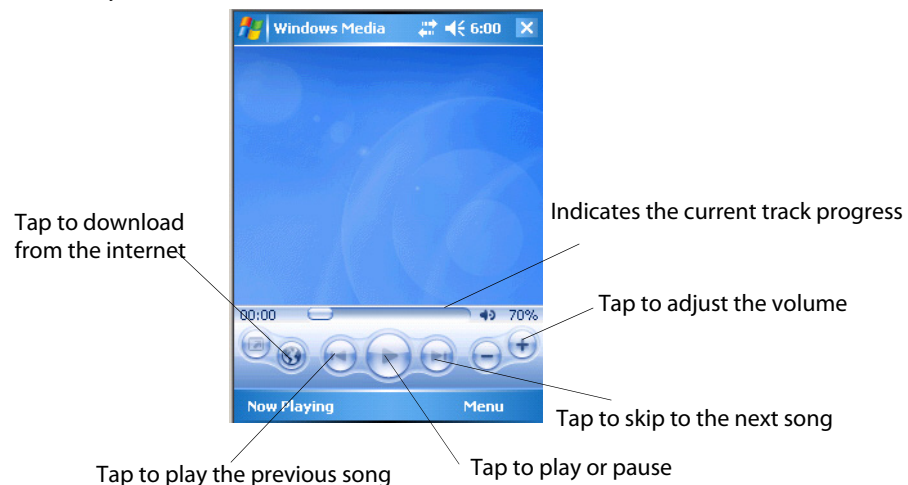


Windows Media Player for Windows Mobile



Tap **Start** > **Windows Media**. For more information about using Windows Media, tap **Start** > **Help**, then select a topic.

Use Microsoft Windows Media Player on your desktop to copy digital audio and video files to your CN3. You can play Windows Media and MP3 files on your Windows Mobile.



Internet Explorer Mobile

Use Internet Explorer Mobile to view web pages in these ways:

- During synchronization with your desktop, download your favorite links and mobile favorites that are stored in the Mobile Favorites subfolder in Internet Explorer on the desktop.
- Connect to an ISP or network and browse the Web. To do this, create the connection first, as described in [“Remote Access \(Modems\)” on page 139](#).

When connected to an ISP or network, you can also download files and programs from the Internet or intranet.



To switch to Internet Explorer Mobile on your CN3, tap **Start > Internet Explorer**.

Mobile Favorites

Only items stored in the Mobile Favorites subfolder in the Favorites folder in Internet Explorer on your desktop are synchronized with your CN3. This folder was created automatically when you installed ActiveSync.

Favorite Links

During synchronization, the list of favorite links in the Mobile Favorites folder on your desktop is synchronized with Internet Explorer Mobile on your CN3. Both computers are updated with changes made to either list each time you synchronize. Unless you mark the favorite link as a mobile favorite, only the link is downloaded to your CN3. Connect to your ISP or network to view the content.

- 1 In ActiveSync on your desktop, click **Tools > Options**, and select “Favorites” from the Windows PC list. For more information on using ActiveSync, see *ActiveSync Help* on the desktop.
- 2 In Internet Explorer on your desktop, save or move favorite links to the Mobile Favorites subfolder in the Favorites list via **Favorites > Organize Favorites**. For more information on using Internet Explorer, see *Internet Explorer Help* on the desktop.
- 3 Connect your CN3 to your desktop. If synchronization does not start automatically, in ActiveSync on your desktop, click **Sync**.

Mobile Favorites

If you are using Microsoft Internet Explorer 5.0 or later on your desktop, you can download mobile favorites to your CN3. Synchronizing mobile favorites downloads Web content to your CN3 so that you can view pages while you are disconnected from your ISP and desktop.

Use the Internet Explorer plug-in installed with ActiveSync to create mobile favorites quickly. To create a mobile favorite:

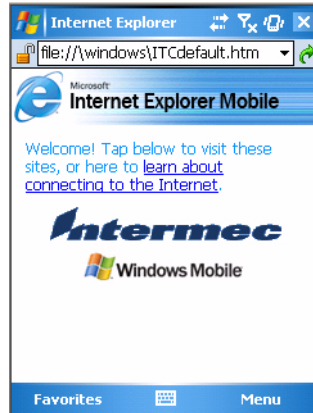
- 1 In ActiveSync on your desktop, click **Tools > Options**, and select “Favorites” from the Windows PC list. For more information on using ActiveSync, see *ActiveSync Help* on the desktop.
- 2 In Internet Explorer 5.0 or greater on your desktop, browse to the page you want to view offline, then click **Tools > Create Mobile Favorite**.
- 3 To change the link name, enter a new name in the **Name** box.
- 4 In the **Update** box, select a desired update schedule to keep the page in the Mobile Favorites folder up to date. You can also update content by clicking **Tools > Synchronize** in Internet Explorer.
- 5 To save the link in a subfolder of Mobile Favorites, click **Create In** and select the desired subfolder.
- 6 Click **OK**. Internet Explorer downloads the latest version of the page to your desktop.
- 7 To download the pages that are linked to the mobile favorite you just created, in Internet Explorer on the desktop, right-click the mobile favorite, then click **Properties**. On the **Download** tab, specify the number of links deep you want to download. *To conserve CN3 memory, go only one level deep.*
- 8 Connect your CN3 to your desktop. If synchronization between your CN3 and desktop does not start, in ActiveSync on your desktop, click **Sync**.

Mobile favorites take up storage memory on your CN3. To minimize the amount of memory used:

- In the settings for the Favorites information, type in ActiveSync options, turn off pictures and sounds, or stop downloading some mobile favorites to the CN3. For more information, see *ActiveSync Help*.
- Limit the number of downloaded linked pages. In Internet Explorer on the desktop, right-click the mobile favorite you want to change and then **Properties**. In the **Download** tab, specify “0” or “1” for the number of linked pages you want to download.

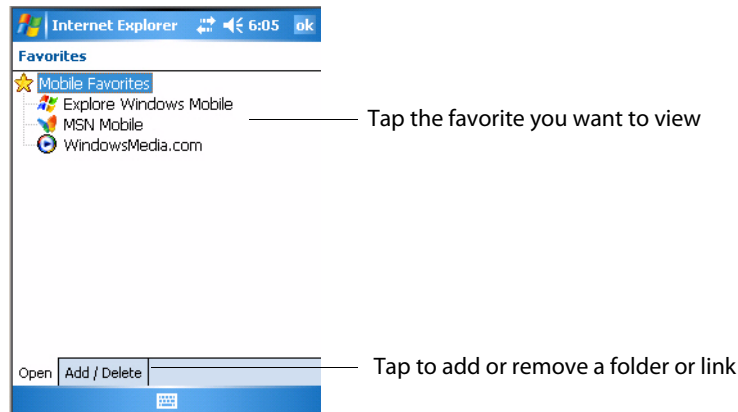
Using Internet Explorer Mobile

You can use Internet Explorer Mobile to browse mobile favorites and channels that were downloaded to your CN3 without connecting to the Internet. You can also connect to the Internet through an ISP or a network connection and browse the Web.



Viewing Mobile Favorites and Channels

- 1 Tap Favorites, or Menu > Favorites to display your list of favorites.
- 2 Tap the page you want to view.



- 3 The page that was downloaded the last time you synchronized with your desktop opens. If the page is not on your CN3, the favorite is dimmed. Synchronize with your desktop again to download the page to your CN3, or connect to the Internet to view the page.

Browsing the Internet

Set up a connection to your ISP or corporate network using Connections, as described in [“Remote Access \(Modems\)” on page 139](#). Tap Favorites, or Menu > Favorites, and then tap the favorite to view, in the address bar that appears at the top of the screen; enter the Web address you want to visit, then tap **Enter**, and tap the arrow to choose from previously entered addresses; or while using the CN3, go to the page you want to add, tap and hold on the page, and tap **Add to Favorites** to add favorites.

3 Configuring the Computer

There are multiple ways to get an application to your CN3 Mobile Computer; like there are multiple ways to package the application for delivery.



Note: Desktop icons and settings applet icons are shown to the left. Any place that **Start** is mentioned, tap the following Windows icon in the top, left corner of your CN3 desktop.



Developing Applications for the Computer

CN3s run applications programmed in Microsoft Visual Studios 2005. Use this chapter to understand what you need to develop a new application for the CN3.



Note: Microsoft eMbedded Visual C++ 4.0 may be used, but some features are not available.

To develop applications for your CN3, use the Resource Kits in the Intermec Developer Library (IDL). Download the IDL from the Intermec web site at www.intermec.com/idl. Contact your Intermec representative for more information.

You need the following hardware and software components to use the resource kits:

- Pentium desktop, 400 MHz or higher
- Windows 2000 (Service Pack 2 or later) or Windows XP (Home, Professional, or Server)
- For native and managed development, Microsoft Visual Studio 2005
- 128 MB RAM (196 MB recommended)
- 360 MB hard drive space for minimum installation (720 MB for complete)
- CD-ROM drive compatible with multimedia desktop specification
- VGA or higher-resolution monitor (Super VGA recommended)
- Microsoft Mouse or compatible pointing device

Packaging Applications for the Computer

Use any of these methods to package applications for installation:

- You could package an application as a cabinet (CAB) file. *Recommended*
- For simple applications, the application itself may be the file to deliver.
- It could be a directory structure that contains the application, supporting files like ActiveX controls, DLLs, images, sound files, and data files.

Consider any of these when choosing a storage location for applications:

- In the basic CN3, there are two built-in storage options: the Object Store and the Flash File Store. The Object Store, or User Store, is a Disk on Chip (DOC) Flash that looks like a disk. The Flash File Store is an area of storage which is embedded in a section of the system's FLASH memory. This storage area is *not* erased during a clean-boot.
- If the optional Secure Digital storage card is in the system, then consider this card the primary location for placing an applications install files. This storage card creates the “\Storage Card” folder.

- Use the small nonvolatile Flash File Store region to hold CAB files that rebuild the system at clean-boot or install applications from a CAB file *into* the Flash File Store so they are “ready-to-run” when a clean-boot is performed. Since the FLASH in the system has a limited number of write cycles, do not use the Flash File Store for excessive writing purposes; however, reading is okay.

Installing Applications on the Computer

Any of these options can move items to locations on your CN3:

- Microsoft ActiveSync ([page 79](#))
- Secure Digital storage cards ([page 80](#))
- SmartSystems™ Console ([page 81](#))
- Wavelink Avalanche ([page 81](#))
- InstallSelect ([page 81](#))

Using Microsoft ActiveSync

You can use Microsoft ActiveSync to establish a connection between your desktop and the CN3. Microsoft ActiveSync transfers files, synchronizes files, remote debugging, and other device management activities.

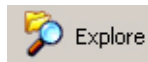
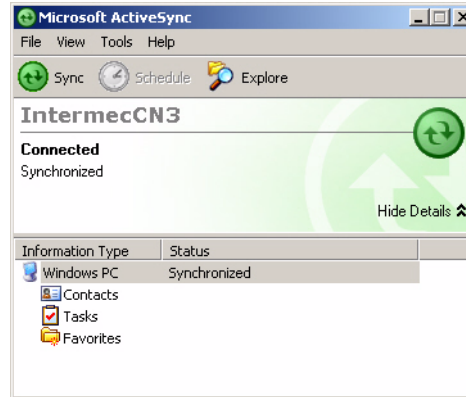
See [Chapter 2, “Windows Mobile”](#) for information about the Microsoft ActiveSync application as provided by Microsoft Corporation.

This can be a USB Microsoft ActiveSync connection. Files can be copied using Windows Explorer on a desktop or a laptop computer. This is usually good when updating few CN3s.

These instructions assume that Microsoft ActiveSync was installed onto your desktop and is up and running. If not, go to [Chapter 2, “Windows Mobile”](#) for an URL from which to download the latest application.

To connect your CN3 to your desktop

- 1 Connect your CN3 to your desktop using a USB cable. You may have to detach, then reattach the cable to “wake” the connection.
- 2 Wait for a “Connected” message to appear in ActiveSync to signal a connection to the CN3. If necessary, select **File > Get Connected** to initiate a connection or detach, then reattach the USB cable.



- 3 Click **Explore** to access the “\Mobile Device” folder on your unit.
- 4 From your desktop, select **Start > Windows Explorer**, then browse the “C:\Intermec\CN3 Mgmt Tools\CabFiles” path for any CAB files needed for your CN3. Select the appropriate file, right-click the file for a pop-up menu, then select **Copy**.
- 5 Within the “\My Windows Mobile-Based Device” directory, go to the directory where you want the files located on the CN3, do a right-click for a pop-up menu, then select **Paste**.
- 6 When all the files are pasted, perform a clean-boot on the CN3. When the computer reboots, wait for the LED on the top-left of the keypad to stop blinking. Tap **Start > Programs > Windows Explorer** to locate the new, copied executable files, then tap these files to activate their utilities.

Using a Storage Card

If you have a miniSD storage card for your CN3, this is the best place for you to installation applications.

To install applications using a storage card

- 1 If you are using a Secure Digital card reader, suspend the CN3, remove its miniSD storage card, insert it in a miniSD adapter card, then place it in the reader. For help, see [“Using the Storage Card” on page 24](#).
- 2 Copy your application file to the miniSD card. If you are using Microsoft ActiveSync to copy the files to the miniSD card, place the application in the “\Storage Card” folder on the CN3.
- 3 If using a Secure Digital card reader, insert the miniSD card back into the CN3.
- 4 Navigate to the “\Storage Card” folder and run your application. After your application is installed, you can run it from the Programs menu.

Using the SmartSystems Console



You can use the SmartSystems Console to drag-and-drop Intermec applications onto your CN3s. The CN3 ships with the SmartSystems client loaded on it. The console is part of SmartSystems Foundation and is available from the Intermec web site.

To use SmartSystems Console to install an application file

- 1 Download the file from the Intermec web site, unzip it on your desktop.
- 2 From the SmartSystems Console, drag-and-drop the application onto each CN3 discovered in your network.

To download SmartSystems Foundation, go to www.intermec.com/idl and open the Device Management page. For information on using the SmartSystems Console, see its online help.

Using Wavelink Avalanche

You can use the Wavelink Avalanche device management system to install applications on all of your wireless CN3s. Contact your Intermec representative or visit the Wavelink web site at www.wavelink.com for more information on using Wavelink Avalanche.



Note: If you manually activate the Avalanche Enabler on the CN3, you may be prompted for a password when you exit the Avalanche Enabler. The default password is `leave`.

When the Avalanche Enabler is activated, the CN3 attempts to connect to the Avalanche Agent. When the CN3 connects to the agent, the agent determines whether an update is available and immediately starts the software upgrade, file transfer, or configuration update.

To use Avalanche to remotely manage the CN3

- 1 Use the Avalanche Management Console to install software packages and updates for the CN3. See the Console online help for information.
- 2 Schedule the CN3 updates or manually initiate an update using the Avalanche Management Console.

Using InstallSelect



Note: This application should only be used by administrators, developers, integrators, or Intermec representatives.

InstallSelect manages the installation of value-added software features of the CN3. Removal of software features may result in loss of device functionality, or the ability to manage device settings. See “[Understanding Software Feature Descriptions](#)” on page 83 or contact your Intermec representative for information about each software feature before making changes.

You can use the InstallSelect application to reduce the amount of virtual memory used by portions of the SmartSystems Platform Bundle (SSPB). See [“SmartSystems Platform Bundles \(SSPB\)” on page 21](#) for more information about SSPB.

Freeing up virtual memory provides you with more space to load and run custom applications. In technical terms, virtual memory allows software to run in a memory address space whose size and addressing are not necessarily tied to the physical memory of the CN3.

InstallSelect is not intended to be run with any other application.

After the clean boot is performed, the applications cleared (unchecked) from the list shown in InstallSelect are not installed. You can reinstall any of these SSPB components using InstallSelect. Be sure to back up any related files that you wish to retain before you proceed. See [“Clean Boot Process” on page 5](#) for more information about performing the clean boot.

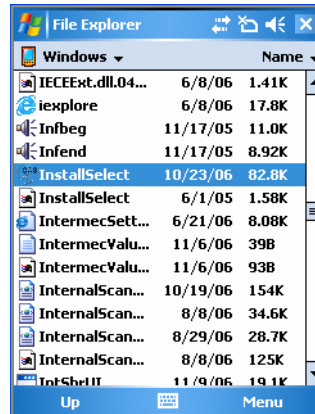
Using the InstallSelect Application

The InstallSelect application is included in the SSPB, which is installed at the factory.

To use the InstallSelect application

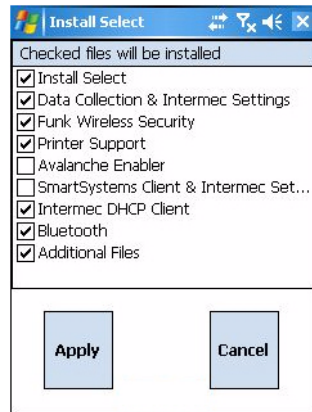


- 1 Select **Start > Programs > the File Explorer** icon.
- 2 Browse to the “\Windows” folder, then scroll down to and select the InstallSelect application.



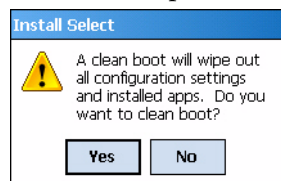
- 3 By default, components already installed on the CN3 are checked to be installed again after you perform a clean boot on the CN3.

Check additional components you do want installed after a clean boot is performed. Clear (uncheck) any components you do not want installed after the clean boot.



Note: When a component is not checked, the components listed after this component will appear as if they are not checked after the clean boot is performed. However, if you had checked these components before the clean boot, they will have been installed on the CN3 after the clean boot.

- 4 Click **Apply** to initiate the clean boot and install only the files that are checked. Click **Cancel** to disregard any selections you made and close the InstallSelect application.
- 5 If you clicked **Apply**, then click **Yes** to continue with the clean boot. After the CN3 has finished with its clean boot, you should find all of the checked components installed.



Understanding Software Feature Descriptions

The following table shows the friendly name that you may see in InstallSelect and its underlying filename. Note that the list of files varies by product so you will see a different list on the CN3 versus the CV30 Fixed Mount Computer. Also, the underlying filenames includes the product name (such as “CV30”) that is represented by product in the table.

InstallSelect Software Features

| Friendly Name | Description | Filename |
|-------------------------------------|--|--------------------|
| Data Collection & Intermec Settings | Data Collection and Intermec Settings or Data Collection, Intermec Settings, and on-unit SDK libraries. | ITCIVApduct.cab |
| Funk Wireless Security | Intermec Security Supplicant - Provides a wireless security solution with several features that are unsupported by Microsoft (this replaces MS zero config). | SuppRCMagnetto.cab |

InstallSelect Software Features (continued)

| Friendly Name | Description | Filename |
|---|---|-----------------------------|
| Printer Support | Provides Intermec printer driver support. | PrinterSupport.cab |
| Avalanche Enabler | Provides client enablement to Wavelink's Device Management solution. | WLEnablerproduct.cab |
| SmartSystems Client & Intermec Settings | Provides client enablement to the SmartSystems Server and enables the use of Intermec Settings on the local computer. | SSRefClient_WM50_ARMV41.cab |
| Screen Magnifier Application | Magnifies or enlarges a selected portion of the display. | magnifier.cab |
| TE2000 | This is the terminal emulation application that provides support for VT/ANSI, 3270, 5250, and Native emulations. | TE_product.cab |
| Intermec DHCP Client | This is the Intermec DHCP client application. | Intermec_DHCP.cab |
| Wavelink Emulator | This is the Wavelink terminal emulation client application. | WLTNproduct.cab |
| Bluetooth Connection Service Release | This is a service release CAB file that corrects a Bluetooth connection issue. | SR062700.cab |

**Notes:***SmartSystems Client & Intermec Settings:*

If a user disables this CAB file, they cannot use SmartSystems and they also cannot use Intermec Settings locally on the device.

Data Collection & Intermec Settings:

If a user disables this CAB file, they cannot scan or collect data on the device and they cannot use Intermec Settings because the executable file is not extracted from the CAB file.

We used the ampersand symbol (&) to keep the names shorter. The CN3 display in this application can show about 40 characters without scrolling.

Reprogramming the CN3 Keypad

Information about remapping the CN3 keypads can be found online in the Device Resources Kit in the Intermec Developer Library at www.intermec.com/idl. Look for the “Key Remapper Functions” section in this kit.

Information is also in the *IDL Resource Kit Developer's Guide* (P/N 934-006-001).

Launching Your Application Automatically



Note: This describes the system component startup for Intermec provided components only. It does not describe the bootstrap loader process. It only describes the component installation process provided by Windows Mobile. It is assumed that you understand the Microsoft Mobile startup procedures and are familiar with how Microsoft components start up.

You can configure the various media used in the Windows Mobile system with a folder name and can change the media in the registry of the system. Many of the startup components rely on folder names to locate information files, applications, or other related data.

The registry keys used by FolderCopy and other startup components to retrieve the folder names are as follows:

Flash File Store

[HKLM\Drivers\BuiltIn\FlshDrv]

“FolderName”=“Flash File Store”

SD Card (Storage Card)

[HKLM\System\StorageManager\Profiles\SDMemory]

“Folder”=“Storage Card”

Disk On Chip

[HKLM\System\StorageManager\Profiles\TRUEFFS_DOC]

“Folder”=“DiskOnChip”

During normal Windows Mobile system startup, there are Intermec-specific and non-Intermec components that require an orderly start to properly function. These non-Intermec components may also need to start themselves so the Windows Mobile device can function properly. Since there are possible configurations that come from using one or more optional built-in peripheral devices, the platform components starting on the next page are required to manage startup.

RunAutoRun

System components are installed and configured during the power up process from a single starting point. RunAutoRun (RunAutoRun.exe), built into the operating system image and located in the “\Windows\Startup” folder, checks for AutoExec (AutoExec.exe) in a “\SYSTEM” folder on a mounted volume in this order: miniSD, Object Store (or User Store), which may be non-volatile storage or RAM, Disk on Chip which may map as Object Store, and Flash File Store which may map as Object Store (*default location for the AutoExec program in Intermec systems*). Intermec system applications start from this folder. However, the ordering of mounted volumes does override this feature.

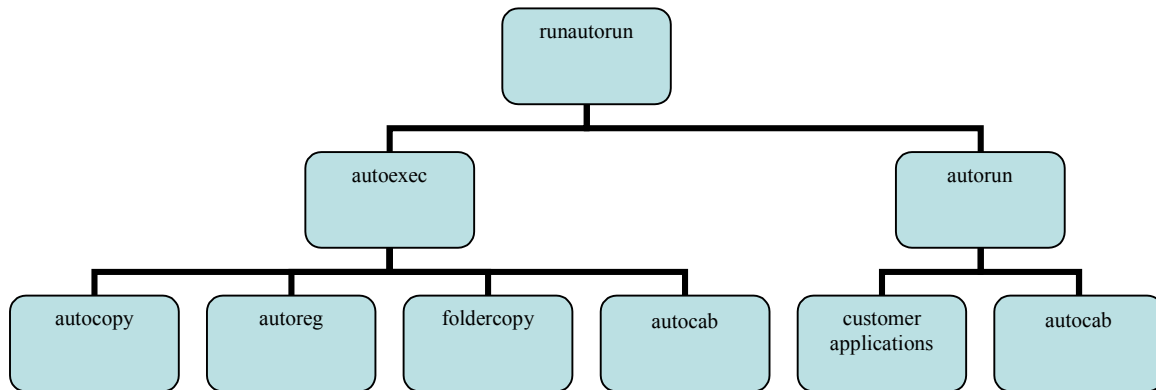
Folder names used for the mounted volumes above are retrieved from the registry to maintain coherence with the naming of the mounted volumes on the platform. These folder names are not hard-coded. If AutoExec is

present in the “SYSTEM” folder on any of these media, it executes the program only on the first media it is found on and no other.

AutoExec is reserved for Intermec use to configure Intermec-specific applications. It launches the CAB installer, AutoCab (AutoCab.exe), to install platform cab files to the system, such as Intermec Data Collection.

When the AutoExec is complete, RunAutorun then checks for the existence of AutoRun (AutoRun.exe) and executes this program from the first media it is found on. This order is the same as what is used by AutoExec.

AutoRun is reserved for customer use to configure application launch sequences. It launches the AutoCab installer and any customer programs added to the AutoUser.dat file. Shown is the hierarchy of these files:



AutoExec

AutoExec (AutoExec.exe) automates operations such as pausing, launching processes, or signaling, and is configured through the AutoExec data file (AutoExec.dat). This script file must be in the same directory as the program itself.



Note: Intermec considers the usage of the AutoExec data file as “Intermec Private.” AutoExec installs Intermec applications such as Data Collection, Security Supplicants, Intermec Management, applets, and shortcuts from components found in the Flash File System. Do not modify the AutoExec data file. Instead, use the AutoRun program to add software components.

Usage:

AutoExec [-% [W]] [-E= ["X"]] [-F= ["Y"]] [-LOG=] [-W= [Z]]

- % Passes an ID to use in a call to SignalStarted. This argument is useful only during system startup that relies on a SignalStarted to call. W is an integer value.
- E Passes a signal event name to use when autoexec completes. X is a string value.
- F Overrides the data file to use. This must be a fully qualified name. Default is “autoexec.dat” in the same location as the AutoExec.exe program. “Y” is a string value.
- LOG Set to any value logs activity to AutoExec.txt (in the same location as the AutoExec.exe program). Default is disabled.
- W Pauses the autoexec process by calling sleep for the number of seconds specified by Z. Z is an integer value.

Process return code uses standard error codes defined in WinError.h.

Keywords that AutoExec supports are:

| | |
|----------|--|
| QUIET | Enables user notification when an error occurs. |
| LOGGING | Enables logging to a trace file. |
| SIGNAL | Enables the specified named event and is immediately signaled. Useful for notifying other components of the current status. |
| CALL | Opens another .dat file to process. After the called file is completed, this file is resumed. |
| RUN | Runs a program with a <i>SW_SHOWNORMAL</i> attribute. Autoexec does not wait for the child process to exit. |
| LOAD | Runs a program with a <i>SW_HIDE</i> attribute. Autoexec waits for 60 seconds for the child process to exit or <i>EXECWAIT</i> seconds if set. |
| EXEC | Runs the specified program. AutoExec waits 60 seconds for the child process to exit or <i>EXECWAIT</i> seconds if set. |
| EXECWAIT | Changes the default EXEC wait time from 60 seconds to the number of seconds specified. There is a maximum 10-minute limit imposed. |
| WAIT | Forces a sleep for the specified number of seconds to occur. |
| WAITFOR | Forces a sleep until the named event is signaled. |

Examples of keyword usage are as follows:

```
; Allow message pop up if an error occurs.
QUIET 0

; Log any debug output to a trace file.
LOGGING 1

; Perform a SetEvent on the event name "autoexec_started".
SIGNAL "autoexec_started"

; Include this child data file, childexec.dat.
CALL "\childexec.dat"

; Use autocopy to copy the audio control panel from flash file store to the
windows directory. Wait for up to 60 seconds for it to exit.
EXEC "\Flash File Store\SYSTEM\autocopy.exe" -S"\Flash File
Store\System\CPLAudio.cpl" -D"\Windows\CPLAudio.cpl"

; Change the default EXEC wait time to 90 seconds.
EXECWAIT 90

; Suspend processing any commands for 10 seconds.
WAIT 10

; Suspend processing any commands until event called MyEventName is signaled.
WAITFOR "MyEventName"
```

AutoRun

AutoRun (AutoRun.exe) automates operations such as launching other processes and is configured through the AutoRun data file (AutoRun.dat). This file must be in the same directory as the program itself.

AutoRun supports the following script commands in AutoUser.dat and AutoRun.dat.



Note: If you need to add steps at boot time, add them to AutoUser.dat, not to AutoRun.dat. AutoRun.dat is provided by Intermec and is subject to change. AutoUser.dat is the designated place for the end user to add steps to the boot time process.

| | |
|-------|--|
| EXEC | Launches a specified program, waits for it to complete (up to 10 minutes). |
| CALL | Processes a specified file of commands and returns. |
| CHAIN | Processes a specified file of commands and does not return. |
| RUN | Loads a specified program and executes it. |
| LOAD | Loads a specified program and executes it. |

AutoRun handles quoted file names for the first parameter to allow specifying path names or file names that contain white space. Note only one set of quotes per command is supported. AutoRun.dat entry examples:

| | |
|------|---|
| RUN | "Flash File Store\Apps\some.exe" arg1, arg2, arg3 |
| CALL | "Flash File Store\2577\usercmds.dat" |

AutoCopy

AutoCopy (AutoCopy.exe) copies/moves files between locations. It has no user interface and is configured through command line arguments. It has support for the following parameters, in no particular order:

Usage:

```
AutoCopy [-D["W"]] [-L["X"]] [-M[D]] [-Q[Y]] [-S["Z"]]
```

| | |
|----|--|
| -D | Indicates the destination file name and must be fully qualified. W is a string value. |
| -L | Indicates a fully qualified file name for logging to enable. Default is disabled. X is a string value. |
| -M | Moves file to a destination rather than copies the file. Default value is disabled. D is an integer value. D=1 indicates enabled, 0 is disabled. |
| -Q | Indicates if a message box should appear when an error occurs. Default is disabled. Y is an integer value. |
| -S | Indicates a source file name and must be fully qualified. Z is a string value. |

Process return code uses standard error codes defined in WinError.h.

Example:

```
; use AutoCopy to copy the control panel from flash file store to windows.
autocopy.exe -S"\Flash File Store\System\Audio.cpl" -D"\Windows\Audio.cpl"

; use AutoCopy to move the control panel from flash file store to windows.
autocopy.exe -M1 -S"\Flash File Store\System\Audio.cpl" -D"\Windows\Audio.cpl"
```

AutoReg

The AutoReg (AutoReg.exe) component adds registry information to the Windows Mobile registry. It has no user interface and is configured through command line arguments.

Usage:

```
AutoReg [-D] [-HKey] [-Q] "filename"
```

| | |
|----------|--|
| -D | Deletes the registry file after successfully loading it. This allows for systems that have hives implemented. |
| -H | Saves the registry path, and all child entries, to the specific .REG registry file. |
| -Q | Indicates whether a message box should appear when a fatal error occurs. |
| filename | Fully qualified file name to read from or write to, encased in double quotes to support spaces in paths or file names. See examples below. |

Process return code uses standard error codes defined in WinError.h.

Example:

```
; use AutoReg to install this registry information.
autoreg.exe "\Flash File Store\install.reg"

; use AutoReg to install this registry information. Delete the file afterwards.
autoreg.exe -D "\Flash File Store\install.reg"

; use AutoReg to extract registry information to a file.
autoreg.exe -HKEY_LOCAL_MACHINE\Software\Intermec\Version "\version.reg"
```

The format of the input file, in this example, is the standard registry format which should ease the creation of the input file since there are many publicly available utilities to generate a registry file besides Notepad. One example of a tool is the Microsoft Remote Registry Editor.

AutoCab

AutoCab (AutoCab.exe) extracts files, registry settings, and shortcuts from Windows Mobile cabinet (.cab) files. The Windows Mobile startup sequence invokes AutoCab as a part of AutoExec and AutoRun. During the Windows Mobile startup sequence, AutoCab processes all cab files in the “\CabFiles” directory relative to the current location of Autocab, unless the location is overridden by command line arguments. AutoCab can run as a stand-alone program to install a cab file or a directory of cab files.

AutoCab only installs the cab file if it was not installed before by AutoCab. To track the installation of a cab file, AutoCab marks the cab file with the System attribute. This attribute is ignored if the device is performing a clean-boot on a non-persistent file system.

AutoCab preserves the cab file after installation if the ReadOnly attribute is set. If not set, the cab file is deleted automatically after installation.

Command line switches are described as follows.

Usage:

```
AutoCab [-ChkRst=] [-File=] [-Force] [-Log=] [-Move=] [-Quiet=] [-Show=] [-Signal=]
```

| | |
|----------|--|
| -ChkRst= | Set to 1 to configure AutoCab to check for the Reset flag after all cab files are installed. This file is created by cab files that want a clean reset after installation. Default is 0 (do not check for flag). |
| -File= | Specifies the cab files to extract. Note that the specified files need not end with the .cab extension. |
| -Force | Forces the specified cab files to extract regardless of whether it was previously extracted. |
| -Log= | Set to 1 to create a log file in the same folder that AutoCab is running. Useful for debugging cab installation. Default is 0 (disabled). |

| | |
|----------|---|
| -Move= | Set to 1 to force source cab file deletion, even when read-only bit set on file. Default is 0 (disabled). |
| -Quiet= | Set to 0 to allow AutoCab to display user message box on errors. Useful for debugging cab installation. Default is 1 (keep quiet). |
| -Show= | Set to 0 to prevent showing any installation progress interfaces. Also prevents user from canceling installation. Set to 1 to show normal installation. Set to 2 to show Intermec installation progress interface (user can see what is installing but cannot cancel it). Default is 1 (show normal). |
| -Signal= | Set to string name of signal to use at the completion of cab installation before a reboot occurs (if enabled). AutoCab uses WaitForSingleObject on this name. Default is disabled. |

If <PathName> references a single cab file, that file is processed. If <PathName> references a directory, all the .cab files in that directory is processed. If <PathName> is a wild card pattern, all files matching that pattern is processed, If <PathName> is omitted, InstallCab processes all the .cab files in directory “\CabFiles.”

Example:

```
; Install all cab files in the \Flash File Store\XYZ directory, regardless.
AutoCab -FILE="\Flash File Store\XYZ\.cab" -FORCE

; Install only one cab file, use Intermec cab installation display
AutoCab -FILE="\myCab\app.cab" =show=2
```

Customizing How Applications Load on the Computer

If you have several processes that you need running in a specific order as the CN3 turns on, you can use the AutoRun system to customize the way applications load. For compatibility with other Intermec computers, you can place a copy of AutoRun.exe in the same folder as your AutoRun.dat file but it is not required.

To create and install the AutoRun.dat file on your Computer

- 1 On the CN3, create a folder called “SYSTEM.”
- 2 On your desktop, open the Notepad application.
- 3 Write commands for AutoRun.dat using these supported script commands:

| Script Command | Description |
|----------------|--|
| EXEC | Launches a specified program and waits up to 10 minutes for it to complete. |
| CALL | Processes a specified file of commands, returns. When you use the CALL command, the execution of the current file pauses while a new file that follows the same set of commands executes. Once the new file completes executing, AutoRun.exe processes the current file. |
| CHAIN | Processes a specified file of commands and does not return. This command calls another file that follows the same set of commands and stops processing the current file. |
| RUN | Loads a specified program and executes it. Specifies the show window attribute so that the user interface is visible when the application launches. |
| LOAD | Loads a specified program and executes it. Specifies the hide window attribute so the user interface is hidden initially. |

- 4 Save this Notepad file as AutoRun.dat.

5 Copy the AutoRun.dat file to the “\SYSTEM” folder on your CN3.

During every boot, the system scans for AutoRun.dat in the “\SYSTEM” folder.

Here is a sample AutoRun.dat file that runs a dialer application and connects to a VPN:

```
EXEC "\\Program Files\My Dialer\Dialer.exe" 348-2600
EXEC "\\Program Files\My VPN\Connect.exe" MyDomain
```

Configuring Parameters

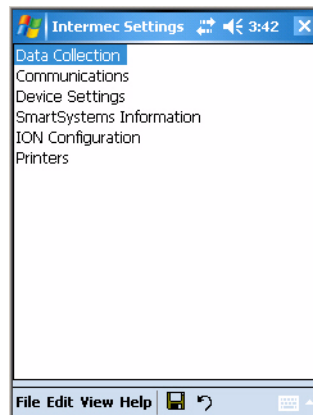
You can configure many parameters on the CN3, such as the bar code symbologies it decodes or the network settings. These characteristics are controlled by configuration parameters. The values you set for these configuration parameters determine how the computer operates. Use configuration commands to configure the CN3.

Configuring the Computer With Intermec Settings

Use the Intermec Settings applet to configure the CN3 and view system information. You can access the Intermec Settings applet while running any application.

To access the Intermec Settings applet

- From the CN3 desktop, select **Start > Settings > the System tab > the Intermec Settings icon**.



For detailed information on most of the commands available in the Intermec Settings applet, see the *Intermec Computer Command Reference Manual* (P/N 073529) via the Intermec web site. Go to [“Before You Begin”](#) for access information.

Synchronizing the Computer System Time with a Time Server

It is important that the time on all of your CN3s be synchronized with a network time server to ensure real-time communications and updates. Network time servers acquire Coordinated Universal Time (UTC) from an

outside source such as the U.S. Naval Observatory (USNO). The CN3 uses Simple Network Time Protocol (SNTP) to synchronize with a network time server.

The default reference time server is the USNO (tock.usno.navy.mil). To synchronize the time on your CN3 with this time server, you must have a valid connection to the Internet. You can also synchronize the CN3 system time with a corporate network server within your firewall that is SNTP-capable. To use an internal corporate network server, you need to set the command name in the registry.

Configuring the Computer through the Network

You can change the configuration parameters of the CN3 by sending commands through a host computer or through the network. If you are using a network, you can configure one or more CN3s at a time. You can remotely configure the wireless CN3 by sending a command from an application on the host computer.



Note: You cannot set all parameters through the network. You can only set those commands that have a syntax in the *Intermec Computer Command Reference Manual*.



Note: You can continue running an application on the CN3 while configuring it from the host computer.

Configuring the Computer in a TCP/IP Direct Connect Network

Use the host computer to configure a wireless CN3 in a TCP/IP network. To send and receive configuration data, write a host application that can communicate with the CN3 directly through an access point or through the network. Use the TMF protocol to send and receive transactions between the host application and the CN3.

To set up the host computer, verify communication with the CN3. To set up the application, prepare and write a host application that can communicate with the IAS and send transactions to and receive transactions from the CN3 in this format:

TMF field commands

where:

| | |
|------------------|---|
| <i>TMF field</i> | A 2-byte field containing one of these values: |
| CG | Configuration Get request sent from the host application. |
| Cg | Configuration Get response sent from the CN3 to the host computer. |
| CS | Configuration Set request sent from the host application. |
| Cs | Configuration Set response sent from the CN3 to the host computer. |
| <i>commands</i> | The reader and configuration commands to set on the CN3 or the current value to retrieve from the CN3. To save configuration changes in flash memory, send the . +1 reader command as the last command. See the <i>Command Reference Manual</i> for a list of commands. |

Example

In the host application, you want to get the current values of two configuration commands from the CN3. Send the CG\$+NABV transaction from the host application



Note: The transaction header is not shown in this example. You do not need a transaction header for a host application in a TCP/IP network, but you do for a UDP Plus network.

where:

CG is a TMF Configuration Get request.
 \$+ is the Change Configuration reader command.
 BV is the Beeper Volume configuration command.

The computer returns the CgS+BV4 transaction to the host application:

Cg is a TMF Configuration Get response.
 \$+ is the Change Configuration reader command.
 BV4 means the Beeper Volume configuration command is set to a value of 4, which is a very high beeper volume.

Configuring the Computer in a UDP Plus Network

Use the host computer to configure a CN3 in your wireless network. To send and receive configuration data or files, write a host application that can communicate with an Intermec Application Server (IAS) *formerly Gateway or DCS 30X*.

For help, see the appropriate Gateway or DCS 30X User's Manual. Use the Terminal Message Format (TMF) protocol to send and receive transactions between the host application and the CN3.

To set up the IAS, configure a peer-to-peer destination name for the host application. Create a \$NGCFGRSP transaction ID that routes to this destination name. The IAS uses the transaction ID to route responses from the CN3 back to the host application. \$NGCFGRSP is a special transaction ID that the server uses to forward configuration response data from a CN3.

All configuration responses are routed with the \$NGCFGRSP transaction ID. The IAS cannot track multiple applications sending reader or configuration commands. If you have two host applications sending reader or configuration commands, they must both be configured to receive the \$NGCFGRSP transactions, and receive all CN3 responses.

To set up the host computer, verify host computer-to-IAS communication.

To set up the application, prepare and write a host application that can communicate with the IAS and send transactions to and receive transactions from the CN3 in this format.

```
transaction header      TMF field      commands
```

where:

| | | | | | | | | | |
|---------------------------|--|----|---|----|--|----|---|----|---|
| <i>transaction header</i> | A 96-byte field with message number, date, time, source application ID, destinations application ID, transaction ID, and other. Set the system message (SYS\$MSG) flag to E in the transaction header. | | | | | | | | |
| <i>TMF field</i> | A 2-byte field containing one of these values: <table> <tr> <td>CG</td><td>Configuration Get request sent from the host application.</td></tr> <tr> <td>Cg</td><td>Configuration Get response sent from the CN3 to the host computer.</td></tr> <tr> <td>CS</td><td>Configuration Set request sent from the host application.</td></tr> <tr> <td>Cs</td><td>Configuration Set response sent from the CN3 to host computer</td></tr> </table> | CG | Configuration Get request sent from the host application. | Cg | Configuration Get response sent from the CN3 to the host computer. | CS | Configuration Set request sent from the host application. | Cs | Configuration Set response sent from the CN3 to host computer |
| CG | Configuration Get request sent from the host application. | | | | | | | | |
| Cg | Configuration Get response sent from the CN3 to the host computer. | | | | | | | | |
| CS | Configuration Set request sent from the host application. | | | | | | | | |
| Cs | Configuration Set response sent from the CN3 to host computer | | | | | | | | |
| <i>commands</i> | The reader and configuration commands to set on the CN3 or the current value to retrieve from the CN3. To save configuration changes in flash memory, send the . +1 reader command as the last command. See the <i>Command Reference Manual</i> for a list of supported commands. | | | | | | | | |

Configuring the Color Camera

Using the Pictures & Videos applet, you can take, view, edit pictures, and record and launch video clips stored on your CN3 or on a storage card. You can also send pictures and video clips to others, or save an image as the background on the Today screen. Pictures can be viewed individually, as thumbnails, or as part of a slide show. You can edit your pictures by cropping, rotating, and adjusting the brightness and contrast.

If the color camera is enabled, then tap **Menu > Options** to configure camera options. While you are in the Pictures & Videos applet, you can select **Start > Help** for complete information on using the camera.

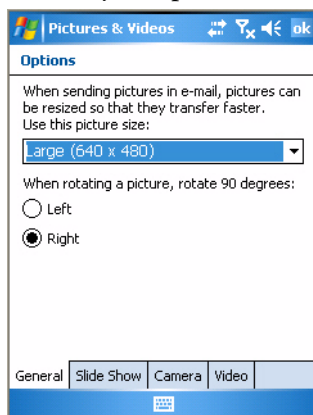


To enable the camera

- Select **Start > Programs > the Pictures & Videos icon** to access the options.

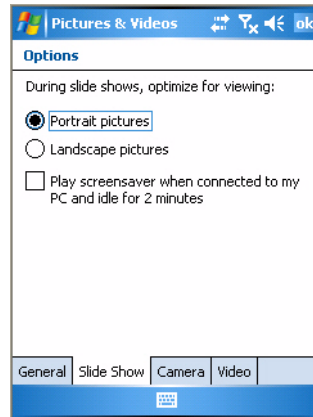
To set the pixel size and rotation

- Use the **General** tab to set the pixel size of the image and to rotate it in either direction by 90 degrees before sending it through the e-mail. Note that only the picture sent in the e-mail is resized.



To set images to portrait or landscape

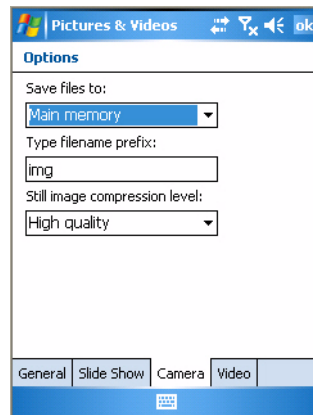
- Using the **Slide Show** tab, you can set your images to portrait or landscape for optimum viewing. When your CN3 is connected to your desktop PC using an ActiveSync USB connection and ActiveSync is idle, you can play a screensaver slide show using all the pictures in the “\My Pictures” folder.



To save picture files

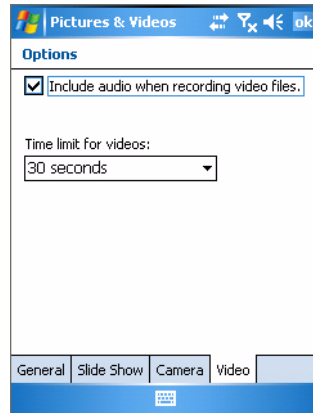
- Use the **Camera** tab, you can set the default location where pictures are saved. If you select main memory, pictures are saved to permanent storage on your CN3, which may mean you need to consider the storage needs of other programs.

You can also set the compression level of each image taken. Note that selecting a high quality picture increases the size of each file significantly.



To add sound to images and set the timer

- With the **Video** tab, you can add sound to your images and set the time for how long the camera is to stay on an image before pausing the recording.



Configuring the SF51 Cordless Scanner

The following information pertains to configuring the SF51 Cordless Scanner to work with your CN3. These instructions assume you have EasySet version 5.4 or later installed on your desktop or laptop. EasySet is available at no charge from the Intermec web site at www.intermec.com.

Setting the Imager

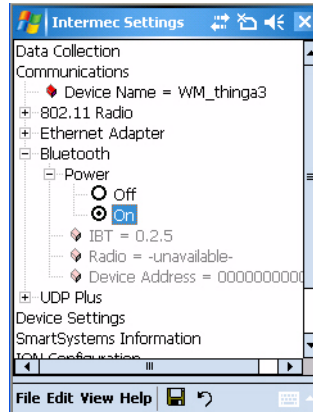
Depending on what is selected as the scanner model, image settings, decode security, scanner settings, and virtual wedge are configured from the Intermec Settings applet. See the *Intermec Computer Command Reference Manual*, available from the Intermec web site for more information about each enabled option. Go to “[Related Documents](#)” on page xii for information how to download this .chm file.

Enabling Bluetooth

Bluetooth is required for the SF51. On the CN3, use the Intermec Settings applet to enable Bluetooth communications before you configure the SF51.

To enable Bluetooth

- 1 Select **Start** > **Settings** > the **System** tab > the **Intermec Settings** icon.
- 2 Tap (+) to expand **Communications** > **Bluetooth** > **Power**, then select **On** to enable Bluetooth.



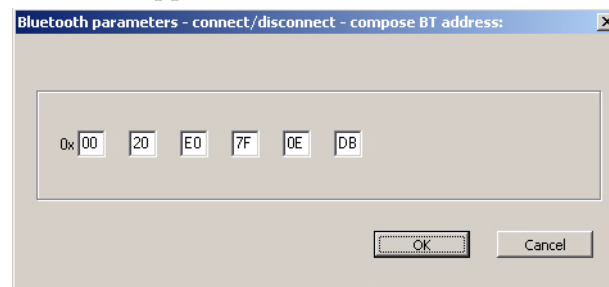
- 3 Tap **File** > **Save Settings**, then **File** > **Exit** to close the applet.

Creating an SF51 Connection Label**To initiate a connection from the SF51**

- 1 Use EasySet to create an SF51 connection label with the CN3 Bluetooth address. The device address is listed in the Intermec Settings applet on your CN3, like the illustration shown previously.
- 2 On your desktop or laptop, double-click the **EasySet** icon if you have not already done so.
- 3 Enter the Bluetooth address assigned to your CN3 (shown in your Bluetooth applet), then click **OK** to close this dialog.



EasySet



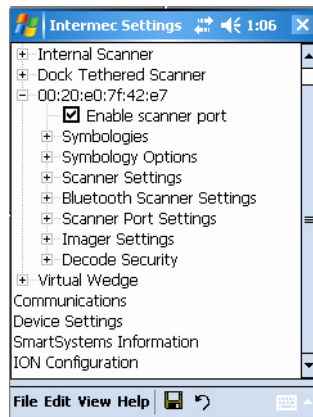
- 4 The connection label for the SF51 appears to the right in EasySet, similar to the following. Scan the label once, then confirm the blue Intermec Ready-to-Work™ indicator on the SF51 starts blinking, which means it is trying to connect.



- 5 Enter the passcode number when prompted. The default is “0000.”
- 6 When connected, the blue Intermec Ready-to-Work indicator turns on and stays on.

Viewing SF51 Scanner Information from Your Computer

Note that in the CN3, the Intermec Settings applet can display up to seven separate SF51 connections. The following illustration shows such connections under the **Data Collection** option.



In this applet, tap **Data Collection**, then tap (+) to expand the **SF51 Scanner** connections to view MAC addresses, firmware version numbers, and whether each scanner is connected to the CN3. When you clear (uncheck) **Enable scanner port**, the SF51 Scanner is disconnected from the CN3. Check **Enable scanner port** again to reconnect.

If you want to rename these connections to descriptions more suitable for your situation, press the stylus on each **SF51 Scanner** connection for a pop-up menu, then select **Rename**. Enter the description, tap **ok** to save.

When the SF51 Scanner is connected, configuration changes take effect immediately. When the SF51 Scanner is not connected, configuration changes take effect once the SF51 Scanner is reconnected.

Using Configuration Parameters

A configuration parameter changes the way the CN3 operates. Use either of these methods to execute configuration parameters:

Scan EasySet bar code labels:

Use the EasySet application from Intermec Technologies Corporation to print configuration labels. Scan labels to change imager configuration and data transfer settings. See the EasySet online help for information.

Send Reader Commands through the Network or from an Application

See the *Intermec Computer Command Reference Manual* for information.



4 Maintaining the Computer

Use this chapter to solve problems you may encounter and perform routine maintenance on your CN3 Mobile Computer.

Upgrading the Operating System on your Computer

You can use the SmartSystems™ Foundation application from Intermec to perform upgrades on your CN3, versions 3.0 or greater. Contact your Intermec representative for more information about the SmartSystems Foundation software.

When you upgrade the operating system, you erase the current configuration and replace it with the new default configuration. You will need to reset the network parameters on the CN3 to reestablish communications with other devices in the network. In other words, if you upgrade the operating system and the default registry from the operating system has changed, the registry is rolled back to the new default.

When you upgrade your CN3, you are updating the operating system (OS) and the SmartSystems Platform Bundle (SSPB) files.

The SSPB files are stored on the DiskOnChip, and deliver Intermec value-added functionality such as data collection, unit configuration and diagnostics, and Intermec's wireless security suite. As new features are added to these components, you can upgrade your SSPB files without needing to upgrade the operating system image. Similarly, features added to the operating system images do not affect the functionality of the SSPB, and you can choose to upgrade only the operating system image.

There are two ways to upgrade the CN3:

- You can use a miniSD card to upgrade the CN3. For help, see the next page.
- You can use the SmartSystems Console to upgrade the CN3. For help, see [“Using the SmartSystems Console to Upgrade the Computer” on page 98](#).

You need to download the latest upgrade files from the Intermec web site to your desktop or laptop computer, then determine if you will upgrade both the operating system and SSPB files, just the operating system files, or just the SSPB files.

- 1 Start your web browser and go to the Intermec web site at www.intermec.com.
- 2 Go to **Service & Support > Downloads**.
- 3 Select **Computers: CN3 Mobile Computer** from the drop-down list.
- 4 Select which download you need. Make sure the download you select is for the CN3.
- 5 Look at the description (or the ReadMe file) to determine if this download will upgrade both the operating system and SSPB files, just the operating system, or just the SSPB. You will need this information later.
- 6 Close the link and download the .zip file to your desktop computer or your laptop computer.

- 7 If you are using the SmartSystems Console to upgrade the CN3, go to [page 102](#), otherwise go to the next paragraph.

Using a Storage Card to Upgrade the Computer

To use a miniSD storage card to upgrade the CN3, you need a Secure Digital card reader and a miniSD storage card formatted as FAT16.



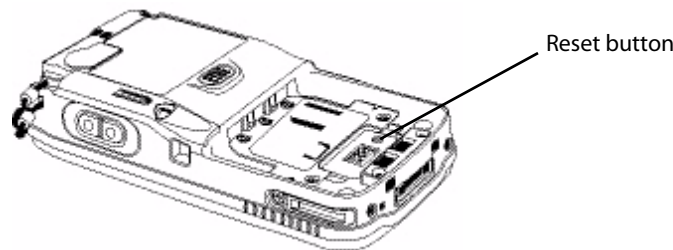
Note: Intermec offers miniSD cards for sale which have been tested and certified to work with the CN3. Intermec cannot guarantee that other miniSD cards will work with CN3s.

- For just the SSPB files, see [“Upgrading the SSPB Files” on page 102](#).

Upgrading Both Operating System and SSPB Files

You may download files that upgrade both the operating system and SSPB files simultaneously. Note that this is a two-step process.

- 1 Extract the upgrade files to a folder on your desktop or laptop computer. Make sure to select the option to use folder names when extracting files.
- 2 Place all individual root files onto your miniSD card, this will update your operating system only. Ignore the SSPB files at that point.
- 3 Insert the miniSD card in the CN3.
- 4 Remove the battery pack from the CN3 and place the CN3 in a dock connected to external power. With a stylus, press the reset button in the battery cavity in the back.



- 5 When the Installation Complete menu appears, remove the miniSD card. Remove the existing files from the miniSD card and place all of the files from the SSPB folder into your miniSD card. The number of files will vary from version to version.
- 6 Insert the miniSD card in the CN3. With a stylus, press the reset button in the battery cavity in the back, and press and hold the power switch as you put the battery back in the unit.
- 7 Continue to hold the power switch until a Warning message appears on the display, release the power switch, then read the message. Press either right-side button to continue with the clean-boot.
- 8 Do the pen calibration, then wait for the CN3 to load files from the miniSD card. This progress is shown via the orange banner near the Start menu in the display.

- 9 When progress is complete, the CN3 performs a warm-boot to reset its configuration. Remove the miniSD card and delete its files. Set the date, time, and network communication parameters to reestablish communications with the other devices in the wireless network.

Upgrading the SSPB Files

You may download files that upgrade only the SSPB files.

- 1 Extract the SSPB upgrade files to a miniSD card.
- 2 Insert the miniSD card in the CN3, then press the reset button in the battery cavity in the back to wipe the current SSPB and load the new SSPB over the old in the persistent storage.
- 3 Do the pen calibration, then wait for the CN3 to load files from the miniSD card. This progress is shown via the orange banner near the Start menu in the display.
- 4 When the progress is complete, remove the miniSD card, delete its files.
- 5 When progress is complete, the CN3 performs a warm-boot to reset its configuration. Remove the miniSD card and delete its files.
- 6 Set the date, time, and network communication parameters to reestablish communications with the other devices in the wireless network.

Using the SmartSystems Console to Upgrade the Computer

Use the SmartSystems Console to upgrade the CN3 operating system. The console is part of SmartSystems Foundation and is available from the Intermec web site via the IDL. Before upgrading the CN3, you need:

- the SmartSystems Foundation. To download SmartSystems Foundation, go to www.intermec.com/idl and open the Device Management page.
- the device upgrade .exe file, which is available from the Intermec web site at www.intermec.com. Go to **Service & Support > Downloads**.

- 1 Install SmartSystems Foundation on your desktop or laptop computer, then open the SmartSystems Console.
- 2 Make sure the SmartSystems Console can communicate with the CN3. See the SmartSystems online manual for more information.
- 3 Make sure your CN3s are either in a communications dock or charging dock, or that power management is disabled to prevent the CN3 from suspending during an upgrade.
- 4 Download the device upgrade .EXE file to your desktop or laptop computer, then double-click the file to start the InstallShield application.



Note: Do not change the default location where InstallShield extracts the files. The SmartSystems Console requires files to be in this location.

- 5 From the SmartSystems Console, locate the device upgrade to install.
- 6 Drag-and-drop the device upgrade onto each CN3 icon.




Once the upgrade is done downloading to your CN3, your CN3 replaces the operating system, then performs a warm-boot. The SmartSystems Console shows your CN3 as offline (*via a red stop sign*) until the device reboots and reconnects to the system.

Troubleshooting Your Computer

Before sending the CN3 in for service, save its data and configuration. Intermec is responsible only for the keypad and hardware features to match the original configuration when doing repairs or replacements.

Problems While Operating the Computer

| Problem | Solution |
|--|---|
| You press the power switch to turn on the CN3 and nothing happens. | Make sure the backlight is on by pressing  . Make sure you have a charged CN3 Battery installed correctly. For help, see “Using the Batteries” on page 9 . The battery may be discharged. Replace the battery with a spare charged battery, or charge the battery. Perform a warm-boot or press the reset button in the battery cavity. |
| The Battery status LED is on. | If the battery status LED is a steady green, the battery is more than 95% charged and unit is on a charger. If the battery status LED is blinking red, then the battery is low. If the battery status LED is a steady red, the main battery is on charge. |
| The CN3 appears to be locked up and you cannot enter data. | Press the power switch to turn off the CN3, then press the power switch again to turn on the CN3. Press and hold the power switch ten seconds to warm-boot the CN3. Try reloading the firmware. See “Upgrading the Operating System on your Computer” on page 100 . If the CN3 does not boot or reset, contact your local Intermec representative for help. |

Problems While Configuring the Computer

| Problem | Solution |
|---|---|
| You scan a configuration command, such as Beeper Volume, and you hear three low beeps. | If you are working in the Intermec Settings applet, you cannot scan configuration commands. Exit the applet to scan configuration commands. |
| You scan or enter an option for the Scanner Model configuration command and you hear three low beeps. | You may have scanned or entered a Scanner Model command that does not apply to the type of scanner that you have installed. Try scanning or entering the Scanner Model command again and select an option for the type of device you are using. |
| You cannot type a character on the keypad or you can only type uppercase or lowercase letters. | You may have locked a modifier key on the keypad. Check the CN3 toolbar to see if it contains an icon with a locked symbol. Press the necessary key sequence to unlock the key. See “Using the Keypad” on page 16 . |

Problems with Wireless Connectivity

| Problem | Solution |
|--|---|
| When you turn on the CN3 after it was suspended for a while (10-15 minutes or longer), it can no longer send or receive messages over the network. | Host may have deactivated or lost current terminal emulation session. In a TCP/IP direct connect network, turn off the “KeepAlive” message from host to maintain the TCP session while a CN3 is suspended. |
| The No Network Connection icon appears on the toolbar. The CN3 is not communicating with the access point. | The CN3 is not connected to access point. Ensure access point is turned on and operating. Move closer to access point to reestablish communications. Ensure the CN3 is configured correctly for network. CN3 radio parameters must match all access point values. If you have an 802.11b/g radio and its radio initialization process failed, reset the CN3 (see page 5). If No Network Connection icon still appears, you may have a defective radio card. For help, contact your local Intermec representative. |
| The CN3 is connected to the Intermec Application Server or host computer and you move to a new site to collect data. The Network Connection icon was visible, but is now replaced with the No Network Connection icon. | Move closer to an access point or to a different location to reestablish communications until the Network Connection icon appears. Any data you collected while out of range is transmitted over the network. |
| The Network Connection icon is in the toolbar, but you cannot establish a terminal emulation session with the host computer. | There may be a problem with the host computer, with the connection between the Intermec Application Server and the host computer, or with the connection between the access point and the host computer. Check with network administrator to make sure the host is running and allowing users to login to the system. |
| The Network Connection icon is in the toolbar, but the host computer is not receiving any data from the CN3. | In a UDP Plus network, there may be a problem with the connection between the Intermec Application Server and the host computer. Check with network administrator or see the user’s manual for the Intermec Application Server. In a TCP/IP network, there may be a problem with the connection between the access point and the host computer. Check with network administrator or use your access point user’s manual. |

Problems While Configuring 802.1x Security

If you have trouble configuring the computer for 802.1x security, check these problems and possible solutions.

| Problem | Solution |
|--|---|
| The CN3 indicates that it is authenticated, but it does not communicate with the host. | Make sure the CN3 IP address, host IP address, subnet mask, default router are configured for network. |
| The CN3 does not appear to be authenticating and a network connection icon does not appear on the toolbar. | The CN3 may not be communicating with access point. Make sure the CN3 network name matches access point network name (SSID). 802.1x security network may not be active. Ensure the server software is properly loaded and configured on server PC. See server software documentation for help. |

| Problem | Solution |
|---|---|
| A network connection icon appears in the toolbar, but then disappears. | The CN3 may not be communicating with the intended access point. Make sure the CN3 network name matches the access point network name. Default network name is "INTERMEC." Access point may not be communicating with server. Ensure the access point is turned on, properly configured, and has 802.1x security enabled. |
| The CN3 indicates it is not authenticated. | User Name and Password parameters on the CN3 must match the user name and password on authentication server. You may need to reenter the password on both the CN3, authentication server. On your authentication server, the user and group are allowed and the group policy is allowed to log into the server. For help, see the documentation that shipped with your authentication server software. IP address and secret key for access point must match the IP address and secret key on authentication server. You may need to reenter the IP address and secret key on both your access point and authentication server. Authentication server software is running on server PC |
| You are setting up multiple access points in a network, with different SSIDs, and the connection fails. | CN3 does not save WEP key values when changing the SSID. Reenter the WEP key value after changing the SSID, select Apply Network Settings from the 802.11 Radio menu. You should now be able to connect to the different access points. |
| You receive a message saying "The server certificate has expired or your system date is incorrect" after you perform a clean-boot on the CN3. | Date and time are not saved when a clean-boot is performed. Reenter the date and time, then select Apply Network Settings from the 802.11 Radio menu. |

Problems While Scanning Bar Codes

| Problem | Solution |
|--|--|
| You cannot see a red beam of light from the scanner when you press the Scan button and aim the scanner at a bar code label. | You may be too far away from the bar code label. Try moving closer to the bar code label and scan it again. You may be scanning the bar code label "straight on." Change the scanning angle and try again. Move within 2 feet of a wall to test the effective scan of the scanner. For help scanning bar codes, see page 15 . |
| When you release the Scan button or handle trigger, the Good Read light does not turn off. | The Good Read light will remain on if you configure the CN3 to use continuous/edge triggering. If you configure the CN3 for level triggering and the Good Read light remains on, there may be a problem. Press the Scan button or pull the trigger again without scanning a bar code label. If the light is still on, contact your local Intermec representative. |

Problems While Scanning Bar Codes (continued)

| Problem | Solution |
|--|--|
| The input device attached to the CN3 does not work well or read bar code labels very quickly. | Set the Scanner Model command to the specific attached input device. Check enabled bar code symbologies and enable only the symbologies being used. |
| The scanner will not read the bar code label. | Aim the scanner beam to cross entire bar code label in one pass. Vary the scanning angle. Check the quality of the bar code label. Scan a bar code label that you know will scan. Compare the two bar code labels to see if the bar code quality is too low. You may need to replace the label that you cannot scan. Ensure the bar code symbology is enabled. Use the Intermec Settings applet to check the symbologies. Expand Data Collection > Symbologies beneath devices listed (scanner, virtual wedge) to check and enable symbologies, then scan the bar code label again. Ensure the CN3 application is expecting input from a bar code. You may need to type this information instead. |
| The scanner does not read the bar code labels quickly, or the scanning beam seems to be faint or obscured. | The scanner window may be dirty. Clean the window with a solution of ammonia and water. Wipe dry. Do not allow abrasive material to touch the window. |
| You scan a valid bar code label to enter data for your application. The data decoded by the scan module does not match the data encoded in the bar code label. | The CN3 may have decoded the bar code label in a symbology other than the label's actual symbology. Try scanning the bar code label again. Make sure you scan the entire label. |

Cleaning the Scanner and Camera Windows and Screen

To keep the CN3 in good working order, you may need to clean the EA11 scanner and color camera windows and the screen.

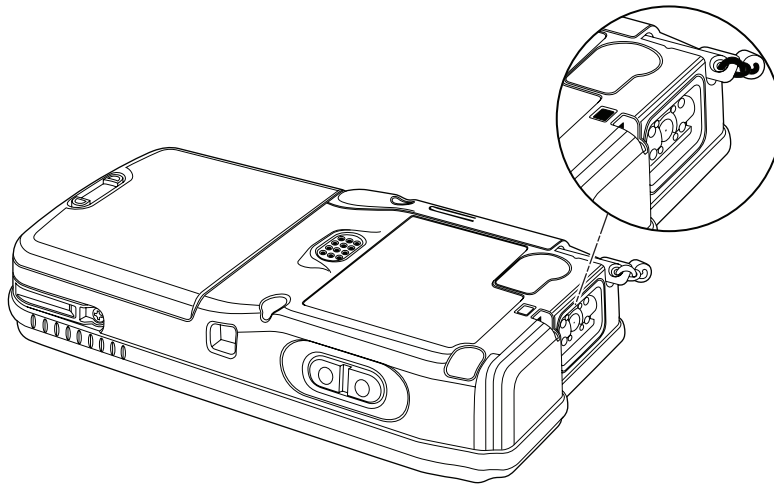
Clean the scanner and camera windows and screen as often as needed for the environment in which you are using the CN3. To clean the CN3, use a solution of ammonia and water.



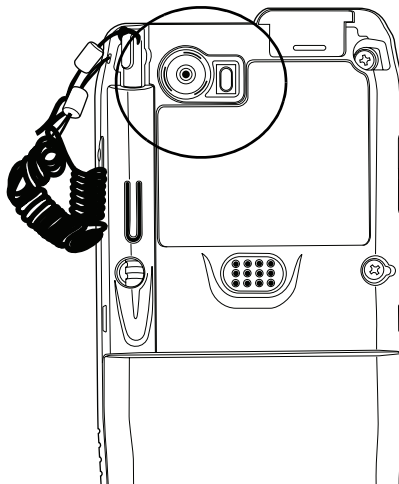
Caution

There are no user-serviceable parts in the CN3. Opening the unit will void the warranty and may cause damage to the internal components.

Press the power switch to turn off the CN3. Dip a clean cloth towel in the ammonia solution and wring out the excess. Wipe off the scanner window and camera lens and flash area. Do not allow any abrasive material to touch these surfaces. Wipe dry.



CN3 with EA11 Scanner



CN3 with Color Camera

5 Network Support

This chapter includes information about the different networks supported by the CN3 Mobile Computer, and ways to configure and manage those networks. Note that the CN3 automatically installs the appropriate software for radio or phone use when the unit is turned on.



Note: Desktop icons and applet icons are shown to the left. Any place that Start is mentioned, tap the following Windows icon in the top, left corner of your CN3 desktop.



Personal Area Networks

“Bluetooth” is the name given to a technology standard using short-range radio links, intended to replace cables connecting portable and fixed electronic devices. The standard defines a uniform structure for a range of devices to communicate with each other with minimal user effort. Its key features are robustness, low complexity, low power, and low cost. The technology offers wireless access to LANs, the mobile phone network, and the internet for a host of home appliances and mobile computer interfaces.

Wireless Printing can also be done with Microsoft APIs, including Bluetooth extensions for Winsock, and Bluetooth virtual COM ports. Information about other Bluetooth software is in the Bluetooth Resource Kit and the *Bluetooth Resource Kit User's Guide* via the Intermec Developer Library (IDL), which is available as a download from the Intermec web via www.intermec.com/idl. See your Intermec representative for information.

Bluetooth is not started by default after a clean-boot is performed. You can turn on Bluetooth doing either of the following:

Configuring with the Wireless Manager



Note: The Wireless Manager application is available only when Microsoft Zero Configuration is enabled. If Intermec Security is enabled, then this application is not available. See [page 175](#) for information on enabling and configuring Microsoft Security.



Wireless Manager

You can use the Wireless Manager to enable and disable Bluetooth, Wi-Fi, and the Phone if it is built into your CN3.

To enable Bluetooth using the Wireless Manager

- Tap **Start** > **Settings** > the **Connections** tab > the **Wireless Manager** icon, or
- Tap the Wireless Manager row from the Today desktop.



In the Wireless Manager, either tap **All** or tap **Bluetooth**, then wait for “On” to appear beneath the **Bluetooth** row.



Once activated, information appears in the Today desktop like the following. Note the Bluetooth icon is on the right.



Tap **Menu** > **Bluetooth Settings** to do a device search (more information on the next page). Tap **Done** to close the Wireless Manager.

Enabling Bluetooth After a Clean Boot



Bluetooth

Bluetooth is not started by default after a clean-boot is performed.

To enable Bluetooth

- Tap **Start** > **Settings** > the **Connections** tab > the **Bluetooth** icon.

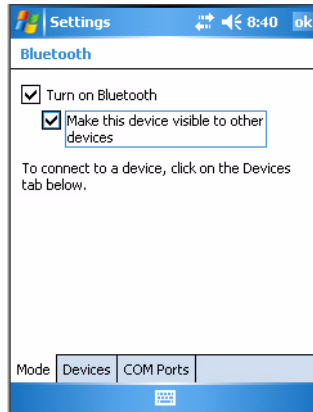
The CN3 retains the Bluetooth state when clean-boots are performed, for example:

- *If Bluetooth was enabled before a clean-boot was performed*, the CN3 boots up with the Bluetooth state enabled and Bluetooth virtual COM ports (such as printing) registered. Reactivate the connections manually as the system does not do them.
- *If Bluetooth was disabled before a clean-boot was performed*, the CN3 boots up with Bluetooth disabled.

To turn on Bluetooth

- Select **Start** > **Settings** > the **Connections** tab > the **Bluetooth** icon > the **Mode** tab, then check **Turn on Bluetooth**.
- If the CN3 is to be found by other Bluetooth devices that require such visibility, then check **Make this device visible to other devices**.

In most cases, the CN3 will find other Bluetooth devices, such as a printer, GPS receiver, headset, or hands-free device.

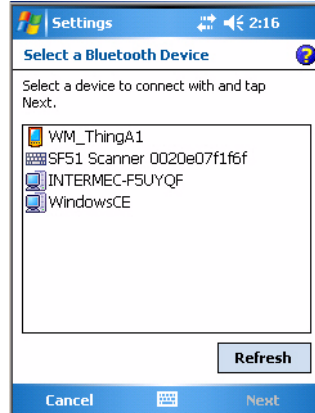


To scan for other Bluetooth devices

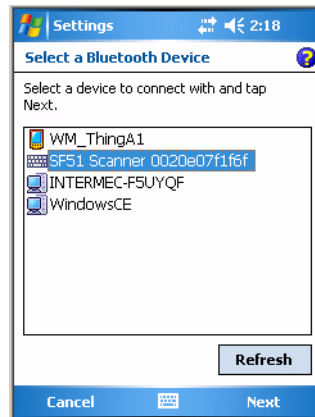
- 1 Tap the **Devices** tab, then tap **Add new device...** to search for (or scan) remote Bluetooth devices.



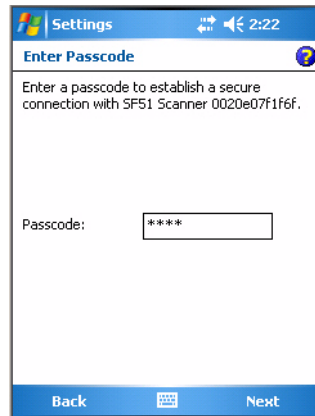
- 2 When the CN3 is finished scanning, any newly found devices appear in the box. Tap **Refresh** to do additional searches.



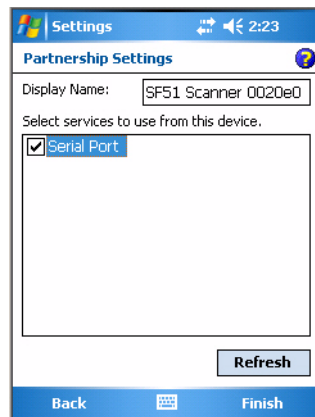
- 3 Select a device to which to connect, then click **Next**.



- 4 Enter a passkey to establish a secure connection, then tap **Next**. Passkeys are typically provided in the documentation that comes with the Bluetooth device being searched. Tap **Yes** if prompted to let the other device connect with your CN3.



- 5 Select what services you want from this remote device, then click **Finish** to return to the **Devices** tab.

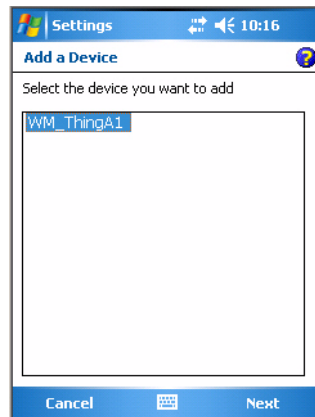


To connect with other devices

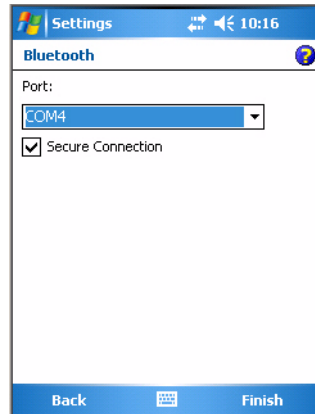
- 1 Tap the **COM Ports** tab, then tap **New Outgoing Port** to connect to a Bluetooth device.



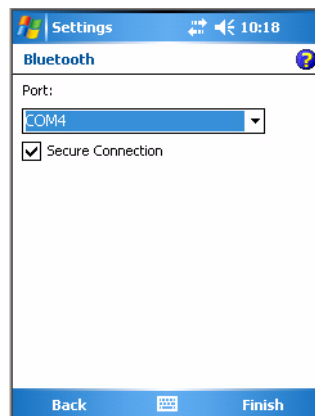
- 2 Select the device to add, then click **Next**.



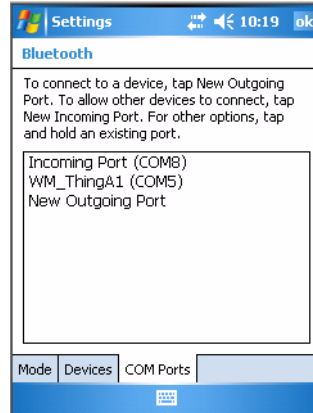
- 3 Select a port from the **Port** drop-down list, check **Secure Connection**, then click **Finish** to return to the COM Ports page.



- 4 Tap **New Incoming Port** to allow other Bluetooth devices to connect with your CN3. Select on which port to secure this connection, then click **Finish** to return to the COM Ports page.



- 5 You can press and hold on a device to edit that device or delete it from the list.



Using the Wireless Printing Applet

The Wireless Printing applet separates the task of wireless printing from other Bluetooth management items not relevant to this task.

Wireless Printing has a concept of the “current wireless printer.” This printer is the one to which the CN3 makes a connection when the wireless printing COM port is opened. If there is no current wireless printer, there is no wireless printing COM port. Registration and deregistration of this COM port is controlled by the Bluetooth COM port control. Use the Wireless Printing applet to handle the COM port registration. Customer software or other test applications can also use this applet to manage the COM port registration and deregistration.

The current wireless printer is stored in the registry and is registered and deregistered on Bluetooth stack load/unload. If the current wireless printer changes, the existing wireless printing COM port is deregistered, and the new one is registered instead. The registered COM port is stored in the registry as the “WPort.”

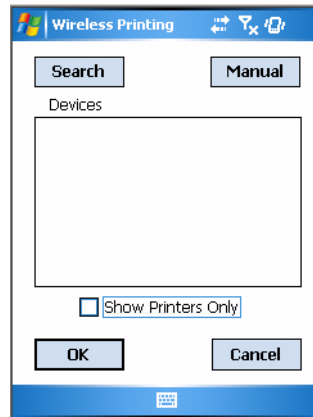
For information on using Bluetooth communications, see the Bluetooth Resource Kit in the IDL, which is available as a download from the Intermec web site at www.intermec.com/idl. Contact your Intermec representative for more information.

Use any of the following methods to set the wireless printer:

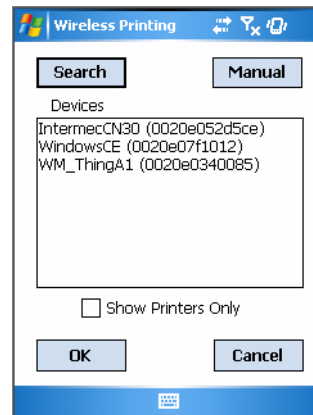
- Use a Bluetooth device search to locate the remote device ([page 117](#))
- Manually enter the remote Bluetooth Device Address ([page 118](#))
- Use Current Wireless Printer to set a different printer ([page 118](#))

To do a Bluetooth device search

- 1 Select **Start** > **Settings** > the **System** tab > the **Wireless Printing** icon.
- 2 Clear the **Show Printers Only** box if you want to find more than just the Bluetooth printers.
- 3 Tap **Search** to initiate the device search.



- 4 In about half a minute, Bluetooth devices found within your range will appear. If your preferred printer is in the list, select to highlight the printer, then tap **OK**.
- 5 If you do not see your preferred device, make sure this device is powered on and set to search, then tap **Search** again.
- 6 Tap **Cancel** to return to the first screen without making changes.

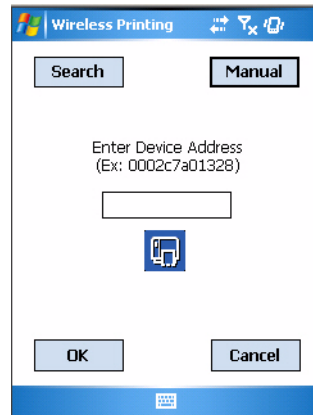


To perform a manual setup

If you know the Bluetooth Device Address of the printer you want to use, do the following to avoid a Device Search.



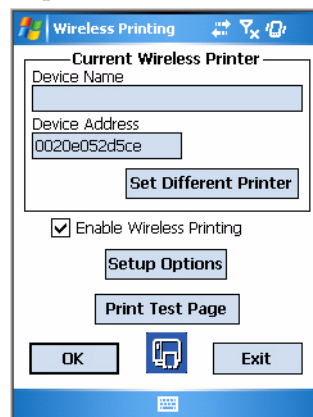
- 1 Select **Start** > **Settings** > the **System** tab > the **Wireless Printing** icon.
- 2 Tap **Manual**, enter the address of your device in the field, then tap **OK**. Tap **Cancel** to return to the first screen without making changes.



When you set your printer manually, your device may not receive the printer name. Therefore, “-unknown-” can display under **Device Name**.

To set a different printer

- 1 Select **Start** > **Settings** > the **System** tab > the **Wireless Printing** icon.
- 2 Tap **Set Different Printer** to return to the device search screen.



- 3 Tap either **Search** or **Manual**, tap **OK**, then do the applicable steps.
- 4 Tap **Cancel** to return to the current wireless printer settings without making changes, then tap **Exit** to close the applet.

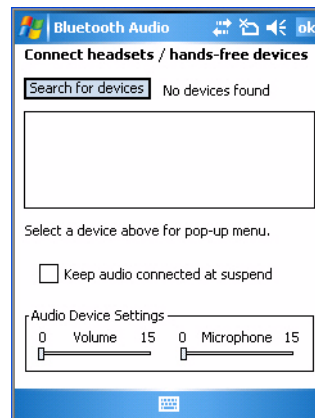
Connecting to Bluetooth Audio Devices

The Bluetooth audio user interface is a part of the Bluetooth Audio applet. You can use this applet to search for, activate, and connect to Bluetooth audio devices, such as Bluetooth headsets. You can control the audio volume and the amplification for the microphone for the connected Bluetooth audio device (if the connected device has these capabilities).

To access the Bluetooth Audio applet



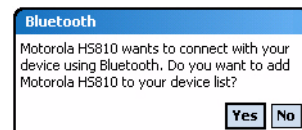
- 1 From the CN3 desktop, select **Start > Settings**.
- 2 Tap the **System** tab, then tap the **Bluetooth Audio** icon.



Searching for Bluetooth Headsets

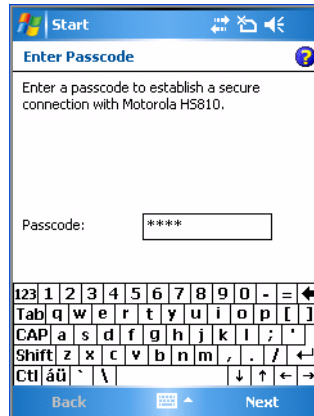
To search for a Bluetooth headset with either a “headset” or a “hands-free” profile, tap **Search for devices**. Audio devices that are found are added to the list with an icon to identify either profile.

- 1 When searching for a device, select **Yes** at the following prompt to allow that device to connect to your CN3.

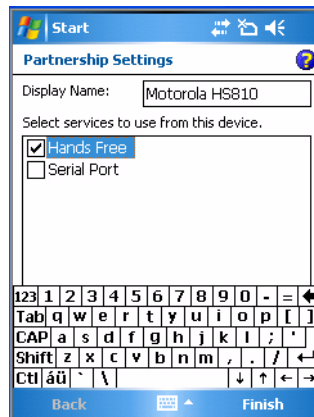


- 2 Enter the passcode that is provided with your Bluetooth audio device, such as “0000,” then tap **Next** to finish pairing with your audio device.

The passcode is provided by the manufacturer of your Bluetooth audio device. You can usually find your passcode in the user manual that is provided with your audio device.



- 3 Select the services tied to the Bluetooth audio device to which you are connecting, then tap **Finish**.



Once the pairing is successfully completed, the Bluetooth audio device appears in the list of devices that are found. You can double-tap any of the devices for a pop-up menu to set it as a default, make a connection, refresh the connection, or delete the device from the list.



Note: You can only select one Bluetooth audio device as the default device. You must set a device to default before you can connect to that device.

Audio Device Icons

Each device has two icons to the left, one to reflect its connection status, the other to reflect its default status. This table lists their meanings:

Bluetooth Audio Device Status Icons

| Icon | Description |
|------|---|
| | Your CN3 and your Bluetooth audio device are not connected. <i>Note the red diagonal bar.</i> |
| | Your CN3 and your Bluetooth audio device are connected. |
| | Your Bluetooth audio device is not set as the default. |
| | Your Bluetooth audio device is set as the default. <i>Note the red check mark.</i> |

Connecting to a Bluetooth Headset

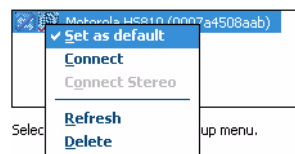
If you find several Bluetooth audio devices, you can only connect to one audio device. Before you can connect to that device, you must set it as the default audio device.

To connect to an audio device

- 1 Double-tap a device for its pop-up menu, then select to check **Set as default** if it is not already checked.

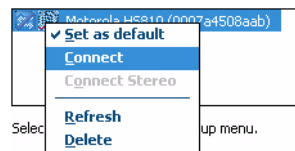
On successful device activation, the device icon changes to include a red check mark. You can set another device as the default without having to clear the red check mark on the original.

- 2 Select **Refresh** to retrieve missing information from a device. Select **Delete** to remove a device from the list.

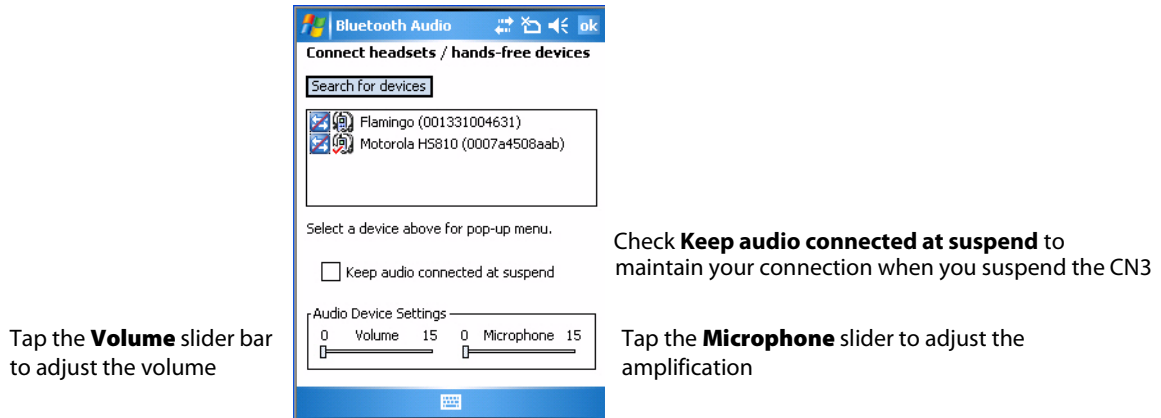


- 3 If the activated device has a “hands-free” profile, press a button on the device to establish an audio connection between the CN3 and the activated device. *See the user manual for the Bluetooth device for information on what button to press.*
- 4 To establish an audio connection to the activated device with either a “headset” or “hands-free” profile, double-tap the audio device, then select **Connect** from the pop-up menu.

A check mark is added to this option in the pop-up menu. To disconnect from the audio device, repeat this step to clear the check mark.



- When connection is established, the “connected/disconnected” status changes to that of a “connected” status and the **Audio Device Settings** are enabled to adjust settings of the connected Bluetooth audio device.



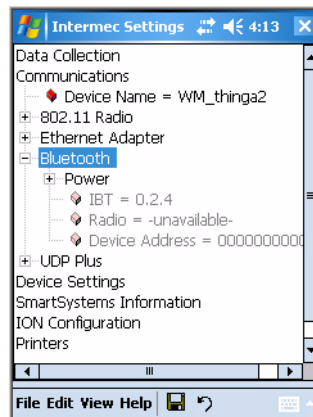
Configuring Bluetooth Using Intermec Settings

You can also configure your Bluetooth communications using the Intermec Settings applet.

To configure Bluetooth using Intermec Settings



- From the CN3 desktop, select **Start** > **Settings** > the **System** tab > the **Intermec Settings** icon.
- Tap (+) to expand **Communications**, then **Bluetooth** to configure its settings.



Connecting with Bluetooth



Note: While these instructions apply to many Bluetooth devices, these instructions use the Nokia 3650 for example purposes.

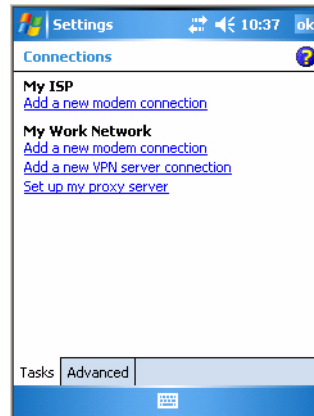
Make sure Bluetooth is enabled on your mobile phone. For example, with the Nokia 3650, go to its menu, select **Connect** > **Bluetooth**, then set **My phone's visibility** to “Shown to all.”

Before you connect to the network, make sure Bluetooth is enabled on your CN3 so you can find and connect to remote devices. Go to [“Personal Area Networks” on page 110](#) for information. Once connected, you should be able to browse Internet websites and use other online resources.

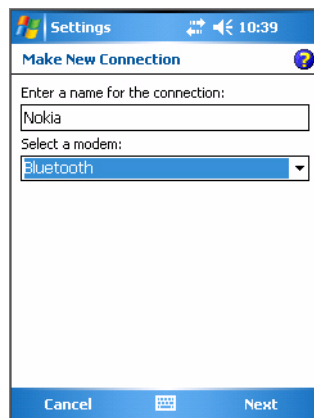
To establish a Bluetooth connection between your CN3 and your mobile phone, then establish a dial-up networking session with your wireless network



- 1 Tap **Start > Settings > the Connections tab > the Connections icon**, then tap **Add a new modem connection**.



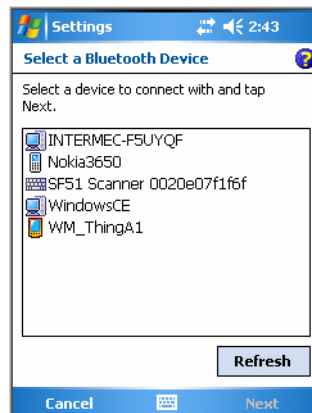
- 2 Enter a name for the connection, such as “Nokia.” In the **Select a modem** list, select “Bluetooth,” then tap **Next** to continue.



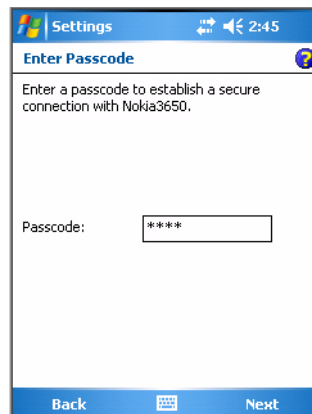
- 3 Tap **Add new device...** if the phone is not listed in the known devices. Make sure your Bluetooth device is turned on before you start the search.



- 4 When the search for devices is complete, select your Bluetooth device, then tap **Next** to continue.



- 5 Enter the correct **Passkey** on both the Bluetooth device and the CN3, then tap **Next** to continue.



- 6 Enter a name for the device if needed, or select what services to use, then tap **Finish**.

Settings 2:46

Partnership Settings

Display Name: Nokia3650

Select services to use from this device.

☒ Dialup Networking

Refresh

Back Finish

- 7 Select the Bluetooth device to use to connect to the network, then tap **Next** to continue.

Settings 2:47

My Connections

Select the Bluetooth device you want to use to connect to a network. Tap New to add a new device.

Add new device...

Nokia3650

Back Next

- 8 Enter the appropriate number as it should be dialed for your Bluetooth connection, then tap **Next** to continue.

Settings 2:48

Nokia

Country/Region code:

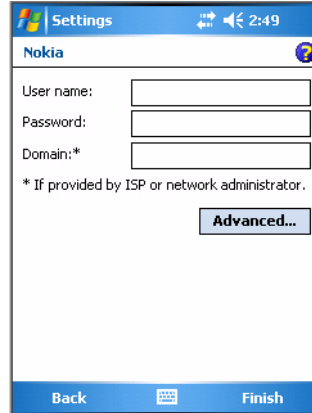
1

Area code: 425 Phone number:

If you travel or change area codes often, [use dialing rules.](#)

Back Next

- 9 Enter the user name, password, and domain required for your Bluetooth device, then tap **Finish**.

The screenshot shows the 'Settings' application on a Nokia device. The title bar at the top is blue with the word 'Settings' in white, and the status bar shows the time as 2:49. Below the title bar, the 'Nokia' logo is visible. The main content area contains three input fields: 'User name:', 'Password:', and 'Domain: *'. Below these fields is a small text note: '* If provided by ISP or network administrator.' There is an 'Advanced...' button to the right of the 'Domain' field. At the bottom of the screen, there is a blue bar with 'Back' and 'Finish' buttons, and a small keyboard icon in the center.

Now you can establish a connection to your network via the Internet Explorer application. To disconnect, tap the Connectivity icon in the top menu bar, then select **Disconnect**.

Local Area Networks (LANs)

The CN3 is a versatile mobile computer that you can add to your wired or wireless LAN. It has an internal 802.11b/g radio to transfer data using wireless communications. This section of the manual assumes that you have already set up your wireless communications network including access points.

Your CN3 supports TCP/IP network protocols. The easiest way to configure the network parameters on the CN3 is to use the Intermec Settings applet. See [“Using the Intermec Settings Applet” on page 15](#) for more information.

In a TCP/IP network, the CN3 communicates with a host computer directly using TCP/IP. The access point acts as a bridge to allow communications between the wired and wireless networks.

Using the CDMA Radio Phone Application

With the CDMA radio module installed in your CN3, you can send and receive telephone EV-DO (1x Evolution Data Optimized) calls as well as transmit data via wide-area (WAN) cellular networks.

The CN3 provides a phone speaker, microphone, and speakerphone, and supports the use of a Bluetooth headset or hands-free kit. At factory-default, the phone is not activated.

Using the Wireless Manager to Turn on the Phone



Note: The Wireless Manager application is available only when Microsoft Zero Configuration is enabled. If Intermec Security is enabled, then this application is not available. See [page 175](#) for information on enabling and configuring Microsoft Security.

You can use the Wireless Manager to enable and disable Bluetooth, Wi-Fi, and the Phone if it is built into your CN3.

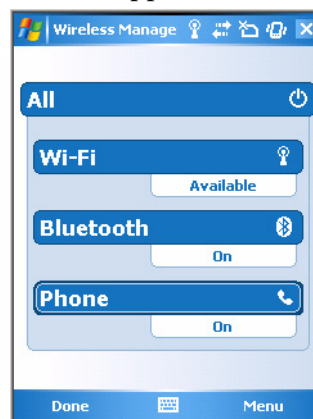
To turn on the phone using the Wireless Manager



- 1 Tap **Start** > **Settings** > the **Connections** tab > the **Wireless Manager** icon, or tap the Wireless Manager row from the Today desktop.



- 2 In the Wireless Manager, either tap **All** or tap **Phone**, then wait for “On” to appear beneath the **Phone** row.



- 3 Once activated, the name of your phone network appears in the Today screen like the following:



- 4 Tap **Menu** > **Phone Settings** to configure the phone (more information to follow).
- 5 Tap **Done** to close the Wireless Manager.

Activating the Phone

The CDMA phone is activated using the Activation Wizard in the Phone application. Contact your Intermec representative for more information.

With the WAN radio module installed in your CN3, you can send and receive telephone calls. Use the speaker on the back of the computer as your earpiece and use the connector on the bottom of the computer for your mouthpiece.

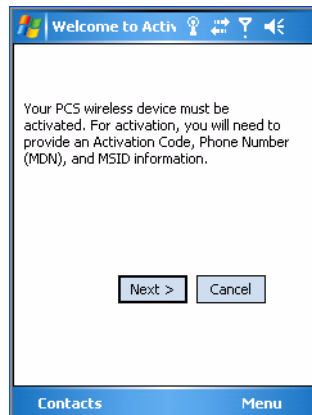


Note: If you wish to do this activation another time, tap **Cancel** to close this wizard, then tap **Yes**.

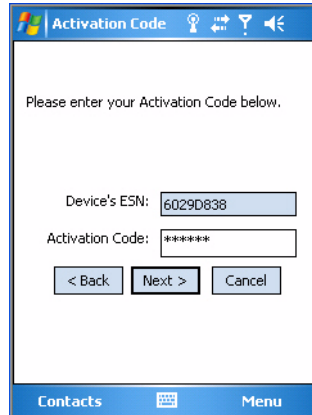


To initiate activation before using your Phone application

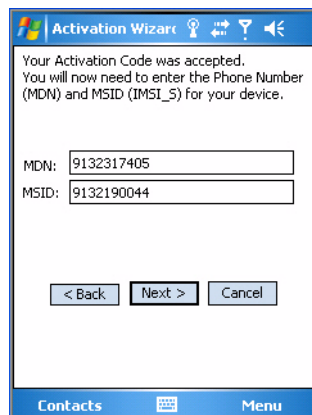
- 1 Tap **Start** > **Phone** from the Today screen to access the application which processes your phone calls. Tap the **Close** button in the upper right corner of this application to close.
- 2 In the Phone application, tap **Menu** > **Activation Wizard** from the bottom of the screen.
- 3 Have your activation code, phone number (MDN), and MSID information ready before you tap **Next** to continue. You can get this information from your network provider.



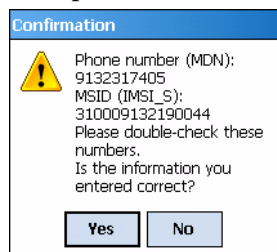
- 4 Enter your 6-digit activation code (hidden by asterisks), then tap **Next** to continue.



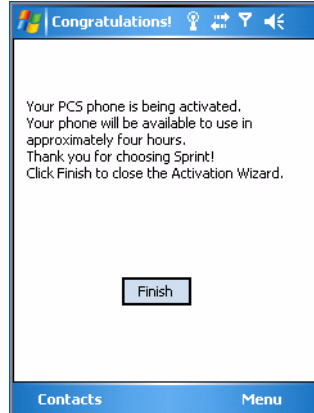
- 5 Enter the phone number and MSID from Sprint, then tap **Next** to continue.



- 6 The application prompts whether the information entered is correct. If so, tap **Yes** to continue, else tap **No** to return to the previous screen.



- 7 The application acknowledges that your phone will be in service in up to four hours. Tap **Finish** to close the wizard.

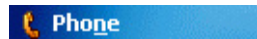


Note: Voice service is available immediately. Data service takes up to four hours of activation before you can use the service. If after four hours, a data connection is not established, go to [“Updating Your PCS Vision Profile” on page 132](#) to manually launch data provisioning.

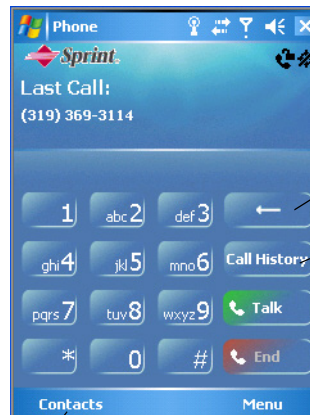
Using the CDMA Phone

To access the Phone application that processes your phone calls

- Tap **Start > Phone**.



Tap the appropriate keys to enter a telephone number, then tap **Talk** to dial the number shown above the keypad.



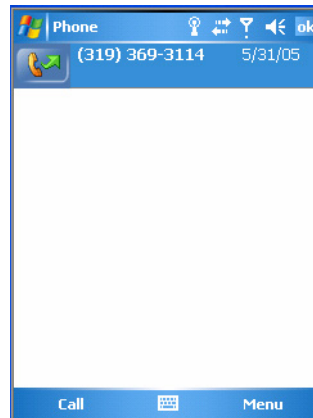
Tap this to backspace one digit

Tap this to select a previously dialed number

Tap this to access the Contacts application

To use the Call History feature

- Tap **Call History** to note the telephone numbers that were previously dialed from this CN3.



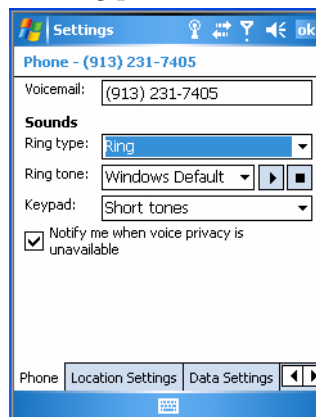
To configure your phone settings



- Either select **Menu > Options** from the Phone application, or
- Select **Start > Settings > the Personal tab > the Phone** icon to access the applet.

Customizing the Phone

Tap the **Phone** tab to customize your phone settings such as the ring type and ring tone to use for incoming calls, and the keypad tone to use when entering phone numbers.



Detecting Your Network Position

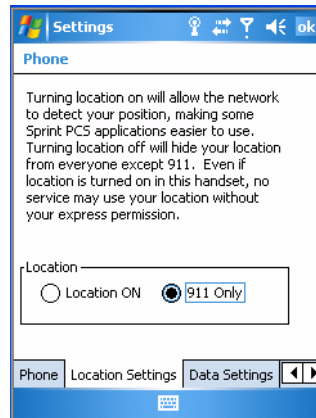
Tap the **Location Settings** tab to allow your network to detect your position or remain private with the exception of 911 emergencies.

To get detected

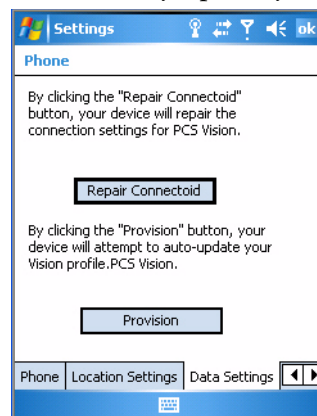
- Tap **Location ON**.

To remain private

- **Tap 911 Only.** This ensures that no service may use your location without you giving permission.

**Updating Your PCS Vision Profile**

Tap the **Data Settings** tab to either repair your connection settings or automatically update your PCS Vision.



- When the built-in phone data connection used by Microsoft's connection manager is corrupted, tap **Repair Connectoid** to repopulate the registry with the correct values for the data connection.

If you find you cannot make a data connection to the CDMA data network, tap **Repair Connectoid** to assure that the connection entry used by the CDMA device is correct.

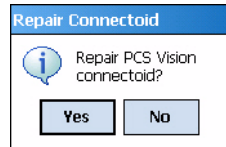
- *For Sprint networks*, if your CN3 is unable to make a data connection and it has been more than four hours since activation, tap **Provision**, then follow the prompts to launch data provisioning from this screen. It takes a few minutes to set up the data portion of the WWAN network.



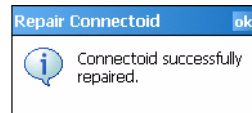
Note: The data provisioning process can be automatically initiated by the Sprint network, by attempting to make a cellular line connection to the WAN before the CN3 is data provisioned, or by manually starting the connections through this screen. *Intermec recommends that Sprint Network “push” the data provisioning to your CN3.* This should occur shortly after the voice activation is complete.

To repair your connections

- 1 Click **Repair Connected**, then tap **Yes** to do the repair.

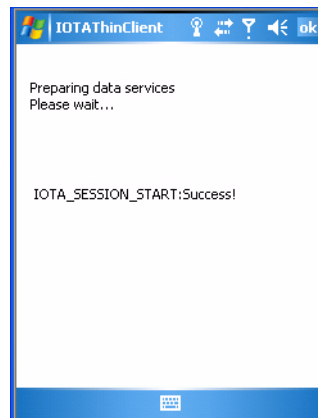


- 2 Tap **ok** to return to the Data Settings tab.



To automatically update your profile

- 1 Click **Provision** to start the provisioning.



- 2 Tap **ok** to return to the Data Settings screen.



Setting the Roaming Range

Scroll to, then tap the **System Settings** tab to set your roaming feature to either automatic with having to go through your server or to roam through the Sprint server.

To alert the caller when roaming is enabled

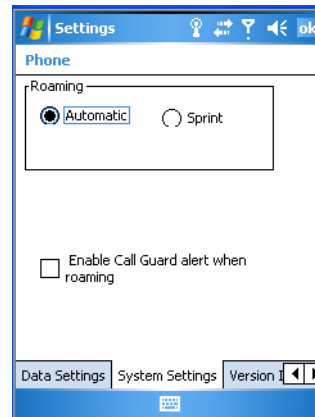
- Tap **Automatic**.

To roam the network through the Sprint server

- Tap **Sprint**.

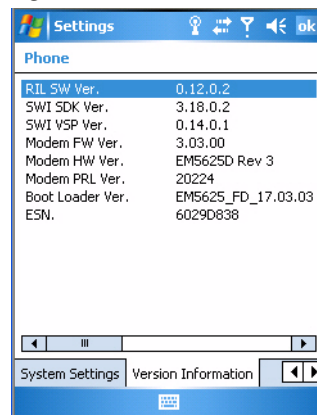
To be notified when devices are located

- Check **Enable Call Guard alert when roaming**.



Knowing the Version Numbers of Your Phone Features

Scroll to, then tap the **Version Information** tab to view the latest versions of all of your phone features. Move the scroll bar along the bottom to the right to see additional information.



Using the GSM/EDGE Radio Phone Application

With the WAN radio module installed in your CN3, you can send and receive telephone calls as well as transmit data via wide-area cellular networks. The CN3 provides a phone speaker, microphone, and speakerphone, and supports the use of a Bluetooth headset or hands-free kit. At factory-default, the phone is disabled. To turn on the phone, use either of the following methods:

Using the Wireless Manager to Turn on the Phone



Note: The Wireless Manager application is available only when Microsoft Zero Configuration is enabled. If Intermec Security is enabled, then this application is not available. See [page 175](#) for information on enabling and configuring Microsoft Security.

You can use the Wireless Manager to enable and disable Bluetooth, Wi-Fi, and the Phone if it is built into your CN3.

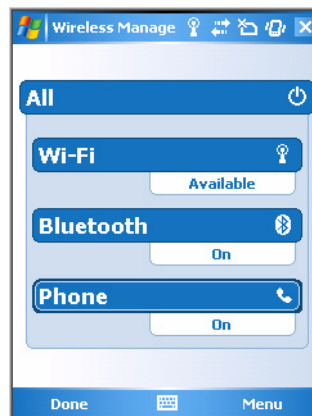
To turn on the phone using the Wireless Manager



- 1 Tap **Start** > **Settings** > the **Connections** tab > the **Wireless Manager** icon, or tap the Wireless Manager row from the Today desktop.



- 2 In the Wireless Manager, either tap **All** or tap **Phone**, then wait for “On” to appear beneath the **Phone** row.



- 3 Once activated, the name of your phone network appears in the Today screen like the following:



- 4 Tap **Menu** > **Phone Settings** to configure the phone (more information to follow).
- 5 Tap **Done** to close the Wireless Manager.

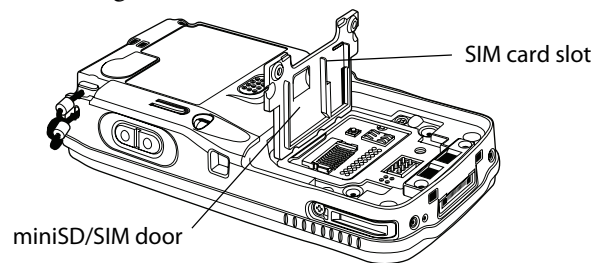
Activating the Phone

The GSM/EDGE phone is activated via a SIM card that you can purchase from your network provider, and inserted in the miniSD/SIM cavity in the back of your CN3. Contact your Intermec representative for more information.

To insert the SIM card

- 1 Press the power switch to suspend the CN3, then remove the battery pack from the back of the CN3.
- 2 Remove the two screws on the miniSD/SIM card slot door. *Note the screws to this door are to be torqued to 1.5 in-lbs.*
- 3 Gently lift the door to the card slot, then with the metal contacts facing down, insert the SIM card into its card slot in the door.
- 4 Press the miniSD/SIM card slot door down, insert the two screws, reinsert the battery pack, then press the power switch.

Once the door to the miniSD is opened (for changing, installing, or removing the SIM or miniSD card); a cold-boot is performed.



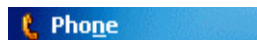
Using the GSM/EDGE Phone

To access the application that processes your phone calls

- Tap **Start** > **Settings** > the **Phone** desktop icon from the **Personal** tab, or
- Tap **Start** > **Phone**.



Phone



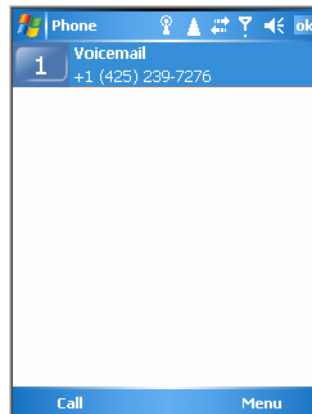
Tap the appropriate keys to enter a telephone number, then tap **Talk** to dial the number shown above the keypad.



To use the Speed Dial feature

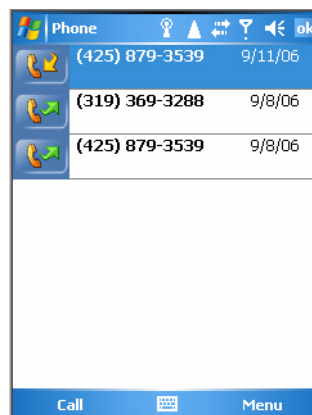
- Tap **Speed Dial** to select a telephone number with which the CN3 is to dial automatically.

Use the Contacts application to add to this list. See [“Contacts: Tracking Friends and Colleagues” on page 55](#) for more information.



To use the Call History feature

- Tap **Call History** to note the telephone numbers that were previously dialed from this CN3.



To customize your phone settings

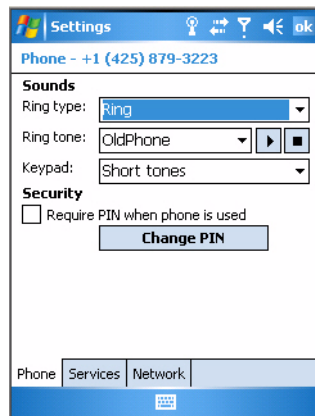


- Either select **Menu > Options** from the Phone application, or
- Select **Start > Settings > the Personal tab > the Phone** icon to access the applet.

Customizing the Phone

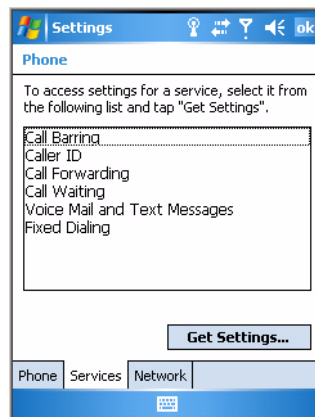
Tap the **Phone** tab to customize your phone settings such as the ring type and ring tone to use for incoming calls, and the keypad tone to use when entering phone numbers.

Tap **Change PIN** to reset the personal identification number for this phone.

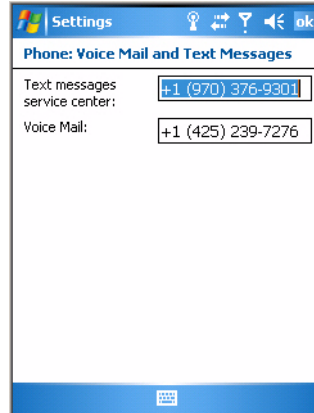


Setting the Phone Services

- 1 Tap the **Services** tab to access settings for any of the provided services. Tap any of the settings, then tap **Get Settings**.

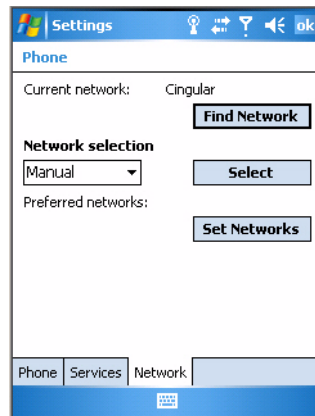


- 2 Make your changes, then tap **ok** to return to the Settings screen. Below is a sample Settings screen.



Setting Up the Network

Tap the **Network** tab to find, set, or select the type of network on which this phone is to communicate.



Remote Access (Modems)

You can set up connections to the Internet and corporate network at work to browse the Internet or intranet, send and receive e-mail, and synchronize information using ActiveSync. Connections are made via wireless networks.

Your CN3 has two groups of connection settings: My ISP and My Work Network. Use My ISP settings to connect to the Internet. Use My Work Network settings to connect to any private network.

- **My ISP**

Once connected, you can send and receive e-mail messages by using Messaging and view web pages by using Internet Explorer Mobile. The communication software for creating an ISP connection is already installed on your CN3. Your service provider provides the software needed to install other services, such as paging and fax services. If this is the method you want to use, see [“Connecting to an Internet Service Provider” on page 140](#).

- **My Work Network**

Connect to the network at your company or organization where you work. Once connected, you can send and receive e-mail messages by using Messaging, view web pages by using Internet Explorer Mobile, and synchronize with your desktop. If this is the method you want to use, see [“Connecting to Work” on page 143](#).

Connecting to an Internet Service Provider

You can connect to your ISP, and use the connection to send and receive e-mail messages and view Web pages.

Get an ISP dial-up access telephone number, a user name, and a password from your ISP.

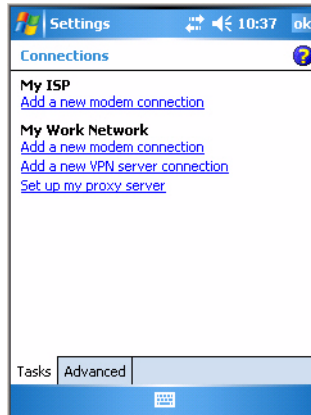


Tap the **Help** icon to view additional information for any screen in the wizard or while changing settings.

To connect to an Internet service provider



- 1 Tap **Start > Settings > the Connections** icon.
- 2 In My ISP, tap **Add a new modem connection**.



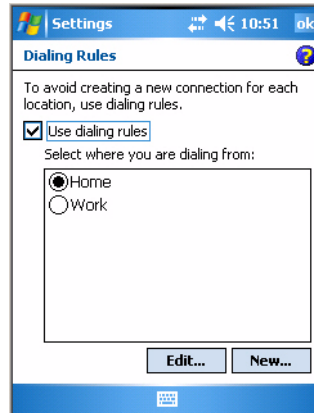
- 3 Enter a name for the connection, such as “ISP Connection.”

- 4 If using an external modem connected to your CN3 with a cable, select “Hayes Compatible on COM1” from the **Select a modem list** drop-down list, then tap **Next** to continue.

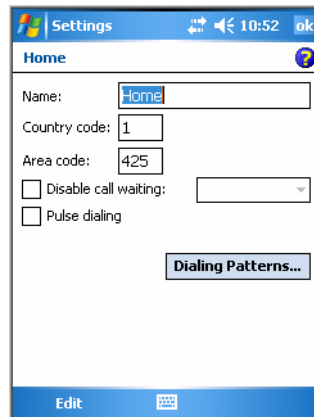
- 5 Enter the access phone number, then tap **Next**. For more information, tap **use dialing rules**.

- 6 Enter the user name, password, and domain (if provided by an ISP or your network administrator), then tap **Finish**.

- 7 Tap the **Advanced** tab from the Connections screen, then tap **Dialing Rules** to specify your current location. These settings apply to all connections.



- 8 Tap **Use dialing rules**, tap **ok**, then tap **Edit** to continue.
- 9 Specify your current phone type. If your phone type is pulse dialing, check **Pulse dialing**. If your type is tone dialing (as most phone lines are), then clear **Pulse dialing**. Continue to tap **ok** to close each page and return to the Settings page.



To start the connection, start using one of the following programs. Once connected, you can:

- Send and receive e-mail messages by using Messaging. Before you can use Messaging, you need to provide the information it needs to communicate with the e-mail server.
- Visit web pages by using Internet Explorer Mobile. For more information, see [“Internet Explorer Mobile” on page 73](#).



Note: Tap **Manage existing connections** to change modem connection settings in My ISP. Select the desired modem connection, tap **Settings**, then follow the instructions on the screen.

Connecting to Work

If you have access to a network at work, you can send e-mail messages, view intranet pages, synchronize your CN3, and possibly access the Internet. Create a modem connection via a RAS (Remote Access Server) account. Before you can create this modem connection, your network administrator needs to set up a RAS account for you. Your network administrator may also give you Virtual Private Network (VPN) settings.



Note: To change modem connection settings in My Work Network, tap **Manage existing connections**. Select the desired modem connection, tap **Settings**, then follow the instructions on the screen.



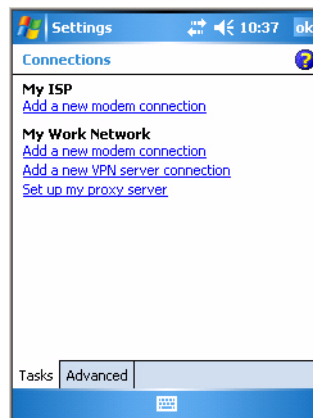
To view additional information for any screen in the wizard or while changing settings, tap the Help icon.

To connect to work

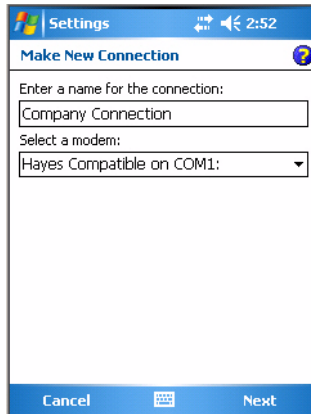


Connections

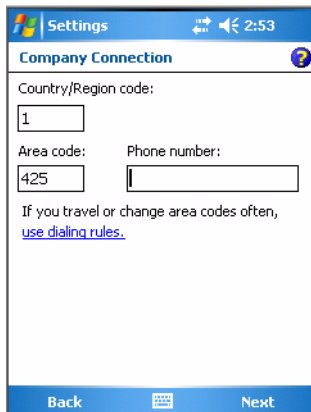
- 1 Tap **Start** > **Settings** > the **Connections** icon.
- 2 In My Work Network, tap **Add a new modem connection**.



- 3 Enter a name for the connection, such as “Company Connection.”
- 4 In the **Select a modem** list, select your modem type, then tap **Next** to continue. If your modem type does not appear, try reinserting your CN3 into your modem dock.
 - If using an external modem connected to your CN3 with a cable, select “Hayes Compatible on COM1.”
 - If using any type of external modem, select the modem by name. If a listing does not exist for your external modem, select “Hayes Compatible on COM1.”



- 5 Enter the access phone number, using some of the following guidelines. If you know part of the phone number changes frequently as you travel, create dialing rules to avoid creating numerous modem connections for the same phone number. For more information, tap **use dialing rules**.
 - Enter the phone number exactly as you want it dialed. For example, if you call from a business complex or hotel that requires a nine before dialing out, enter “9” in front of the phone number.
 - Enter the APN provided by your mobile phone service provider.
 - When using dialing rules, phone numbers are entered differently. To use additional numbers, such as a “9” to dial from an office complex or hotel, you must use additional dialing rules or change dialing patterns. See the “Create Dialing Rules” online help for information.
- a In **Country/Region code**, enter the appropriate code when dialing internationally. For more information, contact an operator at your local phone company.
- b In **Area code**, enter the area code, if needed.
- c Enter the **Phone Number**, then tap **Next** to continue.



- 4 Enter the user name, password, and domain (if provided by an ISP or your network administrator). If a domain name was not provided, try the connection without entering a domain name. Tap **Finish**.

Creating a VPN Server Connection to Work

A VPN connection helps you to securely connect to servers, such as a corporate network, via the Internet. Ask your network administrator for the following: user name, password, domain name, TCP/IP settings, and host name or IP address of the VPN server



To view additional information for any screen in the wizard or while changing settings, tap the Help icon.



Note: Tap **Manage existing connections** > the **VPN** tab to change existing settings in My Work Network. Select the desired VPN connection, tap **Settings**, then follow the instructions on the screen.

To create a VPN server connection to work



- 1 Tap **Start** > **Settings** > the **Connections** icon.
- 2 In My Work Network, tap **Add a new VPN server connection**.

- 3 In **Name**, enter a name for the connection, such as a company's name.

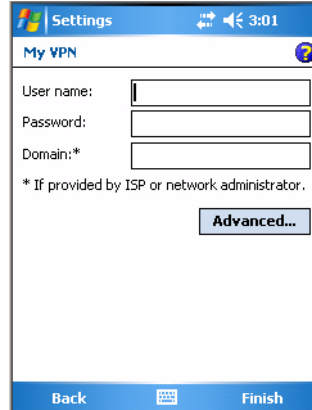
In **Host name/ IP**, enter the VPN server name or IP address.

Next to **VPN type**, select the type of authentication to use with your device: “IPSec/L2TP” or “PPTP.” If you are not sure which option to choose, ask your network administrator. Tap **Next** to continue.

- 4 Select the type of authentication. If you select **A pre-shared key**, enter the key provided by your network administrator.

- 5 Enter your user name, password, and domain name as provided by your ISP or network administrator, then tap **Finish**. If a domain name was not provided, try the connection without entering a domain name.

Insert necessary equipment, such as a network card, into the CN3, and use a desired program to begin connecting.



Ending a Connection

Use any of these methods to end your connection:



- When connected via modem or VPN, tap the **Connectivity** icon on the top, then tap **Disconnect**.
- When connected via cable or cradle, detach your CN3.
- When connected via Infrared, move the CN3 away from the other computer or device.
- When connected via a wireless network, switch off the connection.

iConnect



Note: Contact your Intermec representative for information regarding the FTP activation scheme.

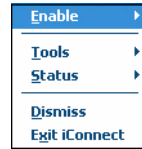
The default network adapter or radio is dependent on what radios are installed in your CN3. With the iConnect menu, using the **Enable** feature, you can specify “Wireless” or “No Networking” to load onto your CN3 when a cold-boot is performed.

If you had specified a network prior to when a warm-boot is performed on the CN3, the iConnect application restores your network interfaces to what they were before the warm-boot was performed.

See the Developer’s Support area of the Intermec web site for the latest information on network adapters for your unit.

To access the iConnect menu

- Tap the **iConnect** icon (*shown to the left*) above your command bar.



- Select **Dismiss** from the iConnect menu to end the session without exiting the application.
- Select **Exit iConnect** to exit the application.

To access the iConnect application after you have exited it

- Perform a warm-boot on the CN3. The **iConnect** icon then reappears above the command bar.

No Networking

To disable the networking interface

- Select **Enable > No Networking** from the iConnect menu.

The **Wireless** radio tower icon is replaced with one that shows an “X,” a check mark appears next to the “No Networking” option in the menu, and the iConnect application disables all other networking interfaces.

Wireless Communications

To enable wireless communications on the CN3

- Select **Enable > Wireless** from the iConnect menu.

The **Wireless** icon (shaped like a radio tower) appears in the toolbar, a check mark appears next to the “Wireless” option in the menu, and wireless communications is enabled.

To configure wireless communications on the CN3

- Select **Tools > Wireless Settings** from the iConnect menu to access the Profile Wizard for the 802.11b/g radio module.

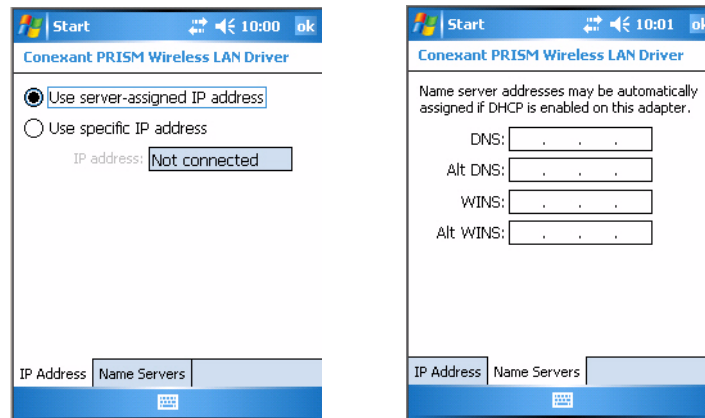
To configure wireless 802.11b/g communications using the Profile Wizard

- Tap **Start > Settings > the System tab > the Wireless Network** icon to access the Profile Wizard. Go to [“Configuring Microsoft Security” on page 175](#) for information.

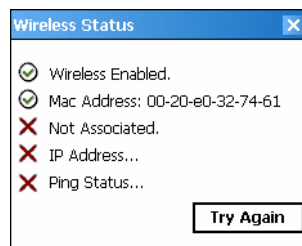


To view information about the Wireless 802.11b/g communications

- Select **Tools > Wireless IP Settings** from the iConnect menu for the following:

**To view the status of the Wireless communications**

- Select **Status > Wireless** from the iConnect menu to view the status. Tap **Try Again** to check the status after you make changes to the connection.



Ping Test

To test the connection of your CN3 against your network

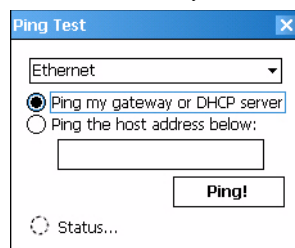
- Select **Tools > Ping Test** from the iConnect menu.

To ping your gateway or DHCP server

- Select **Ping my gateway or DHCP server**, then select which to ping from the top drop-down list.

To ping a specific host

- Select **Ping the host address below**, then enter its IP address in the field beneath. After you make your selection, tap **Ping!** and wait for results.



ISpyWiFi

The ISpyWiFi utility provides more detailed information for the 802.11 radio connection in your CN3, such as MAC address, access point information, association, encryption, power management, antenna status, RSSI, data link rates, and supplicant status.

With the utility, you can scan for access points in your network and ping for detailed and illustrated information.

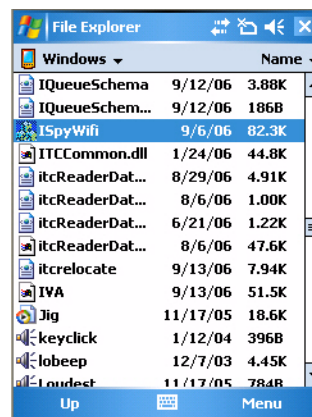
Starting the Utility

The ISpyWiFi utility is installed in your CN3 as an executable. You can either start the utility using File Explorer or create a shortcut with which to start the utility from the CN3 desktop.

To start the ISpy WiFi utility via File Explorer

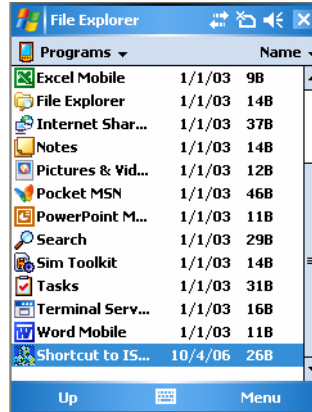


- 1 Tap **Start** > **Programs** > the **File Explorer** icon.
- 2 Tap the “\Windows” folder from the root.
- 3 Scroll down for, then double-click the **ISpyWiFi** executable.



To place the ISpyWiFi utility in the Programs group

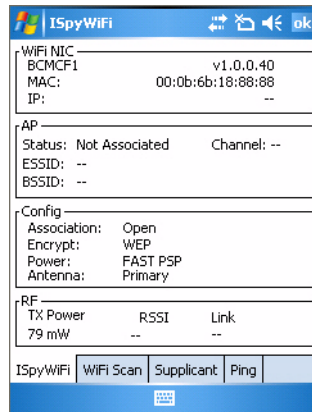
- 1 Press and hold your stylus on the **ISpyWiFi** executable for its pop-up menu, then select **Copy**.
- 2 Scroll up to the “\Start Menu\Programs” folder, then tap it to open.
- 3 Press and hold your stylus in an empty (white) area in the folder, for its pop-up menu, then select **Paste Shortcut**.



- 4 Close the File Explorer, select **Start > Programs** to locate the **Shortcut to ISpyWifi** icon. Tap this icon to access the ISpyWifi application. *Note that this icon is temporary.*

To use the ISpyWiFi tab

The **ISpyWiFi** tab contains network interface, configuration, access point, and radio frequency information:



WiFi NIC (Network Interface Card)

| | |
|-------------|--|
| BCMCF1 | A WLAN adapter and its associated driver version |
| MAC | The client radio MAC address |
| IP(DHCP) | The IP address of the client radio, if using DHCP |
| IP (Static) | The IP address of the client radio, if using a static IP address |

| AP | |
|---------|---|
| Status | Shows whether the radio is associated with the access point |
| Channel | The channel on which the radio is communicating with the access point |
| ESSID | The text SSID (Network Name) for your network |
| BSSID | MAC address of radio AP with which the client radio is communicating |

| Config | |
|-------------|--|
| Association | Shows one of the following types: Open, WPA, WPA-PSK, WPA2, Network EAP <i>Note that more information about these types start on page 183.</i> |
| Encrypt | Shows potential encryptions for the association shown: Key Absent/WEP, TKIP, Key Absent, TKIP/AES, WEP |
| Power | CAM (Constantly Awake Mode) or FAST PSP (Power Save Poll) |
| Antenna | Diversity (multiple antennas), Primary (one antenna) |

| RF | |
|----------|--|
| TX Power | Transmit power level in milliwatts (mW). |
| RSSI | The Received Signal Strength Indicator. The closer to zero, the better. For example: -40dBm is excellent, while -60dBm is good. |
| Link | The data rate at which the radios are communicating |

To use the WiFi Scan tab

Use the **WiFi Scan** tab to scan your network and bring back information about any access points with which you can communicate. See “[Wireless Network](#)” on [page 182](#) for information on connecting with a network.

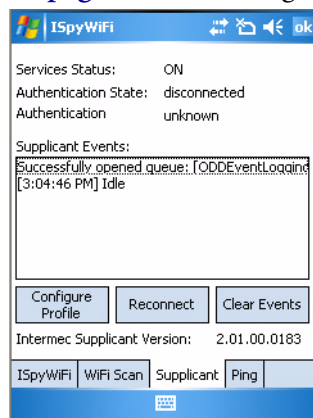
Tap **Scan**, then wait for the table to fill with information. Tap any of the columns to sort by ascending or descending order. Tap the slider bar on the bottom to scroll left and right to view all of the information.

| SSID | SIGNAL | CHANNEL | BSSID |
|-------|--------|---------|------------------|
| -88 | 11 | | 00:60:1d:f1:b5:0 |
| -86 | 1 | | 00:02:2d:05:25:9 |
| -71 | 11 | | 00:02:2d:68:06:3 |
| -66 | 1 | | 00:02:2d:42:7b:3 |
| -65 | 6 | | 00:60:1d:f1:b5:8 |
| thing | -45 | 6 | 00:20:e0:40:a4:2 |

- **SSID** displays the broadcast range from the access point.
- **Signal** shows the RSSI seen from the access point.
- **Channel** lists the channel on which client radio is communicating with access point.
- **BSSID** displays the MAC address for the access point radio
- When **Privacy** shows a “Y,” WEP, TKIP, or AES encryption is used; an “N” indicates that no encryption is used.

To use the Supplicant tab

The **Supplicant** tab provides you with security and authentication information configured elsewhere in the CN3. See [“Configuring Security” on page 156](#) for setting up Funk and Microsoft security.



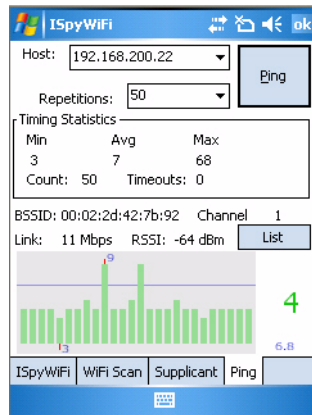
Security and Authentication Information

| Status | Description |
|-----------------------------|--|
| Service Status | ON: Intermec Funk Security is enabled OFF: Microsoft Security is enabled Starting Up: Shutting Down: Unknown/Undefined: |
| Authentication State | authenticated: Authentication Server successful authentication failed: Previous authentication attempt failed disconnected: No authentication used, Open or Static WEP connection used acquired: Access point located, authentication process not initiated authenticating: Attempting authentication with Authentication Server logoff: Current session terminated by supplicant unknown: Error occurred, but not defined |
| Authentication Result | success: Authentication successful time-out: Authentication Server not responding to requests, may be out of range no credentials: Proper credentials not configured in device client reject: Unable to validate access point certificate server reject: Authentication Server rejects submitted credentials unknown: No authentication used or in the process of authentication |
| Supplicant Events | Displays output from the supplicant detailing its status. |
| Intermec Supplicant Version | Version of Intermec Funk Security in the CN3 |

- Click **Configure Profile** to launch the Profile Wizard and configure 802.11 options. See [“Using the Profile Wizard” on page 161](#) for information on configuring this wizard.
- Click **Reconnect** to disassociate the radio, momentarily dropping its connection. The radio then reassociates and reauthenticates, but does not do anything with the radio driver.
- Click **Clear Events** to remove the information shown in the **Supplicant Event** box.

Pinging

Use the **Ping** tab to contact with any host in your network for information.



Ping Information

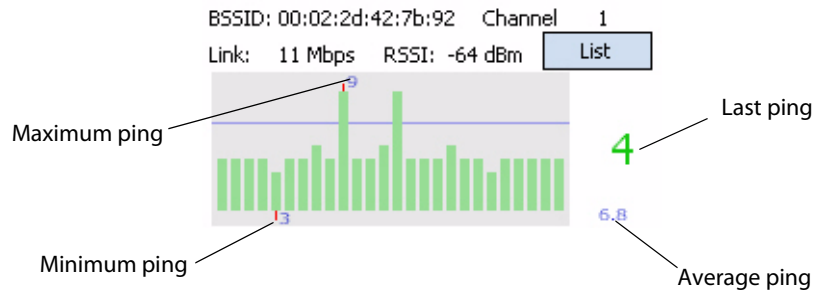
| Status | Description |
|-------------------|---|
| Timing Statistics | Min: The shortest ping reply in milliseconds (ms) Max: The maximum ping reply in milliseconds Avg: The average ping reply time Count: The number of pings already completed Timeouts: The number of pings that did not receive a response |
| BSSID | The MAC address for the access point radio |
| Channel | The channel on which the access point is communicating |
| RSSI | The RSSI seen on the access point |
| Link | The speed at which the last ping occurred |

To ping a host

- 1 From the **Host** drop-down list, select an IP address for the host you want to ping. Enter a new IP address using the input panel or the keypad. Select **Clear List** to remove all the IP addresses from the drop-down list.
- 2 From the **Repetitions** drop-down list, select the number of times to ping the selected host. These repetitions are done once per second.
- 3 Tap **Ping** to initiate contact with the selected host.

4 Depending on how the screen is set up, you can toggle between a graph and a list of ping results:

- Tap **Graph** to toggle to the graphical view of 25 of the most recent pings and their response results, like in the following sample graph:



Note the size of the gray area represents the standard deviation from the mean.

- Tap **List** to toggle to detailed information showing what ping touched what host and its RTT (Round Trip Time).

BSSID: 00:02:2d:42:7b:92 Channel 1

Link: 11 Mbps RSSI: -64 dBm

Graph

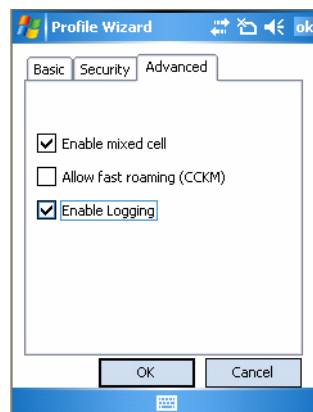
| | | |
|----|---------------|----------|
| 45 | 136.179.240.1 | RTT=3 ms |
| 46 | 136.179.240.1 | RTT=4 ms |
| 47 | 136.179.240.1 | RTT=4 ms |
| 48 | 136.179.240.1 | RTT=4 ms |
| 49 | 136.179.240.1 | RTT=4 ms |
| 50 | 136.179.240.1 | RTT=4 ms |

Logging Supplicants

If you reach a situation where you need to send in debug information to Intermec Product Support or Intermec Engineering, you can use the Intermec Funk Security logging feature.

To enable the logging feature

- 1 Tap the **Supplicant** tab, then tap **Configure Profile** to access the Profile Wizard.
- 2 Tap **Edit Selected Profile**, then tap the **Advanced** tab.
- 3 Check **Enable Logging**, tap **ok** to close the profile settings, then tap **ok** to close the Profile Wizard.



The debug output file is then stored in the “\My Device” root folder as a text file called “uroddsvc.” Using File Explorer, press and hold your stylus on this file for its pop-up menu, then select any of its options to copy, beam, send, or delete this file.

Configuring Security

The CN3 provides three types of security for your wireless network:

- Wi-Fi Protected Access 2 (WPA2/802.11i)
- WPA
- WEP. 802.1x (should be referred to as an authentication method used for WPA and WPA2)

Another authentication method for WPA and WPA2 would be the Pre-Shared Key (PSK).

Intermec recommends that you use the Intermec Settings applet to configure your security. See the *Intermec Computer Command Reference Manual* (P/N 073529) available online at www.intermec.com for more information on using this applet.

Use the following information to better understand how to configure each type of security on your wireless CN3.

Choosing Between Microsoft and Funk Security

Before you can implement a security solution on the CN3, you need to choose between Microsoft and Funk security:

- By default, Funk security is enabled. It provides everything you get with Microsoft security plus the addition of Cisco Compatible Extensions features. It also provides additional authentication types like EAP-TTLS, LEAP, and EAP-FAST.
- Microsoft security, with its Microsoft Zero Config feature, is also available. To switch to Microsoft security, go to “[Configuring Microsoft Security](#)” on page 175 to start.



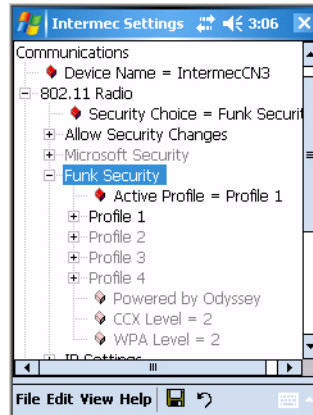
Note: Your security choice does not depend on your authentication server. For example, you can choose Funk security if you use Microsoft Active Directory® to issue certificates.

Configuring Funk Security

You can define up to four profiles for your Funk Odyssey security. Different profiles let your CN3 communicate in different networks without having to change all of your security settings. For example, you can set up one profile for the manufacturing floor and one for the warehouse.

To configure Funk Security**Intermec
Settings**

- 1 Select **Start > Settings > the System tab > the Intermec Settings icon.**
- 2 Tap (+) to expand **Communications > 802.11 Radio > Funk Security.**
- 3 Select an active profile, then configure its security settings.

**Using WPA Security**

Wi-Fi Protected Access (WPA) is a strongly enhanced, interoperable Wi-Fi security that addresses many of the vulnerabilities of Wired Equivalent Privacy (WEP). Instead of WEP, WPA uses Temporal Key Integrity Protocol (TKIP) for its data encryption method. Currently, WPA satisfies IEEE 802.11i standards.

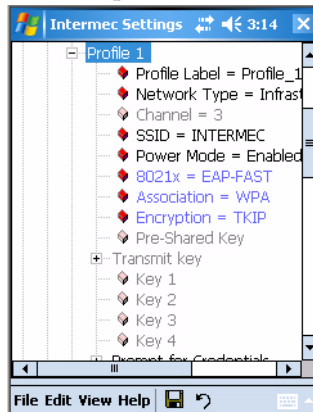
WPA runs in Enterprise (802.1x) mode or PSK mode:

- In Enterprise mode, WPA provides user authentication using 802.1x and the Extensible Authentication Protocol (EAP). That is, an authentication server (such as a RADIUS server) must authenticate each device before the device can communicate with the wireless network.
- In PSK mode, WPA provides user authentication using a shared key between the authenticator and the CN3. WPA-PSK is a good solution for small offices or home offices that do not want to use an authentication server.

To use WPA security, you need an access point with an 802.11b/g radio that supports WPA.

Configuring WPA Security With Funk Security

Use this procedure to set WPA security with Funk security.



- 1 Make sure you have configured the communications and radio parameters on your CN3 and that Funk is your security choice.
- 2 Open Intermec Settings. Tap (+) to expand **Communications** > **802.11 Radio** > **Funk Security** > **Profile X** with “X” being “1” through “4.”
- 3 For **Association**, select “WPA” and press **Enter**.
- 4 For **8021x**, select “PEAP,” “TLS,” “TTLS,” “LEAP,” or “EAP-FAST” and press **Enter**.

If you select “TTLS” or “PEAP:”

- a Select **User Name**, type your user name, then press **Enter**.
- b Select **User Password**, type a user password, then press **Enter**.
- c For **Validate Server Certificate**, select “Yes,” then press **Enter**. *Note that you must have the date on the CN3 set correctly when you enable Validate Server Certificate.*
- d You must enter a **User Name** and **Subject Name**. You can also enter a **Server 1 Common name** or **Server 2 Common name** if you want to increase your level of security.

If you select “TLS:”

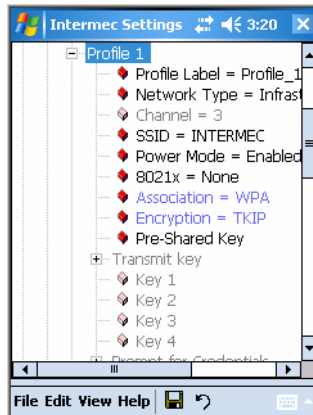
- a Load a user and root certificate on your CN3. For help, see [“Loading Certificates” on page 182](#).
- b For **Validate Server Certificate**, select “Yes,” then press **Enter**. *Note that you must have the date on the CN3 set correctly when you enable Validate Server Certificate.*
- c You must enter a **User Name** and **Subject Name**. You can also enter a **Server 1 Common name** or **Server 2 Common name** if you want to increase your level of security.

If you select “LEAP” or “EAP-FAST:”

- a Select **User Name**, type your user name, then press **Enter**.
- b Select **User Password**, type a user password, then press **Enter**.

Configuring WPA-PSK Security With Funk Security

Use this procedure to set WPA-PSK security on your CN3 with Funk security.



- 1 Make sure you have configured the communications and radio parameters on your CN3 and that Funk is your security choice.
- 2 Open Intermec Settings. Tap (+) to expand **Communications > 802.11 Radio > Funk Security > Profile X** with “X” being “1” through “4.”
- 3 For **Association**, select “WPA” and press **Enter**.
- 4 For **802.1x**, select “None” and press **Enter**.
- 5 For **Pre-Shared Key**, enter the pre-shared key or the passphrase.

The pre-shared key must be a value of 32 hex pairs preceded by 0x for a total of 66 characters. The value must match the key value on the access point. The passphrase must be from 8 to 63 characters. After you enter a passphrase, the CN3 internally converts it to a pre-shared key. This value must match the passphrase on the authenticator.

- 6 Exit the Intermec Settings applet.

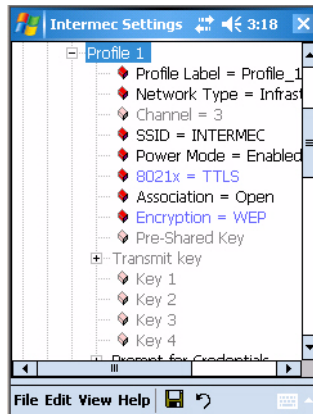
Using 802.1x Authentication

802.1x authentication provides centralized user authentication using an authentication server, authenticators (access points), and supplicants. These components communicate using an EAP authentication type, such as TLS (Transport Layer Security) or PEAP (Protected Extensible Authentication Protocol). 802.1x security provides data encryption using dynamic WEP key management. To use 802.1x security, you need:

- An access point with an 802.11b/g radio.
- A CN3 with an 802.11b/g radio and the 802.1x/WPA security option.

Configuring 802.1x Security With Funk Security

Use this to set 802.1x security on your CN3 with Funk security.



- 1 Make sure you have configured the communications and radio parameters on your CN3 and that Funk is your security choice.
- 2 Open Intermec Settings. Tap (+) to expand **Communications > 802.11 Radio > Funk Security > Profile X** with “X” being “1” through “4.”
- 3 For **Association**, select “Open” and press **Enter**. When working with Cisco Aironet access points, you can select “Network-EAP.”
- 4 For **Encryption**, select “WEP” and press **Enter**.
- 5 For **8021x**, select “PEAP,” “TLS,” “TTLS,” “LEAP,” or “EAP-FAST” and press **Enter**.

If you select “TTLS” or “PEAP”

- a Select **User Name**, type your user name, then press **Enter**.
- b Select **User Password**, type a user password, then press **Enter**.
- c For **Validate Server Certificate**, select “Yes,” then press **Enter**. *Note that you must have the date on the CN3 set correctly when you enable Validate Server Certificate.*
- d Enter a **User Name** and **Subject Name**. You can also enter a **Server 1 Common name** or **Server 2 Common name** to increase security.

If you select “TLS”

- a Load a user and root certificate on your CN3 ([page 182](#)).
- b For **Validate Server Certificate**, select “Yes,” then press **Enter**. *Note that you must have the date on the CN3 set correctly when you enable Validate Server Certificate.*
- c You must enter a **User Name** and **Subject Name**. You can also enter a **Server 1 Common name** or **Server 2 Common name** if you want to increase your level of security.

If you select “LEAP” or “EAP-FAST”

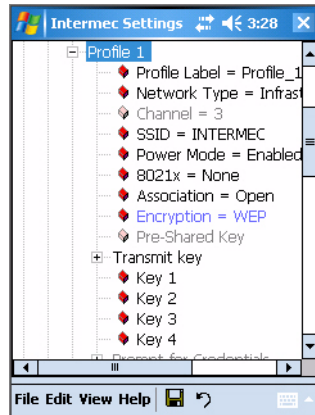
Select **User Name**, then type your user name. press **Enter**, select **User Password**, type a user password, then press **Enter**.

Using Static WEP Security

The CN3 uses the Wired Equivalent Privacy (WEP) protocol to add security to your wireless network based on the 802.11b/g standard. To use WEP security, you need an access point with an 802.11b/g radio.

Configuring Static WEP Security With Funk Security

Use this procedure to set Static WEP security with Funk security.



- 1 Make sure you have configured the communications and radio parameters on your CN3 and that Funk is your security choice.
- 2 Open Intermec Settings. Tap (+) to expand **Communications** > **802.11 Radio** > **Funk Security** > **Profile X** with “X” being “1” through “4.”
- 3 For **Association**, select “Open” and press **Enter**.
- 4 For **Encryption**, select “WEP” and press **Enter**.
- 5 For **8021x**, select “None” and press **Enter**.
- 7 For **Transmit key**, select which WEP key to use for encryption of transmitted data.
- 8 Define a value for each key, up to four. Enter an ASCII key or a hex key either 5 or 13 bytes long based on the radio capability. Set a 5-byte value for 64-bit WEP or a 13-byte value for 128-bit WEP. Precede hex keys with 0x and make sure the keys use 5 or 13 hex pairs.

Using the Profile Wizard

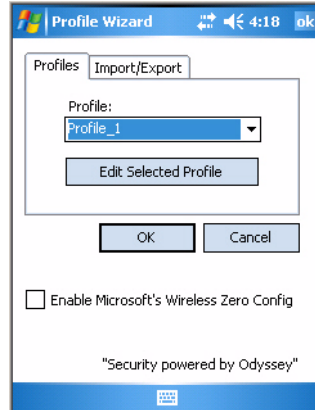


To start 802.11b/g communications on the CN3, tap **Start** > **Settings** > the **System** tab > the **Wireless Network** icon to access the Profile Wizard for the 802.11b/g radio module.

A profile contains all the information necessary to authenticate you to the network, such as login name, password or certificate, and protocols by which you are authenticated.

You can have up to four profiles for different networks. For example, you may have different login names or passwords on different networks, or you may use a password on one network, and a certificate on another.

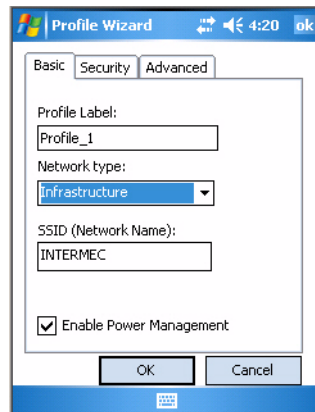
Use the Profiles page to select and configure between the networking environments assigned to this 802.11b/g radio.



- Tap the **Profile** drop-down list to choose between four different profiles assigned to this unit, then tap **Edit Select Profile**, make the changes needed for this profile (starting on the next page), then tap **ok** to return to the Profiles page.
- Check **Enable Microsoft's Wireless Zero Config** to enable Microsoft's Wireless Zero Config application and disable the Intermec software solution for 802.11b/g, including configuration via the Wireless Network applet.

Basic

Use the Basic page to set the network type, name, and manage battery power for this profile. Tap **ok** to return to the Profiles page.



- Enter a unique **Profile Label** name for your profile.
- Tap the **Network type** list to select “Infrastructure” if the network uses access points to connect to the corporate network or internet; or “Ad-Hoc” to set up a private network with one or more participants.
- If you select “Ad-Hoc” for the network type, select the **Channel** on which you are communicating with others in your network. There are up to 11 channels available.

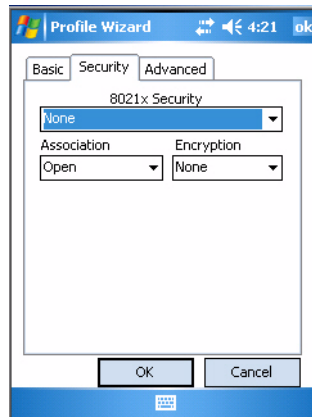
- **SSID (Network Name)** assumes the profile name unless another name is entered in this field. If you want to connect to the next available network or are not familiar with the network name, enter “ANY” in this field. Consult your LAN administrator for network names.
- Check **Enable Power Management** to conserve battery power (default), or clear this box to disable this feature.

Security

These are available from the **8021x Security** drop-down list: None, PEAP (page 165), TLS (page 167), TTLS (page 168), LEAP (page 171), and EAP-FAST (page 172).

To disable 802.1x security and enable WEP encryption

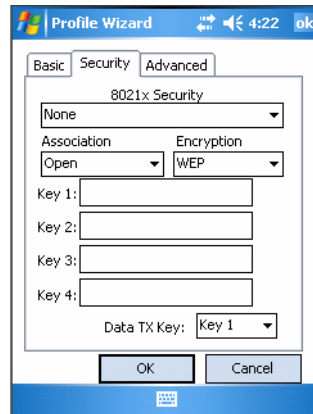
- 1 Set **8021x Security** as “None.”
- 2 Set **Association** to “Open.”
- 3 Set **Encryption** to “None.”



To enable WEP encryption

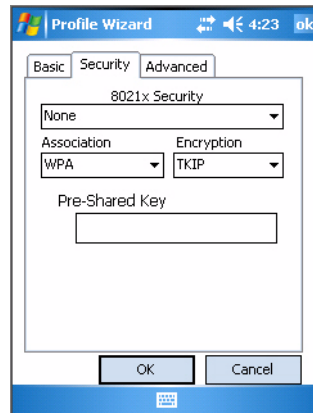
- 1 Set **8021x Security** as “None” and **Association** to “Open” or “Shared” as required to match the settings in your access point. “Open” is the recommended choice as “Shared” key authentication has security weaknesses.
- 2 Set **Encryption** to “WEP.”
- 3 Select a data transmission key from the **Data TX Key** drop-down list near the bottom of this screen.

- 4 Enter an ASCII key or a hex key either 5 or 13 bytes long based on the radio capability in the appropriate **Key #** field. Set a 5-byte value for 64-bit WEP or a 13-byte value for 128-bit WEP. Precede hex keys with 0x and make sure the keys use 5 or 13 hex pairs.



To enable WPA encryption using a pre-shared key

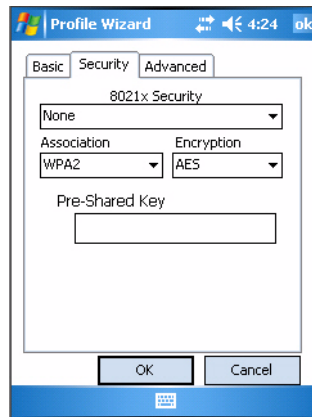
- 1 Set **8021x Security** as “None.”
- 2 Set **Association** to “WPA.”
- 3 Enter the passphrase as ASCII (12345) in the **Pre-Shared Key** field.



To enable WPA2 encryption using a preshared key

- 1 Set **8021x Security** as “None.”
- 2 Set **Association** to “WPA2.”
- 3 Set **Encryption** to either “TKIP” or “AES.”

- 4 Enter the passphrase as ASCII (12345) in the **Pre-Shared Key** field.



PEAP (Protected EAP)

This protocol performs secure authentication against Windows domains and directory services. It is comparable to EAP-TTLS (see [page 168](#)), both in its method of operation and its security, though not as flexible. This does not support the range of inside-the-tunnel authentication methods supported by EAP-TTLS. Microsoft and Cisco both support this protocol.

Use “PEAP” to configure the use of PEAP as an authentication protocol and to select “Open,” “WPA,” “WPA2,” or “Network EAP” as an association mode.

To configure with PEAP



- 1 Set **802.1x Security** as “PEAP,” then choose any of the following:
 - Set **Association** to “Open.”
 - Set **Association** to “WPA.”
 - Set **Association** to “WPA2” and **Encryption** to “TKIP” or “AES.”
 - Set **Association** to “Network EAP” and **Encryption** to either “WEP” or “CKIP.”
- 2 Enter your unique **Username** and password to use this protocol.

- 3 Select **Prompt for password** to have the user enter this password each time to access the protocol; or leave **Use following password** as selected and enter your unique password to use the protocol without entering a password each time you use your CN3.
- 4 Tap **Get Certificates** to obtain or import server certificates ([page 170](#)).
- 5 Tap **Additional Settings** to assign an inner PEAP authentication and set options for server certificate validation and trust.

To configure additional PEAP settings

- 1 Select a method from the **Inner PEAP Authentication** drop-down list.

PEAP Authentication Methods

| Method | Description |
|-------------------|---|
| EAP/MS-CHAP-V2 | Authenticates against a Windows Domain Controller and other non-Windows user databases. This is Microsoft's implementation of PEAP. |
| EAP/Token Card | Use with token cards. The password value entered is never cached. This is Cisco's implementation of PEAP. |
| EAP/MD5-Challenge | Message Digest 5. A secure hashing authentication algorithm. |

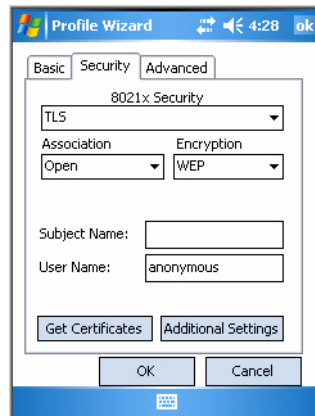
- 2 Check **Validate Server Certificate** to verify the identity of the authentication server based on its certificate when using PEAP.
- 3 Tap **Root CA**, select a root certificate, then **OK** to close.
- 4 Enter the **Common Names** of trusted servers. If these fields are left blank, the client will accept any authentication server with a valid certificate. For increased security, you should specify exactly which authentication servers you expect to use.
- 5 Tap **ok** to return to the Security page.

The screenshot shows the 'Profile Wizard' interface. At the top, there's a title bar with 'Profile Wizard', navigation arrows, a volume icon, a timer '4:27', and an 'ok' button. Below the title bar, the 'Inner PEAP Authentication' section has a dropdown menu currently set to 'EAP/MS-CHAP-V2'. Underneath, the 'Certificate Settings' section contains a checkbox for 'Validate Server Certificate' which is currently unchecked. To the right of this checkbox are two buttons: '<any>' and 'Root CA'. Below these are two text input fields labeled 'Common Name 1:' and 'Common Name 2:'. At the very bottom of the screen is a blue bar with a keyboard icon.

TLS (EAP-TLS)

EAP-TLS is a protocol that is based on the TLS (Transport Layer Security) protocol widely used to secure web sites. This requires both the user and authentication server have certificates for mutual authentication. While cryptically strong, this requires corporations that deploy this to maintain a certificate infrastructure for all their users.

Use “TLS” to configure using EAP-TLS as an authentication protocol, pick “Open,” “WPA,” “WPA2,” or “Network EAP” as an association mode.

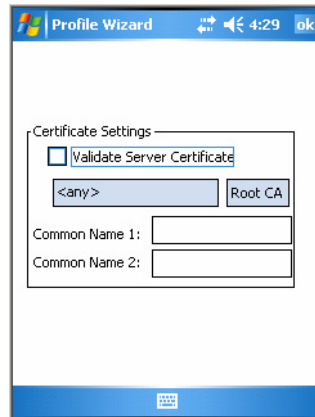
**To configure TLS settings**

- 1 Set **802.1x Security** as “TLS, then choose any of the following:
 - Set **Association** to “Open.”
 - Set **Association** to “WPA.”
 - Set **Association** to “WPA2” and **Encryption** to “TKIP” or “AES.”
 - Set **Association** to “Network EAP” and **Encryption** to either “WEP” or “CKIP.”
- 2 Enter your unique **Subject Name** and **User Name** of the corresponding certificate installed on your CN3 to use this protocol.
- 3 Tap **Get Certificates** to obtain or import server certificates ([page 170](#)).
- 4 Tap **Additional Settings** to set server certificate validation and trust.

To configure additional TLS settings

- 1 Check **Validate Server Certificate** to verify the identity of the authentication server based on its certificate when using TLS.
- 2 Tap **Root CA**, select a root certificate, then tap **OK** to return to the TLS settings.
- 3 Enter the **Common Names** of trusted servers. If these fields are left blank, the client will accept any authentication server with a valid certificate. For increased security, you should specify exactly which authentication servers you expect to use.

4 Tap **ok** to return to the Security page.

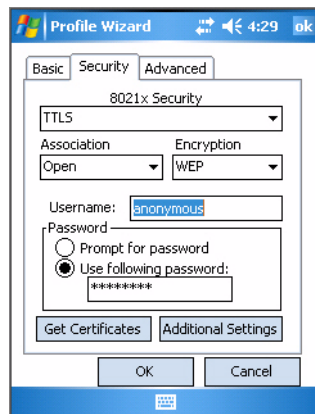


TTLS (EAP-Tunneled TLS)

This protocol provides authentication like EAP-TLS (see [page 167](#)) but does not require user certificates. User authentication is done using a password or other credentials that are transported in a securely encrypted “tunnel” established using server certificates.

EAP-TTLS works by creating a secure, encrypted tunnel through which you present your credentials to the authentication server. Thus, inside EAP-TTLS there is another *inner authentication protocol* that you must configure via Additional TTLS Settings.

Use “TTLS” to configure EAP-TTLS as an authentication protocol, select “Open,” “WPA,” “WPA2,” or “Network EAP” as an association mode.



To configure TTLS settings

1 Set **8021x Security** as “TTLS,” then choose one of the following:

- Set **Association** to “Open.” (*default configuration*)
- Set **Association** to “WPA.”
- Set **Association** to “WPA2” and **Encryption** to “TKIP” or “AES.”
- Set **Association** to “Network EAP” and **Encryption** to either “WEP” or “CKIP.”

- 2 Enter your unique **Username** to use this protocol.
- 3 Select **Prompt for password** to have the user enter this password each time to access the protocol, or leave **Use following password** as selected and enter your unique password to use the protocol without entering a password each time you use your CN3.
- 4 Tap **Get Certificates** to obtain or import server certificates ([page 170](#)).
- 5 Tap **Additional Settings** to assign an inner TTLS authentication and an inner EAP, and set the server certificate validation and trust.

To configure additional TTLS settings

- 1 Select an authentication method from the **Inner TTLS Authentication** drop-down list.

TTLS Authentication Methods

| Method | Description |
|------------------------|---|
| PAP | Password Authentication Protocol. A simple authentication protocol that sends security information in the clear. |
| CHAP | Challenge Handshake Authentication Protocol. Use of Radius to authenticate a terminal without sending security data in the clear. Authenticates against non-Windows user databases. <i>You cannot use this if authenticating against a Windows NT Domain or Active Directory.</i> |
| MS-CHAP; MS-CHAP-V2 | Authenticates against a Windows Domain Controller and other non-Windows user databases. |
| PAP/Token Card | Use with token cards. The password value entered is never cached. |
| EAP | Extensible Authentication Protocol |

- 2 If you select “EAP” for the inner authentication protocol, then select an inner EAP protocol from the **Inner EAP** drop-down list.
- 3 Enter the **Common Names** of trusted servers. If these fields are left blank, the client will accept any authentication server with a valid certificate. For increased security, you should specify exactly which authentication servers you expect to use.
- 4 Check **Validate Server Certificate** to verify the identity of the authentication server based on its certificate when using TTLS.
- 5 Tap **Root CA**, select a root certificate, then tap **OK** to return to the Inner TTLS Authentication.

- 6 Enter the **Anonymous EAP-TTLS Name** as assigned for public usage. Use of this outer identity protects your login name or identity. Tap **ok**.

The screenshot shows the 'Profile Wizard' dialog box. The 'Inner TLS Authentication' section is expanded, showing 'Inner EAP' set to 'EAP/MD5-Challenge'. Below this, the 'Certificate Settings' section is expanded, showing 'Validate Server Certificate' unchecked, with '<any>' selected for the certificate authority. The 'Anonymous EAP-TTLS Name' field is set to 'anonymous'.

Getting Certificates

Certificates are pieces of cryptographic data that guarantee a public key is associated with a private key. They contain a public key and the entity name that owns the key. Each certificate is issued by a certificate authority.

Use these fields for batch importing certificates into the Microsoft certificate store. You can also use these fields to remotely import certificates onto the CN3 using the SmartSystems Console. However, you must make sure all the certificate files are downloaded to the appropriate folders on the CN3 *before* you invoke the call through the SmartSystems Console.

Importing Root Certificates

Setting this field to “True” imports root certificates located in the “\Temp\Root” folder on the CN3 into the Microsoft Root certificate store. The certificates should be DER-coded and have a .cer file extension. The certificate files are deleted from the CN3 after they import to the store. If there are no certificate files to import, this action fails.



Note: When you set either of the following fields to “True,” and the CN3 imports the requested certificates, the field toggles back to “False.” You must reset the field to “True” before you can import more certificates.

To import root certificates

- 1 Tap the <<< button next to the **Import Root Certificate** field to select the root certificate (DER-encoded .cer file) to import.
- 2 Click **Import Root Cert** to install the selected certificate.

Importing User Certificates

Setting this field to “True” imports user certificates located in the “\Temp\User” folder on the CN3 into the Microsoft personal certificate store. The certificates must be provided in two files:

- DER-encoded certificate that does not contain the .cer private key
- base-64 encoded private key with the .pvk extension

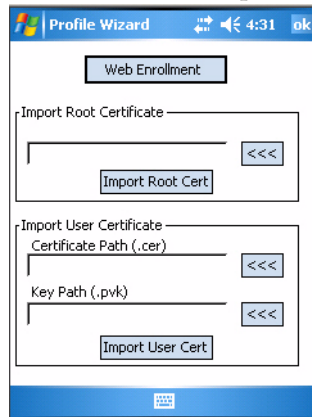
Both files must have the same name for the appropriate private key to associate with the correct certificate, such as admin.cer and admin.pvk. The certificate files are deleted from the CN3 after they import to the store. If there are no certificates to import, this action fails.

To import user certificates

- 1 Tap the <<< button next to the **Certificate Path** field to select the user certificate (DER-encoded .cer file without the private key) to import.
- 2 Tap the <<< button next to the **Key Path** field to select the .pvk private key that corresponds to the user certificate chosen in step 1.
- 3 Tap **Import User Cert** to install the selected certificate.

To obtain a user certificate

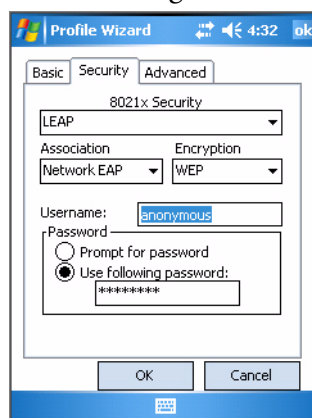
Tap **Web Enrollment** to obtain a user certificate over the network from an IAS Server, then tap X to return to the Security page.



LEAP (Cisco Lightweight EAP)

LEAP is the Cisco Lightweight version of EAP.

Use “LEAP” to configure the use of LEAP as an authentication protocol, select “Open,” “WPA,” “WPA2,” or “Network EAP” as an association mode, or assign “Network EAP.”



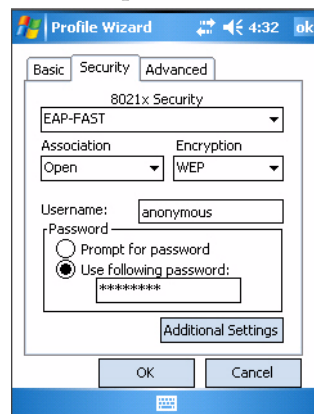
To configure LEAP settings

- 1 Set **8021x Security** as “LEAP,” then choose one of the following:
 - Set **Association** to “Open.”
 - Set **Association** to “WPA.”
 - Set **Association** to “WPA2” and **Encryption** to “TKIP” or “AES.”
 - Set **Association** to “Network EAP” and **Encryption** to either “WEP” or “CKIP.” (*default configuration*)
- 2 Enter your unique **Username** to use this protocol.
- 3 Select **Prompt for password** to have the user enter this password each time to access the protocol, or leave **Use following password** as selected and enter your unique password to use the protocol without entering a password each time you use your CN3.

EAP-FAST (EAP-Flexible Authentication via Secured Tunnel)

The EAP-FAST protocol is a client-server security architecture that encrypts EAP transactions with a TLS tunnel. While similar to PEAP, it differs significantly as EAP-FAST tunnel establishment is based on strong secrets unique to users. These secrets are called Protected Access Credentials (PACs), which CiscoSecure ACS generates using a master key known only to CiscoSecure ACS. Because handshakes based upon shared secrets are intrinsically faster than handshakes based upon PKI, EAP-FAST is the significantly faster of the two solutions that provide encrypted EAP transactions. No certificate management is required to implement EAP-FAST.

Use “EAP-FAST” to configure EAP-FAST as an authentication protocol, select “Open,” “WPA,” or “Network EAP” as an association mode.

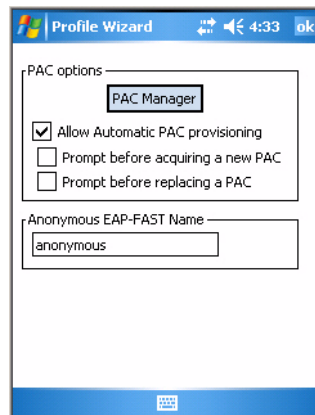
**To configure EAP-FAST settings**

- 1 Set **8021x Security** as “EAP-FAST,” then choose one of the following:
 - Set **Association** to “Open.”
 - Set **Association** to “WPA.”
 - Set **Association** to “WPA2.”

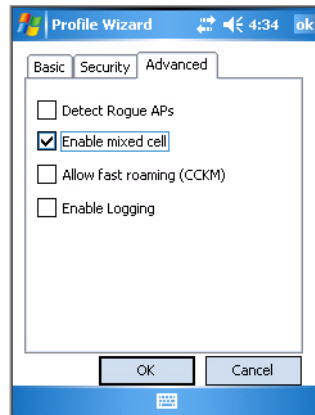
- Set **Association** to “Network EAP” and **Encryption** to either “WEP” or “CKIP.”
- 2 Enter your unique **Username** to use this protocol.
 - 3 Select **Prompt for password** to have the user enter this password each time to access the protocol, or leave **Use following password** as selected and enter your unique password to use the protocol without entering a password each time you use your CN3.
 - 4 Tap **Additional Settings** to set options for PAC management and assign an anonymous EAP-FAST name.

To configure additional EAP-FAST settings

- 1 Tap **PAC Manager** to view the PAC files currently installed on your CN3. Tap **ok** to return to the Additional Settings screen.
- 2 If you already have a PAC on your CN3, clear **Allow Automatic PAC provisioning** to avoid receiving more PACs from the server.
- 3 If **Allow Automatic PAC provisioning** is checked, you can check:
 - **Prompt before acquiring a new PAC** for notification of any incoming PACs.
 - **Prompt before replacing a PAC** for notification whether to replace a current PAC with an incoming PAC.
- 4 Enter the **Anonymous EAP-FAST Name** as assigned for public usage. This outer identity protects your login name or identity.
- 5 Click **ok** to return to the Security page.



Configuring Advanced Settings



- Wireless NICs and APs associate based on the SSID configured for the NIC. Given an SSID, the BSSID with the strongest signal is often chosen for association. After association, 802.1x authentication may occur and during authentication credentials to uniquely identify a user - these are passed between the NIC and the AP.

Base 802.1x technology does not protect the network from “rogue APs.” These can mimic a legitimate AP to authentication protocols and user credentials. This provides illegal users ways to mimic legitimate users and steal network resources and compromise security.

Check **Detect Rogue APs** to detect and report client behavior suspected of being rogue APs. Once a rouge AP is detected, your CN3 no longer associates with that AP until you perform a clean boot.

Clear **Detect Rogue APs** to solve AP connection problems that result when an AP gets put on the rogue list due to inadvertent failed authentications, not because it is a real rogue.

- Mixed cell is a profile-dependent setting. If **Enable mixed cell** is enabled when you are using WEP, you can connect to access points that allow the optional use of encryption.
- When using a wireless LAN that uses Cisco Access Points, a LEAP-enabled client device can roam from one access point to another without involving the authentication (RADIUS) server. If **Allow fast roaming (CCKM)** is enabled, an access point configured to provide Wireless Domain Services (WDS) takes the place of the RADIUS server (caching credentials of an initial authentication with the RADIUS server) and authenticates the client without perceptible delay in voice or other time-sensitive applications.
- Check **Enable Logging** to log what activity occurs for this profile.

Configuring Microsoft Security

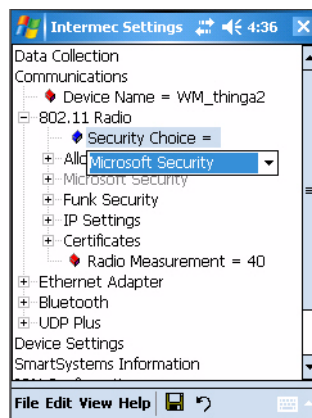
The default security setting is Funk. If you want to use Microsoft security, you need to select it as your security choice.

Intermec recommends that you use the Intermec Settings applet to configure your security. See the *Intermec Computer Command Reference Manual* for more information on using this applet.

To enable Microsoft Security



- 1 Select **Start** > **Settings** > the **System** tab > the **Intermec Settings** icon.
- 2 Tap (+) to expand **Communications** > **802.11 Radio** > **Security Choice**.
- 3 Select “Microsoft Security” from the drop-down list, then press **Enter**.



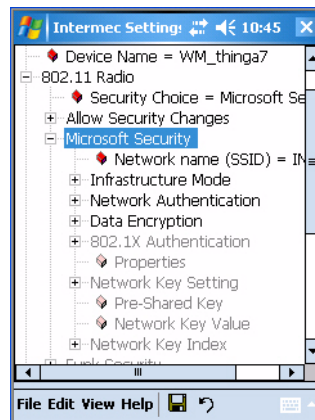
- 4 Tap **Yes** or press **Esc** to clear the alert box, save your settings, then perform a clean boot on the CN3. See [“Clean Boot Process” on page 5](#) for more information on performing a clean boot.

In a nutshell, you can configure Microsoft Settings using the Intermec Settings applet. However, with this applet, you cannot detect preferred networks (networks already configured), and WPA2-PSK is not provided.

When Microsoft Security is enabled, you can use the Wi-Fi applet to configure your preferred networks. See [“Configuring Preferred Networks” on page 177](#) for more information.

To configure Microsoft Security using Intermec Settings

- 1 Tap (+) to expand **Communications** > **802.11 Radio** > **Microsoft Security**.



- 2 Select **Network name (SSID)** and enter the SSID.

To connect to an ad-hoc connection

- Set **Infrastructure Mode** to “Ad hoc”.

To disable WEP encryption

- Set **Network Authentication** to “Open” if WEP keys are not required; or “Shared” when WEP keys are required.
- Set **Data Encryption** to “Disabled”.

To enable WEP encryption

- Set **Network Authentication** to either “Open” if WEP keys are not required; or “Shared” when WEP keys are required for association.
- Set **Data Encryption** to “WEP.”
- If you need to change the network key, set **Network Key Setting** to “Enter Key and Index”, enter the new key in **Network Key Value**, and select the appropriate index under **Network Key Index**.

To enable WPA authentication

- Set **Network Authentication** to “WPA.”

To enable WPA authentication using a preshared key

- Set **Network Authentication** to “WPA-PSK,” then enter a new network key under **Pre-Shared Key**.

- 3 Select **File** > **Save Settings** to set the changes made.

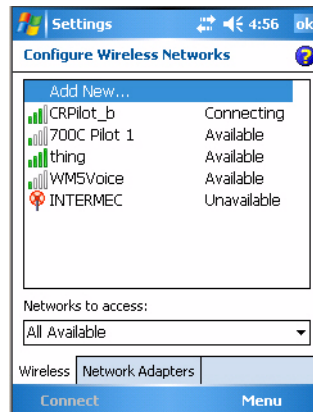
Configuring Preferred Networks

Networks already configured are preferred networks. You can connect to only preferred networks or search for and connect to any available network.

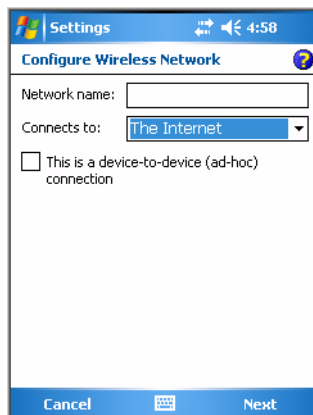
A wireless network can be added either when the network is detected, or manually by entering settings information. To determine if authentication information is needed, see your network administrator.



- 1 Tap **Start > Settings > the Connections tab > the Wi-Fi icon**, then tap **Add New . . .**



- 2 Enter a **Network name**. If the network was detected, the network name is entered and cannot change.
- 3 From **Connects to**, select to what your network is to connect. If you select “Work,” you can do a VPN connection or use proxy servers. If you select “The Internet,” you can connect directly to the internet.
- 4 Select **This is a device-to-device (ad-hoc) connection** to connect to an ad-hoc connection.



5 Do one of the following:

To disable WEP encryption

- Set **Authentication** to either “Open” if WEP keys are not required; or “Shared” when WEP keys are required for association.
- Set **Data Encryption** to “Disabled.”

The screenshot shows the 'Configure Network Authentication' window. At the top, it says 'Settings' with a signal strength indicator and the time '5:01'. The title bar reads 'Configure Network Authentication'. Below this, there are two dropdown menus: 'Authentication' set to 'Open' and 'Data Encryption' set to 'Disabled'. Below these is a checkbox labeled 'The key is automatically provided' which is unchecked. Underneath is a text field for 'Network key' and a dropdown for 'Key index' set to '1'. At the bottom are 'Back' and 'Next' buttons.

To enable WEP encryption

- Set **Authentication** to either “Open” if WEP keys are not required; or “Shared” when WEP keys are required for association.
- Set **Data Encryption** to “WEP.”
- Clear **The key is automatically provided**, then enter the new **Network key** and select the appropriate **Key index** to change the network key.

The screenshot shows the 'Configure Network Authentication' window. At the top, it says 'Settings' with a signal strength indicator and the time '5:05'. The title bar reads 'Configure Network Authentication'. Below this, there are two dropdown menus: 'Authentication' set to 'Open' and 'Data Encryption' set to 'WEP'. Below these is a checkbox labeled 'The key is automatically provided' which is checked. Underneath is a text field for 'Network key' and a dropdown for 'Key index' set to '1'. At the bottom are 'Back' and 'Next' buttons.

To enable WPA authentication

- Set **Authentication** to “WPA.”
- Set **Data Encryption** to either “AES” or “TKIP.”
- Enter the new **Network key**.

Settings 5:08

Configure Network Authentication

Authentication: WPA

Data Encryption: TKIP

☐ The key is automatically provided

Network key:

Key index: 1

Back Next

To enable WPA authentication using a preshared key

- Set **Authentication** to “WPA-PSK.”
- Set **Data Encryption** to either “AES” or “TKIP.”
- Enter the new **Network key**.

Settings 5:09

Configure Network Authentication

Authentication: WPA-PSK

Data Encryption: TKIP

☐ The key is automatically provided

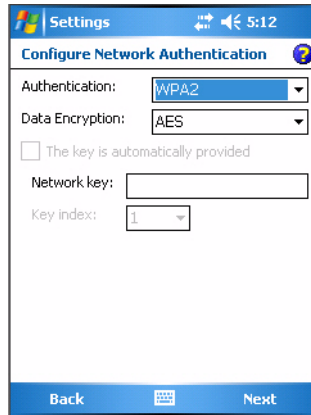
Network key:

Key index: 1

Back Next

To enable WPA2 authentication

- Set **Authentication** to “WPA2.”
- Set **Data Encryption** to either “AES” or “TKIP.”
- Enter the new **Network key**.



Settings 5:12

Configure Network Authentication

Authentication: WPA2

Data Encryption: AES

☐ The key is automatically provided

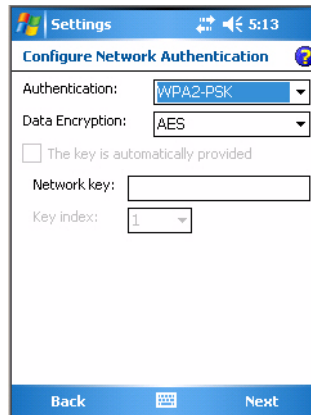
Network key:

Key index: 1

Back Next

To enable WPA2 authentication using a preshared key

- Set **Authentication** to “WPA2-PSK.”
- Set **Data Encryption** to either “AES” or “TKIP.”
- Enter the new **Network key**.



Settings 5:13

Configure Network Authentication

Authentication: WPA2-PSK

Data Encryption: AES

☐ The key is automatically provided

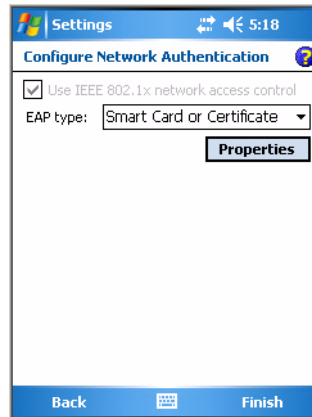
Network key:

Key index: 1

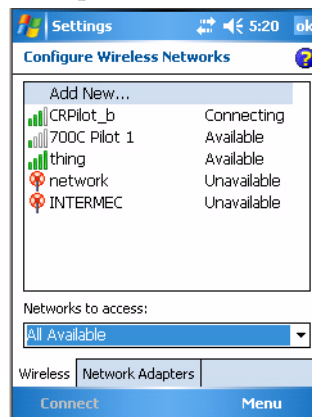
Back Next

- 6 Tap **Next**, select either “PEAP” or “Smart Card or Certificate” for the EAP type, then tap **Properties** to adjust its settings.

- 7 Tap **Finish** to return to the Configure Wireless Network screen.



- 8 From the **Networks to access** drop-down list, select “All Available,” “Only access points,” or “Only computer-to-computer” depending on the type of networks to which you connect. Tap **ok** to close this screen.



Note: If you select to connect to non-preferred networks, your CN3 detects any new networks and provides configuration opportunities.

Loading Certificates

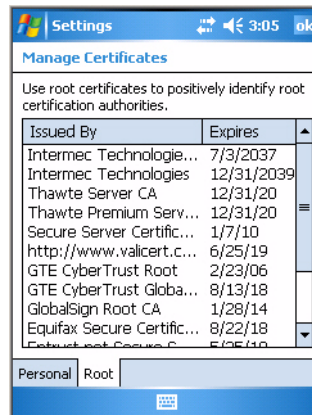
If you choose to use Transport Layer Security (TLS) with WPA or 802.1x security, you need to have a unique client certificate on the CN3 and a trusted root certificate authority (CA) certificate. If you choose to use PEAP, you need to load a root CA certificate. You can use a third-party CA to issue unique client certificates and a root certificate.

To load certificates



Certificates

- If your CA is on your WLAN, select **Start > Settings > the System tab > the Certificates icon > the Root tab** to view certificate details.
- Press and hold a certificate, then select **Delete** to remove a certificate.



Wireless Network

Your wireless adapter (network interface card) connects to wireless networks of two types: infrastructure networks and ad-hoc networks.

- Infrastructure networks get you onto your corporate network and the internet. Using the 802.11b/g infrastructure mode, the CN3 establishes a wireless connection to an access point, linking you to the rest of the network.
- Ad-hoc networks are private networks shared between two or more clients, even with no access point.

Each wireless network is assigned a name (or Service Set Identifier - SSID) to allow multiple networks to exist in the same area without infringement.

Intermec recommends using security measures with wireless networks to prevent unauthorized access to your network and to ensure your privacy of transmitted data. Authentication (cryptographically protected) by both the network and the user, transmitted data, and encryption are required elements for secure networks. Schemes are available to implement the features.

Encryption

| | |
|---|---|
| AES (Advanced Encryption Standard) | A block cipher, a type of symmetric key cipher that uses groups of bits of a fixed length - called blocks. A symmetric key cipher is a cipher using the same key for both encryption and decryption. As implemented for wireless, this is also known as CCMP, which implements AES as TKIP and WEP are implementations of RC4. |
| CKIP (Cisco Key Integrity Protocol) | This is Cisco's version of the TKIP protocol, compatible with Cisco Aironet products. |
| TKIP (Temporal Key Integrity Protocol) | This protocol is part of the IEEE 802.11i encryption standard for wireless LANs., which provides per-packet key mixing, a message integrity check and a re-keying mechanism, thus overcoming most of the weak points of WEP. This encryption is more difficult to crack than the standard WEP. Weak points of WEP include: No Initiation Vector (IV) reuse protection, weak keys, no protection against message replay, no detection of message tampering, and no key updates. |
| WEP (Wired Equivalent Privacy) encryption | With preconfigured WEP, both the client CN3 and access point are assigned the same key, which can encrypt all data between the two devices. WEP keys also authenticate the CN3 to the access point - unless the CN3 can prove it knows the WEP key, it is not allowed onto the network. WEP keys are only needed if they are expected by your clients. There are two types available: 64-bit (5-character strings, 12345) (default) and 128-bit (13-character strings, 1234567890123). Enter these as either ASCII (12345) or Hex (0x3132333435). |

Key Management Protocols

| | |
|--------------------------------------|---|
| WPA (Wi-Fi Protected Access) | This is an enhanced version of WEP that does not rely on a static, shared key. It encompasses a number of security enhancements over WEP, including improved data encryption via TKIP and 802.11b/g authentication with EAP. WiFi Alliance security standard is designed to work with existing 802.11 products and to offer forward compatibility with 802.11i. |
| WPA2 (Wi-Fi Protected Access) | Second generation of WPA security. Like WPA, WPA2 provides enterprise and home Wi-Fi users with a high level of assurance that their data remains protected and that only authorized users can access their wireless networks. WPA2 is based on the final IEEE 802.11i amendment to the 802.11 standard ratified in June 2004. WPA2 uses the Advanced Encryption Standard (AES) for data encryption and is eligible for FIPS (Federal Information Processing Standards) 140-2 compliance. |

Authentication

| | |
|--|---|
| EAP (Extensible Authentication Protocol) | 802.11b/g uses this protocol to perform authentication. This is not necessarily an authentication mechanism, but is a common framework for transporting actual authentication protocols. Intermec provides a number of EAP protocols for you to choose the best for your network. |
| EAP-FAST (Flexible Authentication via Secure Tunneling) | A publicly accessible IEEE 802.1X EAP type developed by Cisco Systems. It is available as an IETF informational draft. An 802.1X EAP type that does not require digital certificates, supports a variety of user and password database types, supports password expiration and change, and is flexible, easy to deploy, and easy to manage. |

Authentication (continued)

| | |
|---|--|
| LEAP (Lightweight Extensible Authentication Protocol) | Also known as Cisco-Wireless EAP, provides username/password based authentication between a wireless client and a RADIUS server. In the 802.1x framework, traffic cannot pass through a wireless network access point until it successfully authenticates itself. |
| EAP-PEAP (Protected Extensible Authentication Protocol) | Performs secure authentication against Windows domains and directory services. It is comparable to EAP-TTLS both in its method of operation and its security, though not as flexible. This does not support the range of inside-the-tunnel authentication methods supported by EAP-TTLS. Microsoft and Cisco both support this protocol. |
| EAP-TLS (Transport Layer Security) | Based on the TLS (Transport Layer Security) protocol widely used to secure web sites. This requires both the user and authentication server have certificates for mutual authentication. While cryptically strong, this requires corporations that deploy this to maintain a certificate infrastructure for all their users. |
| EAP-TTLS (Tunneled Transport Layer Security) | This protocol provides authentication like EAP-TLS (see page 167) but does not require certificates for every user. Instead, authentication servers are issued certificates. User authentication is done using a password or other credentials that are transported in a securely encrypted “tunnel” established using server certificates. EAP-TTLS works by creating a secure, encrypted tunnel through which you present your credentials to the authentication server. Thus, inside EAP-TTLS there is another <i>inner authentication protocol</i> that you must configure via Additional TTLS Settings. |

SmartSystems™ Foundation

Use the SmartSystems Foundation (www.intermec.com/SmartSystems) to configure and manage your network. You can also contact your Intermec representative for support.

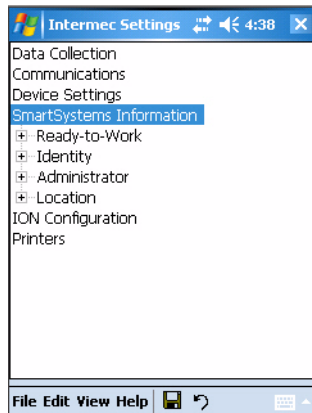
This tool, available as a free download from Intermec, includes a management console that provides a default method to configure and manage Intermec devices “out-of-the-box,” without the purchase of additional software licenses. This is for anyone who must configure and deploy multiple devices or manage multiple licenses.

Use the Intermec Settings applet to do device configuration settings within the SmartSystems Foundation. Information about the Intermec Settings applet is in the *Intermec Computer Command Reference Manual*.

Information about the SmartSystems Foundation is available as an online help within the SmartSystems Console application. Select **SmartSystems > Help** in the console to access the manual.



Tap **Start > Settings > the System tab > the Intermec Settings icon**, then tap to expand the **SmartSystems Information** option.





Numerics

1D area imager reading distances, 8
802.11
 ISpyWiFi utility, 150
 WPA authentication
 Zero Configuration, 179
 WPA authentication with pre-shared key
 Zero Configuration, 179
 WPA2 authentication
 Zero Configuration, 180
 WPA2 authentication with pre-shared key
 Zero Configuration, 180
 zero configuration
 WEP encryption, 178
802.1x authentication
 Funk, 159
802.1x security
 troubleshooting, 104

A

AB8 batteries, 9
AB9 batteries, 9
Access points
 scanning for information, 150
Accounts
 via Messaging, 65
ActiveSync
 ActiveSync Help, 45
 adding programs, 42
 adding programs to Start menu, 44
 Folder behavior connected to email server, 64
 installing applications, 79
 Internet Explorer Mobile
 favorite links, 73
 mobile favorites, 73
 Mobile Favorites folder, 73
 URL, 44
 Windows Mobile, 44
Adding programs
 ActiveSync, 42
 to the Start menu, 43
 via ActiveSync, 44
 via File Explorer, 43
 Windows Mobile, 41
Address assigned to CN3, 97
Adjusting settings
 Windows Mobile, 41
Advanced Encryption Standard, 183
AES (Advanced Encryption Standard), 183
AllDay events
 Calendar, 47
 creating, 49
Applets
 backlight, 19

Bluetooth Audio, 119
intermec settings
 beeper volume, 185
Intermec Settings, 96
 area imager, 7
 beeper volume, 22
 Bluetooth, 122
 funk security, 156
 SF51 scanner information, 98
 SmartSystems, 185
 smartsystems, 15
 vibrate, 25
ISpyWiFi, 150
phone settings
 GSM radios, 131, 138
pictures & videos, 94
power, 11
 battery status, 9
 unattended mode, 19
sounds & notifications, 12
 vibrator, 26
wireless manager
 bluetooth, 111
 phone, 127, 135
 wireless printing, 116
Appointments
 Calendar
 adding a note, 50
 assigning to a category, 51
 changing, 48
 creating, 48
 deleting, 54
 finding, 53
 making recurring, 51
 setting a reminder, 50
 viewing, 48
 via Calendar, 46
Area Imager, 7
Audio
 camera, 96
audio device icons, 120
Audio device settings
 Bluetooth, 122
Avalanche, 81

B

Backlight applet
 idle mode, 19
 timeout value, 19
Bar codes
 troubleshooting, 105
Battery
 low battery warnings, 12
 status, 9

- Beeper
 - enabling via Sounds & Notifications applet, 12
 - volume
 - turning it on, 22, 25
- Block recognizer
 - Windows Mobile input panel, 35
- Bluetooth, 120
 - Audio applet, 119
 - audio device settings, 122
 - connecting to headsets, 121
 - connecting with remote devices, 123
 - connection status, 120
 - default status, 120
 - enabling for SF51 Scanners, 96
 - intermec settings, 122
 - searching for headsets, 119
 - wireless manager, 111
 - Wireless Printing applet, 116
- Bluetooth applet, 97
 - address assigned to CN3, 97
- Bluetooth Audio applet
 - Bluetooth, 119
- Browsing the Internet
 - Internet Explorer Mobile, 75
- C**
 - Calendar
 - all day events, 47
 - creating, 49
 - appointments
 - adding a note, 50
 - assigning to a category, 51
 - changing, 48
 - creating, 48
 - deleting, 54
 - finding, 53
 - making recurring, 51
 - setting a reminder, 50
 - viewing, 48
 - categories, 46
 - meetings
 - sending a request, 52
 - options
 - changing, 54
 - Pocket Outlook, 46
 - recurrence pattern, 48
 - Start menu icon, 31
 - synchronizing, 46
 - Call history
 - Phone application
 - CDMA radios, 131
 - GSM/EDGE radios, 137
 - Camera
 - audio, 96
 - capturing an image, 14
 - compression, 95
 - configuring, 94
 - pixel size, 94
 - rotating the image, 94
 - screen saver, 95
 - slide show, 95
 - storing images, 95
 - type of image, 95
 - using the, 14
 - video time limit, 96
 - Capacitor
 - internal super, 9
 - Capturing thoughts and ideas
 - via Notes, 61
 - Categories
 - calendar, 46
 - contacts
 - assigning to, 58
 - CDMA
 - phone application, 127
 - CDMA radios
 - phone activation, 128
 - phone application, 127
 - Cisco Key Integrity Protocol, 183
 - Cisco Lightweight EAP, 171
 - CKIP (Cisco Key Integrity Protocol), 183
 - Clean boot process, 5
 - Cleaning the scanner window and screen, 106
 - CompactFlash cards
 - installing applications, 80
 - Compression, camera, 95
 - Configuration parameters, 98
 - Configuring location settings
 - Phone
 - CDMA radios, 131
 - Configuring roaming range
 - Phone
 - CDMA radios, 134
 - Configuring security, 156
 - Configuring service settings
 - Phone
 - GSM/EDGE radios, 138
 - Configuring the Computer
 - troubleshooting, 103
 - Connecting to
 - an ISP, 140
 - work, 143
 - Connecting to a mail server
 - via Messaging, 65
 - Connection labels
 - SF51 scanners, 97

- Connections
 - ending, [147](#)
 - to an ISP, [140](#)
 - via modem, [140](#)
 - to work, [143](#)
 - via VPN server, [145](#)
 - via modem
 - to an ISP, [140](#)
 - via VPN server
 - to work, [145](#)
 - via wireless network, [177](#)
- Contacts
 - adding a note, [57](#)
 - adding a telephone number
 - GSM/EDGE radios, [137](#)
 - assigning to a category, [58](#)
 - changing, [57](#)
 - changing options, [60](#)
 - copying, [58](#)
 - creating, [55](#), [57](#)
 - deleting, [59](#)
 - finding, [59](#)
 - Pocket Outlook, [55](#)
 - sending a message, [58](#)
 - Start menu icon, [31](#)
 - synchronizing, [56](#)
 - viewing, [56](#)
- Converting writing to text, [36](#)
- Converting writing to text on the screen, [36](#)
- Copying
 - contacts, [58](#)
- Creating
 - a modem connection
 - to an ISP, [140](#)
 - a VPN server connection
 - to work, [145](#)
 - a wireless network connection, [177](#)
 - contacts via Contacts, [55](#)
 - document via Word Mobile, [67](#)
 - drawing via Notes, [38](#)
 - note via Notes, [62](#)
 - task via Tasks, [60](#)
 - workbook via Excel Mobile, [70](#)
- D**
- Detect rogue APs, [174](#)
- E**
- EAP (Extensible Authentication Protocol), [183](#)
- EAP-FAST, [183](#), [184](#)
 - profile security information, [172](#)
 - WEP encryption, [172](#)
- EAP-TLS, [167](#)
- EAP-Tunneled TLS, [168](#)
- EasySet
 - scan bar code labels, [98](#)
- EasySet application, [96](#)
 - creating Bluetooth connection label, [97](#)
- Edition information, [4](#)
- Ending a connection, [147](#)
- Ethernet
 - iConnect, [148](#)
- Excel Mobile
 - about, [69](#)
 - creating a workbook, [70](#)
 - tips, [70](#)
- Extensible Authentication Protocol, [183](#)
- F**
- FAST (Flexible Authentication via Secure Tunneling), [183](#), [184](#)
- Favorite links
 - Internet Explorer Mobile, [73](#)
- File Explorer
 - adding programs to Start menu, [43](#)
 - removing programs, [44](#)
 - Windows Mobile, [40](#)
- Flash File Store
 - packaging an application, [79](#)
- Flexible Authentication via Secure Tunneling (FAST), [183](#), [184](#)
- Folder behavior connected to email server
 - ActiveSync, [64](#)
 - IMAP4, [65](#)
 - POP3, [64](#)
 - SMS, [64](#)
- Funk security, [156](#)
 - 802.1x, [159](#)
 - selecting a profile, [156](#)
 - static WEP, [161](#)
 - WPA, [157](#)
- G**
- Getting connected
 - ISP, [139](#)
 - to an ISP, [140](#)
 - creating a modem connection, [140](#)
 - to work, [143](#)
 - creating a VPN server connection, [145](#)
 - creating a wireless network connection, [177](#)
 - Windows Mobile, [139](#)
- GSM/EDGE
 - phone application, [135](#)
- GSM/EDGE radios
 - phone activation, [136](#)
 - phone application, [135](#)
 - using the phone, [130](#), [137](#)

H

Headsets

- connecting, 121
- discovering, 119
- setting to default, 121

I

iConnect, 148

- disabling network communications, 148
- network support, 147
- ping test, 149

Idle mode, 19

IDLs

- Bluetooth, 110, 116
- device resource kit, 84
- smartsystems, 102
- URL, 21

Imager

- beeper volume
- turning it on, 25
- configuration parameters, 98

Images

- capturing via camera, 14

IMAP4

- Folder behavior connected to email server, 65

Input panel

- block recognizer, 35
- keyboard, 34
- letter recognizer, 35
- selecting typed text, 35
- transcriber, 35
- Windows Mobile, 32
- Word Mobile, 68
- word suggestions, 34

Installing applications

- Avalanche, 81
- SmartSystems, 81
- using a storage card, 80
- using Secure Digital cards, 80
- with ActiveSync, 79
- with InstallSelect, 81

InstallSelect

- installing applications, 81

Intermec settings

- beeper volume, 185

Intermec Settings applet

- area imager, 7
- Bluetooth, 122
- enable speaker, 22
- Funk security, 156
- imager settings, 96
- set vibrator, 25
- SmartSystems, 185
- viewing SF51 information, 98

Intermec settings applet

- smartsystems, 15

Internal scanners

- reading distances
- EA11, 8

Internet Explorer Mobile

- about, 73
- browsing the Internet, 75
- favorite links, 73
- getting connected, 139
- mobile favorites, 73
- Mobile Favorites folder, 73
- viewing mobile favorites and channels, 75

ISP

- connecting to via Windows Mobile, 140
- creating
- a modem connection, 140
- Internet Explorer Mobile, 73
- Windows Mobile, 139

ISpyWiFi utility, 150

- NIC, configuration, AP, RFID, 151
- pinging hosts, 154
- scanning for access point information, 152
- scoping the network, 152
- shortcut in Start Menu, 150
- starting the utility, 150
- supplicant, 153
- supplicant logging, 155

K

Keeping a todo list

- via Tasks, 60

Key remapper functions, 84

Keyboard

- Windows Mobile input panel, 34

Keypads

- capitalizing characters, 17
- Caps Lock, 17
- numeric, 16
- numeric characters, 18
- power switch, 19
- QWERTY, 16
- QWERTY characters, 17
- using color-coded keys, 17

Keypads, remapping, 84

L

LEAP security

- fast roaming (CCKM), 174
- Microsoft, 171

LED status, 17, 18

Letter recognizer

- Windows Mobile input panel, 35

Index

Loading certificates, [182](#)
Microsoft, [170](#)

M

Managing email messages and folders
via Messaging, [64](#)

Meetings

Calendar

 sending a request, [52](#)

via Calendar, [46](#)

Messages

 sending to

 contacts, [58](#)

 via Messaging

 composing/sending, [66](#)

Messaging

 accounts, [65](#)

 composing/sending messages, [66](#)

 connecting to a mail server, [65](#)

 getting connected, [139](#)

 managing email messages and folders, [64](#)

 Pocket Outlook, [63](#)

 Start menu icon, [31](#)

 synchronizing email messages, [64](#)

 using My Text, [40](#)

Microsoft security, [156](#)

 allow fast roaming (CCKM), [174](#)

 detect rogue APs, [174](#)

 enable mixed cell, [174](#)

 LEAP, [171](#)

 PEAP, [165](#)

 TLS, [167](#)

 TTLS, [168](#)

Mixed cell

 enable via Microsoft security, [174](#)

Mobile Favorites

 Internet Explorer Mobile, [73](#)

Mobile Favorites folder

 Internet Explorer Mobile, [73](#)

Modems

 creating a connection

 to an ISP, [140](#)

MP3 files

 Windows Media Player, [72](#)

N

Network adapters, [147](#)

Network settings

 phone application

 GSM/EDGE radios, [139](#)

Notes

 adding to

 appointments, [50](#)

 contacts, [57](#)

 creating a note, [62](#)

 drawing on the screen, [38](#)

 creating a drawing, [38](#)

 selecting a drawing, [38](#)

 Pocket Outlook, [61](#)

 recording a message, [38](#)

 synchronizing notes, [62](#)

 writing on the screen, [36](#)

 alternate writing, [37](#)

 converting writing to text, [36](#)

 selecting the writing, [36](#)

 tips for good recognition, [37](#)

O

Object store

 packaging an application, [78](#)

Operating the Computer

 troubleshooting, [103](#)

Outlook Mobile, [45](#)

P

Packaging an application

 Flash File Store, [79](#)

 object store (user store), [78](#)

 Secure Digital storage cards, [78](#)

 SmartSystems Platform Bundles, [78](#)

Passcodes, [119](#)

PEAP security

 Microsoft, [165](#)

Phone

 activation, [128](#), [136](#)

 CDMA radios

 call history, [131](#)

 location settings, [131](#)

 version information, [134](#)

 GSM/EDGE radios

 adding contact to speed dial, [137](#)

 call history, [137](#)

 finding, setting, selecting networks, [139](#)

 service settings, [138](#)

 using the application, [130](#), [137](#)

 wireless manager, [127](#), [135](#)

Phone application

 CDMA radios, [127](#)

 roaming range, [134](#)

 GSM radios

 customizing phone settings, [131](#), [138](#)

 GSM/EDGE radios, [135](#)

- Phone Settings applet
 - CDMA roaming range, 134
 - customizing via Phone application
 - GSM radios, 131, 138
 - GSM radios, 131, 138
 - network settings
 - GSM/EDGE radios, 139
- Pictures & Videos applet
 - audio, 96
 - compression, 95
 - configuring the camera, 94
 - pixel size, 94
 - rotating the image, 94
 - screensaver, 95
 - slide show, 95
 - storing images, 95
 - type of image, 95
 - video time limit, 96
- Ping test
 - iConnect, 149
- Pixels, camera, 94
- Pocket Internet Explorer
 - Start menu icon, 31
- Pocket Outlook
 - Calendar, 46
- POP3
 - Folder behavior connected to email server, 64
- Power
 - applet
 - battery status, 9
- Power applet
 - battery status, 11
 - timeout value, 19
 - unattended mode, 19
- Power switch, 19
- PowerPoint Mobile
 - starting a slide show presentation, 71
 - Windows Mobile, 71
- Profile Wizard
 - Advanced
 - supplicant logging for ISpyWiFi, 155
- Programs, adding or removing
 - Windows Mobile, 41
- Protected EAP, 165
- R**
 - Reader commands, 98
 - Reading distances
 - EA11, 8
 - Record button
 - recording a message, 38
 - Recording
 - via Notes, 38
 - Recurrence pattern
 - Calendar, 48
 - Remapping the keypad, 84
 - Removing programs
 - Windows Mobile, 41, 44
 - Reset methods
 - clean boot, 5
 - preferred, 5
 - secondary, 5
 - Resource kits
 - Bluetooth, 110, 116
 - smartsystems, 102
 - URL, 21
 - Roaming
 - Microsoft security, 174
 - Rotating the image, 94
- S**
 - Scanning bar codes
 - troubleshooting, 105
 - Scheduling appointments and meetings
 - via Calendar, 46
 - Screen saver, 95
 - Secure Digital cards
 - installing applications, 80
 - packaging an application, 78
 - Security
 - choosing between Funk and Microsoft, 156
 - configuring, 156
 - loading certificates, 182
 - wireless network, 182
 - Selecting
 - drawing via Notes, 38
 - Selecting the writing on the screen, 36
 - Sending and receiving messages
 - via Messaging, 63
 - Services
 - phone application
 - CDMA radios, 131
 - GSM/EDGE radios, 138
 - Setting image type, 95
 - Settings applets
 - Intermec Settings
 - Bluetooth, 122
 - funk security, 156
 - SF51 scanner information, 98
 - wireless printing, 116
 - SF51 Scanner
 - configuring, 96
 - creating connection label, 97
 - enabling Bluetooth, 96
 - SF51 scanner
 - viewing information from CN3, 98
 - Slide show, camera, 95
 - SmartSystems, 15, 81, 185

- SMS
 - Folder behavior connected to email server, 64
- Sounds & Notifications applet
 - enable beeper, 12
 - set vibrator, 26
- Speakers, 21
 - beeper volume
 - turning it on, 22
 - enabling via Intermec Settings applet, 22
- Speed dial
 - phone application
 - GSM/EDGE radios, 137
- SSPB
 - packaging an application, 78
- Start Menu
 - adding programs, 43
 - via ActiveSync, 44
 - via File Explorer, 43
- Static WEP security
 - Funk, 161
- Status icons
 - Windows Mobile, 31
- Storing images, camera, 95
- Synchronize system time, 91
- Synchronizing
 - Calendar, 46
 - contacts, 56
 - email messages, 64
 - favorite links, 73
 - mobile favorites, 73
 - notes, 62
 - Tasks, 61
 - Word Mobile, 69
- System software updates, 100
- System time, 91
- T**
- Tasks
 - creating a task, 60
 - Pocket Outlook, 60
 - Start menu icon, 31
 - synchronizing, 61
- Temporal Key Integrity Protocol, 183
- Text messages
 - Windows Mobile, 40
- Time server, 91
- Tips for working
 - Excel Mobile, 70
- TKIP (Temporal Key Integrity Protocol), 183
- TLS security
 - Microsoft, 167
- Today screen
 - Windows Mobile, 30
- Tools CD
 - CAB files, 80
- Tracking people
 - via Contacts, 55
- Transcriber
 - Windows Mobile input panel, 35
- Troubleshooting, 103
 - 802.1x security, 104
 - bar code scanning, 105
 - CN3 configuration, 103
 - CN3 operation, 103
 - wireless connectivity, 104
- TTLS security
 - Microsoft, 168
- Typing mode
 - Word Mobile, 68
- Typing on the screen
 - Word Mobile, 68
- U**
- Unattended mode
 - changing timeout value, 19
- Updating
 - bootloader, 79
- Updating the system software, 100
- Upgrading the operating system, 100
- URLs
 - ActiveSync, 44
 - Microsoft support, 30
 - Windows Mobile, 30
 - Windows Mobile support, 30
- User store
 - packaging an application, 78
- V**
- Version information
 - Phone
 - CDMA radios, 134
- Vibrator
 - enabling via Intermec Settings applet, 25
 - enabling via sounds & notifications applet, 26
- Video time limit, camera, 96
- Viewing mobile favorites and channels
 - Internet Explorer Mobile, 75
- VPN server
 - creating a connection
 - to work, 145
- W**
- WAP pages
 - connecting to an ISP, 140
- Wavelink Avalanche, 81
- Web pages, 73
 - connecting to an ISP, 140
- WEP (Wired Equivalent Privacy) encryption, 183

- WEP encryption
 - EAP-FAST security method, 172
 - zero configuration, 178
- Wi-Fi Protected Access, 157, 183
- Windows Media files
 - Windows Media Player, 72
- Windows Media Player Mobile
 - Start menu icon, 32
- Windows Mobile
 - ActiveSync, 44
 - basic usage, 30
 - Calendar, 46
 - command bar, 32
 - Contacts, 55
 - Excel Mobile, 69
 - getting connected, 139
 - Messaging, 63
 - navigation bar, 32
 - Notes, 61
 - notifications, 32
 - popup menus, 32
 - PowerPoint Mobile, 71
 - programs, 31
 - status icons, 31
 - support URLs, 30
 - Tasks, 60
 - Today screen, 30
 - where to find information, 30
 - Word Mobile, 67
 - writing on the screen, 36
- Wired Equivalent Privacy, 161, 183
- Wireless 802.11b/g
 - iConnect, 148
- Wireless connectivity
 - troubleshooting, 104
- Wireless Manager applet
 - bluetooth, 111
 - phone, 127, 135
- Wireless network
 - creating a connection, 177
 - security, 182
- Wireless Printing applet, 116
- Word Mobile
 - about, 67
 - creating a document, 67
 - synchronizing, 69
 - typing mode, 68
 - writing mode, 69
- Work
 - creating
 - a VPN server connection, 145
 - getting connected, 143
- WPA (Wi-Fi Protected Access), 183
- WPA authentication
 - 802.11 radio module
 - Zero Configuration, 179
 - with pre-shared key
 - Zero Configuration, 179
- WPA security
 - Funk, 157
- WPA2 (Wi-Fi Protected Access), 183
- WPA2 authentication
 - 802.11 radio module
 - Zero Configuration, 180
 - with pre-shared key
 - Zero Configuration, 180
- Writing mode
 - Word Mobile, 69
- Writing on the screen
 - Word Mobile, 69



Corporate Headquarters
6001 36th Avenue West
Everett, Washington 98203
U.S.A.

tel 425.348.2600

fax 425.355.9551

www.intermec.com

CN3 Mobile Computer User's Manual



P/N 935-003-002